

**Action Plan – Mr Russell West at HMP Forest Bank – Natural Causes on 08/07/2019**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Head of Healthcare should ensure that healthcare staff are aware of and understand the clinical needs of a prisoner who has undergone a splenectomy.	Accepted	<p>The reception process is now managed in full since January 2020 by the primary care team. As such this team will be fully compliant for Understanding of clinical need of a patient that has undergone a Splenectomy for assurance.</p> <p>The healthcare staff will undertake a focused workshop on the importance of specialist and ongoing care/treatment for the Asplenic Patient. The clinical needs for these patients will also be highlighted to all staff.</p>	<p>Complete</p> <p>Head of Healthcare</p> <p>March 2020</p>
2	The Head of Healthcare should ensure that healthcare staff request a prisoner's community medical records in line with PSO 3050.	Accepted	<p>All patients' community GP medical records are accessible via the NHS Spine. All healthcare staff have an NHS Smartcard to access SystemOne and immediate access when required to the GP Summary of Care record for continuity of treatment when the GP and patient record are identified. A process is in place for record mergers where SystemOne is not used in the GP practice and the administrative team can request GP records when the need presents and if requested by the clinicians.</p>	<p>Complete</p> <p>Head of Healthcare</p>