

Action Plan in response to the PPO Report into the death of Mr Andy Coath on 23/02/2020 at HMP Pentonville

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor should share this report with SO A and discuss the Ombudsman's findings with him.	Accepted	The report has been shared with the named staff and appropriate guidance, support and actions offered.	Head of Safety HMPPS	Completed
2	The Governor should ensure that key workers are allocated sufficient time for delivery of the key worker role, which includes individual time with each prisoner.	Accepted	As part of the COVID recovery plans the prison will review the current model for key work delivery in order to prioritise the delivery of regular key work sessions based on the Offender Management in Custody (OMiC) model for HMPPS. This will include work to ensure the return of face to face interviews for all prisoners as the prison progresses towards full staffing levels being achieved so that this work can be consistently delivered. Quality assurance processes are in place for key work to ensure that staff conduct quality interactions and that prisoners feel supported.	Head of Residential and Head of Business Assurance HMPPS	December 2021
3	The Head of Healthcare should ensure that all new prisoners receive a full	Accepted	All prisoners are offered a reception health screening within 24 hours of arriving into custody and all prisoners are offered a secondary	Head of Healthcare	Completed



	Reception health screening and are offered a secondary health screen.		screening within seven days as per the Practice Plus Group (PPG) Policy. Data is reported on a monthly basis via the PPG Board report and is clinically reviewed as part of the quality assurance meeting. Any prisoners identified as not having been offered both health screenings are reported via the business and performance manager and their names are added to the relevant ledger to be screened.	Practice Plus Group	
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