

Action Plan – Mr Paul Degg– HMP Risley- Self-Inflicted- 29/09/2018

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor and Head of Healthcare should ensure that prison staff manage prisoners at risk of suicide and self-harm in line with PSI 64/2011, in particular that there is a multi-disciplinary approach for all case reviews with relevant healthcare staff and other keyworkers providing detailed input if they are unable to attend.</p>	Accepted	<p>The ongoing National Suicide and Self-Harm (SASH) training, which will be delivered to all staff is made up of six components focusing on specific areas and ensures that staff understand their responsibilities within the ACCT process and reinforces the need for a multi-disciplinary approach.</p> <p>The Head of Healthcare and the Mental Health Manager will ensure that staff are released to attend ACCT training events, so that they are able to make an effective contribution to this process in line with national guidelines. All staff are also required to complete the Safeguarding Adults Level 2 training as per trust policy.</p> <p>A process is in place to ensure that when an ACCT is opened Healthcare and Mental Health are informed immediately. Healthcare staff are also advised of reviews that are due to take place each day by the Safer Custody Team. At weekends this information is disseminated by the Orderly Officer. This ensures that key staff are aware and able to provide detailed input if unable to attend, dependant on the needs of the prisoner.</p> <p>The Key Worker Scheme has now been introduced at HMP Risley and once a prisoner has been placed on an ACCT, Safer Custody will identify their key worker and inform them. The key worker will then meet with the prisoner to discuss the reasons for the ACCT and liaise with the case manager, adding an additional layer of support.</p>	<p>Head of Healthcare October 2019</p> <p>Head of Safer Custody May 2019</p>

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2	The Governor should ensure that staff adhere to the requirements of the prison's PS policy when prisoners are suspected of using PS.	Accepted	<p>Guidance within the prison's Psychoactive Substances policy is clear with regards to the actions staff must take when a prisoner is suspected of using PS.</p> <p>A Notice to staff will be published, reminding staff of their responsibilities and the actions to be taken and the importance of following these actions. In addition, the policy will be discussed during baily briefings and staff reminded of the need to alert healthcare so that an appropriate referral can be made. Staff will also be reminded to update prisoner's records and submit an intelligence report if a prisoner is believed to be under the influence of an unknown substance. MDT officers will also provide guidance on the referral process.</p> <p>A new Substance Misuse Service (SMS) manager has now been recruited to improve services and processes They will work with prison staff in order to promote awareness of the procedures that must be followed. Improvements will be monitored through contract meetings.</p>	Head of Reducing Reoffending July 2019
3	The Governor and Head of Healthcare should ensure that all staff are aware of the correct medical emergency codes and have appropriate training in the use of emergency call signs.	Accepted	<p>ERIC (emergency response in custody) training has been delivered by the group safety team to 165 staff in the establishment during a full staff briefing. All staff in the establishment will be trained in ERIC which is a target on the prisons 5P's strategy action plan.</p> <p>In addition, ERIC pocket sized cards have been issued to all staff. These are designed to fit inside the housing of the staff ID cards so that they are</p>	Head of Safer Custody July 2019

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			<p>accessible at all times. The ERIC card provides staff with information about which medical emergencies require the use of code red and code blue, as well as key information required by the ambulance service to ensure the most appropriate response. Posters are also displayed in prominent areas around the prison, including wing offices.</p> <p>A Governor’s Order reminding staff of the need to use the appropriate emergency code during a medical emergency was updated and reissued in October 2018 to all staff.</p> <p>All new prison officers meet with Safer Custody staff as part of their induction and are provided with information regarding the use of emergency codes.</p>	
4	<p>The Governor should</p> <ul style="list-style-type: none"> ensure that, in accordance with PSI 64/2011, a manager holds a hot debrief promptly after a death in custody, that all those involved in the incident are invited to attend, and that an accurate written record of 	Accepted	<p>All Operational Governors and Custodial Mangers will be contacted and the requirements to hold hot debriefs will be explained in detail. This will also include the need to accurately record the attendees.</p> <p>The Regional Safer Custody Team have already held training sessions with managers regarding hot debriefs and further training will be requested. Post incident stress leaflets are available for all managers to hand out to staff.</p> <p>The Head of Safer Custody will ensure that all staff are made aware of any death in custody and of the support available for them. Following any death at the prison a Notice to Staff will be issued and a global email sent to all</p>	Head of Safer Custody July 2019

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	<p>attendees is kept; and</p> <ul style="list-style-type: none"> Undertake a review of post-incident processes to ensure that all staff involved in an individual's care are offered support following an unexpected death. 		<p>staff. Invites to trauma support meetings will include all staff who were involved in the individual's care and not just those involved in the emergency response</p>	