

Tuesday, 24 March 2026

1  
2 (9.57 am)  
3 MS LANGDALE: Chair, may I call, please, Elaine Newton.  
4 MS ELAINE NEWTON (affirmed)  
5 Questioned by MS LANGDALE  
6 MS LANGDALE: Elaine, can you see and hear me?  
7 A. Yes, I can.  
8 Q. You have prepared a statement to the Inquiry dated  
9 17 November 2025. Can you confirm the contents are true  
10 and accurate as far as you are concerned?  
11 A. Yes, I can.  
12 Q. Can I ask you, please, first, and you deal with it from  
13 paragraph 38, what happened and how you first heard the  
14 news about Ian. As he went to work as normal, what did  
15 you see walking up your road and going to work that day?  
16 A. I walked to -- up a road called Cantrell Road to the  
17 top, where the bus stop is, and on the way I saw --  
18 well, I heard a siren, the police -- well, I didn't know  
19 it was a police car or police van until I saw it. It  
20 parked up the top of the road, across the road from the  
21 bus stop, and it was a police van with two police  
22 officers in, a lady and a man. They pulled up, and the  
23 lady was on a mobile, and I carried on walking to me bus  
24 stop, and I sat and looked and I thought to myself:  
25 I wonder where they're going at this time in the

1

1 not Ian."  
2 And they said, "No, it's an RTA."  
3 And I said, "Well, did he crash into any wall?  
4 What's happened?"  
5 They said, "We can't tell you."  
6 I said, "Is anybody else hurt?"  
7 They said, "We can't tell you."  
8 And that was the only information that was given me  
9 for about five hours: it was an RTA accident.  
10 Q. And who went back to your home with you? How many  
11 officers?  
12 A. It was just the two young police officers [no audio].  
13 The lady one sat with me in the living room and the  
14 young PC, he was just hovering around in the hallway  
15 most of the time, or he went in the kitchen with my son.  
16 She told him to go and make me a cup of tea.  
17 And then I kept asking I needed to go to Ian,  
18 I needed to go and see where he was, because I said,  
19 "Is he at hospital? Is he ..."  
20 She said, "No, I can't give you any information.  
21 I'll find out for you."  
22 So she went outside of the house and she came back  
23 and she said, "I've got no more information for you."  
24 And she said, "I'll keep trying."  
25 And then she tried again another half an hour later.

3

1 morning. Because it was about 6.20. And then my boss  
2 [no audio] and then [no audio].  
3 Q. When you got to work, you tell us you walked up the  
4 corridor and saw those two officers?  
5 A. Yeah, I walked up a long link corridor, and when I went  
6 to the top, I just went round the corner and they -- the  
7 same officers were standing there with my son. They  
8 just come through these doors as I was going round the  
9 corner.  
10 Q. What did they say to you?  
11 A. First, I think it was my son that said something first.  
12 He said, "Mum, we've got something to tell you."  
13 And I said, "Is it Ashley?"  
14 Because my other son travels on the motorway going  
15 to work.  
16 And he said, "It's not Ashley, it's Ian", and he  
17 said, "He's dead."  
18 And I said, "No, he's not, he's at work."  
19 And the police officer said "It's true." [no audio]  
20 "Can you come with us?"  
21 And then they took me to the van. And then took me  
22 back to my home.  
23 Q. And what did they tell you he had died from?  
24 A. They said he was in an RTA accident, it was a road  
25 accident. And I said, "You -- he'll be at work, it's

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1 And then I knew there was another police -- I don't know  
2 if he was a sergeant or -- he -- she said, "I got to  
3 speak to my sergeant", and [audio disruption] no other  
4 officers came in. I only had these two officers, these  
5 young officers. They was very young at the time. And  
6 that was -- that was --  
7 Q. Do you know how they were trying to get more information  
8 for you or not?  
9 A. She kept going outside to speak to someone, which  
10 I assume it was the officer -- sergeant outside, and  
11 then she said they was trying to -- she was coming back  
12 saying that she spoke to someone, a -- all I could hear  
13 was the sergeant, and she kept saying, "There's no  
14 information. There's no information."  
15 So she couldn't tell me anything for all those --  
16 all those hours.  
17 Q. You said:  
18 "It took 4 agonising hours before I was finally told  
19 the truth ..."  
20 A. Yes.  
21 Q. "... the circumstances of Ian's death." So who told you  
22 what, and when?  
23 A. Mark Kimberley, the police liaison officer, came and  
24 introduced himself, and with a lady called Sarah, who  
25 was another PC, an officer, and they sat down and said

4

1 to me "You do know what's happened?"  
 2 And I said, "Yes, Ian was in an RTA, but I don't  
 3 know any more information than that."  
 4 And they looked shocked on their faces and said,  
 5 "You have got the wrong information. You've been told  
 6 the wrong information. Ian's been killed and he's been  
 7 stabbed."  
 8 And that's how I learnt -- (*overspeaking*) --  
 9 **Q.** So the same day, that morning, about 4 hours later, from  
 10 the liaison officers, how was it to be told,  
 11 effectively, twice, how he had died?  
 12 **A.** It felt like I was -- he'd been killed twice. It was  
 13 like ... it wasn't right. He, like, the first  
 14 information that I accepted but the second one  
 15 I couldn't accept because it was two informations I'd  
 16 been given, so you don't know which one was true, or  
 17 was -- have they got the wrong person? I felt it was  
 18 all not right. It was just a mess.  
 19 **Q.** So you lost confidence in the information?  
 20 **A.** Yeah, I did.  
 21 **Q.** Mark Kimberley was your family liaison officer, and what  
 22 was your relationship like with him? Did you find him  
 23 helpful and supportive to you over the months that  
 24 followed?  
 25 **A.** Yeah, I did. He gave me quite a lot of information, he

5

1 **Q.** You've made it very clear, indeed through the [audio  
 2 interruption] feelings about things but you like to be  
 3 private as well?  
 4 **A.** I am a private person. And because this happened,  
 5 I felt like it was took away from me, so I kept myself  
 6 more private. I shut myself away.  
 7 **Q.** Indeed, in your film and pen portrait to Ian, you  
 8 describe your lives and how you chose to live them  
 9 together and you say he was the same and chose to do  
 10 what he did with you and for other people in his own  
 11 quiet but clear way?  
 12 **A.** Yeah, we were both the same, that's why we got on so  
 13 well. He was the same sort of person, he kept himself  
 14 private, but not that private he didn't go out there and  
 15 help people or go to work, or -- he just did his own  
 16 thing.  
 17 **Q.** You tell us you were keen to know, and Mark Kimberley,  
 18 your FLO, helped you with that, why people were giving  
 19 you information? He wanted to understand before he took  
 20 information what [audio disruption] is that fair?  
 21 **A.** Yes, it is. When I had letters or he wanted to be  
 22 [audio disruption] he said he had like (unclear) when  
 23 I went to see Kate Meynell, I wanted to know why I was  
 24 going to see her, but it was not what I expected in the  
 25 end anyway. So --

7

1 helped me a lot.  
 2 **Q.** How did he help you? What was it about him that you  
 3 found helpful?  
 4 **A.** Because, if I asked something and I wanted to know  
 5 something, he tried his best to find out. [audio  
 6 disruption]. He rung me to tell always when he was on  
 7 his way. Sometimes he'd get an information and he'd  
 8 tell me he said he was on his way but he rung me to say,  
 9 "I've got to turn back, there's some more information,  
 10 I'll be back."  
 11 He was always informing. He was really good.  
 12 **Q.** You were the only person he acted as family liaison  
 13 officer for?  
 14 **A.** Yeah.  
 15 **Q.** -- (*overspeaking*) -- in the context of these killings  
 16 just for you?  
 17 **A.** Yeah.  
 18 **Q.** Just to be clear, whilst you weren't seeing yourself  
 19 Ian's sons at this time, there was no hostility or  
 20 difficulty, it's families are families, you didn't have  
 21 lots of contact with them at the time, did you?  
 22 **A.** Yes -- (*overspeaking*) --  
 23 **Q.** It wasn't bad feeling or hostilities, you just --  
 24 **A.** There was no bad feeling. I was just always in my home  
 25 and I didn't see them very often.

6

1 **Q.** We'll come to those meetings, but you wanted him to  
 2 clarify for you what the purpose of anything was before  
 3 you --  
 4 **A.** Yes, I did.  
 5 **Q.** -- got involved in anything?  
 6 **A.** Yes.  
 7 **Q.** You had very clear views, didn't you, about certain  
 8 matters such as you didn't want to see VC's face, you  
 9 didn't want to --  
 10 **A.** No, I didn't.  
 11 **Q.** I think in the court hearing it was made clear that you  
 12 didn't have to and you didn't?  
 13 **A.** Yeah, it was. He helped me in court because I didn't  
 14 want to see VC's face because I didn't want him to take  
 15 over my life as much as he has done, so I wanted to keep  
 16 his face out my mind. So when I was in court I [audio  
 17 disruption] made sure I sat where I could not see him,  
 18 and he covered the screens with his own coat when  
 19 [audio disruption] had to, when it came up on screen.  
 20 **Q.** You, going back to the information provided by the  
 21 police, you relied on Mark for updates and information,  
 22 and you tell us at paragraph 49 of your statement that  
 23 you remember one night the senior investigating officer,  
 24 Leigh Sanders, coming to your house. We know that's 4  
 25 January 2024, and he was going through information with

8

1 you. Can you tell us about that, what he was giving  
 2 you, what information, whether you wanted that  
 3 information?  
 4 **A.** The information was given me it was on his laptop that  
 5 it was VC's whereabouts and video, about -- on him  
 6 walking the streets and things like that. I didn't want  
 7 that information. He just got it out and said, "This is  
 8 [audio disruption] and do you want to look at it?"  
 9 And he knew actually I didn't want to see his face.  
 10 So I didn't see the point of him bringing a laptop with  
 11 his whereabouts on the road he was walking and what time  
 12 he was -- whereabouts he was at this time. It didn't  
 13 mean anything to me. So I didn't feel he needed to show  
 14 me that, knowing full well I didn't want to see his face  
 15 anyway.  
 16 **Q.** Did you feel able to say that at the time, or --  
 17 **A.** I did at the time. I told him I didn't want to see it.  
 18 And he carried on looking at it with more and talking  
 19 about it, while I was on the opposite side of the  
 20 settee.  
 21 **Q.** You had a letter, we can have the letter on the screen  
 22 NGPF0007211, page 1. [Audio disruption] hearing,  
 23 Elaine, and it's from the chief constable making contact  
 24 with you and at paragraph 3:  
 25 "Keen to meet with you and your family to hear your  
 9

1 know, they had their phones took off them. It was --  
 2 some family member had spoke about -- and she just said  
 3 it was being dealt with and there was nothing to worry  
 4 about.  
 5 **Q.** And when was the second meeting that you had with her?  
 6 **A.** I can't remember the date but I can remember there was  
 7 another person there, I think it was with Griffin,  
 8 I think he was at the -- (overspeaking) --  
 9 **Q.** Yeah. Yeah.  
 10 **A.** That's when I asked about why I was told about the RTA,  
 11 why I'd been told about that. And she looked at Mark  
 12 and then Mark -- she asked Mark to investigate why  
 13 they'd told me that. So --  
 14 **Q.** And did you find out why? Did anyone ever get back to  
 15 you and say how it was that you --  
 16 **A.** Well, Mark did. He got back to me. She said that she  
 17 would get back to me and she would look -- she -- when  
 18 Mark would get the information. Mark got back  
 19 [audio disruption] to the young PC, and she said that  
 20 she was given the information, it was in her black book,  
 21 and it was the wrong information. When she found out in  
 22 the -- later on in that afternoon, she realised it was  
 23 the wrong information she was given, and she felt awful  
 24 giving me that information.  
 25 But I told Mark to get back to her and tell her that  
 11

1 concerns about our management of the response, how you  
 2 feel you should have been better supported and about how  
 3 you believe we and our partners could do more to prevent  
 4 such a terrible crime happening again."  
 5 Do you remember now meeting with the Chief  
 6 Constable? That can come down, thank you.  
 7 **A.** Yes, I do remember meeting. I met her twice. I met her  
 8 on two occasions.  
 9 **Q.** What happened on the first occasion?  
 10 **A.** The first occasion was when she was explaining about the  
 11 WhatsApp group, the information that had come out on  
 12 that, and she was saying that [audio disruption] and she  
 13 didn't want to tell me at the time, when it was  
 14 happened, because it was too much information for me,  
 15 and she thought it was too much to take on at that time  
 16 when she found -- they found out what had happened with  
 17 the WhatsApp group and that. So I only found out from  
 18 Mark. And when he told me it was in -- it had come out  
 19 in the media, in the press. So I got that letter to say  
 20 do I want to come.  
 21 **Q.** When she told you about that WhatsApp group, and what  
 22 had happened, what did you say at the time?  
 23 **A.** It was a lot to take in, because I didn't really  
 24 understand what they'd said, and she wasn't telling us  
 25 what -- what (unclear) she just said that they -- you  
 10

1 it wasn't her fault; it was the person that gave her the  
 2 information. Because he'd told me that she seemed very  
 3 upset that she had give me the wrong information.  
 4 Because she was so good to me that morning  
 5 [audio disruption] want her to feel too bad about what  
 6 information she'd give me, and --  
 7 **Q.** And was she kind that morning when you --  
 8 **A.** She was kind, yes. She was kind.  
 9 **Q.** Can we have another document on the screen, NGPF0007183,  
 10 page 1, that you sent to a Luke Waller on  
 11 12 February 2024. You've obviously had the letter with  
 12 the Chief Constable referring to complaints against  
 13 them. You say:  
 14 "I have a meeting ... on 22nd February to understand  
 15 what is happening. I have been happy with the police  
 16 with their investigation and all the information I was  
 17 given by my police liaison officer Mark Kimberley  
 18 I could not go through this with out his care and  
 19 support he gave me. He gave me all the information what  
 20 was happening in the investigation what he could. The  
 21 only thing I was not happy about was that their was  
 22 a warrant out for him for nine months I thought this was  
 23 not acceptable for this man. Leigh Sanders [senior  
 24 investigating officer]. Was a great help he visited me  
 25 and talked me through all he could tell me. I sat in  
 12

1 all the court hearing and listened and understood what  
2 I could. I have no complaints regarding the police."

3 Just dealing with this warrant, when were you told  
4 about the warrant out [audio disruption] out for  
5 nine months, and what did you understand about that  
6 warrant?

7 **A.** Um --

8 **Q.** Take it down now, thank you.

9 **A.** I think it was Mark that told me about the warrant for  
10 the arrest. And I asked Mark why -- about it, and he  
11 said -- I said, "It would be -- if he was arrested,  
12 would have anything (unclear) would he have been put  
13 away?"

14 And he said they couldn't answer that question.

15 And then I said, "Why was he not picked up?"

16 And he said because if they can't find anyone,  
17 they -- and there's so many arrest warrants out for  
18 arrest, they would move on to the next person.

19 So -- and he said, "And that's how it can get  
20 missed."

21 **Q.** And did you know what the warrant for arrest was for?  
22 What VC had done?

23 **A.** No.

24 **Q.** We [audio disruption] have done before or where the  
25 police had dealt with him before?

13

1 wasn't -- it was important but it was more important  
2 things she could have told me.

3 **Q.** What did you think was the most important for you in all  
4 of this?

5 **A.** The most important thing in this is [audio disruption]  
6 I'm glad this has all come out, so it could be the  
7 police and everything, and the medical people can be  
8 joined together, but it needs -- the police need to be  
9 more helpful.

10 **Q.** One of the things you said, I've seen a note where it  
11 refers to you early on, asking a question: how was VC  
12 able to be roaming so long after the first attacks?

13 **A.** Yes.

14 **Q.** So you had picked up what, when Leigh Sanders or maybe  
15 before, the gap between the attacks?

16 **A.** Yes, I did ask that question to Kate Meynell and  
17 she's -- and Mark, and they said that it could be quite  
18 a few reasons: there was not enough police that morning,  
19 um, he could have been anywhere in Nottingham,  
20 Nottingham is a big place [audio disruption]. They was  
21 the excuses I got. And I -- (*overspeaking*) --

22 **Q.** Sorry, go on.

23 **A.** I did say it was early in the morning and there wouldn't  
24 have been a lot of people around, and they said that it  
25 was just down to the police that they might not have had

15

1 **A.** No, I was never told any information about his past.

2 **Q.** So, when did you find out about previous incidents  
3 between VC and the police, incidents surrounding  
4 Sebastian, Christopher, people that the Inquiry has  
5 heard from?

6 **A.** The first time is this hearing, Nottingham hearing.  
7 I didn't know anything about anything, any of this at  
8 all.

9 **Q.** So, you see, we've -- I've taken you to the email, back  
10 in -- 19 February you're saying you've got no complaints  
11 at all about the police at that time. Now you have more  
12 of this information, what do you think about what you  
13 were being told at the time?

14 **A.** I wouldn't have thanked Kate Meynell for all the -- the  
15 information what she gave me, and for letting me come  
16 and visit her. I wouldn't [audio disruption] lost faith  
17 in the police, and I feel like I'm not being given the  
18 information and I've been lied to, really.

19 **Q.** What do you feel is the information that you haven't  
20 been given?

21 **A.** The information I should have been given is about his  
22 past, when it happened. Not straight away, but down  
23 the line I could have been given the information. She  
24 could have gave me more information when I went, instead  
25 of just telling me about a WhatsApp group. That

14

1 enough police officers in that morning.

2 **Q.** Turning now to the prosecution of VC, and we know that  
3 he pleaded guilty to manslaughter, and you say in your  
4 statement at paragraph 62:

5 "... I didn't feel like it had been explained to me  
6 in enough detail. It seemed like they all thought they  
7 were doing the right thing, but it was rushed. I just  
8 went along with it at the time as I didn't know what  
9 else to say or do, but things definitely weren't  
10 explained clearly enough to me."

11 **A.** No, it wasn't. I mean [audio disruption] meeting or  
12 you're introduced to people, you never -- you don't  
13 actually understand, because it's rushed, it's not  
14 explained enough, and they think you understand, because  
15 it's their job. The way they talk about the criminal  
16 justice. So the expert -- to understand it and you  
17 don't. You don't understand it. So it  
18 -- (*overspeaking*) --

19 **Q.** Sorry, say that again, Elaine.

20 **A.** Go along with it, you just say yes. Just because you  
21 feel polite to say, "Well, yeah, okay", and you move  
22 along.

23 **Q.** Which hearings did you go to?

24 **A.** Every one.

25 **Q.** So in the Magistrates' Court, the Crown Court, the

16

1 sentencing hearing?

2 **A.** I went to the Crown Court on the sentencing hearing.

3 **Q.** So not the first time in the Magistrates' Court --

4 **A.** No.

5 **Q.** -- on 17 June, but 20 June, and for the sentencing

6 hearing in January. And we see from your statement that

7 Mark helped you leave the court through a room at the

8 back. He wanted to just get in and out on the day in

9 question?

10 **A.** Yes, I did.

11 **Q.** It may seem obvious, but why was that?

12 **A.** Because the press was always outside, and I didn't want

13 to talk to the press. And I -- it was a long time

14 sitting there and I just needed to -- I just needed to

15 get away from it, because it was too much.

16 **Q.** You say there was an opportunity to speak to the

17 press -- sorry, the CPS afterwards, but you didn't want

18 that; you wanted to get away after everything else,

19 didn't you?

20 **A.** Yeah. I did say what -- they didn't explain what were

21 they meeting about, they just said, "Do you want to

22 speak to the CPS?" Well, I was never told what

23 [audio disruption] I had the regrets that I wish I'd

24 [audio disruption] at that meeting, because I wish

25 they'd told me the meeting is going to be about this,

17

1 prison term. Her main worry was that VC would be

2 released after a few years. I reassured her this would

3 be ... unlikely."

4 That can come down. Can you remember Mark

5 discussing that and you being worried about

6 [audio disruption].

7 **A.** Yes, I can remember that.

8 **Q.** So what were you worrying about?

9 **A.** I was worried that the sentence wasn't, you know, it

10 wasn't murder; it was manslaughter. I thought that,

11 because it was manslaughter, he would be out in about

12 eight years, five years, a month (unclear) because of

13 his mental health and because of that. So that's what

14 I was worried about.

15 But he tried to explain the reason why it was

16 manslaughter and not murder, and I did try and

17 understand that. They said that they couldn't charge

18 him with murder because of his mental health, how he

19 was. So they -- (overspeaking) --

20 **Q.** What did you think about that?

21 **A.** I didn't think it was fair, because I think they should

22 have -- because he'd got mental health, I don't think it

23 should be, it should [audio disruption] I don't think.

24 I think he should be charged with murder. But of course

25 it's not that -- it's not -- it was -- he explained in

19

1 they're going to talk about that. I was just told "Are

2 you going to come and speak to the CPS after?" That was

3 all I got.

4 **Q.** Let's have a look at some documents now, if they help

5 jog your memory about what you were told, when, and what

6 would have been more helpful, now you look back

7 (unclear) to see what you could have found out earlier.

8 If we look at NGPF0007304, page 1, this a family

9 liaison contact sheet relating to 24 November, and it's

10 marked [audio disruption] to you.

11 The CPS now have their psychologist report back. He

12 says "psychologist", but it's actually a psychiatrist,

13 anyway doing the best he can, he said that:

14 "This report advised VC was suffering paranoid

15 schizophrenia ...

16 "The defence may offer 3 x manslaughter by

17 diminished responsibility ... If they did it was likely

18 the CPS would accept this.

19 "Elaine was a little upset and was struggling to

20 understand the reasoning ... I spent time discussing the

21 reasons and the law of murder defence. Elaine

22 understood this and stated she trusted the reasoning now

23 she had a better understanding.

24 "We also discussed possible sentencing options ...

25 This being a pure hospital order or a hospital order and

18

1 1957 the law changed for mental health, they got to

2 change, they can't be charged with murder. It said it

3 was an Act that came in in 1957. Mark explained that

4 and I said that was the year Ian was born and I remember

5 him having that conversation.

6 **Q.** If we then see, please, CPSE0000211, and this is

7 a letter that's sent by the CPS on 18 September setting

8 out the reason for the Crown Prosecution Service

9 accepting pleas. Paragraph 3:

10 "I apologise in advance if you find reading this

11 letter distressing, but I believe you're entitled to

12 have as full an explanation as possible. I do want to

13 emphasise the decisions in your case have not been taken

14 lightly. They have been taken following a great deal of

15 care and thought." (*As read*)

16 If we go over the page, the letter sets out at the

17 top:

18 "As you are aware, at the hearing on 28 November,

19 the defendant pleaded not guilty to murder but guilty to

20 manslaughter on the grounds of diminished responsibility

21 in respect of the death of Ian. The prosecution was

22 directed by the judge to provide its decision on whether

23 that plea was to be accepted by 22 December 2023."

24 (*As read*)

25 It sets out some more law. Do you remember

20

1 receiving that?

2 **A.** Yes, I do.

3 **Q.** Then, for completeness, if that one comes down, if we

4 have NGPF0007499, page 1. [audio disruption]. 5

5 December from Mark to you, and it says:

6 "We've been asked to share some wording with all of

7 the families. Most of this you know as you spoke to the

8 barrister and it's basically a repeat of that."

9 *(As read)*

10 It sets out the Crown's case. Do you remember

11 getting that email?

12 **A.** Well, (unclear).

13 **Q.** We need to scroll down that. So, go down to the Crown's

14 case. So, slowly down until we get to the third

15 paragraph on the second page:

16 "In addition to the new instruction to Dr Latham,

17 the CPS are also happy to follow up the offer made by to

18 families on Monday with regards an explanation of the

19 psychiatric report of Dr Nigel Blackwood (to any family

20 members)." *(As read)*

21 CPS going to another psychiatrist Dr Latham and

22 offering to discuss the psychiatric report of

23 Dr Blackwood.

24 **A.** I think, yeah, I can remember it.

25 **Q.** Was that discussed with you --

21

1 **A.** I can't remember. I know I've got it because it -- he

2 pushed it through my letterbox. When I got home from

3 work, it was there.

4 **Q.** We can follow up on that later, Elaine, it would be

5 helpful to let us know what report you were given. So

6 [audio disruption] --

7 **A.** Yeah.

8 **Q.** -- and Mark had given that to you. That can come down.

9 At that stage, of course, that notes that you

10 weren't shocked. Is there anything you've learnt since

11 that makes you feel differently about that, or what?

12 **A.** Yes, it is. I've learnt a lot more from listening to

13 the Inquiry, what my family members have told me --

14 because I don't listen to the news because I don't want

15 to see VC's face, I don't watch the news or read the

16 paper. So I have to go on information what people tell

17 me.

18 **Q.** If we go to another document, please. NGPF0007309,

19 page 1. This is the note of that senior investigating

20 officer visit on 4th [audio disruption]. There's

21 a reference here:

22 "Elaine had previously met Leigh and was happy to

23 see him. ... confirmed the date was sentencing was

24 still planned for 16th Jan but there was a possibility

25 it would be the following week.

23

1 **A.** -- *(overspeaking)* --

2 **Q.** Perhaps it's helpful if I take you to another document

3 actually, Elaine, that might help.

4 If we can go, please, to NGPF0007301.

5 This is a note for 18 December, 8.30. You, if we

6 look at the top, wanted to discuss the CPS letter -- go

7 further down please, thank you -- and psychiatric

8 reports. Stop there.

9 "Elaine was disappointed that VC had come to the

10 attention of [mental health] services yet was allowed to

11 roam free. She stated that she welcomed the NHS report

12 but didn't feel confident any lessons would be learned."

13 I'll come to the NHS report in a minute.

14 "Elaine felt analysing this in detail was sapping

15 her energy ... she was happy the police and CPS had been

16 thorough and she did not feel that anything had been

17 overlooked.

18 "We talked about the CPS letter and the expected

19 content of it. Elaine stated an accepted plea of

20 diminished responsibility would not come as a shock to

21 her under the circumstances.

22 "I offered to deliver the report in person when she

23 was at work."

24 What report was being offered to be delivered to

25 you?

22

1 "The following topics covered:

2 "The law around diminished responsibility

3 "... little about the psychiatrists reports ...

4 "Rationale for the decision of manslaughter

5 "What we knew about VC and his history in mental

6 health services."

7 Just focusing on that, what did you learn in that

8 discussion about his history and in mental health

9 services; can you remember?

10 **A.** I was only given the information that he was at Highbury

11 Hospital, he'd been -- I think he'd been there twice and

12 the third time they should have done, I asked why

13 couldn't they section him then? They said they could

14 only [audio disruption]. And then I asked why they let

15 him go knowing that he was not taking his medication.

16 And they couldn't really answer that question to me.

17 **Q.** Can that come down now, please. We know that you had

18 a letter from Ifti Majid, the Chief Executive Officer

19 for Nottingham Healthcare Foundation Trust. Can we put

20 that on the screen, please, NHFT0000478, page 1. It

21 will just come up like the others. It's 5 July 2024,

22 Elaine, and the letter at the beginning:

23 "Reintroducing myself [audio disruption] Ifti Majid,

24 Chief Executive, Nottinghamshire NHS Foundation Trust."

25 *(As read)*

24

1 Paragraph 3:

2 "A serious incident investigation has now been  
3 completed. This was an internal trust investigation but  
4 had an independent chair to ensure appropriate scrutiny.  
5 The report from this investigation, together with its  
6 recommendations, has informed an action plan which is  
7 being overseen by the Trust's Executive Leadership  
8 Team."

9 "As the report is an investigation into VC's care  
10 and treatment, I am unable to share this with you as it  
11 is confidential to him. Within the limits of that  
12 confidentiality, we do want to share the findings as  
13 they relate to the tragic incident of June 2023 and the  
14 learning and changes as a result.

15 "If it would be helpful to you, we can share  
16 a summary of this report which includes the  
17 recommendations and actions plans. We would like to  
18 meet with you to discuss the summary report and to  
19 provide you with a copy. If this is something that you  
20 would like to arrange, please contact Diane Hull."

21 *(As read)*

22 [Audio disruption] an email, didn't you, to  
23 Diane Hull saying you had received the letter and you  
24 would like to meet and discuss the summary report into  
25 the investigation of VC's care and treatment:

25

1 didn't really help.

2 Then they came and said they was very sorry for what  
3 happened, and I said that it shouldn't have happened,  
4 they should have [audio disruption] medical shouldn't  
5 have let him out. And they said that they knew it was  
6 their fault; they was very sorry, and they must have  
7 said sorry about ten times, and in the meeting I told  
8 them I didn't want to hear their sorries anymore.

9 And that was it. That was the meeting. And they  
10 said they would get their report to me. It would be  
11 with me within four days. That report never came within  
12 four days. I had to ring up and ask after the ninth day  
13 where that report was. And they said they'd forgot to  
14 send it. The secretary -- the solicitor got involved  
15 with that. Eventually it came. So the police -- not  
16 the police -- the liaison -- the help liaison officer  
17 phoned me and [audio disruption]. Would I keep in  
18 contact with her so she could help me? And I said "no,  
19 I'd lost faith. Don't phone me anymore."

20 Because I had to chase that report up and they  
21 forgot to send it me.

22 **Q.** When you went to that meeting you had already picked up  
23 a key point that he'd been discharged into the  
24 community. What did you hope to get from that meeting?  
25 You say you'd like to have seen somebody who had

27

1 "As it relates to the death of my partner, Ian.

2 This is something I would like to go ahead with to  
3 arrange a meeting and to receive a copy of the summary  
4 report." *(As read)*

5 **A.** Yes, I did.

6 **Q.** That document can come down.

7 Explain to the Chair why you wished to go to that  
8 meeting and express that very clearly.

9 **A.** I wanted to go to that meeting because I felt they was  
10 more responsible for VC, so I wanted to see what they'd  
11 got to say. So I wanted to go to that meeting.

12 **Q.** Who did you have the meeting with?

13 **A.** It was that Diane and the Chief Executive. There was  
14 a lady who was a liaison [audio disruption]. I think  
15 there was another lady but I don't know who she was.

16 **Q.** What were you told at the meeting, can you remember, and  
17 what you made of it?

18 **A.** It wasn't a very nice meeting. I -- I was introduced to  
19 (unclear), I asked -- the first question I asked is: is  
20 the person here who released him, VC, to the public, who  
21 signed him off to the GP? And they said no, they're not  
22 here. And I said, "Well, I would have liked to have  
23 spoke to them", because I was angry.

24 They -- Diane, the chief -- the nurse, said that  
25 she'd never met him so she didn't know of him. That

26

1 discharged him. What did you want to get from that  
2 meeting?

3 **A.** I wanted to know why he was discharged when they knew  
4 that he was not taking medication properly, and he'd  
5 been in hospital numerous times, and to find out a bit  
6 more about his medication and why they just think it's  
7 okay that someone can just be discharged when they're  
8 hearing voices. And if he's not taking it while he's  
9 there, why would they discharge [audio disruption].  
10 He's not going to attend the doctor to pick his  
11 medication up, he's not going to take it. So it was  
12 a big mistake of theirs to do that.

13 **Q.** If we see an email you sent after the meeting.

14 NGPF0007544, page 1, the top email on that page,  
15 please.

16 You say to Mark:

17 "... I was told at the meeting they fail him he  
18 should of not been discharge from under the health  
19 sector to only his GP ... They said they got it wrong  
20 and did not listen to his family. Their was not  
21 a meeting to discharge him with all agencies he was  
22 under. They apologise but that did not go down well  
23 with me, they said they are doing things different now,  
24 but to late for ian. It was a very bad day at the  
25 meeting. I am waiting on a another report this is from

28

1 the CQC ..."

2 Did that summarise how you felt about that meeting?

3 **A.** Yes, it did. I could have put more but I were being

4 polite.

5 **Q.** Well, we got another email, so let's go see what is the

6 next letter you get, in February 2025.

7 NHFT0012538, page 1. That can come down, the one

8 that's on there now, please, and go to NHFT0012538,

9 page 1.

10 This is another letter from the Chief Executive,

11 Ifti Majid, and refers to the Theemis report:

12 "The report was undertaken by Theemis Consulting as

13 part of a national investigation and learning process."

14 Paragraph 2:

15 "On behalf on the Trust, I acknowledge that there

16 were missed opportunities in the care of [VC] and

17 recognise that we should have done more. I am sorry for

18 this and for the continuing impact this has on you and

19 your family."

20 So, that's sent to you.

21 If we go to an email that you sent some months

22 later, NHFT0017591, page 1. And if you scroll down,

23 please, to:

24 "I'm writing you in response to a letter sent to me

25 following the NHS publication of the findings from the

29

1 be struck off from ever being in a position of care ever

2 again.

3 "My life is in ruins because of the NHS

4 mismanagement of [VC's] care."

5 **Q.** Those words, Elaine, speak powerfully and for

6 themselves. You, of course -- that can come off the

7 screen now, please -- you have seen even more

8 information since then about the handling of VC by the

9 NHS. Have your views altered or are they the same as we

10 see there? What do you think about it?

11 **A.** They're the same with NHS, but my views of police have

12 changed, because I didn't know the information. And

13 I think the police have let the public and myself and

14 all the other families down.

15 **Q.** In what way?

16 **A.** Because they didn't do their job properly. They didn't

17 communicate with the NHS. The NHS didn't communicate

18 with the police. So, I think, between them all, they've

19 caused this. Between them all.

20 **Q.** You move on in your statement to refer to the --

21 His Majesty's Crown Prosecution Service Inspectorate and

22 the question of possible and lawful access to records by

23 His Majesty's Courts and Tribunals Service and the

24 Prison and Probation Service.

25 Can I just put up on the screen for you, Elaine, NG

31

1 independent investigation into the care and treatment of

2 [VC]."

3 Elaine, can I ask you to read what that says below?

4 They're your words and what you set out.

5 **A.** "I want you to understand that I am not interested in

6 apologies because it is [too late too little] ..."

7 [Audio disruption]

8 **A.** "... disgraced itself with its complete incompetence in

9 caring for the mentally ill, in not following proper

10 procedure[s] in regard[s] to a very high risk

11 individual, and complete [discard] for public safety

12 which has led to three tragic deaths, of which I hold

13 the NHS responsible.

14 "I have zero confidence in any changes the NHS makes

15 in the future as it does not learn its lessons and does

16 not care about people, only statistics and numbers.

17 "I believe that is how you see Ian Coates, as just

18 another statistic that you can just brush aside and file

19 away.

20 "What I want is the individuals responsible for the

21 catastrophic NHS failings to be held to account, I want

22 the person or persons who signed for ..."

23 [Audio disruption]

24 "... to the care of [the] General Practitioner to

25 resign, I want those who failed to manage [VC] care to

30

1 [audio disruption] 5, page 1.

2 What you'll see is a letter to you, December 2024.

3 I'd just like to ask what you made of this letter when

4 it came to you from Phil Cumberpatch.

5 So, unlawful(?) access -- at the top:

6 "Possible unlawful access to records held in the

7 Courts and Tribunals Service and by the Prison and

8 Probation Service." *(As read)*

9 So what did you make of that? What did you think

10 you were being told?

11 **A.** I didn't really understand this letter when it came,

12 because [audio disruption] a lot of information on it.

13 I would have rather had a phone call, to be honest.

14 **Q.** Yeah.

15 **A.** It was just -- it -- what it's just saying is, it's just

16 letting me know there's been unlawful access to records.

17 **Q.** [Audio disruption] your view about that where it arises,

18 wherever it arises?

19 **A.** Well, it shouldn't have happened, but I'm not surprised

20 it has. I'm not surprised at all.

21 **Q.** Why do you say that?

22 **A.** Because it's the police force. That's why. It's just

23 I'm not surprised with the police, to be quite honest.

24 **Q.** This is in the court service, so concerns that people

25 within the courts service have looked at information

32

1 that they shouldn't. Does that surprise you that court  
2 staff or court clerks or people in and around the court  
3 can access the material?

4 **A.** No, not really, because I'm not -- no. I'm not --  
5 (overspeaking) --

6 **Q.** That can come down, thanks.

7 You say, in the concluding part of your statement,  
8 that:

9 "[You] would like this Inquiry and the Chair to  
10 ensure that lessons are learnt and similar" --

11 [Audio disruption]

12 "[You] believe ... the police and mental health  
13 services should have an improved communication network  
14 dealing with violent offenders suffering with mental  
15 health issues."

16 Do you want to say a little bit more about that?

17 **A.** Yeah. With -- with the police, I feel that because --  
18 if they come across people with mental health issues,  
19 they should look at the crime first, then their mental  
20 health issues, and find out more about, from the NHS,  
21 you know, what care they're under, and things like that,  
22 when they are arrested. Instead of just, say, passing  
23 it on to the NHS. Either the hospital picking them up  
24 or the care people coming to see them, I think the  
25 police should maintain them there instead of letting

33

1 should that support be?

2 **A.** I think the support -- because I had Mark (unclear),  
3 I think there should be someone else or -- you should be  
4 informed more, better. I mean, I think a police liaison  
5 officer can only tell you so much. They can't tell you  
6 all. And I felt that anyway. He only could tell me  
7 what it was -- he could tell me. But then I think you  
8 need more support explaining what's going to happen when  
9 you go to court. You don't know what's going to happen,  
10 because you -- I'd never put -- the first time I put my  
11 foot through the door was in court. I'd never been in  
12 court before. You don't know what it's all about or  
13 what's happening.

14 **Q.** [Audio disruption] The victims' families:

15 "... should feel cared for and protected by  
16 dedicated victim services and not condescended to by  
17 faceless authorities who ... want to tick boxes and move  
18 on."

19 **A.** Yeah.

20 **Q.** What do you mean? Did you feel like you were a box to  
21 be ticked for moving on or condescended to at any time?

22 **A.** Yes, I did. I think by my Victim Support worker.  
23 I felt like she [audio disruption] the information and  
24 what help I could get was just limited, and when she did  
25 come she wasn't giving me much help. She was telling me

35

1 them go back to the mental health care, because, like  
2 [audio disruption] quick after he attacked the young  
3 girl -- well, the girl that jumped out the window,  
4 six hours later he was doing another crime. So I think  
5 if -- because when they do arrest somebody with mental  
6 health issues, they should keep them in custody until  
7 they get the full picture of that person before they  
8 release them to the NHS and their care section, because  
9 they're just going to release them because they can't  
10 keep them there for more than 28 hours, or the --  
11 whatever they want to release them, or -- like, it was  
12 just six hours there, he was released back, and he did  
13 another crime.

14 **Q.** So proper assessment at the time?

15 **A.** Proper assessment all the time, yes.

16 **Q.** You say:

17 "In relation to the support provided to families of  
18 victims of crime and their treatment, [you] would  
19 recommend that victims of any crime dependent on [the]  
20 circumstances should get appropriate" --

21 [Audio disruption]

22 "... through."

23 **A.** Yeah.

24 **Q.** What would that support be, what do you think? For  
25 someone in the horrific circumstances you were in, what

34

1 the opposite what I -- she used to ask me what I wanted  
2 to do, and she used to tell me 'cause I -- because I was  
3 not happy in the home at the time because it didn't feel  
4 like home anymore. She was giving me, like, information  
5 "why [audio disruption] by the sea? Why don't you buy  
6 yourself a dog?"

7 Going back, when I'm thinking what I was told and  
8 what information -- what I was spoken to, you feel like  
9 it was just, I was a tick box and she was just trying to  
10 put me right, but by telling me to move house, sell the  
11 house, buy a dog, go and live by the sea, "The walks  
12 along the seafront will do you good." So ...

13 **Q.** You have contributed significantly to a very powerful  
14 film about Ian, his life, the meaning of his life, the  
15 impact of his life on others, and of course the impact  
16 on all that you shared with him. Would you like to add  
17 anything to that now, or would you rather leave that  
18 with the film separate from your evidence?

19 **A.** I think I'd rather [audio disruption].

20 **MS LANGDALE:** Well, thank you, they are all my questions.

21 There may be a couple more from Mr Moloney and the  
22 Chair, but thank you.

23 **Questioned by THE CHAIR**

24 **THE CHAIR:** Thank you.

25 Elaine, thank you for that, and I also wanted to

36

1 thank you for the film which is very moving and I think  
 2 set out very clearly the lives that you had and the  
 3 person who Ian was, so that we all understand that who  
 4 are dealing with this Inquiry, and for letting us see  
 5 your photographs. I know it's not been easy for you.  
 6 **A.** No.  
 7 **THE CHAIR:** I just wanted to ask you a couple of questions  
 8 and it's really about when you went to court and the way  
 9 people talked to you because I think we're all in this  
 10 Inquiry using jargon, because we're all lawyers.  
 11 **A.** Yes.  
 12 **THE CHAIR:** Do you think that there's a place for somebody  
 13 to, as it were, really to speak English to you?  
 14 **A.** Yes, I do.  
 15 **THE CHAIR:** -- (*overspeaking*) -- clear terms. And I'm not  
 16 saying that in a way that's condescending because I know  
 17 that people who aren't involved in the system don't  
 18 understand the language, don't understand what's being  
 19 said.  
 20 **A.** [Audio disruption] I was there and I was introduced to  
 21 about eight people, and we was all in a room and they  
 22 all said their name and what their job was. By the time  
 23 you got to the eighth, the last one, you didn't know  
 24 what that person was doing. So you had eight people in  
 25 front of you explain their name of just saying what

37

1 **A.** That would have helped a lot, a lot. Because you just  
 2 said no, there's no questions, but you wanted to ask  
 3 questions but you didn't know if you was being daft  
 4 about asking a question. So you just left it.  
 5 **THE CHAIR:** Yes. Just remind me, were you able to take  
 6 someone along with you? I know that your sister has  
 7 been very helpful and --  
 8 **A.** Yeah.  
 9 **THE CHAIR:** -- and your niece in relation to the Inquiry.  
 10 Were you able to take somebody with you to that meeting?  
 11 **A.** Ernie Moore(?) was with me at that meeting.  
 12 **THE CHAIR:** Yes. Would you have preferred to have someone  
 13 with you really just to support you as well?  
 14 **A.** Yeah, it would have helped if I -- any relative would  
 15 have been there because they could listen and they  
 16 can -- you're not taking it all in and if there's  
 17 another person [audio disruption] then it's better. It  
 18 is better.  
 19 **THE CHAIR:** Somebody who could prompt you about --  
 20 (*overspeaking*) --  
 21 **A.** Yeah.  
 22 **THE CHAIR:** But you'd talk to them about and maybe you were  
 23 able to ask a question about.  
 24 **A.** Yeah, that would have been a lot better for  
 25 a relative --

39

1 their job was to do with the -- in court, but you  
 2 forgot, and you didn't know who they was in the end, and  
 3 then that was it.  
 4 **THE CHAIR:** Would it have helped you if somebody had --  
 5 you'd been given a list, effectively, beforehand, of who  
 6 was going to be there, what their job was and what that  
 7 meant?  
 8 **A.** Yeah, it --  
 9 **THE CHAIR:** So you would know in advance.  
 10 **A.** Yeah, that would have been a lot better.  
 11 **THE CHAIR:** Then you would have been able to ask any  
 12 questions.  
 13 **A.** Yeah.  
 14 **THE CHAIR:** -- (*overspeaking*) -- to think ahead with any  
 15 questions?  
 16 **A.** Yeah, because at the end of it they said, "Any  
 17 questions?" Well, I didn't know what question, because  
 18 you've got all these people and you didn't know who was  
 19 going to answer that question anyway. So it was just,  
 20 like you said, it was just better to know.  
 21 **THE CHAIR:** Yes. So if it had been explained to you in  
 22 advance what the meeting was going to be about, who it  
 23 was going to be with, and whether -- and that you could  
 24 ask questions if you wanted to, would that have helped  
 25 you?

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1 **THE CHAIR:** Thank you. Thank you also for the  
 2 recommendations that you've put in in your statement.  
 3 **A.** Okay, thank you.  
 4 **THE CHAIR:** I've got no further questions. Thank you very  
 5 much for your evidence.  
 6 **MS LANGDALE:** Chair, would it be sensible to start at 11.20?  
 7 **THE CHAIR:** Yes, we'll take a break now and then restart in  
 8 the main hearing room.  
 9 **(10.58 am)**  
 10 **(A short break)**  
 11 **(11.20 am's)**  
 12 **THE CHAIR:** Yes, Ms Langdale.  
 13 **MS LANGDALE:** May I call James and Lee Coates, please.  
 14 **MR JAMES COATES (affirmed)**  
 15 **MR LEE COATES (affirmed)**  
 16 **Questioned by MS LANGDALE**  
 17 **MS LANGDALE:** James, you have prepared a statement for the  
 18 Inquiry dated 10 November 2025.  
 19 **JAMES COATES:** Mm-hm.  
 20 **Q.** Can you confirm the contents are true and accurate as  
 21 far as you're concerned?  
 22 **JAMES COATES:** They are, yeah.  
 23 **Q.** Lee, you have also prepared a statement dated  
 24 10 November 2025, subject to an amend at paragraph 12,  
 25 which we don't need to turn to now, about precisely who

40

1 said what to you surrounding your father's death, can  
2 you confirm that the contents are true and accurate as  
3 far as you are concerned?

4 **LEE COATES:** They are true and accurate.

5 **Q.** Can we begin, then, please, with how you both learnt of  
6 the death of your father. If we could start with you,  
7 James, please.

8 **JAMES COATES:** So I'd become aware of an incident  
9 happening in Nottingham earlier that morning with  
10 a group chat with work. I was currently working in the  
11 Victoria Centre at that point so there was an issue with  
12 staff getting into the Victoria Centre as it had been  
13 closed off. So we looked at the news and saw that  
14 there'd been a big cordon in the city centre that people  
15 weren't able to get into the building. And then, as the  
16 day has gone on, more information has come out about  
17 various things that have happened.

18 I then went into work just to do a quick order and  
19 spoke to a few of the staff members there and we learnt  
20 that somebody had been killed on Magdala Road, which is  
21 just close to where I live. So we had discussed that,  
22 but at this point we had no idea of what the whole thing  
23 had happened or who was involved.

24 **Q.** Can you go a little bit slower?

25 **JAMES COATES:** Oh, I'm sorry.

41

1 and figure out what's going on and then I'd call her  
2 back.

3 And then I thought the first thing I need to do is  
4 obviously ring family, so I rang my brother and my mum,  
5 and told them that I think something's happened to Dad,  
6 like, to come back to the house.

7 **Q.** Pausing there, before we go back to the house. Lee you  
8 get a call, do you, at that point from James?

9 **LEE COATES:** Yeah, similar to James, I was working just on  
10 the outskirts of Nottingham city centre itself. I had  
11 also received in our WhatsApp group of head of  
12 departments from our operations manager -- sorry, the  
13 managing director, just to notify us that some of our  
14 team members may be late to work because of the shutdown  
15 in Nottingham. There was no public transport.  
16 Obviously a few people had been in touch saying that  
17 they were struggling.

18 At this point I'd checked on my phone and I'd seen  
19 that there'd been a few things going off in Nottingham,  
20 but it was all a bit up in the air at the time. I live  
21 the other side of the Trent, which is the opposite side  
22 to the city centre, so it was -- it's kind of like an  
23 8-minute walk for myself, so I was walking to work just  
24 making sure everyone from our team was okay.

25 I'd -- the previous day I'd just had quite a big

43

1 **Q.** No, it's really important what you're saying, so the  
2 stenographer can take it down.

3 **JAMES COATES:** So yeah, we'd discussed it briefly with a few  
4 people at work, but still no idea what had happened, and  
5 it wasn't until about 3.00 in the afternoon that I was  
6 walking up the road to my house that I just decided to  
7 check Instagram. I'd not got notifications on, but  
8 I looked and I'd got a message and it was off a family  
9 friend who is the mother of my dad's grandson saying, "I  
10 can't believe what's happened to your dad, like, please  
11 ring me."

12 And my first instinct is that it's a hoax message  
13 that she's been hacked and it's trying to get me to ring  
14 this number. So I asked her "Is this a joke?" And she  
15 messaged me again reiterating that I should call and so  
16 I decided to call and, yeah, she was just in hysterics,  
17 like, sort of couldn't get her head around what had  
18 happened.

19 She said she had been told that my dad had been in  
20 a road traffic accident, but she'd seen what had been  
21 going off in Nottingham and this terror event and that  
22 she didn't know if it was linked or -- and I just didn't  
23 know what to say, like. I still didn't believe it, and  
24 I thought I need to get some more information, so I said  
25 that I would contact Elaine or try and get a word around

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1 tooth operation, I'd had a tooth extracted, so I wasn't  
2 feeling great that day. I did the preparation and then  
3 I asked my boss if I was able to go home and not go and  
4 do the event in the evening, because my words were  
5 I felt like I'd been punched by Mike Tyson. To which he  
6 said no problem, gave me a lift home in fact because  
7 I was in quite a bit of pain and distress, and it was  
8 when we pulled up at my apartment that I'd got the phone  
9 call off James and he just said, "I think Dad is dead."  
10 To which I replied, "What do you mean, dad's dead? You  
11 think Dad's dead? What sort of phone call is this?"

12 Then obviously James sort of reiterated what he had  
13 heard from the people that had been in touch with him.

14 **Q.** Then we know that you both say you all went to your  
15 house, James, your family gathered together there. So  
16 who was at the house that afternoon?

17 **JAMES COATES:** There was myself, Lee, our other brother,  
18 Darren, my partner, and then my mum and stepdad came  
19 over.

20 **Q.** You tell us that you are watching the television and  
21 there was a helpline displayed on the television?

22 **JAMES COATES:** Yeah.

23 **Q.** Did you call it? And what happened when you did?

24 **JAMES COATES:** I didn't call it personally, but I know my  
25 wife and my mum and possibly Lee called it that day just

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1 to try to get some more information. I was trying to  
 2 get hold of, like, my dad's sister and other family  
 3 members to let them know that we sort of knew what had  
 4 happened. I didn't want them to find out just by  
 5 looking at the news.

6 **Q.** When did you get a call back from that helpline number?  
 7 We know you phoned and eventually a call came back. Who  
 8 took the first call where you all were?

9 **JAMES COATES:** I had got a call from somebody in the police,  
 10 I can't remember who exactly, ten minutes before Kate  
 11 Meynell went on TV to do her press conference to let the  
 12 City of Nottingham know what had happened. By then we'd  
 13 pieced almost everything together ourselves from social  
 14 media and from the news, so then it was just a case of  
 15 them apologising that we had to do that.

16 **Q.** When did you learn that your father had remained at the  
 17 scene of where he was killed?

18 **JAMES COATES:** I think we knew that he was still there when  
 19 we got the phone call from the police around 5 o'clock  
 20 and because I remember how hard, knowing that it was  
 21 only around the corner, how hard it was to restrain  
 22 ourselves to go, even though we knew we wouldn't be able  
 23 to get access, we wouldn't be able to see him, but just  
 24 knowing that how close he was, it was extremely hard to  
 25 keep control and stay in the house and not go. But it's  
 45

1 difficult to know that just a stone's throw away was  
 2 the, you know, where my dad lay. I decided to go around  
 3 myself. It was cordoned off. There were two police  
 4 officers at the end of the road that I approached they  
 5 obviously said that the road was closed and then I think  
 6 they could see that I was crying and I did say that was  
 7 my dad.

8 The two police officers were very empathetic, and  
 9 apologised, but they couldn't give me any information,  
 10 and obviously I was at a point where it was all starting  
 11 to feel a bit like a movie, and I'm very much one of  
 12 those seeing is believing, and I just kind of needed  
 13 to -- yeah, my head was spinning and I just wanted some  
 14 clarification and some -- a firmer, you know -- I can't  
 15 think of the word -- but just to know that it was all  
 16 true, I suppose.

17 **Q.** On the topic of the FLOs, I think it was 17 June that  
 18 you were finally allocated a FLO; is that right?

19 **JAMES COATES:** Yeah, allocated but we didn't meet or speak  
 20 to the FLO until the 19th.

21 **Q.** In terms of the 14 June, you went to lay flowers at the  
 22 scene of your father's death.

23 *(Both witnesses nodded)*

24 And you received information then about a vigil.  
 25 Can one of you tell us about that -- *(overspeaking)* --

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1 only recently through the Inquiry, and the information  
 2 that's coming out, that I've learnt that he was there  
 3 until half past eight at night.

4 **Q.** You're from Nottingham, you're Nottingham through and  
 5 through?

6 **JAMES COATES:** Mm-hm.

7 **Q.** And have lots of friends in Nottingham, presumably. You  
 8 tell us, Lee, that you heard from local residents at the  
 9 time that your father was still at the scene under a  
 10 tent, effectively? Was that communicated to you by  
 11 people you knew and contacts you had?

12 **LEE COATES:** Not regarding the tent. So, yeah, going back  
 13 to what James was saying with us trying to contact, we  
 14 were calling I think, is it, 101, the non-emergency? We  
 15 were ringing the helpline. I even went to the lengths  
 16 of ringing 999 to try and get some information.

17 We were also trying to liaise with Elaine because  
 18 they'd been appointed a FLO officer and I'd spoken  
 19 briefly to him, to which he replied "We don't have  
 20 enough police officers for you and all your brothers",  
 21 which I thought was quite rude and disrespectful,  
 22 bearing in mind that no one had been in any sort of  
 23 contact properly with us until, like James said, just  
 24 before Kate Meynell went and did her speech.

25 Again, with James saying that we found it very  
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1 **LEE COATES:** Yes. Once we knew that the cordon was down,  
 2 I believe it may have been through social media that  
 3 some flowers had been laid. At this stage, my son from  
 4 my ex-partner had come down from where they live and  
 5 a few other family members had come together, and we'd  
 6 agreed that we were going to go and lay some flowers.

7 When we arrived walking up to the scene, there was  
 8 so many journalists, paparazzi. There was kind of  
 9 cameras shoved in our face, which I didn't like at all.  
 10 I -- yeah, I got quite angry with them as we were there  
 11 and my son was there and I didn't want photos of him.

12 I asked why they didn't have any decorum, and if we  
 13 could just have five minutes to, you know, as a family,  
 14 without any media there.

15 There was one lady, I believe from Sky, who did  
 16 listen and she moved everyone around the corner so we  
 17 could have a quiet five minutes. And then I believe it  
 18 was either that lady or someone else, a journalist or  
 19 press, that were there that day, that notified us of the  
 20 vigil.

21 **Q.** So what did you understand was happening at a vigil on  
 22 the 14th?

23 **LEE COATES:** I'd -- again through social media, I'd heard  
 24 that they were doing a vigil at the University, which  
 25 I attended with my son.

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1 But I didn't make myself known to the other family  
 2 members as I didn't feel that it was appropriate at the  
 3 time.  
 4 **Q.** James, did you go to the vigil as well?  
 5 **JAMES COATES:** Yeah, so --  
 6 **Q.** Did you go together?  
 7 **JAMES COATES:** We went together but we moved off in  
 8 different directions, just to, like, see what was  
 9 happening. And obviously it's the first vigil we'd ever  
 10 been to, and, like Lee said, it's -- when we got there  
 11 and saw the amount of students and obviously saw the  
 12 parents and how upset they were, we felt it wasn't the  
 13 right time to -- to introduce ourselves.  
 14 **Q.** Did you speak to any journalists when you were there, or  
 15 any --  
 16 **JAMES COATES:** Yeah. So we decided to leave and just get  
 17 some fresh air away from it. And as we were leaving, we  
 18 saw the journalist from Sky that had -- we'd spoken to  
 19 previously on Magdala Road, and she informed us of  
 20 a vigil happening at Council House that was -- everybody  
 21 had been invited to, except us. We had had no  
 22 invitation or no official word from it.  
 23 **Q.** And this is the one on 15 June --  
 24 **JAMES COATES:** Yeah.  
 25 **Q.** -- the next day in Market Square?  
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1 those. And I felt it was just right just to say a few  
 2 things to thank the people of Nottingham for -- for  
 3 turning out and supporting us.  
 4 **LEE COATES:** We actually -- we didn't get invited to speak.  
 5 I think when we got there it was a bit of a whirlwind.  
 6 We were took into the Council House. It was the first  
 7 time we'd officially met the O'Malley-Kumars and the  
 8 Webbers. It was very quick, quick handshake, then  
 9 introduced to council members, politicians, et cetera.  
 10 And then I think it was not long before we were going  
 11 out that they'd asked James, or all three of us,  
 12 would -- or, you know, "These guys are all speaking,  
 13 I don't suppose you'd want to have a word?"  
 14 And James said, "Well, if everyone is saying  
 15 something, then yes, we would like to."  
 16 You know, we were kind of going with the flow at  
 17 that stage, but at this point it already felt that we  
 18 were a bit of an afterthought, let's say. So, yeah,  
 19 we -- we had a couple of minutes to collaborate between  
 20 us, a few words together.  
 21 And I'm very thankful that we did get to say a few  
 22 bits, even though it was -- we felt it was quite rushed  
 23 and we didn't have time to really prepare. Especially,  
 24 like James says, when you've got so many thousands of  
 25 people that have turned up showing their respects.  
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1 **JAMES COATES:** Yeah.  
 2 **Q.** So what did you do when you heard of that one?  
 3 **JAMES COATES:** Family members started contacting the council  
 4 to -- to request more information and ask why we'd not  
 5 been invited. And then --  
 6 **Q.** What was the answer to that?  
 7 **JAMES COATES:** I'm not a hundred per cent sure, it's so long  
 8 ago. But I remember my mum had spoken to somebody at  
 9 the council and arranged it that we could go. And  
 10 I know that the lady from Sky had also made queries to  
 11 why we'd not been invited to a vigil where they were  
 12 going to talk about our dad and we weren't going to be  
 13 involved.  
 14 **Q.** Before I ask you about meeting the chief constable, tell  
 15 us what you said at that vigil, James.  
 16 **JAMES COATES:** I just -- I felt it was right to -- to thank  
 17 the people of Nottingham that had come out to support  
 18 us. Lee had sent a Tweet out asking people to wear red  
 19 in support of Nottingham Forest and it'd be something  
 20 nice for our dad to go and then see -- I think we were  
 21 told around 7,000 people were there -- and to see a sea  
 22 of red. It was a nice touch, which -- as brothers, we'd  
 23 all wore Forest shirts. One of Lee's friends knew  
 24 someone who knew somebody and we'd managed to get shirts  
 25 with our dad's name printed on quite quickly, so we wore  
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1 **Q.** You tell us, Lee, in your statement at paragraph 20, you  
 2 recall the chief constable coming over to you and  
 3 saying, "I think we need to talk", to which you agreed?  
 4 **LEE COATES:** Yeah.  
 5 **Q.** Was that the first time you'd met her?  
 6 **LEE COATES:** Yes.  
 7 **Q.** And did you talk then, or subsequently?  
 8 **LEE COATES:** So I was quite upset with -- going back to  
 9 it -- when she was on TV saying, "We are doing  
 10 everything for the bereaved families." I thought that  
 11 was quite rude and disingenuous, as she'd personally not  
 12 made any contact with us.  
 13 We'd had to fight to find out information about our  
 14 dad. I may have wrote a couple of Tweets saying  
 15 that I was upset about that. And so when I did see her,  
 16 she locked eyes with me and said, "I think we need to  
 17 talk", to which I said, "I think we do."  
 18 And I think we organised to speak after, because it  
 19 was so quick, to speak after the vigil.  
 20 **Q.** You tell us in your statement, James, about learning  
 21 about the injuries. I don't want to dwell on the number  
 22 of injuries, but the upshot is this, isn't it: that you  
 23 learnt partial information about the injuries your  
 24 father had suffered on the 15th --  
 25 **JAMES COATES:** Yeah.  
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1 Q. -- from somebody, and it took some time before you knew  
 2 exactly what he had suffered; is that right?  
 3 **JAMES COATES:** Yeah. So, we'd been given some information  
 4 after the vigil, which was very upsetting for me. I've  
 5 never been in that sort of state in my whole life, and  
 6 it's something that -- like, I don't want to feel those  
 7 sort of feelings again. Because I'd sort of put  
 8 a protective barrier up in my head and built a picture  
 9 of -- that maybe my dad had been stabbed once, quickly  
 10 died, painless, and that was it. Because we didn't know  
 11 any details. So then to have that sort of protective  
 12 image taken away from me, it was very hard to deal with.  
 13 And then during the sentencing is when we found out  
 14 the true extent to the injuries, which obviously was  
 15 a lot worse than what we'd already initially been told.  
 16 Q. You say in your statement:  
 17 "The delay in support, combined with the fact that  
 18 we were learning traumatic and deeply personal details  
 19 through unofficial channels, left us feeling abandoned  
 20 and overwhelmed. We were desperate for guidance,  
 21 compassion and for someone to help us navigate the  
 22 horror we were living through. Instead, we were left to  
 23 piece things together ourselves."  
 24 **JAMES COATES:** Yeah.  
 25 Q. Would you like to add or expand upon that? I mean, you

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1 is disgusting for me. And I have said before,  
 2 especially with regards to communications with  
 3 Kate Meynell, I felt it wasn't personal when she was  
 4 sending emails through somebody else to get to talk to  
 5 me, when I know she has my contact details.  
 6 I'd spoken to the FLO and said, "if anyone wants to  
 7 contact me, just ring me. I'm not going to be looking  
 8 through my emails and messages while I'm at work. Like,  
 9 if you want to call me, I can take a phone call and I'd  
 10 rather have -- it's more personal, especially if it's  
 11 not face-to-face."  
 12 Q. You say in your statement that your FLO:  
 13 "DC Baxter did not tell me anything I did not  
 14 already know about the attacks."  
 15 **JAMES COATES:** Yeah.  
 16 Q. Did they tell you anything about VC's previous  
 17 involvement with the police at any time?  
 18 **JAMES COATES:** Very little. I remember being told that he'd  
 19 assaulted a police officer, and that basically that  
 20 crime would just be swept away because of the severity  
 21 of his crimes on the 13th, like they're not going to  
 22 charge him for it because it's such a lesser crime  
 23 compared to the murders. So, then that's -- basically  
 24 that's all we knew about it to begin with.  
 25 Q. You didn't know that there was a warrant in relation to

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1 set it out very clearly, but is that how you were  
 2 feeling at that time?  
 3 **JAMES COATES:** Yeah, I felt like we were all in a similar  
 4 sort of boat, we'd never been in this sort of situation,  
 5 so I think at the time we could only dwell on what we  
 6 actually thought at the time, which we knew we were not  
 7 being fed information and we were struggling to get  
 8 a true picture, but then to be in this position now, and  
 9 know how sort of how things work now, I feel it's even  
 10 worse, in hindsight, that -- the fact that the failings  
 11 and the lack of information we got, like, it feels like  
 12 now it's such an easy thing to just pick up a phone and  
 13 contact me, and tell me what's happening, but it just  
 14 never happened in time.  
 15 Q. I'm going to take you to various emails and letters  
 16 later, but would that have been your preferred mode of  
 17 communication, if someone had asked you, that you're the  
 18 sort of person, "pick up the phone and tell me", so it's  
 19 a two-way exchange and you can understand what's going  
 20 on?  
 21 **JAMES COATES:** Yeah, from looking at the -- like, I don't  
 22 know if you'll come to it, but in the police logs it  
 23 shows that my number is available to the police at  
 24 12 minutes to eight in the morning. And the fact that  
 25 we didn't get a call back until around 5.00 that evening

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1 that not backed for bail?  
 2 **JAMES COATES:** Not until later on when we'd actually made  
 3 contact with the other families and I think I heard from  
 4 Dr Sanjoy that there was a warrant for his arrest.  
 5 Q. Did that surprise you, to hear that even?  
 6 **JAMES COATES:** Yeah, very much, because I feel it's  
 7 something that we could have been told on day one.  
 8 Q. What would have been the benefit to have known that from  
 9 day one, from your perspective?  
 10 **JAMES COATES:** It would have built more of a picture of who  
 11 he was and more of a history, especially with the lack  
 12 of information we were given about his mental health  
 13 until later on. We didn't know anything about the  
 14 killer; we just saw the pictures and the videos on the  
 15 news and that was basically all we knew. So it would  
 16 have been ideal to sort of see the character he was and  
 17 it might have explained a little in our heads what had  
 18 happened to my dad and why it had happened.  
 19 Q. DC Baxter, Lee, you explain, did arrange for you to meet  
 20 the team at Nottingham Forest. Can you tell us about  
 21 that?  
 22 **LEE COATES:** Yeah. So once we'd got to know our FLO  
 23 a little bit more, obviously a couple of things that  
 24 arose from my dad's life was his love for fishing and  
 25 his love for Nottingham Forest. I think with also

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1 having so many people turn up with their Forest shirts  
2 it seemed quite fitting that myself, my brothers, and  
3 our children attended the Forest Training Ground where  
4 we could meet a few players, and also Leigh Wood, the  
5 Nottingham boxing champion, was there as well.

6 They briefly spoke about what happened but obviously  
7 didn't want to go into any details of that day, but more  
8 talk about my dad's love for Forest, where he used to  
9 sit in the stadium, et cetera. And then a few, like my  
10 son and a couple of the other kids, had a little bit of  
11 a kick around with some of the players, which I thought  
12 was really nice and it was half a day especially for the  
13 younger members of our family to kind of forget about  
14 the horror that we were going through at the time.

15 **Q.** You attended the court hearings, James, except for the  
16 first one at the Magistrates' Court, I think.

17 **JAMES COATES:** Yeah.

18 **Q.** I think you were there for the Crown Court hearing,  
19 weren't you, earlier on --

20 **JAMES COATES:** Yeah.

21 **Q.** -- on 20 June. Can you tell us about that, going to  
22 that hearing, whether you spoke with the CPS or anyone  
23 at that hearing?

24 **JAMES COATES:** Yeah, we'd made sure that we were there for  
25 every court hearing, we were told --

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1 a night out, to see him and his build and I just knew  
2 that there was never going to be any chance of either of  
3 them protecting themselves against him.

4 **Q.** At that first hearing, do you remember having any  
5 meaningful conversation with anyone from the CPS or the  
6 police about VC and his history with the police?

7 **JAMES COATES:** I vaguely remember having conversations with  
8 various people, but I can't remember exactly what, it's  
9 that long ago.

10 **Q.** Can you remember if there was any discussion about his  
11 mental health?

12 **JAMES COATES:** I don't think at the beginning there was, but  
13 I think over time and closer to the sentencing, it was  
14 obviously became more apparent. But at the beginning,  
15 we were all under the assumption that he was going to go  
16 down for murder, and me personally, I thought there was  
17 no other way than a full life sentence, and that's how  
18 we'd had it portrayed to us by the police and obviously  
19 the news and stuff, yeah.

20 **Q.** You say to the news, and indeed you refer at  
21 paragraph 37 of your statement:

22 "Due to the limited information provided by the  
23 police, I made the mistake of turning to social media to  
24 provide me with answers. I am also aware that other  
25 members of my family did the same thing."

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1 **Q.** Who is we?

2 **JAMES COATES:** The family. We were told the Magistrates one  
3 was more of just changing it to the Crown Court and that  
4 you didn't really need to be there, so we didn't go.  
5 But I knew personally that I had to be in a room with  
6 the man that killed my dad. I needed to see who did it  
7 and try and get a grasp of why.

8 Yeah, so we were in a family room in the back, and  
9 we'd had various people from the CPS and the police come  
10 in, introduce themselves, start talking about, like,  
11 what we were to expect when we were in the room.  
12 I think Elaine went into it with a little bit of detail  
13 earlier about coming in and introduce themselves, and  
14 then it was -- we were in -- there was just so much  
15 going on inside of the court and obviously on the  
16 outside that you just forgot a lot of the names of  
17 people and what -- who they were and stuff like that.

18 **Q.** You say when you went into the first court hearing you  
19 saw VC for the first time and "it just struck me how  
20 large he was"?

21 **JAMES COATES:** Yeah. Knowing that my dad obviously was  
22 six months from retirement, he's always been quite  
23 skinny. He lived off coffee and cigarettes as his main  
24 diet, and then obviously knowing that Barney and Grace  
25 were just young, innocent students coming home from

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1 Now you're aware some of the information you  
2 founding was false.

3 "As a result, it became difficult to piece things  
4 together."

5 **JAMES COATES:** Yeah.

6 **Q.** So it wasn't simply that you weren't getting information  
7 from the police; it's that you were trying to look for  
8 facts --

9 **JAMES COATES:** Yeah.

10 **Q.** -- in not entirely, for understandable reasons  
11 presumably, reliable sources at times?

12 **JAMES COATES:** Mm-hm.

13 **Q.** How did that affect navigating what you were navigating?

14 **JAMES COATES:** I felt that because we weren't getting any  
15 official answers and we were still struggling to get  
16 sort of information on who he was and what had happened,  
17 that I did turn to social media to thinking that maybe  
18 if someone knows who he is, they might say something.

19 So I was going on Twitter, probably the worst place  
20 to go for any credible information, was putting his name  
21 in and was getting articles about the apparently he'd  
22 had an argument with his girlfriend on Ilkeston Road,  
23 left the house with a knife, and obviously came upon  
24 Barney and Grace, and that was in my mind going forward.  
25 It wasn't until Leigh Sanders came to show us the

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1 evidence and show that he'd obviously travelled to  
 2 London and came back that then that information I've  
 3 realised was incorrect.  
 4 **Q.** So if you'd had more accurate information earlier, it  
 5 might have prevented you doing that?  
 6 **JAMES COATES:** Yeah --  
 7 **Q.** Trying to find the information --  
 8 **JAMES COATES:** Yeah, if I'd got the answers, which I now  
 9 know the police had, they could have just easily told  
 10 us. Like, it would have put my mind at ease a lot.  
 11 **Q.** You both say that it was around October 2023, and  
 12 I think, James, you communicated it to Lee, that you  
 13 received a call from DC Baxter who informed you, James,  
 14 that the defence had raised a defence due to VC's mental  
 15 state?  
 16 **JAMES COATES:** Mm-hm.  
 17 **Q.** You don't remember diminished responsibility as a term  
 18 being used?  
 19 **JAMES COATES:** No.  
 20 **Q.** But you remember something about his mental state?  
 21 **JAMES COATES:** Yeah.  
 22 **Q.** What did you glean at that time?  
 23 **JAMES COATES:** She explained to me that there was a mental  
 24 health history, and that the defence and CPS had got  
 25 psychiatrists to do some work that would be then

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1 your job to do, I'm not going to ring my brothers and  
 2 try and explain this."  
 3 Again, I don't think diminished responsibility was  
 4 any of the terminology used, but there were this  
 5 schizophrenia and obviously the mental wellbeing of VC,  
 6 and at the time it just felt like a -- for me  
 7 personally, a bit of a cheap get-out clause that the  
 8 defence barristers tend to go for these days.  
 9 **Q.** You say, James, in October:  
 10 "... the significance of VC's mental health issues  
 11 [were] not revealed to me."  
 12 And you say at paragraph 39:  
 13 "At the time, I did not understand that this could  
 14 result in VC avoiding prison altogether. I had  
 15 previously been told that the police had enough evidence  
 16 to secure a murder conviction, so I believed that  
 17 a trial and prison sentence were inevitable regardless."  
 18 Could you just explain that for us, please?  
 19 **JAMES COATES:** Yeah, coming from a background where this is  
 20 completely out of my wheelhouse, I know of the different  
 21 ranks of police officers, I know nothing about court. I  
 22 had no idea what CPS stood for before this. So all I  
 23 had is what I can see on TV and the news and movies.  
 24 So to see the amount of evidence and to see that he  
 25 was caught and seen by police officers knocking the

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1 involved with the court case. But I just assumed that  
 2 there must be something mentally wrong with him to go  
 3 and do that, such a heinous crime, that for me, I just  
 4 felt that this was just normal procedures. I didn't  
 5 know what would happen going forward. I just thought  
 6 this is what normally happens when an attack of this  
 7 magnitude, there must be obviously different components  
 8 towards it.  
 9 **Q.** And, Lee, you tell us in paragraph 31 of your statement,  
 10 this is around this period in October:  
 11 "... I became aware VC was allegedly diagnosed with  
 12 severe schizophrenia. [It] was ... difficult to come to  
 13 terms with, and I ... believe that I should have been  
 14 told much sooner."  
 15 Can you remember if you knew schizophrenia was  
 16 a diagnosis, you raised that there?  
 17 **LEE COATES:** I briefly remember, similar to James at the  
 18 time, it was a bit of a whirlwind. We were expecting it  
 19 to be, you know, with the guy has been caught bang to  
 20 rights, there's not too much needed for this court  
 21 proceedings going forward and then all of a sudden the  
 22 mood sort of changed after we've received -- well,  
 23 I know our FLO had spoke with James, asked James to  
 24 relay the information to myself and Darren, to which  
 25 James refused and asked her, and said "It was kind of

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1 survivors over to then see that everything links  
 2 together, it's, in my mind, there was no doubt that he  
 3 was going to go away for murder and yeah, I think that's  
 4 why it was so hard to then hear that that's not going to  
 5 be the case.  
 6 **Q.** You say in your statement in this call on or around 9  
 7 October you believe you may have been offered a meeting  
 8 with the senior investigating officer which you  
 9 declined. Why did you decline that at that point?  
 10 **JAMES COATES:** We'd been, like Lee had mentioned, it's been  
 11 such whirlwind of new information and obviously grief  
 12 and shock and everything else that we were feeling at  
 13 the time, it -- I didn't know who we needed to speak to  
 14 and why. Like I said, I didn't know who these people  
 15 were or what they stood for and I have said, I'd look  
 16 back now and wish that we'd been told "you should go to  
 17 this meeting" or "it's beneficial to meet this person"  
 18 because we'd missed out on meetings because of this.  
 19 Like, the other families met with the CPS and we weren't  
 20 invited because it was never relayed to us how important  
 21 it was to go to this meeting.  
 22 **Q.** When did you first properly meet the Kumars and the  
 23 Webbers?  
 24 **JAMES COATES:** So at the vigil at Market Square on the 15th,  
 25 like Lee said, we were briefly introduced and then

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1 whisked away to meet religious leaders and politicians.  
 2 Then during the court process we were separated on  
 3 other sides of the room. So when there was quick  
 4 intervals we could then -- we would walk round to the  
 5 other side to say hello and ask how they are, and it was  
 6 during one of these intervals that I'd spoke to  
 7 Emma Webber and asked for her number so that we could  
 8 get in contact with them properly and it was from there  
 9 that we then started to find out more information that  
 10 we weren't privy to.

11 **Q.** We will be hearing evidence from the Webbers in the  
 12 morning, but it's clear from at least one entry we've  
 13 seen that Emma Webber was asking if she could have  
 14 details or whether having reference to Ian in her own  
 15 son's funeral would be acceptable, and you would be  
 16 happy with that, really trying to get your input or the  
 17 family's input in respect of Ian at a very difficult  
 18 time?

19 **JAMES COATES:** Yeah.

20 **Q.** Were you ever made aware of her attempt to reach you  
 21 directly in that way?

22 **JAMES COATES:** No. We had also made the same queries, we  
 23 wanted to reach out to the other families and obviously  
 24 not knowing the best place to do it, we would then ask  
 25 the FLO and we were told that they wanted to be kept

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1 families is the families we never asked for. We've all  
 2 been put in this horrific unfortunate position, and I --  
 3 personally I think James, Darren, are saying, really do  
 4 take solace in the counsel, especially of people like  
 5 Dr Sanjoy, who's got a wealth of experience in his  
 6 field. So, yeah, it's -- I mean, I'll always say I wish  
 7 I'd never met them and my dad was still alive, Grace and  
 8 Barnaby [sic] were still here, but to go through this  
 9 with -- with the other families, I don't know if I would  
 10 personally manage without them.

11 **Q.** You tell us, James, around 7 November 2023 you had  
 12 information -- again, Nottingham people relayed to you  
 13 from others in Nottingham, that there may be -- may have  
 14 been prior contact with the police and VC?

15 **JAMES COATES:** Yeah.

16 **Q.** What, when you raised that with your FLO, did you get?  
 17 What information came back when you were asking  
 18 questions about that?

19 **JAMES COATES:** Not enough information, I feel. I think that  
 20 everything was kept to a minimum. And I don't know if  
 21 that's because they didn't want to obviously lift the  
 22 lid on everything that had gone off previously, but we  
 23 were drip fed very little information from official  
 24 sources, like, through the whole process.

25 **Q.** You were also, were you, were you introduced to

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1 private and we've also obviously heard since then that  
 2 they were given the same message from us: that we didn't  
 3 want to speak to anyone, when we'd made it apparent that  
 4 we did want to have contact with them. We might not  
 5 necessarily have wanted to speak to members of the  
 6 police or CPS at the time, but we would have welcomed  
 7 any contact with the other families.

8 **Q.** And we know, indeed we've heard from Elaine, she was  
 9 private and wanted to be private, but you had  
 10 a different position. Indeed, how would you describe  
 11 the relationship that you have subsequently developed  
 12 with the Kumars and the Webbers in addressing the  
 13 circumstances -- *(overspeaking)* --

14 **JAMES COATES:** I feel that we are quite private as well and  
 15 I understand Elaine didn't want to be in the media, she  
 16 didn't want to see, like -- she was taking it very  
 17 badly, but we knew that something wasn't right and we  
 18 needed to find out what had happened and gone wrong to  
 19 my dad and I think, yeah, I think the relationship we've  
 20 had with the O'Malley-Kumars and the Webbers, it has  
 21 been a massive help for us, like, it's been nice, like,  
 22 to know that somebody feels the same way we do, and  
 23 they've, yeah, they've been great. I can't, like, speak  
 24 highly of them more than I can.

25 **LEE COATES:** I think what we've referred to within our

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1 Julian Hendy and Hundred Families via FLO?

2 **JAMES COATES:** It was through the Victim Support that I was  
 3 put in contact with Julian. His main first message was  
 4 to let us know that the NHS had letters for us and had  
 5 been told by the police not to make contact, which was  
 6 obviously brought up previously.

7 I then had a Zoom call with Julian and with the  
 8 Victim Support officer, just to introduce himself and  
 9 explain about his past with his father and what the  
 10 charity is doing, and obviously the work, like, that  
 11 he'd been doing with the other families as well.

12 **Q.** You tell us on 24 November you received a call from  
 13 DC Baxter alerting you to the fact that you should  
 14 expect VC to plead not guilty to murder but guilty to  
 15 manslaughter.

16 Can you tell us about that.

17 **JAMES COATES:** I was at work at the time and it was an  
 18 extremely hard call to take, being someone that's not  
 19 from this world. Like, it was -- I just -- I had many  
 20 questions of why and how it had got to this point.

21 She had attempted to explain what was happening and  
 22 then asked me to repeat it back to her, which I wasn't  
 23 able to, because I just couldn't figure out why. She  
 24 then asked if I could then speak to Lee and Darren about  
 25 it, and this is when I said no. I said, "How can you

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1 expect me to call my brothers and tell them that he's  
2 getting away with murder?"  
3 **Q.** Let's have look at the document, please, NGPF0008359,  
4 page 12.

5 This is a note of 24 November. I think you said it  
6 was the 27th. It matters not, it's the 24th, looking at  
7 this.

8 And if we look at page 12, if we go five paragraphs  
9 down:

10 "As such we are likely to accept pleas to  
11 manslaughter and also to attempted murder. These are  
12 still incredibly serious offences, so the likely outcome  
13 at court will be pleas to x3 manslaughters and x3  
14 attempted murders ..."

15 And we see in the bottom paragraph:

16 "James was extremely agitated by this update ...  
17 felt completely let down, now this male would just get  
18 away with it and instead be treated as a poor individual  
19 where he'd managed to persuade others it wasn't his  
20 fault. James asked what the difference in the  
21 [Section] 35 compared with the [Section] 37 & 41 would  
22 be ..."

23 That's the hospital and hybrid order stuff.

24 Saying that the situation:

25 "... he would remain in a secure hospital setting

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1 So that does that help remind you -- Lee, firstly,  
2 your response to that -- that can come down -- but, Lee,  
3 tell us, firstly, your response at the time when that  
4 was relayed to you.

5 **LEE COATES:** Yeah, obviously angry, as it states there.  
6 Maybe a little confused to why they'd got to that.  
7 I think with the lack of information as well, the way  
8 that it came across as well felt that we were being told  
9 something and we couldn't even give a response. You  
10 know, they could note down our words that we were upset,  
11 but when we asked the questions of how they've come to  
12 this, it was more a case of "We'll find out later",  
13 rather than having any proper information given to us  
14 there and then.

15 **Q.** And you say, Lee, at paragraph 42 of your statement:

16 "We were told that he could not be placed into  
17 prison because of the risk posed to other prisoners and  
18 because of the level of resource required to manage him,  
19 but in the event that he never becomes fit to be  
20 discharged from hospital these points would be  
21 redundant. A Hybrid Order would have gone some way to  
22 reflect his wrongdoing. This is what we'd hoped for as  
23 a family."

24 **LEE COATES:** Yeah, so one of my massive worries, with Elaine  
25 also being -- as we know, she doesn't want any media

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1 where he would receive treatment until he was deemed  
2 suitable to then serve a prison term, the latter being  
3 that he would serve a pure hospital order. James stated  
4 that it was absolutely ridiculous and in theory he could  
5 be out walking the streets in a couple of years, he was  
6 angry that he felt that the NHS and other professionals  
7 had let his Dad and the others down, as they knew [VC]  
8 and he felt that there was no way he had suddenly  
9 behaved like this so either people had ignored his  
10 condition or [VC] was making it up to get away with it  
11 and the so-called doctors had fallen for this."

12 Next paragraph:

13 "James stated that he would rather go to trial than  
14 accept the pleas of manslaughter as there was nothing to  
15 lose."

16 And the next paragraph:

17 "He asked why his dad was only manslaughter but  
18 people who were still alive and had not been attacked as  
19 viciously had an attempt murder ..."

20 And we know the same update is then provided to you,  
21 Lee, who was -- you were also cross about this.

22 "... couldn't understand how the defendant had  
23 managed to undertake aspects of normality between  
24 incidents ..."

25 Set out below.

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1 attention. She is a very quiet, humble lady. And  
2 I promised her that this guy will go away for the rest  
3 of her life -- especially, you know. So when we got  
4 this information that he's potentially not going to go  
5 away for -- for the crimes that he's committed, and  
6 looking at that, where I say -- you know, reading it or  
7 listening to it, where they're telling you that he's  
8 unsafe to go into a normal prison. Of course he is.  
9 He's a monster. You know, look at what he's done. This  
10 is why we have prisons, no? So we can put people like  
11 this away.

12 So, yeah, and just absolutely distraught with --  
13 with what we were being told.

14 **Q.** You had a meeting with the senior investigating officer  
15 on 17 December. Can you remember that now and him  
16 taking you through the timeline of CCTV, James, and  
17 discussing --

18 **JAMES COATES:** Yeah.

19 **Q.** -- that?

20 **JAMES COATES:** So Leigh Sanders and our FLO, Jo, had come to  
21 the house. There was me, my wife and my brother Darren  
22 were there. He then went through the timeline and  
23 showed us the CCTV and the images of him travelling to  
24 London and coming back to Nottingham, which was then  
25 when I realised that obviously the argument with the

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1 girlfriend thing that I'd seen on Twitter was incorrect.  
 2 He's then obviously painted a picture of what had  
 3 happened through that morning, where he'd gone, shown  
 4 the CCTV, explained about the duffle bag that they'd  
 5 lost contact with and that there was times in the  
 6 timeline where he'd disappeared from CCTV and they  
 7 didn't know where he'd gone.  
 8 And then he sort of tried to give an explanation of  
 9 what he feels has happened to my dad, and then that was  
 10 it really.  
 11 **Q.** You tell us you raised concerns and paused the timeline  
 12 several times --  
 13 **JAMES COATES:** Mm-hm.  
 14 **Q.** -- to query VC's interaction with other people --  
 15 **JAMES COATES:** Yeah.  
 16 **Q.** -- during the timeline, at Seely Hirst House?  
 17 **JAMES COATES:** Yeah.  
 18 **Q.** And also when he took money from a cash machine and the  
 19 like?  
 20 **JAMES COATES:** Yeah.  
 21 **Q.** So you were reflecting on that as you went through the  
 22 timeline?  
 23 **JAMES COATES:** Yeah, so we had been told that he was under a  
 24 massive psychosis, that he didn't know what he was  
 25 doing, but then to see him on his phone, eating a

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1 family as well as Elaine and her sister, and that's when  
 2 the CPS have come in, I think with possibly Leigh  
 3 Sanders, to try and explain, like, what it was. But  
 4 I think at that point we were still under the assumption  
 5 that possibly a hybrid order, which I think we'd sort of  
 6 come to terms with, that that was our best case  
 7 scenario: that at least he would be in prison. And in  
 8 my mind I'm thinking as soon as he's going into prison  
 9 he probably won't ever come out because of the --  
 10 obviously the heinous act that he's done.  
 11 **Q.** You say, James, at paragraph 49 of your statement, that  
 12 you met in the café before going to court that morning.  
 13 **JAMES COATES:** Mm-hm.  
 14 **Q.** And Darren also expressing a profound sense of anger  
 15 about it?  
 16 **JAMES COATES:** Yeah.  
 17 **Q.** You say on the way to court you felt -- your brother was  
 18 upset --  
 19 **JAMES COATES:** Yeah.  
 20 **Q.** -- you were describing yourselves being upset about  
 21 events, but you felt that:  
 22 "There was an attempt to manage my brothers in and  
 23 outside of court and to reduce the level of  
 24 dissatisfaction they were expressing."  
 25 Can you tell us what you meant by that.

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1 sandwich, listening to music, sat next to students on  
 2 the tram, and then having a conversation with the  
 3 cleaner at Seely House, all between the murders, like,  
 4 it didn't make sense. Like, he knew exactly what he was  
 5 doing.  
 6 **Q.** You say when you attended the court proceedings you  
 7 learnt other details that weren't made clear to you  
 8 during that meeting.  
 9 **JAMES COATES:** Mm-hm.  
 10 **Q.** Particularly about the backpack or the rucksack of  
 11 weapons?  
 12 **JAMES COATES:** Yeah.  
 13 **Q.** Did you know about those before?  
 14 **JAMES COATES:** I can't remember if we were told at the time  
 15 what was in his backpack, when Leigh Sanders had come.  
 16 **Q.** You say:  
 17 "During the proceedings, we had limited contact with  
 18 the CPS. We briefly met with Mr Khalil [King's  
 19 Counsel], and he provided us with a very vague  
 20 explanation of the sentencing options".  
 21 **JAMES COATES:** Mm-hm.  
 22 **Q.** Do you remember that meeting and was it just you with  
 23 him or --  
 24 **JAMES COATES:** I think it was -- they'd brought Elaine and  
 25 her sister into the room so there would have been our

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1 **JAMES COATES:** Yeah, so we'd arranged with Jo, the FLO, that  
 2 she would meet us at a café near to court with other  
 3 members of the family and then she would take us in  
 4 through the side door into court.  
 5 Darren was clearly upset, he didn't have a good  
 6 outlet to get his anger out, and as we were walking to  
 7 the court he was getting upset and angry and Jo was  
 8 trying to calm him down and telling him everything is  
 9 going to be fine and trying to, yeah, basically calm him  
 10 and take him into the court, because I think she was  
 11 worried that there could have been outbursts in the  
 12 court.  
 13 **Q.** Do you -- Lee, you say:  
 14 "I do feel strongly ... we were perceived as second  
 15 class in comparison to others."  
 16 What was it that made you feel like that?  
 17 **LEE COATES:** I think I'd already had a bad taste in my mouth  
 18 from the get-go of the day of the 13 June, having to  
 19 forage and find out information for ourselves, having to  
 20 contact the police rather than them contacting us, going  
 21 to the vigil where we were just chaperoned around very  
 22 quickly and just sort of semi-asked if we wanted to  
 23 speak, and it just felt that that saga had continued,  
 24 I suppose, and also getting the information that this  
 25 guy was pretty much getting away with murder. It just

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1 all felt very much -- what were my words -- second class  
2 citizen is kind of -- yeah, that was the feeling at the  
3 time.

4 **Q.** Were you ever offered the chance of having the  
5 psychiatric reports read to you to learn what the  
6 psychiatrists were saying, for example?

7 **JAMES COATES:** I don't think so, no. I think we'd been told  
8 that the other families had had Blackwood's report read  
9 to them, either over the phone or in person, but I don't  
10 think it was offered to us, and if it was, I'm not sure  
11 what, like, in what -- like how we have gone around  
12 that.

13 **Q.** You say after the sentence was passed, you were  
14 surprised by how it all ended so quickly, effectively?

15 **JAMES COATES:** Yeah, the Chair has obviously mentioned it to  
16 Elaine earlier about the jargon that is used in court.  
17 The judge started giving out all these words that I  
18 wasn't familiar with, and then everyone just seemed to  
19 stand up and start walking away and I turned to our FLO  
20 and I was like "What's going on?"

21 And she was like: "We're finished, we're done."

22 And I was like "What do you mean? What's  
23 happening?"

24 And she was like, "Oh, he's being sent to hospital".

25 And I was, like, how? It wasn't explained properly.

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1 defendant's presentation at the time of his interview  
2 with them."

3 And discussion of Dr Latham being instructed and  
4 indeed he was going to be instructed to review the  
5 available evidence, and if we go to page 2, we see the  
6 end of that.

7 Was that a helpful piece of correspondence for you?

8 **JAMES COATES:** Not particularly, no. As I say, it -- my  
9 preferred method of communication is through the phone  
10 so I can ask questions. And I think just the amount of  
11 emails, letters, messages that we were constantly  
12 getting is, it's just stuff got lost through the cracks.  
13 I tried explaining to Lee further into it, as obviously,  
14 like I said, I had been the main contact, I had been  
15 going to the meetings and stuff and telling him the  
16 information.

17 I remember some time last year Lee saying that he  
18 wanted to be more involved, and I was trying to explain  
19 to him that we'd got, like, over 100 different email  
20 threads from the CPS, the HMSPCI (*sic*), the IOPC,  
21 different ones with the families with Hundred Families,  
22 with the solicitors, it was just so much information  
23 coming through that obviously somebody that's not used  
24 to this sort of situation, it's -- it's a lot to take  
25 on.

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1 And she said, "Oh, do you want to speak to the CPS  
2 and they'll explain it?"

3 I was like, "Yeah, I want to know what's going on,  
4 like. How it can just end like this?"

5 She then went to make queries about speaking to  
6 them, and then when she came back I was informed that  
7 the CPS had left, so we had no chance to speak to them.

8 **Q.** Just in terms of communications, James before then, you  
9 were the point of contact for your brothers, weren't  
10 you? One point of contact for the three of you?

11 **JAMES COATES:** Yeah.

12 **Q.** Let's, please, have NGPF0008394, page 1. This is  
13 6 December:

14 "Could you share this with your brothers ... I have  
15 been asked to send on the words that CPS and the SIO  
16 have written which explains what was discussed at court  
17 last week ..."

18 We see there set out the Crown's case the week  
19 before:

20 "The defence instructed an expert to look into the  
21 defendants mental health at the time of the offences and  
22 now ...

23 "... concerns ... raised ... in coming to [the]

24 conclusions surrounding their diagnosis, the

25 psychiatrists may have been unduly influenced by the

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1 **Q.** Even if you were, you might still be the sort of person  
2 who prefers to deal with it over the phone --

3 **JAMES COATES:** Yeah.

4 **Q.** -- and find out what's really happening?

5 **JAMES COATES:** Yeah.

6 **Q.** If we look, please, at NHFT0000501, this is a letter to  
7 you, James, from Iftid Majid, the Chief Executive, we've  
8 seen it this morning for Elaine. You're sent this about  
9 the Trust's internal serious incident investigation. Go  
10 over to page 2, 3:

11 "... sorry for the delay in contacting you. I hope  
12 ... the information ... goes some way to explain the  
13 reasons for the delay in contacting you."

14 Did you ever respond to Ifti Majid?

15 **JAMES COATES:** I don't think I did, no.

16 **Q.** If we can go, please, to CPSE0000209, page 1. This is  
17 a letter sent to you 18th December 2023, explaining the  
18 reason behind their decision making to accept the pleas  
19 in this case, see page 1. Page 2, please. And if we  
20 can just highlight the penultimate paragraph,  
21 summarising:

22 "The medical evidence from all four psychiatrists is  
23 very clear. All four agree that at the time of the  
24 attacks the defendant was suffering from an abnormality  
25 of mental functioning (psychosis) which arose from

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1 a recognised medical condition (paranoid  
2 schizophrenia)."  
3 Then on page 3, halfway down:  
4 "On the evidence before the court, partial defence  
5 of diminished responsibility is bound to succeed because  
6 there is no evidence to rebut the findings of the  
7 psychiatrists. ... no longer a realistic prospect of  
8 conviction for murder."

9 Over the page, that's been sent to you from Janine  
10 McKinney, Chief Crown Prosecutor. Again, that letter,  
11 when you received that, was that helpful --

12 **JAMES COATES:** No.

13 **Q.** -- to explain the position?

14 **JAMES COATES:** I think, to make it easier for everyone to  
15 understand, at this point I was working full time,  
16 changing -- we'd just opened up a new shop and I was in  
17 charge of doing that. I'd only taken three weeks off  
18 for bereavement and then I felt that I was under  
19 pressure to go back to work. Was then the point of call  
20 for the family -- for our family to go to meetings and  
21 obviously with the FLO. I was also trying to organise  
22 getting married and then obviously going through the  
23 sentencing and everything as well.

24 So a lot of it was just going through one ear and  
25 out the other, especially when it came to things

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1 and I thought something good's going to come out of  
2 this. And then just to see that basically they'd just  
3 ticked all the boxes and said they didn't do -- I feel  
4 they didn't do a proper investigation, they protected  
5 themselves and then we were given a very small window to  
6 read this big document before it was going to be  
7 released to the public. So ...

8 **Q.** The IOPC, if we can go, please, to NGPF0007179, page 1,  
9 you receive a letter from the chief constable, 12  
10 February 2024:

11 "I am making contact to inform you that formal  
12 complaints have been raised by two of the families  
13 affected by [VC's] crimes, the investigation and the  
14 trial which followed.

15 "These matters have been recorded by Nottinghamshire  
16 Police and referred to the Independent Office for Police  
17 Conduct ... who are currently considering whether they  
18 should conduct an independent investigation."

19 What did you take from that letter when you received  
20 that? Did you know what that was referring to?

21 **JAMES COATES:** I think at this point the Leicestershire  
22 Police had given themselves up to the IOPC for  
23 investigation, and it felt like that Nottingham were  
24 only doing that because Leicester did it and, you know,  
25 that's as much as I knew at the time.

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1 that I wasn't -- I didn't understand or I wasn't aware  
2 of, with, like, the courts and the police and various  
3 things.

4 **Q.** You tell us at paragraph 62 of your statement that  
5 following the criminal proceedings you were aware of the  
6 HMCSI report, they were commencing a review into the  
7 decision making of the CPS --

8 **JAMES COATES:** Yeah.

9 **Q.** -- as well as their contact with you and you attended  
10 a meeting with their team and other families on 9  
11 February 2024.

12 **JAMES COATES:** Yeah.

13 **Q.** You relayed your concerns?

14 **JAMES COATES:** Yeah.

15 **Q.** When the report was published, you say:

16 "We had less than 1 hour to read and digest the  
17 findings."

18 What do you mean what mean by that?

19 **JAMES COATES:** I think -- I won't speak on behalf of  
20 everyone else, but I feel that at this point my trust in  
21 all these different organisations was very, very low.  
22 But when someone is coming in and saying they're going  
23 to investigate a decision, I put all my hope into it  
24 thinking that things were going to change. We had the  
25 meeting with them and I felt that it was very positive

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1 **Q.** If that can come down, please, we have another document  
2 NGPF0001320, page 1. This is an -- oh, sorry, that  
3 didn't go to you, I don't think, Mr Coates. Sorry, that  
4 can come down.

5 It does, sorry. It is there. If we go back again  
6 NGPF0001320. It does go to you as well. So this is  
7 about the WhatsApp group. So it's to Emma Webber and  
8 yourself. Do you remember getting this --

9 **JAMES COATES:** Yeah.

10 **Q.** -- telling you about a WhatsApp message from a police  
11 officer? Did you know about this before this message,  
12 and it would appear an article was going to be run in  
13 the press?

14 **JAMES COATES:** Yeah, briefly, I'd been told by Jo, our FLO,  
15 that there'd been -- first, somebody had accessed the  
16 police computer and looked at information they shouldn't  
17 have. I didn't know that that was a thing. I just  
18 thought that all police officers could just search  
19 anyone's name and get any information. I didn't realise  
20 that it was specific to each case.

21 **Q.** Do you think young police officers think that, and do  
22 you think they should think that?

23 **JAMES COATES:** I'm not sure.

24 **Q.** Okay.

25 **JAMES COATES:** So I already knew if that sort of thing was

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1 going off, and then we were told that there was  
2 a WhatsApp group where information had been shared,  
3 including details of Barney and Grace. But I'm not  
4 hundred per cent sure if I'd already known from the  
5 media or if it was Jo that got it first, but then I was  
6 already aware before this message was -- we didn't have  
7 any interactions with Phil Cumberpatch until after the  
8 sentencing and when the FLOs had been taken away from  
9 us.

10 **Q.** And that can come down and if you see the letter you get  
11 on 20 February, a couple of days later, from the Chief  
12 Constable, NGPF0007127.

13 It begins with an apology, at paragraph 2:

14 "... for the fact that you were not provided [with]  
15 the details of our [professional standard department]  
16 investigations or details regarding the hearings. This  
17 should not have happened. I ... wish to acknowledge the  
18 hurt and anguish these ongoing matters will be causing  
19 you and your family."

20 Do you understand now, at this point, why those  
21 details weren't shared with you earlier?

22 **JAMES COATES:** No.

23 **Q.** If we go over the page, please, to page 2, reference to  
24 the WhatsApp group at paragraph 4, and PC Gell. And  
25 two paragraphs down, management intervention.

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1 phone call from our FLO with this decision) we  
2 questioned why they would accept the plea ..."

3 Et cetera, et cetera.

4 You had had that letter, but did that letter mean  
5 very much to you in the form that we have gone through,  
6 on 29 January?

7 **JAMES COATES:** I'm not sure -- what was the question, sorry?

8 **Q.** The question, referring to the fact that when you were  
9 briefly spoken to by the lead prosecution barrister to  
10 say they would be accepting the plea, was that -- that  
11 wasn't the first time you'd heard about that but the  
12 first time you'd heard about it from the prosecution  
13 barrister; is that right?

14 **JAMES COATES:** Yeah, I think -- yeah, so we'd had the phone  
15 call with Jo, which, as I said earlier, I wasn't very  
16 happy with.

17 **Q.** Yes.

18 **JAMES COATES:** And then, yeah, when we were at the court,  
19 that we were then -- reiterated to us.

20 **Q.** Yes. Then you knew for sure that was happening in the  
21 hearing with the prosecution counsel?

22 **JAMES COATES:** Yeah.

23 **Q.** That can come down, thank you.

24 Another piece of correspondence you were sent,  
25 WITN0224015. Page 1, please. This is from the leader

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1 So you remember receiving that?

2 **JAMES COATES:** Yeah.

3 **Q.** By this time, did you understand the extent of what had  
4 happened there or --

5 **JAMES COATES:** No, from the police we were given very, very  
6 little information about the WhatsApp. It wasn't -- it  
7 was only because of the fighting from the other families  
8 to get more information, more answers, and the actual  
9 context of the messages, that we've -- over time we've  
10 learnt more about what was said and who said what.

11 **Q.** That can come down.

12 Can we have, please, WITN0245006, page 1.

13 In connection with the HMPCI investigation -- when  
14 it comes up -- James, you sent an email. I just want  
15 you to go to it now, please.

16 So it's WITN0245006, page 1.

17 If we look at the bottom, from James Coates:

18 "Good afternoon Anthony."

19 Over the page. And you set out:

20 "... to further inform you as I did in the meeting,  
21 we had no prior contact with the CPS with regards to any  
22 part of this case. At our second court appearance [this  
23 is at the top] we were briefly spoken to as a family by  
24 the lead prosecution barrister to inform us that they  
25 would be accepting the plea (we had been informed by

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1 of the council:

2 "... writing to apologise on behalf of Nottingham  
3 City Council that three officers from our Community  
4 Protection Service accessed police information relating  
5 to the terrible crime which so cruelly took the life of  
6 Ian last year."

7 Did you know about that before you'd got that  
8 letter?

9 **JAMES COATES:** I think there was a phone call with Jo to  
10 inform us that there had been more access from other  
11 people. It wasn't just the police, that there was the  
12 council, people at the court, and I think vaguely  
13 I remember someone at the University as well, that  
14 there'd been quite a lot of access over it, like  
15 different companies and institutions.

16 **Q.** What's your view -- that can come down, thank you --  
17 about the nature of messages and sharing of messages  
18 between officers who were on duty?

19 **JAMES COATES:** I feel that having a group chat is -- it can  
20 be quite positive and it can be a good thing. I have  
21 work -- group chats with work, where people can swap  
22 shifts around or give information and obviously chat to  
23 each other. But when it comes down to the information  
24 that's passed -- that obviously was put in that police  
25 WhatsApp, I think it's stuff like that -- there's no

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1 place for it, and there should be, like, punishments for  
2 that sort of action.  
3 **Q.** Did you, you refer in your statement to information from  
4 Nottingham University NHS Foundation Trust about records  
5 being shared, medical records?

6 **JAMES COATES:** Yeah.

7 **Q.** What do you say about that, both of you?

8 **JAMES COATES:** I was very anxious to the fact that now I'd  
9 seen the message that had been sent in that WhatsApp  
10 group, and what had been said, and obviously knowing  
11 that a lot of people over different organisations had  
12 been viewing stuff, I didn't want it to be that someone  
13 had been looking at my dad's medical records or looking  
14 at things that -- maybe I wasn't privy to, like,  
15 I didn't -- I knew it was very, very small chance, but  
16 I didn't want it to be that, let's say, for example, my  
17 dad had been diagnosed with cancer, like, two months  
18 before the attacks and that I'd not been told, and then  
19 that to then come out, it would have been very hard to  
20 hear.

21 And also knowing about the Ring Doorbell audio, I'd  
22 been to the police station and listened to the audio and  
23 looked at the crime scene photos as -- like, to help me  
24 with my therapy and me moving forward. After hearing  
25 that, I knew a thousand per cent that I didn't want any

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1 your pain and grief.

2 "... reiterate my personal apology ... I accept ...  
3 my words will be of little consolation, I am genuinely  
4 sorry for the opportunities missed by Nottinghamshire  
5 Healthcare in the care and treatment of [VC].

6 "I ... want to be clear again about my regret that  
7 we did not contact you earlier in relation to our  
8 internal investigation."

9 Do you remember -- it may be that you don't have  
10 a particular memory about that meeting and whether you  
11 were told about mistakes made or things that shouldn't  
12 have happened or anything like that?

13 **JAMES COATES:** I remember the meeting. I remember going  
14 with the other families and I remember -- I can picture  
15 myself in the meeting room now, but I can't remember  
16 exactly what was spoken about. But obviously from this  
17 letter, it must have been about the missed opportunities  
18 and probably some of the prior contact that they'd had  
19 with him.

20 **Q.** What do you make of that phrase, "missed opportunities"  
21 when people say that?

22 **JAMES COATES:** I've heard it too many times over the last  
23 two and a half years.

24 **Q.** Did anyone -- you can't remember if they used that  
25 phrase -- did anyone talk about mistakes, mistakes that

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1 of my family or friends to ever hear that, and it was  
2 a worry that that could then be leaked out, like ...

3 **Q.** You had a meeting with the trust, didn't you, I think on  
4 6 August? Did you meet with them?

5 **JAMES COATES:** Possibly, yeah.

6 **Q.** Shall we go to a letter, NHFT0000480, page 1. It's  
7 a letter on 5 July 2024. Ifti Majid:

8 "To re-introduce myself, my name is Ifti Majid and  
9 I am the Chief Executive of Nottinghamshire NHS  
10 Foundation Trust ... I am conscious I want to keep you  
11 updated on the actions the Trust has taken since the  
12 tragic incident in June 2023 without intruding on a time  
13 where I can only imagine the distress you are going  
14 through."

15 Over the leaf it says:

16 "If it would be helpful to you, we can share  
17 a summary of this report which includes the  
18 recommendations and action plan."

19 Meeting was held in London on 6 August.

20 And it looks -- if we look at a further letter to  
21 you, NHFT0008220, page 1:

22 "I wanted to take the opportunity to thank you once  
23 again for meeting with us on Tuesday 6 August 2024 in  
24 London. I very much recognise how difficult the meeting  
25 was for you, its emotional impact and we very much felt

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1 had been made, or discharge decisions or anything like  
2 that?

3 **JAMES COATES:** I'm not sure if they went into details of  
4 certain events but there was obviously a lot of  
5 apologising, but I don't think anyone, even to this day,  
6 has really held their hands up and admitted their  
7 mistakes.

8 **Q.** Lee, we've been talking there -- that can come down --  
9 about data breaches and how James felt about those. Do  
10 you want to add anything to that? You obviously weren't  
11 in those -- in the correspondence directly or that  
12 meeting.

13 **LEE COATES:** No, no. Like James said, I -- he quickly had  
14 a bit of time out. It affected us all differently.  
15 I took a much lengthier bit of time out, and  
16 unfortunately that weighed heavy on James. But around  
17 this point, you know, James was relaying some emails to  
18 me, or when we spoke on the phone, and we spoke about  
19 the data breaches. And going back to your question,  
20 I think it's vital communication between these agencies,  
21 as we've heard earlier in the Inquiry, the missed  
22 opportunities or mistakes that have happened because of  
23 the poor communications either between one agency or  
24 between themselves.

25 However, there is going to be a point when, of

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1 course, seniority or some people don't need to be privy  
2 to said information, and therefore I would have assumed,  
3 within, you know, such a big organisation as the police,  
4 that they'd have something in place where you'd have to  
5 have a certain level of seniority to be able to access  
6 certain things. If you can't get that, maybe you go to  
7 the person above you to request that information.

8 So, therefore, then they -- your supervisor then  
9 knows why you're doing that and to carry out your  
10 duties.

11 So, to see that, the missed opportunities and the  
12 poor communication from the -- from -- you know, going  
13 from the University back in 2021, '22, to then these  
14 data breaches on the other hand, I just -- yeah, it --  
15 it was just an endless kick in the teeth, I suppose,  
16 over that period.

17 **Q.** You say, both of you, in recommendations and reform:

18 "Due to [your] own experiences, we believe it is  
19 essential that victims are notified about the loss of  
20 their loved ones in a prompt and compassionate way.  
21 Robust checks need to be carried out to ensure that all  
22 families are recognised by the police and notified as  
23 soon as possible of the death of their loved ones.  
24 Whilst we would always have suffered significant trauma  
25 due to the loss of my father, the exclusion we suffered

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1 has sat there for over four hours in this limbo, if you  
2 will, for then another officer to come in and be shocked  
3 or surprised that she'd been told it was a road traffic  
4 collision, and then to be told that he was stabbed to  
5 death. So there's obviously something that needs  
6 working on.

7 **Q.** You say, James, at the conclusion of your statement:

8 "I am aware that the Webber and O'Malley-Kumar  
9 families are working with various agencies to make  
10 changes aimed at preventing attacks such as this  
11 occurring from happening again. I am also aware of  
12 their hopes to strengthen the rights of victims. My  
13 family and I fully endorse and support everything they  
14 are trying to achieve."

15 **JAMES COATES:** Yeah.

16 **Q.** I've no more questions about the facts and the evidence  
17 that you've been able to give. Thank you.

18 **JAMES COATES:** There's one more point I'd like to bring up  
19 if that's possible.

20 **Q.** Of course.

21 **JAMES COATES:** It's to do with my contact with the FLO when  
22 VC was admitted to hospital during custody. I was  
23 told -- I got a phone call off Jo to explain to me that  
24 he'd been moved to a hospital. She didn't say which  
25 hospital or explain what type of hospital. I then, with

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1 only served to exacerbate our pain." *(As read)*

2 Would you like to expand upon that?

3 **JAMES COATES:** Yeah. I feel that sitting and waiting for  
4 six days with one police phone call, like, it's -- I'd  
5 rather you call me straight away and tell me with --  
6 even if it's in horrible detail, I'd rather know from  
7 the beginning and then I can then sort what I'm going to  
8 do with myself, than to sit there for six days and not  
9 have proper answers, have no real connection or  
10 communication with the police, to sit and go on social  
11 media to find answers that -- obviously a lot of it is  
12 just crap, like, so -- and because there's no one  
13 official telling me otherwise, I'm going to believe what  
14 I read, because we're in that sort of -- such a state of  
15 shock, like. And to know now that the police had my  
16 contact details so early on and to not be contacted,  
17 like, I just don't understand. And hopefully that will  
18 come up when DI Gould gets spoken to.

19 **LEE COATES:** I think it's also reiterated from what we heard  
20 earlier from my dad's partner Elaine. Absolutely  
21 shocking that, you know, they got to her in quite  
22 a timely fashion, but was it four hours that she was led  
23 to believe that it was a road traffic collision --  
24 a road traffic accident, sorry. They really do have to  
25 think about the person on the other end here. So Elaine

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1 my little knowledge of this sort of system, I just went  
2 to my nearest source, which was the movies, and I said,  
3 "Oh, I've seen it on films when someone gets attacked in  
4 prison and then they get moved to a hospital and then  
5 they go back to prison, is that the case?"

6 And she just said, "I don't know, I don't know  
7 what's happened."

8 So, in my mind, I'm assuming that he's been maybe  
9 attacked by a fellow inmate, he's then gone to hospital,  
10 they'll sort him out, and then he'll go back. She never  
11 explained which hospital he went to and that it was  
12 a mental health facility and that he was permanently  
13 being moved there and he wasn't going back into prison.

14 And I feel that just adds to this pure lack of  
15 communication given to us.

16 I don't know if our FLO had been given such little  
17 information and that's all she could relay to us, or it  
18 was that she didn't tell us the full details, which  
19 I would have preferred.

20 **Q.** Understood.

21 Lee, do you have anything you want to add to the  
22 facts that you have given us?

23 **LEE COATES:** I think most of it's there in the witness  
24 statement. I can't think of anything off the top of my  
25 head.

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1 Q. You have both, of course, contributed to a very  
2 meaningful and powerful film about your father, his life  
3 and the impact of events on you. I'd like to give you  
4 an opportunity to either add to that or say anything  
5 else that you wish to at this point?

6 **JAMES COATES:** Yeah, I think we've both written a short  
7 statement for this.

8 Q. Please read them, then.

9 **JAMES COATES:** Okay.

10 So since the Inquiry began just over four weeks ago,  
11 the amount of new information that has surfaced astounds  
12 me. Over the last two and a half years I thought I'd  
13 heard it all, from missed opportunities, misconduct,  
14 clerical mistakes and institutional laziness, but  
15 unfortunately more revelations are coming out each week.

16 I have always believed we should have had a fair  
17 trial and that my dad's killer must answer for his  
18 heinous killings in a court of law. To now hear the  
19 statements from his victims of his previous crimes along  
20 with the knowledge of his mental health potentially  
21 going further back than 2020, along with the absolutely  
22 awful content of his mobile phone, it further breaks my  
23 heart that this can't happen.

24 My innocent father isn't here to see justice and  
25 it's a hard pill to swallow knowing his attacker won't

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1 The people of Nottingham have shown up for us, and  
2 supported us over the last two and a half, nearly  
3 three years. The people of Nottingham deserve far more  
4 than the agencies we have heard from so far. I have not  
5 been reassured by much of the evidence I have heard, and  
6 I suspect the people of Nottingham share the lack of  
7 faith and confidence in the agencies who have given such  
8 evidence.

9 I have had to come to terms with the fact that all  
10 the deaths were preventable. If there had been better  
11 communication between the agencies such as the police,  
12 NHS Trust, and the University of Nottingham, a fuller  
13 understanding of VC's conduct could have been obtained  
14 and he could have been appropriately managed.

15 It's been even harder to learn that my dad's death  
16 could have been easily prevented on 13 June. After the  
17 first attacks, the inadequate efforts made by the police  
18 to search for VC have shocked and traumatised me  
19 further. To know that officers had a significant period  
20 of time and so many resources, but did not take action,  
21 that they could have saved my dad's life, is something  
22 that I will never get over.

23 Much of the evidence I have heard has only furthered  
24 my belief that my dad was treated as an afterthought on  
25 13 June 2023, and after his death.

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1 spend any time behind bars. I feel sorry for the people  
2 of Nottingham who put their trust into the police, the  
3 NHS and the mental health, who have continued to fail  
4 them.

5 Since my father's murder, the emotional toll it has  
6 taken on me is extremely hard to deal with. I have been  
7 diagnosed with PTSD and now have ongoing therapy along  
8 with medication to try and help me move forward. I will  
9 always have a huge void in me from the loss of my father  
10 and I don't feel anything will ever be able to mend it.

11 Myself and Lee have matching tattoos in memory of my  
12 dad, Grace and Barney, and becoming close to their  
13 parents over the last couple of years has been a huge  
14 help to me personally. We have lost our father in  
15 a cruel way, but we have gained new family members in  
16 our fight for justice.

17 **LEE COATES:** Ahead of the Inquiry, I was anxious, the  
18 process is not something I'm familiar with, Chair, but  
19 I believe that the Inquiry is an opportunity to get  
20 answers for what happened to my dad and how it happened.  
21 What I have heard at the Inquiry so far has left me with  
22 many questions. It has taken a further toll on my  
23 mental health and I've been shocked and dissatisfied  
24 with the responses the witnesses have provided and the  
25 stances they have fiercely maintained.

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1 From the failings in relation to the search to the  
2 length of time my dad was left at the scene after his  
3 death, it is clear to me that he was not treated with  
4 the respect or dignity that he deserved.

5 I stand here today to fight for my dad. His life  
6 mattered. He deserved better than what happened to him  
7 and I will not stop saying that until it is acknowledged  
8 not just in words, but in meaningful change.

9 Thank you, Chair.

10 **THE CHAIR:** Thank you.

11 **MS LANGDALE:** No further questions.

12 **THE CHAIR:** Thank you. Mr Moloney, is there anything you  
13 want to ask?

14 **MR MOLONEY:** No, thank you, Chair.

#### Questioned by THE CHAIR

15 **THE CHAIR:** Thank you.

16 There were just a couple of questions I was going to  
17 ask, and really, it's the questions that I was asking  
18 Elaine earlier about explanation. It's very difficult.  
19 You were put in a position, like many people in these  
20 awful situations, where you're having to negotiate legal  
21 worlds and legal documents and explanations that you've  
22 never had to do that before. Most people don't.

23 So what would have helped you, you had each other as  
24 a family, what would have helped you more than you had

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1 to get through that period and understand better what  
 2 was happening?  
 3 **LEE COATES:** I think, like James said earlier, when we --  
 4 when James was getting the emails as he was the point of  
 5 call regarding these meetings that were quite important,  
 6 but at the time, as James said, we were getting emails  
 7 from media, for interviews, you were getting the local  
 8 labourer -- sorry, the local MPs, you know, there's so  
 9 much to sift through. I think it would have been very  
 10 helpful to have someone there that isn't affiliated with  
 11 the police as a FLO, but someone there who can guide you  
 12 and take a bit more time to explain who these people  
 13 are, without just throwing acronyms and little short  
 14 versions of their stance, because it is so overwhelming  
 15 for the victims of the bereaved families. That's my  
 16 view.

17 **JAMES COATES:** I feel that Victim Support could deal with  
 18 a lot of that, and I think a lot of their remit is to  
 19 help with that sort of stuff, but, like Elaine had  
 20 explained earlier, she was very unprofessional with the  
 21 way that she was.

22 We were at a point where we needed to speak to  
 23 a therapist, and it was nine months after my dad was  
 24 killed that we were given the opportunity to talk to  
 25 a professional. And the therapy we were offered, she

1 the way that it's kind of portrayed to ourselves was the  
 2 prosecution team were our legal people. They were the  
 3 people with our best interests at heart, and it's not  
 4 until afterwards where you can reflect and you  
 5 understand that they were there to do a job, but not  
 6 necessarily to take on us personally and guide us  
 7 through each step of the way.

8 And it's not until we've had Hudgells solicitors  
 9 that have been so supportive, and they break it down in  
 10 a way that if you're someone not from this background,  
 11 this is uncharted territory for us, that you can  
 12 digest it and you can ask the questions that are more  
 13 relative to yourselves than, you know, trying to read  
 14 through thousands of pages of documents where you can  
 15 easily get lost.

16 **THE CHAIR:** Yes, thank you.

17 Well, thank you very much for your evidence, and  
 18 also for the film that you put together. It was very  
 19 moving and genuinely gave us a picture of your father.  
 20 Thank you.

21 **MS LANGDALE:** 10.00 tomorrow.

22 **THE CHAIR:** Yes, 10.00 tomorrow. Thank you.

23 (12.46 pm)

24 (The hearing adjourned until 10.00 am the following day)

25

1 was a full-time yoga instructor, part-time therapist,  
 2 and we had to do therapy at her yoga studio with our  
 3 shoes off, which I felt wasn't good enough for what we  
 4 had been through.

5 I feel Victim Support could be that port of call to  
 6 go through this and help us with the jargon, but  
 7 obviously we didn't get that opportunity.

8 **THE CHAIR:** No. Just one thing. I'm not asking you what  
 9 advice that you've had from your legal representative  
 10 here, but you have now had the experience of having  
 11 legal representation and explanations, presumably, of  
 12 things that are going on.

13 **JAMES COATES:** Yeah.

14 **THE CHAIR:** Would it have helped you at the time to have had  
 15 access to someone who was able to do that for you?

16 **JAMES COATES:** Yeah, I think quite early on we didn't have  
 17 any legal representation. It wasn't until a lot further  
 18 down the line that there was discussions to join with  
 19 solicitors that some of the other families were using,  
 20 and then a bit further down the line is when Hudgells  
 21 were introduced to us and then obviously we were a part  
 22 of their team, and I think they've been a massive help  
 23 for us.

24 **THE CHAIR:** Thank you.

25 **LEE COATES:** I think at the time it was very daunting and

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80/22 80/23  82/21 82/23 83/3  84/18 92/14 93/21  96/17 97/13 99/9  <b>allegedly [1]</b> 62/11  <b>allocated [2]</b> 47/18  47/19  <b>allowed [1]</b> 22/10  <b>almost [1]</b> 45/13  <b>along [8]</b> 16/8 16/20  16/22 36/12 39/6  97/19 97/21 98/7  <b>already [8]</b> 27/22  51/17 53/15 55/14  76/17 84/25 85/4 85/6  <b>also [25]</b> 18/24 21/17  36/25 40/1 40/23  43/11 46/17 50/10  56/25 57/4 59/24  65/22 66/1 67/25  69/11 70/21 71/25  73/18 75/14 76/24  81/21 89/21 94/19  95/11 103/18  <b>altered [1]</b> 31/9  <b>altogether [1]</b> 63/14  <b>always [9]</b> 6/6 6/11  6/24 17/12 58/22 67/6  93/24 97/16 98/9  <b>am [15]</b> 1/2 7/4 25/10  28/25 29/17 30/5 40/9  59/24 83/11 90/9  90/10 91/3 95/8 95/11  103/24  <b>am's [1]</b> 40/11  <b>amend [1]</b> 40/24  <b>amount [4]</b> 49/11  63/24 79/10 97/11  <b>analysing [1]</b> 22/14  <b>anger [2]</b> 75/14 76/6  <b>angry [5]</b> 26/23 48/10  70/6 71/5 76/7  <b>anguish [1]</b> 85/18  <b>another [19]</b> 3/25 4/1  4/25 11/7 12/9 21/21  22/2 23/18 26/15  28/25 29/5 29/10  30/18 34/4 34/13  39/17 84/1 87/24 95/2  <b>answer [5]</b> 13/14  24/16 38/19 50/6  97/17  <b>answers [7]</b> 59/24  60/15 61/8 86/8 94/9  94/11 98/20  <b>Anthony [1]</b> 86/18  <b>anxious [2]</b> 89/8  98/17  <b>any [39]</b> 3/3 3/20 5/3  14/1 14/7 21/19 22/12  30/14 34/19 35/21  38/11 38/14 38/16  39/14 46/22 47/9  48/12 48/14 49/14  49/15 52/12 53/11</p>
<p>'  <b>'22 [1]</b> 93/13  <b>'cause [1]</b> 36/2</p> <hr/> <p><b>1</b></p> <hr/> <p><b>10 [1]</b> 40/18  <b>10 November 2025 [1]</b> 40/24  <b>10.00 [3]</b> 103/21  103/22 103/24  <b>10.58 [1]</b> 40/9  <b>100 [1]</b> 79/19  <b>101 [1]</b> 46/14  <b>11.20 [2]</b> 40/6 40/11  <b>12 [4]</b> 40/24 69/4  69/8 83/9  <b>12 February 2024 [1]</b>  12/11  <b>12 minutes [1]</b> 54/24  <b>12.46 [1]</b> 103/23  <b>13 June [2]</b> 76/18  99/16  <b>13 June 2023 [1]</b>  99/25  <b>13th [1]</b> 55/21  <b>14 [1]</b> 47/21  <b>14th [1]</b> 48/22  <b>15 June [1]</b> 49/23  <b>15th [2]</b> 52/24 64/24  <b>16th [1]</b> 23/24  <b>17 [2]</b> 17/5 47/17  <b>17 December [1]</b>  72/15  <b>17 November 2025 [1]</b> 1/9  <b>18 [1]</b> 20/7  <b>18 December [1]</b>  22/5</p>	<p><b>3</b></p> <hr/> <p><b>3.00 [1]</b> 42/5  <b>31 [1]</b> 62/9  <b>35 [1]</b> 69/21  <b>37 [2]</b> 59/21 69/21  <b>38 [1]</b> 1/13  <b>39 [1]</b> 63/12</p> <hr/> <p><b>4</b></p> <hr/> <p><b>4 hours [1]</b> 5/9  <b>41 [1]</b> 69/21  <b>42 [1]</b> 71/15  <b>49 [2]</b> 8/22 75/11  <b>4th [1]</b> 23/20</p> <hr/> <p><b>5</b></p> <hr/> <p><b>5 o'clock [1]</b> 45/19  <b>5.00 [1]</b> 54/25</p> <hr/> <p><b>6</b></p> <hr/> <p><b>6 August [2]</b> 90/4  90/19  <b>6 August 2024 [1]</b>  90/23  <b>6 December [1]</b>  78/13  <b>6.20 [1]</b> 2/1  <b>62 [2]</b> 16/4 82/4</p>	<p><b>7</b></p> <hr/> <p><b>7,000 [1]</b> 50/21</p> <hr/> <p><b>8</b></p> <hr/> <p><b>8-minute [1]</b> 43/23  <b>8.30 [1]</b> 22/5</p> <hr/> <p><b>9</b></p> <hr/> <p><b>9.57 [1]</b> 1/2  <b>999 [1]</b> 46/16</p> <hr/> <p><b>A</b></p> <hr/> <p><b>abandoned [1]</b> 53/19  <b>able [15]</b> 9/16 15/12  38/11 39/5 39/10  39/23 41/15 44/3  45/22 45/23 68/23  93/5 95/17 98/10  102/15  <b>abnormality [1]</b>  80/24  <b>about [133]</b>  <b>above [1]</b> 93/7  <b>absolutely [4]</b> 70/4  72/12 94/20 97/21  <b>accept [7]</b> 5/15 18/18  69/10 70/14 80/18  87/2 91/2  <b>acceptable [2]</b> 12/23  65/15  <b>accepted [3]</b> 5/14  20/23 22/19  <b>accepting [3]</b> 20/9  86/25 87/10  <b>access [10]</b> 31/22  32/5 32/6 32/16 33/3  45/23 88/10 88/14  93/5 102/15  <b>accessed [2]</b> 84/15  88/4  <b>accident [5]</b> 2/24  2/25 3/9 42/20 94/24  <b>account [1]</b> 30/21  <b>accurate [5]</b> 1/10  40/20 41/2 41/4 61/4  <b>achieve [1]</b> 95/14  <b>acknowledge [2]</b>  29/15 85/17  <b>acknowledged [1]</b>  100/7  <b>acronyms [1]</b> 101/13  <b>across [3]</b> 1/20 33/18  71/8  <b>act [2]</b> 20/3 75/10  <b>acted [1]</b> 6/12  <b>action [4]</b> 25/6 89/2  90/18 99/20  <b>actions [2]</b> 25/17  90/11  <b>actual [1]</b> 86/8  <b>actually [7]</b> 9/9 16/13  18/12 22/3 51/4 54/6  56/2  <b>add [5]</b> 36/16 53/25  92/10 96/21 97/4  <b>addition [1]</b> 21/16</p>	<p><b>addressing [1]</b> 66/12  <b>adds [1]</b> 96/14  <b>adjoined [1]</b> 103/24  <b>admitted [2]</b> 92/6  95/22  <b>advance [3]</b> 20/10  38/9 38/22  <b>advice [1]</b> 102/9  <b>advised [1]</b> 18/14  <b>affect [1]</b> 60/13  <b>affected [2]</b> 83/13  92/14  <b>affiliated [1]</b> 101/10  <b>affirmed [6]</b> 1/4  40/14 40/15 104/3  104/7 104/8  <b>after [18]</b> 15/12 17/18  18/2 19/2 27/12 28/13  34/2 52/18 52/19 53/4  62/22 77/13 85/7  89/24 99/16 99/25  100/2 101/23  <b>afternoon [4]</b> 11/22  42/5 44/16 86/18  <b>afterthought [2]</b>  51/18 99/24  <b>afterwards [2]</b> 17/17  103/4  <b>again [15]</b> 3/25 10/4  16/19 31/2 42/15  46/25 48/23 53/7 63/3  67/12 81/10 84/5  90/23 91/6 95/11  <b>against [2]</b> 12/12  59/3  <b>agencies [6]</b> 28/21  92/20 95/9 99/4 99/7  99/11  <b>agency [1]</b> 92/23  <b>agitated [1]</b> 69/16  <b>ago [3]</b> 50/8 59/9  97/10  <b>agonising [1]</b> 4/18  <b>agree [1]</b> 80/23  <b>agreed [2]</b> 48/6 52/3  <b>ahead [3]</b> 26/2 38/14  98/17  <b>aimed [1]</b> 95/10  <b>air [2]</b> 43/20 49/17  <b>alerting [1]</b> 68/13  <b>alive [2]</b> 67/7 70/18  <b>all [65]</b> 4/12 4/15  4/16 5/18 12/16 12/19  12/25 13/1 14/8 14/11  14/14 15/3 15/6 16/6  18/3 21/6 28/21 31/14  31/18 31/19 32/20  34/15 35/6 35/12  36/16 36/20 37/3 37/9  37/10 37/21 37/22  38/18 39/16 43/20  44/14 45/8 46/20  47/10 47/15 48/9  50/23 51/11 51/12  54/3 55/24 56/15  59/15 62/21 63/22</p>	<p>67/1 74/3 77/1 77/14  77/17 80/22 80/23  82/21 82/23 83/3  84/18 92/14 93/21  96/17 97/13 99/9  <b>allegedly [1]</b> 62/11  <b>allocated [2]</b> 47/18  47/19  <b>allowed [1]</b> 22/10  <b>almost [1]</b> 45/13  <b>along [8]</b> 16/8 16/20  16/22 36/12 39/6  97/19 97/21 98/7  <b>already [8]</b> 27/22  51/17 53/15 55/14  76/17 84/25 85/4 85/6  <b>also [25]</b> 18/24 21/17  36/25 40/1 40/23  43/11 46/17 50/10  56/25 57/4 59/24  65/22 66/1 67/25  69/11 70/21 71/25  73/18 75/14 76/24  81/21 89/21 94/19  95/11 103/18  <b>altered [1]</b> 31/9  <b>altogether [1]</b> 63/14  <b>always [9]</b> 6/6 6/11  6/24 17/12 58/22 67/6  93/24 97/16 98/9  <b>am [15]</b> 1/2 7/4 25/10  28/25 29/17 30/5 40/9  59/24 83/11 90/9  90/10 91/3 95/8 95/11  103/24  <b>am's [1]</b> 40/11  <b>amend [1]</b> 40/24  <b>amount [4]</b> 49/11  63/24 79/10 97/11  <b>analysing [1]</b> 22/14  <b>anger [2]</b> 75/14 76/6  <b>angry [5]</b> 26/23 48/10  70/6 71/5 76/7  <b>anguish [1]</b> 85/18  <b>another [19]</b> 3/25 4/1  4/25 11/7 12/9 21/21  22/2 23/18 26/15  28/25 29/5 29/10  30/18 34/4 34/13  39/17 84/1 87/24 95/2  <b>answer [5]</b> 13/14  24/16 38/19 50/6  97/17  <b>answers [7]</b> 59/24  60/15 61/8 86/8 94/9  94/11 98/20  <b>Anthony [1]</b> 86/18  <b>anxious [2]</b> 89/8  98/17  <b>any [39]</b> 3/3 3/20 5/3  14/1 14/7 21/19 22/12  30/14 34/19 35/21  38/11 38/14 38/16  39/14 46/22 47/9  48/12 48/14 49/14  49/15 52/12 53/11</p>

<p><b>A</b></p> <p><b>any...</b> [17] 55/17 57/7 59/2 59/4 59/10 60/14 60/20 63/4 66/7 71/13 71/25 84/19 85/7 86/21 89/25 98/1 102/17</p> <p><b>anybody</b> [1] 3/6</p> <p><b>anymore</b> [3] 27/8 27/19 36/4</p> <p><b>anyone</b> [9] 11/14 13/16 55/6 57/22 59/5 66/3 91/24 91/25 92/5</p> <p><b>anyone's</b> [1] 84/19</p> <p><b>anything</b> [21] 4/15 8/2 8/5 9/13 13/12 14/7 14/7 22/16 23/10 36/17 55/13 55/16 56/13 91/12 92/1 92/10 96/21 96/24 97/4 98/10 100/12</p> <p><b>anyway</b> [5] 7/25 9/15 18/13 35/6 38/19</p> <p><b>anywhere</b> [1] 15/19</p> <p><b>apartment</b> [1] 44/8</p> <p><b>apologies</b> [1] 30/6</p> <p><b>apologise</b> [3] 20/10 28/22 88/2</p> <p><b>apologised</b> [1] 47/9</p> <p><b>apologising</b> [2] 45/15 92/5</p> <p><b>apology</b> [2] 85/13 91/2</p> <p><b>apparent</b> [2] 59/14 66/3</p> <p><b>apparently</b> [1] 60/21</p> <p><b>appear</b> [1] 84/12</p> <p><b>appearance</b> [1] 86/22</p> <p><b>appointed</b> [1] 46/18</p> <p><b>approached</b> [1] 47/4</p> <p><b>appropriate</b> [3] 25/4 34/20 49/2</p> <p><b>appropriately</b> [1] 99/14</p> <p><b>are</b> [35] 1/9 1/10 6/20 18/1 20/18 21/17 28/23 31/9 33/10 33/22 36/20 37/4 40/20 40/22 41/2 41/3 41/4 44/20 51/12 52/9 65/5 66/14 67/3 69/10 69/11 83/17 90/13 93/19 93/22 95/9 95/14 97/15 101/13 102/12 103/12</p> <p><b>aren't</b> [1] 37/17</p> <p><b>argument</b> [2] 60/22 72/25</p> <p><b>arises</b> [2] 32/17 32/18</p> <p><b>arose</b> [2] 56/24 80/25</p> <p><b>around</b> [21] 3/14 15/24 24/2 33/2 42/17 42/25 45/19 45/21</p>	<p>47/2 48/16 50/21 54/25 57/11 61/11 62/10 64/6 67/11 76/21 77/11 88/22 92/16</p> <p><b>arrange</b> [3] 25/20 26/3 56/19</p> <p><b>arranged</b> [2] 50/9 76/1</p> <p><b>arrest</b> [6] 13/10 13/17 13/18 13/21 34/5 56/4</p> <p><b>arrested</b> [2] 13/11 33/22</p> <p><b>arrived</b> [1] 48/7</p> <p><b>article</b> [1] 84/12</p> <p><b>articles</b> [1] 60/21</p> <p><b>as</b> [96] 1/10 1/10 1/14 1/14 2/8 6/12 7/3 8/8 8/15 8/15 16/8 20/12 20/12 20/15 20/18 20/24 21/7 21/9 21/20 22/20 24/25 25/9 25/10 25/12 25/14 25/21 26/1 26/4 29/12 30/15 30/17 31/9 32/8 37/13 39/13 40/20 40/21 41/2 41/3 41/12 41/15 48/10 48/13 49/2 49/4 49/17 50/22 52/11 57/5 58/23 60/3 61/17 66/14 68/11 69/10 69/18 70/7 70/14 70/18 71/5 71/7 71/8 71/22 71/25 73/21 75/1 75/1 75/8 75/8 76/6 76/14 79/8 79/13 81/23 82/9 82/9 83/25 83/25 84/6 86/20 86/23 87/15 88/13 89/23 92/21 93/3 93/22 93/23 94/1 95/10 99/11 99/24 100/24 101/4 101/6 101/11</p> <p><b>As read</b> [4] 20/24 21/9 24/25 25/21</p> <p><b>Ashley</b> [2] 2/13 2/16</p> <p><b>aside</b> [1] 30/18</p> <p><b>ask</b> [19] 1/12 15/16 27/12 30/3 32/3 36/1 37/7 38/11 38/24 39/2 39/23 50/4 50/14 65/5 65/24 79/10 100/13 100/18 103/12</p> <p><b>asked</b> [25] 6/4 11/10 11/12 13/10 21/6 24/12 24/14 26/19 26/19 42/14 44/3 48/12 51/11 54/17 62/23 62/25 65/7 67/1 68/22 68/24 69/20 70/17 71/11 76/22 78/15</p> <p><b>asking</b> [8] 3/17 15/11</p>	<p>39/4 50/18 65/13 67/17 100/18 102/8</p> <p><b>aspects</b> [1] 70/23</p> <p><b>assaulted</b> [1] 55/19</p> <p><b>assessment</b> [2] 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<p><b>O</b>  <b>or... [55]</b> 33/2 33/24  34/10 34/11 35/3  35/12 35/21 36/17  41/23 42/22 42/25  47/19 48/18 48/18  49/14 49/22 51/11  51/12 52/7 53/25  57/22 59/5 64/6 64/15  64/17 65/14 65/16  66/6 70/10 72/6 74/10  74/23 77/9 82/1 85/5  85/16 86/4 88/22  89/13 90/1 91/11  91/12 92/1 92/1 92/11  92/18 92/22 92/23  93/1 94/9 95/3 95/25  96/17 97/4 100/4  <b>order [7]</b> 18/25 18/25  41/18 69/23 70/3  71/21 75/5  <b>organisation [1]</b> 93/3  <b>organisations [2]</b>  82/21 89/11  <b>organise [1]</b> 81/21  <b>organised [1]</b> 52/18  <b>other [36]</b> 2/14 4/3  7/10 31/14 43/21  44/17 45/2 48/5 49/1  56/3 57/10 59/17  59/24 64/19 65/3 65/5  65/23 66/7 67/9 68/11  70/6 71/17 73/14 74/7  76/2 77/8 81/25 82/10  86/7 88/10 88/23  91/14 93/14 94/25  100/24 102/19  <b>others [6]</b> 24/21  36/15 67/13 69/19  70/7 76/15  <b>otherwise [1]</b> 94/13  <b>our [37]</b> 10/1 10/3  43/11 43/12 43/13  43/24 44/17 48/9  50/12 50/20 50/25  52/13 56/17 56/22  57/3 57/13 62/23  66/25 71/10 72/20  74/25 75/6 77/19  81/20 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4/9 5/16 16/23 25/6 25/16 30/12 30/12 37/1 40/25 41/20 43/21 44/5 44/10 46/19 46/21 48/9 48/24 50/22 52/3 52/17 53/4 53/14 54/6 57/11 61/8 62/24 64/8 68/5 68/22 72/24 75/5 78/16 80/25 83/14 87/15 88/5 90/17 95/24 96/2 96/11 96/18 102/3</p> <p><b>while [3]</b> 9/19 28/8 55/8</p> <p><b>whilst [2]</b> 6/18 93/24</p> <p><b>whirlwind [3]</b> 51/5 62/18 64/11</p> <p><b>whisked [1]</b> 65/1</p> <p><b>who [49]</b> 3/10 4/21 4/24 26/12 26/14 26/15 26/20 26/20 27/25 30/22 30/25 35/17 37/3 37/3 37/17 38/2 38/5 38/18 38/22 39/19 40/25 41/23 42/9 44/16 45/7 45/10 48/15 50/24 56/10 58/1 58/6 58/17 60/16 60/18 61/13 64/13 64/14 70/18 70/21 80/2 83/17 86/10 88/18 98/2 98/3 99/7 101/11 101/12 102/15</p> <p><b>who's [1]</b> 67/5</p> <p><b>whole [3]</b> 41/22 53/5 67/24</p> <p><b>why [37]</b> 7/12 7/18 7/23 11/10 11/11 11/12 11/14 13/10 13/15 17/11 19/15 24/12 24/14 26/7 28/3 28/6 28/9 32/21 32/22 36/5 36/5 48/12 50/4 50/11 56/18 58/7 64/4 64/9 64/14 68/20</p>
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<p><b>W</b></p> <p><b>why... [7]</b> 68/23 70/17 71/6 72/10 85/20 87/2 93/9</p> <p><b>wife [2]</b> 44/25 72/21</p> <p><b>will [13]</b> 24/21 36/12 65/11 69/13 72/2 85/18 91/3 94/17 95/2 98/8 98/10 99/22 100/7</p> <p><b>window [2]</b> 34/3 83/5</p> <p><b>wish [6]</b> 17/23 17/24 64/16 67/6 85/17 97/5</p> <p><b>wished [1]</b> 26/7</p> <p><b>within [6]</b> 25/11 27/11 27/11 32/25 66/25 93/3</p> <p><b>without [4]</b> 48/14 67/10 90/12 101/13</p> <p><b>WITN0224015 [1]</b> 87/25</p> <p><b>WITN0245006 [2]</b> 86/12 86/16</p> <p><b>witness [1]</b> 96/23</p> <p><b>witnesses [2]</b> 47/23 98/24</p> <p><b>won't [3]</b> 75/9 82/19 97/25</p> <p><b>wonder [1]</b> 1/25</p> <p><b>Wood [1]</b> 57/4</p> <p><b>word [4]</b> 42/25 47/15 49/22 51/13</p> <p><b>wording [1]</b> 21/6</p> <p><b>words [10]</b> 30/4 31/5 44/4 51/20 71/10 77/1 77/17 78/15 91/3 100/8</p> <p><b>wore [2]</b> 50/23 50/25</p> <p><b>work [22]</b> 1/14 1/15 2/3 2/15 2/18 2/25 7/15 22/23 23/3 41/10 41/18 42/4 43/14 43/23 54/9 55/8 61/25 68/10 68/17 81/19 88/21 88/21</p> <p><b>worker [1]</b> 35/22</p> <p><b>working [5]</b> 41/10 43/9 81/15 95/6 95/9</p> <p><b>world [1]</b> 68/19</p> <p><b>worlds [1]</b> 100/22</p> <p><b>worried [4]</b> 19/5 19/9 19/14 76/11</p> <p><b>worries [1]</b> 71/24</p> <p><b>worry [3]</b> 11/3 19/1 90/2</p> <p><b>worrying [1]</b> 19/8</p> <p><b>worse [2]</b> 53/15 54/10</p> <p><b>worst [1]</b> 60/19</p> <p><b>would [88]</b> 11/17 11/17 11/18 13/11 13/12 13/12 13/18 18/6 18/18 19/1 19/2 19/11 22/12 22/20 23/4 23/25 25/15</p>	<p>25/17 25/20 25/24 26/2 26/22 27/10 27/10 27/17 28/9 32/13 33/9 34/18 34/24 36/16 36/17 38/4 38/9 38/10 38/11 38/24 39/1 39/12 39/14 39/14 39/24 40/6 42/25 51/12 51/15 53/25 54/16 55/20 56/8 56/10 56/15 61/10 61/25 62/5 65/4 65/15 65/15 65/24 66/6 66/10 67/9 69/17 69/21 69/25 70/1 70/3 70/13 71/20 71/21 74/25 75/7 76/2 76/3 84/12 86/25 87/2 87/10 89/19 90/16 93/2 93/24 94/2 96/19 100/24 100/25 101/9 102/14</p> <p><b>wouldn't [5]</b> 14/14 14/16 15/23 45/22 45/23</p> <p><b>writing [2]</b> 29/24 88/2</p> <p><b>written [2]</b> 78/16 97/6</p> <p><b>wrong [9]</b> 5/5 5/6 5/17 11/21 11/23 12/3 28/19 62/2 66/18</p> <p><b>wrongdoing [1]</b> 71/22</p> <p><b>wrote [1]</b> 52/14</p> <hr/> <p><b>X</b></p> <hr/> <p><b>x3 [2]</b> 69/13 69/13</p> <hr/> <p><b>Y</b></p> <hr/> <p><b>yeah [103]</b> 2/5 5/20 5/25 6/14 6/17 7/12 8/13 11/9 11/9 16/21 17/20 21/24 23/7 32/14 33/17 34/23 35/19 38/8 38/10 38/13 38/16 39/8 39/14 39/21 39/24 40/22 42/3 42/16 43/9 44/22 46/12 47/13 47/19 48/10 49/5 49/16 49/24 50/1 51/18 52/4 52/25 53/3 53/24 54/3 54/21 55/15 56/6 56/22 57/17 57/20 57/24 58/8 58/21 59/19 60/5 60/9 61/6 61/8 61/21 63/19 64/3 65/19 66/19 66/23 67/6 67/15 71/5 71/24 72/12 72/18 73/15 73/17 73/20 73/23 74/12 75/16 75/19 76/1 76/9 77/2 77/15 78/3 78/11 80/3 80/5 82/8 82/12 82/14 84/9 84/14 86/2 87/14</p>	<p>87/14 87/18 87/22 89/6 90/5 93/14 94/3 95/15 97/6 102/13 102/16</p> <p><b>year [3]</b> 20/4 79/17 88/6</p> <p><b>years [8]</b> 19/2 19/12 19/12 70/5 91/23 97/12 98/13 99/3</p> <p><b>yes [35]</b> 1/7 1/11 4/20 5/2 6/22 7/21 8/4 8/6 10/7 12/8 15/13 15/16 16/20 17/10 19/7 21/2 23/12 26/5 29/3 34/15 35/22 37/11 37/14 38/21 39/5 39/12 40/7 40/12 48/1 51/15 52/6 87/17 87/20 103/16 103/22</p> <p><b>yet [1]</b> 22/10</p> <p><b>yoga [2]</b> 102/1 102/2</p> <p><b>you [566]</b></p> <p><b>you received [1]</b> 81/11</p> <p><b>you'd [10]</b> 27/25 38/5 39/22 51/13 52/5 61/4 87/11 87/12 88/7 93/4</p> <p><b>you'll [2]</b> 32/2 54/22</p> <p><b>you're [14]</b> 14/10 16/12 20/11 39/16 40/21 42/1 46/4 46/4 54/17 60/1 80/8 93/9 100/21 103/10</p> <p><b>you've [11]</b> 5/5 7/1 12/11 14/10 23/10 38/18 40/2 51/24 95/17 100/22 102/9</p> <p><b>young [8]</b> 3/12 3/14 4/5 4/5 11/19 34/2 58/25 84/21</p> <p><b>younger [1]</b> 57/13</p> <p><b>your [72]</b> 1/15 3/10 5/21 5/22 7/7 7/8 7/18 8/22 8/24 9/25 9/25 16/3 17/6 18/5 20/13 29/19 30/4 31/9 31/20 32/17 33/7 36/18 37/5 39/6 39/9 40/2 40/5 41/1 41/6 42/10 44/14 44/15 45/16 46/9 46/20 47/22 52/1 52/20 52/23 53/16 54/16 55/12 55/12 56/9 59/21 62/9 63/1 64/6 65/16 67/16 71/2 71/3 71/15 75/11 75/17 78/9 78/14 82/4 82/13 85/19 88/16 89/3 91/1 92/19 93/8 93/9 93/18 95/7 97/2 102/9 103/17 103/19</p> <p><b>yourself [3]</b> 6/18 36/6 84/8</p> <p><b>yourselves [2]</b> 75/20 103/13</p>	<p><b>Z</b></p> <hr/> <p><b>zero [1]</b> 30/14</p> <p><b>Zoom [1]</b> 68/7</p>	
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