

Witness Name: Stuart Croy

Statement No: WITN0052001

Dated: 19 September 2025

THE NOTTINGHAM INQUIRY

FIRST WITNESS STATEMENT OF STUART ANDREW CROY

I, Stuart Andrew Croy, of the University of Nottingham, University Park, Nottingham, NG7 2RD (the “**University**”), will say as follows: -

INTRODUCTION

1. I am employed by the University as Associate Director of Security Services. I have held this role since 2020, although at that time and until May 2025 the title of the role was Head of Security. I have been employed by the University for 31 years overall, having carried out various roles within the Security Services team in this time.
2. This witness statement is made to assist the Nottingham Inquiry (the “**Inquiry**”) with the matters set out in the Rule 9 Request dated 26 June 2025.
3. The Security function reports into the Estates and Facilities department within the University. The Security Service is a 24-hour 365 response service for the University community on the University campuses. It is their role to respond to incidents and provide support linking with other areas of the University and the emergency services. We can be called on to assist in any matter regarding the protection of the University community, which will include liaising with the Police – mainly Nottinghamshire Police, although we have occasionally dealt with Police forces from other areas - as needed. Security responds to calls

dozens of times a week and at certain times, such as the start of the academic year, the calls for assistance are more frequent; it is however rarely the case that there is a need for Police intervention. We can be called by students, staff and visitors alike and the incidents we cover can range from fire alarms sounding in halls of residence, anti-social behavior and noise and sometimes more serious incidents, some of which are connected to student welfare and mental health. As part of my role, I also offer security advice to senior University staff and act as a point of liaison with the Police.

4. Security wouldn't routinely be involved in managing mental health cases. Our role is more one of assistance to help with specific situations and, if needed, to escalate to the police, colleagues in Support and Wellbeing or the Conduct and Investigations team.
5. The Security team does not have any pastoral role in relation to students - although we provide short-term immediate support to distressed students in emergencies before handing over to another team, or calling an ambulance etc. The Security team does not have a disciplinary role. Although under the old Code of Discipline for Students I had a summary power to determine disciplinary matters, that has not been used for many years. It was not thought fair that I both investigated and made a decision about discipline, so disciplinary decisions have been dealt with outside the Security service for about the last ten years. The updated Student Code of Conduct (non-academic) clarifies this.
6. The Security service is campus based. We are closely involved with security at campus accommodation (whether it is University owned or third-party owned). We are not generally involved in security for students who live in third-party private accommodation off-campus, which is all over the city. Responsibility for management of those spaces and normal support of students is down to the accommodation provider. Some providers use external security companies or their own staff on site. There are two situations in which we may become involved with students who live in third-party

accommodation.

7. Firstly, if a student who lives in third-party accommodation reports an issue which means they need immediate support, then we try to provide that support. For example, if a student's accommodation has been flooded we would look into providing emergency accommodation on campus, and if they report a burglary we could support them with reporting the matter to the Police. We would not generally attend their accommodation.
8. Secondly, we are sometimes involved with serious security issues at third-party student accommodation which is very close to campus, such as Broadgate Park and Raleigh Park. If there was a fire, or if their own security staff needed support in a situation, then my Security service would assist if requested. My understanding is that relationship was in place because we are so physically close – I understand that there is a contractual relationship between the University and some of these providers, but do not know the details.
9. I am asked to set out my career history. I was first employed by the University as a Security Guard on 24 January 1994. I was promoted to Senior Security Guard for the Sutton Bonington Campus on 15 July 1996, I was promoted to Shift Supervisor for all Campuses on 5 July 1999 and I was promoted to lead on Crime Prevention for Security on 26 February 2001. I was promoted to the role of Assistant Chief Security Officer on 1 October 2002 – the job title changed to Deputy Head of Security on 1 December 2011. I was promoted to the role of Head of Security on 1 August 2020, with a change of job title to Associate Director of Security on 1 May 2025. The responsibilities of the role remain unchanged.
10. My role as Head of Security and Associate Director of Security involves the following:
 - To be the Security advisor to the Vice Chancellor and senior University management on all aspects of Security.

- To deliver a 24-hour 365 days a year, professional Security service including car park management.
- To develop and implement operational plans for the shaping of Security on an activity basis and for future.
- To be responsible for the overall supervision of the Security staff.
- To target crime areas on the campuses in close liaison with the local Police.
- To develop security plans with outside agencies, Police and Protection teams for VIP events, ensuring the required protection plans are in place and implemented using operational orders during the visit.
- To manage and report on financial matters for the purposes of managing the Security Services' budget.

11. I have undertaken various training courses including Mental Health First Aid training, and safeguarding training. During core hours the advice, if there is a mental health issue, is that we contact the Mental Health Advisory Service (“MHAS”) and/or the Police depending on the incident, or out of hours contact the NHS and Police via 999, 111 or 101. In the Mental Health First Aid training it states the aims of Mental Health First Aid are to preserve life where a person may be at risk of harm to themselves or others, provide help to prevent the mental health issue from becoming more serious, promote recovery of good mental health, and provide comfort to a person with a mental health issue. This training is helpful in supporting students who are mentally ill, which Security sometimes have to do for a short period while other services are alerted.

12. There is a good working relationship between Security Services and the Support and Wellbeing team and MHAS. Any incidents that Security have attended are sent to the relevant team for follow up. If a student who was mentally unwell came to my attention, I would refer them to MHAS. If I had concerns about the risk a student posed to the safety of others then depending on the circumstances I could refer to MHAS, Report and Support, Conduct and Investigations (now Investigation and Resolution) team or the Police. I

would expect other services in the University to contact Security if they feel that that the Security team can assist in relation to an incident, for example if a student is involved in an incident which needs to be reported to the Police, or if a student needs immediate assistance because they have self-harmed – that particularly happens out-of-hours as MHAS is not a 24 hour service and so does not have anyone on campus then. As we are a 24-hour service, students and other University services are advised to contact Security for support out-of-hours.

13. Security staff interact with the Police and NHS regularly. Security staff will deal with the NHS and Police via the 999, 111 or 101 services. If there was a risk to a student or they were unwell, and Security staff were unable to manage the situation we would call the Police. Security may also be asked to seek advice from the Police regarding a student by other University services such as MHAS. Security occasionally deal with an NHS mental health service team, for example if we think a student who MHAS have made us aware of needs to go to hospital, we would attempt to contact the NHS Crisis team. Such contact is sporadic – sometimes there can be no contact for months and then we might have a day where we contact them more than once, sometimes in relation to the same student if there are escalating episodes of behaviour. We generally share information with the Police where appropriate. We would not provide information to NHS mental health services unless it was an emergency and we could confirm the details of the requestor; otherwise the request would be directed to MHAS or the University Information Compliance team. The response from the NHS and Police when we have called on them has been supportive, although at times, based on the demands on their services, it can take some time for them to attend campus.

14. I am asked to exhibit any policies or procedures which regulated the relationship between the University and the Police or external mental health services. I produce the Information Sharing Agreement with Nottinghamshire Police (in place from at least 2015 [UNIN0001829]). This was replaced in 2024 by a new data sharing agreement which extends the list of those who could

request information from Nottinghamshire Police [UNIN0001807] – because I am not involved in a pastoral or disciplinary role, I did not think it appropriate for me to be the conduit for personal information, and so now others in the University can ask the Police directly for information. I am not aware of any information sharing agreement with the NHS.

15. I am asked to identify policies and procedures used in the Security team in relation to student wellbeing, how to deal with mentally ill students, risk assessment, student safeguarding and disciplinary process. The central policies and guidance are the Security Services Mental Health Concerns Master Risk Assessment [UNIN0001808, UNIN0001809], University Code of Discipline for Students and Safeguarding Policy. We have a Standard Operating Procedure [UNIN0001810]. Members of the Security team also undertake training and receive guidance on a variety of other topics, such as health and safety, conflict management, mental health first aid and first aid more generally.

CHRONOLOGY

16. I have been asked to set out a chronological account of my contact with Valdo Calocane.

Events in 2020

17. I was contacted by Ellie Turner from MHAS via telephone on 9 June 2020 and then via email on 10 June 2020 – I do not recall the telephone conversation but the email contained a case summary [UNIN0000639].
18. Ellie's request related to an incident which had taken place off campus, at Brook Court; it had been reported that an unknown female neighbour living at Brook Court had felt so threatened by Valdo Calocane that she had jumped from a window to get away from him. As a result, Valdo Calocane was admitted to hospital under the Mental Health Act. Ellie asked me for a "policing

perspective” as a follow up to the incident, meaning to make enquiries of the Police as to what they considered should happen next with regard to Valdo Calocane being able to leave the hospital or otherwise on completion of his assessment and any treatment and also arrangements as to where he would be released to.

19. I contacted our “beat manager” (PC Shaw) on 10 June 2020 about this [UNIN0001401]. On 11 June 2020 PC Shaw consulted with his Sergeant, Andy Holsworth. I was informed that the medical assessment was that Valdo Calocane was due for release, after having been admitted via a s136, but that he was assessed as now being well enough to return. Sargeant Holsworth said the Police were hoping that the University would inform the residents of Brook Court, but I clarified that Brook Court was not University accommodation (it was private accommodation). Sergeant Hallsworth responded as follows: “*Stuart apologies didn’t realise. I will contact the victim by telephone.*” I understood that response to reflect our normal practice - I would normally expect Police to make decisions about what support was provided to people who are not members of the University community. I forwarded this information to Ellie [UNIN0000594, UNIN0001747].

20. I note the email from Ellie refers to Valdo Calocane feeling isolated. By way of background this period corresponded with University students being in and out of lockdown under government order due to Covid restrictions. The Security Service was very busy supporting students at this time as well as enforcing the current government guidance. Despite that, my involvement in this incident was what I would expect in normal times. I would expect Ellie to come back to me if she had any further queries.

21. I am asked whether I had concerns about the possibility of Valdo Calocane being discharged to his address in Nottingham in June or July 2020. I did not know about his discharge and would not expect to. As the matter was being taken forward by Ellie at MHAS on behalf of the University, along with NHS staff on the mental health ward, I would not expect to be involved.

22. I had no other contact on matters connected to Valdo Calocane whilst he was a student. The next time Valdo Calocane came to my attention was in June 2023.

23. I was not aware of other matters which have been brought to my attention now, such as Valdo Calocane interrupting his studies, or assaulting a police officer in 2021 or being detained under the Mental Health Act at other points. We generally don't know if students have been arrested or convicted but I would have expected the University to be informed about the incident and mental health detention in 2021 if they took place in Nottinghamshire and the police knew he was a student, but not otherwise. I was not aware of an allegation that Valdo Calocane assaulted a fellow student in January 2022. I understand that happened off-campus and so would not expect to be alerted; I would expect the incident to be dealt with by the Police or mental health services or the Conduct and Investigations team.

24. I am not aware whether the University commenced any disciplinary / misconduct investigation into any complaints made about Valdo Calocane.

13 June 2023

25. I was called by Claire Thompson, Associate Director of Student Wellbeing, around 7.30 am, having missed two calls from her. She told me that there had been an incident and that one of our students had died and there was another, possibly a student, who was involved and whose situation had yet to be confirmed. Sadly, we now know this was Barnaby Webber and Grace O'Malley-Kumar and that they were both confirmed to have died.

26. I am part of the University's operational incident group, the "Silver" group, and my role was primarily to liaise with Nottinghamshire Police.

27. As matters progressed, I was asked to send some information direct to

Special Branch. Special Branch is an intelligence unit embedded with all Police Forces, which deals with counter-terrorism. I was asked to send the University's student records on Valdo Calocane to Special Branch; these records were sent to me by the Support and Wellbeing team (mental health records) and also the Director of Registry and Academic Affairs (previously Student Services) and I passed them on to the Special Branch contact I had been given on 13 June [UNIN0000376, UNIN0000832, UNIN0001220, UNIN0001714, UNIN0000585, UNIN0000947, UNIN0001427, UNIN0000552, UNIN0000861, UNIN0001339, UNIN0000465, UNIN0001182, UNIN0000216, UNIN0000888, UNIN0001314].

28. The Special Branch officer responded to thank me for my assistance and say they didn't expect anything further [UNIN0001802].

29. I also attended five key stakeholder meetings under Operation Hendrix which is the name for the management of these incidents, and one community engagement meeting which I attended in which the Police liaised with the University and others. Aside from sharing this information and the Police providing briefings on the progress of the police operation, these meetings helped us to resolve immediate planning issues such as advice to the University community, support to the affected families, the arranging of vigils and the cancellation of the Graduation Ball.

OBSERVATIONS

30. I am asked whether I think I should have been told more about Valdo Calocane's behaviour while at the University, his mental illness and/or his interactions with the police. I don't think there is any other information which I needed in order to carry out my security work.

31. I am asked whether I think there are additional actions that I or the University could have taken in respect of Valdo Calocane. I don't think there are other

actions I could have taken. I cannot really comment on the University's actions as I am not aware of everything done by MHAS.

32. I am asked what recommendations I think the Chair of this Inquiry should make to ensure lessons are learned and to prevent similar attacks in the future. I was not very much involved, and do not know enough about what happened to suggest recommendations. I do want to tell the Chair about a new project which has been very helpful. Since 2023 the University, together with Nottingham Trent University and Nottinghamshire Police have introduced a University Police Officer scheme. We now have a Police Officer embedded within the University. They are on site and work closely with Security, the Investigation and Resolution team (which used to be the Conduct and Investigations team), the Support and Wellbeing team including MHAS, Residential Experience and our Community Engagement team. That has increased the close working relationship the University has with the Police and improved sharing of information.

33. I am asked what improvements could be made to the University or to the higher education sector generally in how they deal with acutely mentally ill students and/or students who pose a risk to the safety of others. I think that perhaps other Universities would also benefit from a University Police Officer scheme – I know that some other universities already have a similar scheme.

Statement of Truth

I believe the content of this statement to be true. I understand that proceedings may be brought against anyone who makes, or causes to be made, a false statement in a document verified by a statement of truth without an honest belief of its truth.

Signed: _____

GRO-B

Dated: 19 September 2025_____

Index to First Witness Statement of Stuart Croy

No.	Inquiry URN	Document Description
1.	UNIN0001829	Report dated 01/06/2015, compiled by NPF, Re: INFORMATION SHARING AGREEMENT (ISA) BETWEEN NOTTINGHAMSHIRE POLICE AND UNIVERSITY OF NOTTINGHAM.
2.	UNIN0001807	Policy document Re: Information Sharing Agreement between: The Chief Constable of Nottinghamshire Police and University of Nottingham, Tracy Landon, UoN
3.	UNIN0001808	Report dated 25/07/2017, re: Risk Assessment Form - Security Operations – Mental Health Issues
4.	UNIN0001809	Master Risk Assessment Form of Estate Office - Security Services: Mental Health concerns, University of Nottingham
5.	UNIN0001810	Policy document, re: Standard Operating Procedure (SOP): Security Services: Estates and Facilities: Responding to a Serious Incident, by University of Nottingham
6.	UNIN0000639	Email from Stuart Croy (UON) to Jez Shaw (UON), Re: FW: Concern
7.	UNIN0001401	Email from Stuart Croy (UON) to Andrew Hallsworth (Nottinghamshire Police), re: Concern
8.	UNIN0000594	Email from Stuart Croy to Eleanor Turner, re: FW: Concern
9.	UNIN0001747	Email from Stuart Croy [UNIN] to Eleanor Turner [UNIN], re: FW: Concerns
10.	UNIN0000376	Email from Stuart Croy [University of Nottingham] to Christopher Lawrenson [Nottinghamshire Police] Re: Contact details
11.	UNIN0000832	Email from Christopher Lawrenson (Nottinghamshire Police) to Stuart Croy (UON), re: Contact details

12.	UNIN0001220	Email from Stuart Croy to Christopher Lawrenson, re: Re: Contact details
13.	UNIN0001714	Email from Stuart Croy to Christopher Lawrence, re: Contact Details
14.	UNIN0000585	Undergraduate - 2021 Academic year form, Valdo Calocane
15.	UNIN0000947	Email from SS Programmes Eng to Valdo Mendes Calocane, re: MENDES CALOCANE, Valdo 14308023 - Transfer Confirmation (M3)
16.	UNIN0001427	Request to Transfer Taught Course of Valdo Mendes Calocane, University of Nottingham
17.	UNIN0000552	Email from SS ProgEng UPE to Valdo Mendes Calocane, re: MENDES CALOCANE, Valdo 14308023 Confirmation of Interruption
18.	UNIN0000861	Request to interrupt study taught programmes - UK campus form
19.	UNIN0001339	Request for transfer taught court of Valdo Calocane
20.	UNIN0000465	Valdo Amissao Mendes Calocane Citizenship/Passport Details
21.	UNIN0000455	Report dated [unknown], compiled by unknown author, Re: Residency Data: Audit Service Indicators
22.	UNIN0000216	Photograph of Valdo Amissão Mendes Calocane
23.	UNIN0000888	Report dated 17/08/2017, compiled by UNIN, re: Saturn Record
24.	UNIN0001314	Email from SS-EC (UON) to SS-ECUPE (UON), re: FW: EC Submission
25.	UNIN0001802	Email from Christopher Lawrenson [NPF] to Stuart Croy [UoN], re: RE: Contact details