Action Plan in response to the PPO Report into the death of

Mr Paul Dealey on 01/08/2021 at HMP Swaleside

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should develop and issue guidance to healthcare staff which clarifies the process for inpatient unit referrals, to ensure that admissions are clinically appropriate, and that clinical support is in place.	Accepted	There is an admission policy for the inpatients unit. All patients admitted are clinically appropriate and appropriate clinical support is in place.	Head of Healthcare Integrated Care 24 Ltd (IC24)	Completed
2	The Head of Healthcare should ensure that individual care plans are created and implemented for prisoners on the inpatient unit, to enable effective management of health conditions and to prepare them for release (if applicable).	Accepted	All prisoners located in the inpatient unit have individualised care plans to address their health care concerns. Appropriate care plans are in place for all located in the inpatient unit whether this concerns physical or mental health.	Head of Healthcare Integrated Care 24 Ltd (IC24)	Completed
3	The Governor and Head of Healthcare should ensure that ACCT reviews thoroughly assess the risk presented by individuals and only approve closure where there is robust evidence that risks have reduced.	Accepted	Improving the ACCT process at HMP Swaleside has been a priority of the safety team. Training and upskilling sessions have been provided for case coordinators with a focus on case reviews being multi-disciplinary to ensure that key concerns are identified and addressed through appropriate action to reduce risk prior to	Head of Safety HMPPS	August 2023

			ACCTs being closed. There is a quality assurance process for ACCT documents to ensure any areas of concern are identified and addressed. The safety team has been expanded to include an additional safety analyst and hub manager, and will be further supported by more consistent operational staffing and trainee psychologists who will join the team soon. This will support efforts to improve safety and ACCT processes more generally by offering a greater understanding of trends, improvements in identifying those at risk and a greater level of support to residential staff and prisoners. The weekly safety intervention meeting (SIM) is well attended with the agenda focused on highlighting and discussing prisoners at risk.		
4	The Governor and Head of Healthcare should remind all disciplinary and healthcare staff of the difference between standard inpatient healthcare observations and ACCT monitoring procedures, to ensure they are not viewed as alternatives.	Accepted	Healthcare and discipline staff understand that hourly observations are different from ACCT monitoring procedures and that they need to be completed separately for each individual. A notice to colleagues was issued in July 2023 to emphasise that any other observations should not be considered as a protective factor and should not be used as a reason to end ACCT monitoring procedures.	Head of Healthcare IC24 Head of Safety HMPPS	Completed
5	The Governor and Head of Healthcare should remind disciplinary and healthcare staff to	Accepted	ACCT quality assurance processes are in place with additional scrutiny meetings planned to ensure that the post-closure period is being used	Head of safety HMPPS	September 2023

	complete the ACCT post-closure section, to ensure that any ongoing risks are appropriately monitored, and the ACCT is reopened where needed.		appropriately. Additionally, there is now a Custodial Manager (CM) based in the healthcare wing who will identify any ACCTs in post-closure to ensure that these are monitored correctly, and reopened if deemed necessary. The safety team has been using video presentations to assist with learning and upskilling around key areas of work, including ACCT processes. A presentation will be created and disseminated to staff focusing on ACCTs in post-closure.		
6	The Governor and Head of Healthcare should review the suitability of cell 5 in the inpatient unit for prisoners who are vulnerable.	Accepted	Accommodation is considered as part of the immediate action plan when opening an ACCT and is a key consideration of any subsequent case reviews. The cell will no longer be used to locate any prisoner who is on an open ACCT or has an ACCT in post-closure. Relevant staff are aware of this decision.	Head of safety	Completed
7	The Head of Healthcare should issue guidance to staff on the inpatient unit that clearly explains the purpose of and expectations for hourly observations.	Accepted	All healthcare staff that work in the in-patient unit are aware of the importance of hourly observations throughout the 24 hour period. The Head of Healthcare receives a copy of the observation sheet for all patients every morning.	Head of Healthcare IC24	Completed
8	The Governor and Head of Healthcare should ensure that prisoners with a history of substance misuse are referred to the substance misuse team on	Accepted	Prisoners are screened in reception as part of the induction process. Where concerns around substance misuse are identified, or there is a history of substance misuse, a referral is made to	Head of Safety HMPPS	Completed

	arrival, to enable them to access the appropriate support.		substance misuse services which are provided by Change, Grow, Live (CGL). CGL and safer custody now visit all new arrivals into the prison to ensure that prisoners who should be referred for substance misuse support have been. The operational daily report is reviewed daily by the senior leadership team and any links to substance misuse that have not already been identified and actioned are subject to a referral to CGL.		