

Thursday, 26 March 2026

1
2 (9.57 am)
3 WAYNE BIRKETT (affirmed)
4 TRACEY HODGSON (affirmed)
5 THE CHAIR: Yes, Ms Langdale.
6 Questioned by MS LANGDALE
7 MS LANGDALE: Wayne, you've prepared a statement for the
8 Inquiry dated 10 December 2025. Can you tell us that
9 the contents are true and accurate, as far as you're
10 concerned?
11 MR BIRKETT: Yes.
12 Q. Tracey, you've prepared a statement, also
13 10 December 2025. Can you tell us that the contents are
14 true and accurate as far as you're concerned?
15 MS HODGSON: Yes. They're true.
16 Q. We know, Wayne, on 13 June, that you were attacked with
17 the van driven by VC. We know that you were admitted to
18 the East Midlands Major Trauma Centre, went to Intensive
19 Care Unit where you were ventilated and intubated for
20 three days, moved to a High Dependency Unit and then
21 a Major Trauma Ward, and then on to Linden Lodge,
22 a rehabilitation unit.
23 MR BIRKETT: Yes.
24 Q. We know, from the pen portrait films that you both did,
25 how it's affected your brain -- it is a serious

1

1 traumatic brain injury is a consequence of two skull
2 fractures, bruising to the front left side of the brain,
3 numerous lacerations to face and body, "severe bruising
4 to my body", right shoulder injuries, including a broken
5 collarbone, right-sided pelvic fracture, complex pelvic
6 fracture at the base of your spine, and chest injuries
7 including a fractured fifth rib on the right side.
8 So physically seriously injured, and mentally left
9 not knowing why you were there or what happened.
10 MR BIRKETT: No memory. It was very painful.
11 Q. Since those events, things have moved forward for you
12 both living together, in terms of getting some form of
13 social life and your life improving together. Do you
14 want to say anything about that?
15 MS HODGSON: Obviously since what happened, it's been
16 a rollercoaster. (*Unclear*) was taken over by various
17 agencies, on the occupational therapists, the
18 psychologists, physiotherapists, we've been living in
19 a bubble of this constant hospital appointments.
20 I took a year off work to be with Wayne because he
21 needed me there, he needed me with him. And just
22 constant worry every day. I was struggling, and because
23 obviously Wayne has got hardly any memory or he's got no
24 memory at all. He doesn't recognise things and he is
25 obviously relying on me for everything.

3

1 injury -- and your memory. What are the first things
2 you can remember? And I think, from your statement,
3 it's around Linden Lodge, the rehab unit. Can you
4 remember anything about being there?
5 MR BIRKETT: All I can remember is I woke up in the Lodge,
6 looking around, just patients laying in beds. I didn't
7 know why I was there, I didn't know why I was in pain,
8 why my head was hurting. It was confusing. They
9 wouldn't give me the answers to why I was there. It was
10 very scary.
11 Q. And I think, Tracey, you played a big part in Wayne
12 coming away from Linden Lodge and living in your home
13 together; is that right?
14 MS HODGSON: Yes.
15 Q. And how was it at the rehab unit?
16 MS HODGSON: It was a real struggle because he actually
17 didn't understand why he was there, couldn't remember
18 what had happened, and he's woken up in this place and
19 doesn't know what the place is. So he was really
20 anxious, and he can obviously see there's people around
21 him in bed, it doesn't look familiar at all. He doesn't
22 recognise me at all. So -- for him, so scary to be
23 there.
24 Q. So we're clear, Chair, the injuries as a result of the
25 attack, you set them out, Wayne, in your statement: the

2

1 Q. Let me ask you about your contact with the police after
2 these events. You had contact, didn't you, with
3 DC Johal. She was your Family Liaison Officer. We
4 know, and you've set out the dates in your statement,
5 when she visited you. Can you remember now, either of
6 you, anything about your first meeting with DC Johal and
7 whether you discussed the attacks, or the attacker, or
8 anything like that?
9 MS HODGSON: I can initially remember feeling quite relieved
10 that someone had come to see us. It was someone that we
11 should trust, and she's going to tell us everything we
12 need to know. I asked her if VC was known to the
13 police, and she said there was no history of them at all
14 with the police. I did ask her if there'd been any
15 tests done. Drug testing, you know, had he been
16 drinking? I just can't understand why would someone do
17 this.
18 But obviously at this time, as well, I don't know
19 the extent of what's happened.
20 Q. So this was a meeting very early on, was it?
21 MS HODGSON: Very early on, she was really pleasant. We
22 took to her straight away, we felt quite comfortable
23 with her. She was very helpful. But obviously she's
24 been sitting on all this information that she already
25 knew.

4

1 Q. When you say that, information that she already knew, do
2 you mean about VC?

3 MS HODGSON: All the previous incidents, she would have
4 known. It was so disappointing to know that she would
5 have known all of this and she wasn't allowed to tell
6 us, obviously. So yeah.

7 Q. So why, if it doesn't seem obvious, why were you asking
8 if he was known to the police before?

9 MS HODGSON: Because it was such a severe, serious thing.

10 MR BIRKETT: I just want to know what kind of man he, why he
11 was so -- well, I didn't know, just the severity of what
12 he did to us (*unclear*). I just thought (*unclear*) -- it
13 wasn't until the court case that I found out a lot more
14 that I wanted to know, which she could have told us
15 (*unclear*).

16 MS HODGSON: Or even if she couldn't tell us, she could have
17 said, "I'm really sorry, I can't disclose any
18 information at the moment, you know, this is all part of
19 the court proceedings."

20 Q. And you understand --

21 MS HODGSON: -- (*overspeaking*) -- and at least we would have
22 known that there's something --

23 Q. Do you understand it might have been difficult to say
24 something while there was an investigation and court
25 proceedings?

5

1 really alarming. I did actually say, "stop", but that
2 should have been shown to us sooner and it should have
3 been done in a different approach. We were left quite
4 upset after.

5 Q. Was it video of the driving attacks; was that part
6 of it?

7 MS HODGSON: Yes.

8 Q. The vehicle, and where the vehicle was going and the
9 like?

10 MS HODGSON: -- (*overspeaking*) -- yeah, yeah.

11 Q. Yeah. When you say the video stopped, Wayne, was the
12 concern that it should stop before it had shown what had
13 happened to you in a graphic way?

14 MS HODGSON: Yes.

15 Q. Is that what you were keen to prevent, Wayne, when you
16 see it?

17 MR BIRKETT: Yes, I've been told by a specialist that I'm
18 not allowed to see it, even now. I don't want to see
19 it.

20 Q. Was that discussed with you before that video was shown
21 about that you didn't want to see anything like that?
22 Was there no conversation about what you were about to
23 be shown, what it was about?

24 MS HODGSON: I don't recall that, although I imagine
25 (*unclear*) they would show the video. I don't remember

7

1 MS HODGSON: Yeah.

2 Q. But if that was the reason for not giving information to
3 you, you'd like to have known that.

4 MR BIRKETT: (*Unclear*).

5 MS HODGSON: Yeah.

6 Q. Because was your impression that he wasn't known to the
7 police and there weren't issues, or did you just not
8 know from those early conversations?

9 MS HODGSON: The impression was that he wasn't known to the
10 police at all, you know, that this was the first
11 offence.

12 Q. There was a later meeting with DC Johal, wasn't there,
13 on 18 January 2024, when you were shown a timeline and
14 some CCTV. Would you like to tell us about that
15 meeting?

16 MR BIRKETT: I was, I -- (*unclear*) she tried to show us a
17 video.

18 Q. Yeah, she tried to show you a video, yeah?

19 MR BIRKETT: That got stopped, I says to her stop, or
20 Tracey, I don't know (*unclear*).

21 MS HODGSON: Well, it was all rushed. It was on a Thursday,
22 so obviously this was going out in the press the
23 following day. So obviously the rush of that, we had a
24 roomful of people to watch, you know, to be with us to
25 support us, and this video was shown to us, and it was

6

1 any conversation, days before, it just all happened at
2 once --

3 Q. When you say there were lots of people in the room, can
4 you remember who was there?

5 MS HODGSON: There was Wayne's brain injury team. There was
6 the solicitors, Greg Almond, Rebecca Howard,
7 psychologists. There was a lot of people in the room,
8 yeah. It was really overwhelming.

9 Q. You went on subsequently to do Victim Impact Statements
10 with the police, didn't you --

11 MS HODGSON: Yeah.

12 Q. -- in preparation for the court hearing? And can I ask
13 you some questions about the court hearing.
14 Wayne, what do you remember about that, the hearing
15 itself?

16 MR BIRKETT: I thought it was horrifying, listening to what
17 had happened, because I wasn't expecting it at all. So
18 ...

19 MS HODGSON: No.

20 MR BIRKETT: (*unclear*) and towards the end, we obviously
21 didn't know what was going to happen because knew she
22 come round saying they want no shouting, no noise made
23 before (*unclear*), the answers, and when we got the
24 answers we knew why they were saying that to us. We
25 already knew what was going to happen.

8

1 Q. So no shouting, no noise. What did you think that
2 meant?
3 MR BIRKETT: I knew exactly what it meant, that it was going
4 to be about(?) sentence. He's getting away with it.
5 MS HODGSON: Not the right sentence.
6 Q. Had you had a discussion with anyone from the CPS about
7 the proceedings and what was going to happen?
8 (Both shook head)
9 MS HODGSON: No.
10 Q. Did you know anyone from the CPS yourselves?
11 MS HODGSON: I don't recall that.
12 Q. Did anyone from the police talk to you about what was
13 going to happen at the hearing, what he was charged with
14 and the sentencing?
15 MR BIRKETT: Johal actually come with us, didn't she. She
16 sat next me all the way through it all.
17 Q. And was that helpful?
18 MR BIRKETT: I found her very helpful, but obviously not
19 telling us things didn't help, but she was very
20 friendly. It was nice.
21 Q. And in terms of how you were accommodated in the court,
22 Wayne, how did that work? Were you sitting somewhere
23 where you could get away if you wanted to, for example,
24 or out of the court just to see how (*unclear*) where you
25 need to move on?

9

1 MS HODGSON: We hadn't met before.
2 MR BIRKETT: We didn't know who she was. She was obviously
3 upset because she's lost family and we're sat there, all
4 my family with me, and it was very stressful.
5 MS HODGSON: It was insensitive. We were sat with -- in the
6 same room, we were sat with Elaine Newton and the Coates
7 families, and they may also have felt the same too,
8 about all of the way it was set up.
9 The courtroom, too, was so packed. The seating on
10 our side, Wayne's family were all sat on benches, or
11 benches at the side of us. He was really close to all
12 of us. I didn't expect that. If anyone had to leave
13 the room, having to walk past him.
14 Q. Wayne, you say in your statement: could it have been
15 a case that was heard in the Old Bailey or in London or
16 somewhere else? You felt that the court wasn't big
17 enough or able to accommodate what was required for this
18 hearing.
19 MR BIRKETT: (*overspeaking*) -- No, it was -- it was too
20 packed, too many people close to each other, and too
21 close to him. So yeah.
22 Q. You tell us that you had a meeting with the Police
23 Commissioner In February 2024, Caroline Henry. You
24 spoke with her about life prior to the incident, how you
25 couldn't do basic tasks or go to work when you were

11

1 MR BIRKETT: I had to exit the court a lot because I had
2 a bad cough then, and I didn't feel very clever, and
3 I had to literally walk past VC within probably 2 metres
4 of him, every time I want to leave the court and I don't
5 know, how do you react to that? Staring at the man what
6 did all this?
7 Q. Were you prepared for that?
8 MR BIRKETT: Not at all --
9 MS HODGSON: No.
10 MR BIRKETT: -- no.
11 Q. How do you think it's possible to prepare for that, for
12 people to prepare for that? What do you think should
13 have been done or could have been done to prepare you
14 for that?
15 MR BIRKETT: I should have been a lot further away. I don't
16 know, I can't answer that one, but it wasn't very good.
17 MS HODGSON: There should have been a meeting beforehand to
18 discuss what we were to expect, even down to the family
19 room, which was totally inadequate. The survivors with
20 families who had lost, we were all together. That was
21 really upsetting.
22 Q. Why was that particularly difficult?
23 MS HODGSON: Because I didn't know what to say, to begin
24 with.
25 Q. You hadn't met before?

10

1 a very independent man and went to work, Wayne.
2 They told you about a review that was taking place
3 regarding the police; can you remember anything about
4 that now, that meeting with Caroline Henry?
5 MS HODGSON: Yes, yeah, we had did have a conversation with
6 her, and I asked her questions about things that I had
7 heard, or seen in social media regarding VC's
8 involvement with a particular male that he met in
9 London, and also about the next police officer, Steven
10 Greenwood(?), I believe his name was, who also believed
11 he'd been assaulted by VC in the Mapperley area. And --
12 Q. Were these things you'd picked up through the media or
13 social media?
14 MS HODGSON: Yes, I just want to ask the question: has this
15 been looked into? Are you aware of this? And she said
16 she would look into this.
17 Q. Did you ask her about what they knew about VC, or were
18 you just raising concerns that you had got from reading
19 things elsewhere?
20 MS HODGSON: Mostly our solicitor spoke on behalf for us,
21 and she did most of the talking. And she basically
22 wanted to make us feel like she was truly going to
23 investigate and make sure that everything was brought
24 out into the open, so we trusted that. And we left
25 feeling quite, you know, quite a bit better about it

12

1 all.

2 **Q.** Did you get any information back from her about any of
3 the questions that you'd raised?

4 **MS HODGSON:** No, not as I recall, no.

5 **Q.** In March 2024, 8 March 2024, we know you met with the
6 Chief Constable, Kate Meynell. She had been contacting
7 bereaved families and survivors to say she'd be content
8 to meet. You met with her. What did you say to her?
9 What was that meeting about?

10 **MS HODGSON:** I think she seemed to try and speak more about
11 the data breach and avoid, really, the WhatsApp
12 information. That's how it appeared to me. And it was
13 only a very short meeting. Yet again, we left and felt
14 like we're going to get answers from this, but yet
15 again, nothing came of it.

16 **Q.** Did you, Tracey, raise the concern that you had been
17 told by DC Johal that the police that no prior history
18 with VC which you then knew wasn't true; did you raise
19 that directly?

20 **MS HODGSON:** Yes.

21 **Q.** Did the Chief Constable say why information wasn't being
22 handed out by the police about him at that time or not?

23 **MS HODGSON:** I think she said she was going to look into
24 that and she again would get back to us.

25 **Q.** Did you feel that that meeting, both with the Chief

13

1 **Q.** So you didn't want to see it and you were worried about
2 other people seeing it, and where these things end up?

3 **MR BIRKETT:** Exactly.

4 **Q.** I am going to ask you some correspondence, there's
5 copies there, if you want to have a look, but I can tell
6 you what they say. You see that bundle there, in front
7 of you there, Tracey, they're there. Not that one, the
8 little one.

9 So it looks as though, on 30 January 2024, you get
10 this letter by email from the Chief Constable:
11 "... asking to meet with you and your family to hear
12 your concerns about our management of the response, how
13 you feel you should have been better supported and about
14 how you believe we and our partners could do more to
15 prevent such a terrible crime happening again." (As
16 read)

17 So that's sent to you and, as we've discussed, you
18 did take the offer up, didn't you, and meet with her
19 subsequently?

20 **MS HODGSON:** Yes.

21 **Q.** Did you consider that there was any real discussion
22 about how the police could prevent such a terrible crime
23 happening again, as you were having a discussion with
24 her?

25 **MS HODGSON:** I can't recall.

15

1 Constable and the Commissioner, appeared to focus more
2 on misconduct and data breaches than it did about VC
3 himself and the information you wanted to know about
4 their dealings with him?

5 **MS HODGSON:** Yes.

6 **Q.** If it doesn't seem obvious, why did you want to know
7 more about their dealings with him?

8 **MS HODGSON:** Because we hadn't got a full picture of what's
9 been happening ... we need to know more, we need to put
10 the jigsaw together, we need to put these pieces
11 together. And we just don't know fully what's been
12 going on. It does seem such a serious crime that is
13 committed, and why would he do this? So we want the
14 answers. We want to know why this happened. Obviously
15 at this time we don't know that there's been previous
16 assaults, and the warrants out for his arrest. We don't
17 know nothing about this. This is all coming a lot later
18 on down the line.

19 **Q.** On 5 April 2024, Wayne, you went to a meeting with the
20 College of Policing to discuss concerns, and you were
21 shocked that officers had been accessing the case and
22 you were worried about information they were getting to?

23 **MR BIRKETT:** I was worried about that, just waking up in the
24 morning and going on the laptop and seeing a video of
25 myself and I did say that to them. I was very worried.

14

1 **Q.** You get another letter, the second one in that bundle,
2 NGPF0007232, and this is the letter that again is sent
3 to others, and we see in the second paragraph to you,
4 Wayne:

5 "Dear Wayne, I want to start by apologising for the
6 fact that you were not provided the details of our PSD
7 investigations or details regarding the hearings. This
8 should not have happened. I also wish to acknowledge
9 the hurt and anguish these matters will be causing you."

10 So this again about data breaches to you?

11 **MR BIRKETT:** Yeah.

12 **Q.** You -- if we could have on the screen in the hearing
13 room NGPF0007144, page 1 -- you, Tracey, send this email
14 back in response to a letter. Would you like to read
15 that? It's your email in your words?

16 **MS HODGSON:** To Ms Meynell?

17 **Q.** Yes.

18 **MS HODGSON:** From Tracey Hodgson:
19 "Thank you for your email yesterday 22nd February at
20 18.15.
21 "Unfortunately this information was old news.
22 Literally word for word had already been on social media
23 and this shouldn't be the way we find out.
24 "I would guess you have been made aware Wayne
25 Birkett suffered Traumatic Brain Injury, but yet

16

1 you sent an email to him to correspond with you.
 2 Wayne's Brain Injury means he is totally incapable of
 3 replying to you. Also do you or any of the Force
 4 remember that there are three other victims of the 13th
 5 June 2023 attacks? Wayne, Sharon & Marcin all seem to
 6 be forgotten because they are survivors of this
 7 horrendous crime that was committed by [VC]. Please
 8 could you respect and remember to keep us informed by
 9 POST and more importantly before it reaches the media.
 10 "Tracey Hodgson."

11 **Q.** It's a powerful email which speaks for itself, but why
 12 did you think that needed sending? I've taken you to
 13 some of the correspondence, there were more letters,
 14 weren't there, that Wayne was receiving? Why did you
 15 think it was necessary to say that?

16 **MR BIRKETT:** Just finding more information through social
 17 media, television, than from the police, which, if it
 18 was something important, should never happen.

19 **Q.** You wanted accurate information?

20 **MR BIRKETT:** Yes.

21 **Q.** You might have expected a way to get accurate
 22 information would be via the police; is that right?

23 **MS HODGSON:** We were finding out the wrong way. You know,
 24 that was sent and it was literally on social media. And
 25 for her to send it to Wayne, obviously she's overlooked

17

1 **MR BIRKETT:** -- (*overspeaking*) --

2 **Q.** -- understand how your injuries were referred to by the
 3 police on occasion?

4 **MR BIRKETT:** I think they just checked like I had broken
 5 bones, not brain damage. Yeah, just -- it was
 6 embarrassing.

7 **MS HODGSON:** Well, that same thing happened with -- on the
 8 day, Wayne's description for his injuries was "broken
 9 clavicle" to the ambulance --

10 **MR BIRKETT:** -- (*overspeaking*) --

11 **MS HODGSON:** -- who were going to pick him up, so it was
 12 overlooked. So when they would arrive, they wouldn't
 13 know that Wayne had a brain injury, which had been
 14 explained to them.

15 **Q.** Which day are you talking about now? On the day --

16 **MS HODGSON:** On the day.

17 **MR BIRKETT:** 13th(?).

18 **Q.** You also received, the last document in that bundle,
 19 WITN0273014, a letter from Dr Shehmar, a Medical
 20 Director at Nottingham University Hospitals, notifying
 21 you about potentially inappropriate access to your
 22 records, and they were widening their investigation.

23 Again, your concern about that, Wayne, was what
 24 people would be accessing, where it would end up and the
 25 impact on you?

19

1 that Wayne's injuries include this severe, serious brain
 2 injury.

3 **Q.** To be clear, the bit you were finding out over social
 4 media was the WhatsApp messages, WhatsApp group.

5 **MS HODGSON:** Yes.

6 **Q.** The next document in that bundle for you, Tracey -- and
 7 if we could have on the screen WITN0273003, page 1 -- an
 8 open letter from Nottinghamshire Police and Crime
 9 Commissioner, Caroline Henry. This was sent to you and,
 10 Wayne, it referred to recently meeting the families,
 11 Grace O'Malley-Kumar, Barnaby Webber and Ian Coates,
 12 victims of VC:

13 "I have also spent time talking with Wayne Birkett,
 14 who was lucky to survive, but has been left physically
 15 and mentally scarred by [VC] ..."

16 And further down:

17 "Our focus should be, and is, on ensuring the legacy
 18 of the victims is lasting and positive change."

19 In terms of how your injuries were described at
 20 various points, Wayne, clearly you have had a serious
 21 brain injury. We've seen a lot of documents in this
 22 Inquiry now. Do you think that was properly recognised
 23 in the way that your injuries were described every time?

24 **MR BIRKETT:** Not by the police, no.

25 **Q.** What do you --

18

1 **MR BIRKETT:** Exactly the same, and everybody else, not just
 2 me. Families, everybody.

3 **Q.** Were you -- did you become aware of a memorial event in
 4 Nottingham at Saint Peter's church in June 2024? It was
 5 the anniversary of the attacks. Did you become aware of
 6 that and end up going there?

7 **MS HODGSON:** Yes.

8 **Q.** How did that come about; can you tell us that?

9 **MR BIRKETT:** We wasn't invited, but we just decided to go.

10 **MS HODGSON:** It was mentioned on a phone call, I think, the
 11 previous evening, and we turned up --

12 **MR BIRKETT:** Everybody was there, wasn't they? Police --

13 **MS HODGSON:** It was really strange, actually.

14 **MR BIRKETT:** -- the mayor, and they made us very welcome,
 15 the mayor was very welcome.

16 **MS HODGSON:** They did. Kate Meynell.

17 **Q.** When you say you weren't invited, had anyone phoned you
 18 in advance to say this was happening?

19 **MS HODGSON:** Yeah. Yeah, it was mentioned to us.

20 **MR BIRKETT:** And they did say it was private.

21 **MS HODGSON:** They didn't say we can't come.

22 **MR BIRKETT:** They did say it was private.

23 **Q.** Private?

24 **MR BIRKETT:** Yeah.

25 **MS HODGSON:** No media.

20

1 **MR BIRKETT:** No public.
 2 **MS HODGSON:** And obviously no one was aware of it because
 3 there was no cameras outside, just literally walked in,
 4 and we were actually asked to take flowers down to the
 5 front of the church.
 6 **Q.** Do you think it would have been better to have more
 7 notice about that? Did you understand the purpose of
 8 that? Who was it being held for, in effect?
 9 **MS HODGSON:** They were --
 10 **MR BIRKETT:** The police commissioners --
 11 **MS HODGSON:** Yeah.
 12 **MR BIRKETT:** -- all the high up people, the mayor. They
 13 were all friendly.
 14 **MS HODGSON:** They were showing their respects.
 15 **MR BIRKETT:** They was a bit shocked to see us, especially
 16 Kate Meynell.
 17 **Q.** Did you have a conversation there with Kate Meynell
 18 about the information?
 19 **MS HODGSON:** She just basically said, "I haven't forgotten,
 20 Tracey, I'll be getting back to you," about the
 21 questions that I'd asked, that I mentioned earlier. But
 22 I never heard anything more again, regarding that.
 23 **Q.** Moving to the end of your statements when you refer to
 24 potential recommendations that the Chair could be
 25 thinking about, you say, as I've referred to earlier:

21

1 **Q.** Fair enough. What do you think about that, Tracey, that
 2 knowing what is known now about VC, do you think there
 3 should have been more monitoring and understanding
 4 between agencies about him?
 5 **MS HODGSON:** All the way. They all should have been linked
 6 together, but obviously, in this case, he's been let go,
 7 over and over again.
 8 **Q.** "Public bodies should recognise the importance of
 9 treating all families with respect and care, ensuring
 10 they feel seen, heard, and supported throughout what is
 11 often ... [a] confusing journey."
 12 Did you feel seen and heard through the process, the
 13 criminal justice process?
 14 **MS HODGSON:** Of course I didn't really understand all the
 15 terminology and trying to read letters, emails, and try
 16 and understand what am I expected to know? They should
 17 have, you know, at least --
 18 **MR BIRKETT:** It is overwhelming.
 19 **MS HODGSON:** Yeah.
 20 **MR BIRKETT:** Too much. It was too much --
 21 **MS HODGSON:** It was totally overwhelming. I was trying to
 22 cope with too many things --
 23 **MR BIRKETT:** I couldn't help her.
 24 **MS HODGSON:** -- and trying to understand.
 25 **MR BIRKETT:** And I felt useless.

23

1 "Nottingham Crown Court was not properly equipped to
 2 handle a case of this size and seriousness."
 3 Did you speak to the prosecution counsel at all
 4 after the hearing or before that hearing about what was
 5 going to happen?
 6 **MS HODGSON:** He came down to us --
 7 **MR BIRKETT:** This was after.
 8 **MS HODGSON:** -- afterwards. He was trying to make light of
 9 the sentencing result, trying to obviously make us feel
 10 better. He referred to the fact that VC, although he
 11 may not have gone to prison, the place that he was going
 12 to, the hospital, was also a really bad place to be, to
 13 make us feel better about the situation. And that was
 14 all about what he said. We felt rushed.
 15 **Q.** You felt rushed?
 16 **MS HODGSON:** Yeah.
 17 **Q.** Did you feel rushed --
 18 **MS HODGSON:** We were waiting for a long time.
 19 **Q.** Waiting for a long time?
 20 **MS HODGSON:** Waiting for a long time to see him.
 21 **Q.** You say, Wayne:
 22 "... I can confirm there needs to be a review of how
 23 individuals with violent histories are monitored and
 24 managed by the police and other agencies."
 25 **MR BIRKETT:** (*Unclear*).

22

1 **Q.** You both say in your statements the importance of
 2 getting to the truth. Do you want to say something
 3 about that?
 4 **MR BIRKETT:** Well, (*unclear*) because obviously all the bad
 5 things about the police is just not acceptable. They're
 6 supposed to be here to help us, and (*unclear*) families
 7 (*unclear*) before families suffer, and they have done.
 8 **Q.** Do you want to say anything about that, Tracey?
 9 **MS HODGSON:** I've got something written.
 10 **Q.** Yes, of course, I know you've both got something
 11 written.
 12 **MR BIRKETT:** Oh, sorry.
 13 **Q.** No, not at all. Do you want to read yours first, Wayne?
 14 **MR BIRKETT:** Yes.
 15 **Q.** And then Tracey, do you want to do it like that?
 16 **MR BIRKETT:** I want to thank the families of Grace, Barney,
 17 and Ian for all they have done and for all their bravery
 18 and courage. I'd like to thank all of those -- sorry.
 19 (*Pause*)
 20 **MS HODGSON:** "I would like to thank all those who helped me
 21 on the morning of the 13th June and I'm aware that these
 22 people's names are Rob Pratchett, Robert Pegg, Jenny
 23 Topliss, Josh Bristow and the emergency medical
 24 treatment given to me by Emma Cool-Tibbetts and Ross
 25 Bates. I also want to thank all the staff at the

24

1 hospital for saving my life. [I also do want to thank
2 them as well]. And all those who assisted with my
3 rehabilitation, and in particular Headway Nottingham.

4 "I also want to thank Greg Almond and Rothera Bray
5 for the massive help they have given Tracey and me and
6 attending meetings and supporting us in trying to get
7 the answers we want and need. Thank you, Chair, for all
8 that you and your team are doing. It is so important to
9 me to get the answers from this Inquiry and finally
10 learn the truth."

11 **Q.** And Tracey, would you like to read what you would like
12 to say?

13 **MS HODGSON:** Wayne and I should not be here so far from home
14 in Nottingham, but we are so thankful for this Inquiry
15 and all it is doing to find the truth. Wayne and I have
16 put our lives on hold to fully participate in this
17 Inquiry as it is so important to Wayne and me. It
18 should have not needed this Inquiry for the police in
19 particular to tell the truth and be honest as to what we
20 are learning while so many failures.

21 All the organisations involved in this Inquiry
22 should have been open from the beginning, and they have
23 caused extra suffering for the families which could have
24 been prevented, and they had prolonged their suffering
25 when they should have been allowed to just get on with
26

1 **MR BIRKETT:** We thought she was just there to help us. She
2 was, but we needed the truth.

3 **THE CHAIR:** Yes. As far as the -- you've heard a lot, I
4 think, of the evidence, I know you've been --

5 **MS HODGSON:** Yes.

6 **THE CHAIR:** -- very much interested in it, about how
7 families of the bereaved were treated, and in relation
8 to that, I know that you would want to express your own
9 views about how you, as survivors, were treated?

10 **MS HODGSON:** Very much forgotten.

11 **THE CHAIR:** Yes.

12 **MS HODGSON:** Until this was actually brought up by the
13 solicitor. Yeah. We were forgotten for quite some
14 length of time, and put in the background.

15 **THE CHAIR:** Yes. Is there anything that you think should
16 have been done to treat you which would have made you
17 feel like you'd been treated in the same way, having the
18 same information, asked to the same events, for example?

19 **MS HODGSON:** Definitely. And also, I was really struggling
20 because of Wayne's brain injury and I felt so -- there
21 was so much importance on me to try and understand
22 everything that was being sent to me, and the emails.
23 It felt like it was just so hard to just deal with
24 everything, and just for someone to be there for us to
25 go through everything all together, and explain every
26

27

1 grieving. You have tortured these families over and
2 over again.

3 **MS LANGDALE:** Chair, I have no further questions.

4 Questioned by THE CHAIR

5 **THE CHAIR:** No, thank you. I was just going to ask you --
6 and do say if you don't feel you're able to answer
7 this -- but you obviously had some assistance, as you
8 say, from Rothera Bray from quite early on because of
9 the head injury that you suffered and the injuries, but
10 as well as that, would it have helped you to have
11 somebody who would go with you to meetings with, say,
12 the Chief Constable --

13 **MS HODGSON:** Yes.

14 **THE CHAIR:** -- the Crown Commissioner, in addition to your
15 personal injury lawyers, as it were?

16 **MS HODGSON:** Yeah, we would have really appreciated that.
17 It would have been such a help.

18 **THE CHAIR:** As far as the Family Liaison Officer Johal was
19 concerned, obviously at the time you've said that she
20 was very pleasant and you got on with her, but were you
21 aware that she was acting in a particular role for the
22 police when she was assisting you?

23 **MS HODGSON:** I don't think we even thought of it like that.
24 I think we just put our trust in her and obviously
25 thought she was going to be honest with us.
26

26

1 part of the journey leading up to the court proceedings,
2 it just would have been so helpful.

3 **THE CHAIR:** Yes, and you've obviously, in your work, come
4 across some quite complicated things yourself, but this,
5 in terms of the legal process, that was something that
6 was totally unknown to you, both of you.

7 **MS HODGSON:** Yeah.

8 **THE CHAIR:** The language that people used, do you think that
9 that's a barrier to you understanding?

10 **MS HODGSON:** Well, until we've actually listened to the
11 other families, I actually thought that it was only
12 myself that was struggling at times and now I know that
13 every one of us was also struggling as well with all of
14 this information that was receiving, on top of the
15 suffering and trying to get through this awful ordeal,
16 it was --

17 **THE CHAIR:** You are trying to grapple with this information
18 which is --

19 **MS HODGSON:** -- (*overspeaking*) --

20 **THE CHAIR:** -- coming at you all the time?

21 **MS HODGSON:** Yeah.

22 **THE CHAIR:** Well, thank you very much and may I say also,
23 your film really very much set out the effect of this on
24 both of you, and it affects you, Tracey, as well.

25 I quite understand that --
26

28

1 **MR BIRKETT:** (*Unclear*).

2 **THE CHAIR:** -- as well as Wayne. And I think it gave us

3 a very good picture of how this has been devastating for

4 you. So thank you very much for that.

5 **MR BIRKETT:** Thank you.

6 **MS HODGSON:** Thank you.

7 **THE CHAIR:** Thank you.

8 **MS LANGDALE:** Chair, may I suggest we reconvene at 11.00 am.

9 **THE CHAIR:** Yes, we'll take a break now. Thank you.

10 (10.40 am)

11 (A short break)

12 (11.00 am)

13 **MS LANGDALE:** May I call Sharon Miller and Martin Reed?

14 **THE CHAIR:** Yes.

15 **SHARON MILLER (sworn)**

16 **MARTIN REED (sworn)**

17 (Evidence given by audio feed only)

18 Questioned by MS LANGDALE

19 **MS LANGDALE:** Sharon, you have prepared a statement for the

20 Inquiry dated 9 January 2026. Can you confirm the

21 contents are true and accurate as far as you're

22 concerned?

23 **MS MILLER:** True and accurate.

24 **Q.** Martin, you've prepared one for the Inquiry dated

25 18 December 2025. Can you confirm the contents are true

29

1 letting them cross.

2 **MS MILLER:** As soon as the sirens went off that's when VC,

3 obviously must have spooked him, and that's when he come

4 after me.

5 **Q.** You remember the van hitting you.

6 **MS MILLER:** Yeah.

7 **Q.** And you remember getting assistance at the scene, do

8 you?

9 **MS MILLER:** Yeah, yep.

10 **Q.** People came to help you?

11 **MS MILLER:** Yeah.

12 **Q.** Ordinary people of Nottingham who'd seen it came to help

13 you.

14 **MS MILLER:** Yeah. A lady from the train station.

15 **Q.** And as well, a police officer came to help; is that

16 right?

17 **MS MILLER:** Well, the police officer what was driving the

18 police car got out and helped, helped me. I told him to

19 help Marcin because it looked like he was going to pass

20 out. So I just says: look, I've got the lady from the

21 train station, just help Marcin because he looked like

22 he was going to fall on the floor.

23 **Q.** So you knew straight away two of you had been hit.

24 **MS MILLER:** I didn't know if Martin had been hit. I just

25 knew I had because it felt like -- I thought I was

31

1 and accurate?

2 **MR REED:** I do.

3 **Q.** Sharon, if I can start with you, please, and ask you to

4 tell us about the morning of 13 June 2023.

5 **MS MILLER:** I got up, half past four, let the dog out, had

6 a cup of tea, went to catch the bus. It was late, as it

7 always is. So gets on the bus, gets off at King Street.

8 Walks up the top of King Street, Upper Parliament

9 Street, crossing the road, I look over to make sure

10 there's nowt coming. I see the police car behind the

11 white van with the flashing lights. So I just assumed

12 that the police were pulling him over. Next minute

13 sirens come on, and the next minute I'm in the air. And

14 then the ambulance come, and the police.

15 **Q.** You say you saw a police car and lights on. Was that

16 behind the van?

17 **MS MILLER:** Yes.

18 **Q.** And you say in your statement you thought it spooked the

19 van in some way, appeared to spook the van.

20 **MS MILLER:** Yeah.

21 **Q.** What why did you mean by that?

22 **MS MILLER:** Because when the police car was behind the van,

23 he was letting -- VC was letting people cross the road,

24 so as soon as the sirens --

25 **MR REED:** The green man -- the green man was on, he was

30

1 a goner, if you want the truth so --

2 **Q.** You asked the person with you to use your phone and to

3 try and make a call to you --

4 **MS MILLER:** Yes.

5 **Q.** -- Martin, but I think unusually your phone wasn't on

6 that morning.

7 **MR REED:** It's the only time I ever turned it off. My

8 friend was texting me constantly, 1, 2, 3, 4 o'clock in

9 the morning, I turned it off.

10 **Q.** So the night before you'd been getting lots of texts,

11 turned the phone off and didn't get it.

12 **MR REED:** Yeah, it's the only time I ever turned it off!

13 **Q.** So when did you find out then, Martin, what had

14 happened? How soon?

15 **MR REED:** When I woke up about 8.30 in the morning, turned

16 my phone on. I got a voicemail which I didn't -- also

17 I'd never forget. Listened to it, and this woman

18 sounded panicked and traumatised on the phone trying to

19 give me the message that I needed to get to the hospital

20 straight away, she's been hit by a van, and I thought,

21 right, I need to phone the family up, so I composed

22 myself. Deep down I knew she was fine, something

23 telling me she was fine. So I just (*unclear*) the truth.

24 I phoned everyone up, her daughter, her mum, her dad,

25 and I told them not to panic. I've told them,

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1 "Something told me that she'd be fine." And they said,
 2 "How do you know?" And I said, "Because I know that
 3 voice. I've had it before."
 4 **Q.** And you got a taxi and went to the --
 5 **MR REED:** And went and I picked them up in a taxi, yeah.
 6 Sorry, when I went downstairs while I was waiting
 7 for the taxi, I've turned the TV on, and yeah, horror.
 8 And I knew immediately it was linked.
 9 **Q.** So when you turned it on, what was being described on
 10 the television that made you know that it was linked?
 11 **MR REED:** To the best of my knowledge, I think that was when
 12 everything was linked. I didn't realise how severe it
 13 was.
 14 **Q.** And you tell us, Sharon, in your statement, it was about
 15 9.00 am Martin arrived and you'd been having scans.
 16 **MS MILLER:** Yeah.
 17 **Q.** And we know you remained admitted as an inpatient on the
 18 Major Trauma Ward for five days.
 19 **MS MILLER:** Yeah.
 20 **Q.** How did you find that?
 21 **MS MILLER:** Not very nice -- I don't like hospitals at the
 22 best of times, so no, I didn't like it at all.
 23 **Q.** What were your injuries?
 24 **MR REED:** Five(?) fractured ribs.
 25 **MS MILLER:** Twelve fractured ribs, a broken toe.

33

1 series of events --
 2 **MS MILLER:** Yeah.
 3 **Q.** -- that morning, wasn't it? So what support did you get
 4 in managing, in those early stages, things like the
 5 press wanting to talk to you? Did you have any support?
 6 **MS MILLER:** We just used to phone Raj up, the FLO.
 7 **Q.** So that's DC Johal, your Family Liaison Officer. How
 8 did you find her, generally?
 9 **MS MILLER:** Very nice, very chatty, got on very well.
 10 **MR REED:** Good at her job.
 11 **MS MILLER:** Good at her job, yeah.
 12 **Q.** She came to speak to you, didn't she, on 14 June, the
 13 day after, and we see from your statement you were in
 14 pain and tired and --
 15 **MS MILLER:** Yeah.
 16 **Q.** -- and you wanted to speak to her at another time, it
 17 was difficult.
 18 **MS MILLER:** Yeah, yeah.
 19 **MR REED:** She was on her back for months.
 20 **MS MILLER:** -- (*overspeaking*) -- in hospital that was.
 21 **MR REED:** (*Unclear*) hospital.
 22 **Q.** That's earlier stages at the hospital.
 23 **MS MILLER:** Yeah.
 24 **Q.** But she came out to you again, I think, on the 15th
 25 because there was a press release that was going out

35

1 **MR REED:** Toe, and a damaged spleen, which could have been
 2 very serious but fortunately it wasn't.
 3 **MS MILLER:** And all black and blue all down the side.
 4 **MR REED:** Covered in red rashes everywhere.
 5 **Q.** You said you noticed the red rashes.
 6 **MR REED:** When I seen her, yeah. I didn't even want to
 7 touch her, she looked that pink.
 8 **Q.** You recall, Sharon, being contacted by the press in
 9 those early days, and it was overwhelming.
 10 **MS MILLER:** Too overwhelming because they went round all my
 11 neighbours.
 12 **MR REED:** They was already at the house before we even got
 13 back from the hospital.
 14 **MS MILLER:** And the nurses told me that they was waiting
 15 outside the hospital trying to find out what ward --
 16 **MR REED:** They was trying to get in the ward.
 17 **MS MILLER:** -- I was on. It just annoyed me because they
 18 went round all my neighbours, because I didn't like that
 19 at all. They even got hold of my daughter's phone
 20 number, which I don't know how, and trying to phone her
 21 up all the time which I didn't like that.
 22 **MR REED:** Absolutely, no.
 23 **Q.** Would you describe yourself as a private person or --
 24 **MS MILLER:** Yeah, very private, yeah.
 25 **Q.** And this was obviously a hugely significant event and

34

1 from the police about what had happened and she wanted
 2 to share that with you.
 3 **MS MILLER:** Yeah.
 4 **Q.** Were you open to that knowing what that said? How did
 5 you feel when you looked at that?
 6 **MS MILLER:** It was just a shock, just a shock, I think.
 7 I didn't expect it to happen to me, but -- you know.
 8 **Q.** You had, we know from your statement, on 18 June,
 9 a 40-minute police interview with DC Johal recalling
 10 events, because obviously you could remember what
 11 happened.
 12 **MS MILLER:** Yeah.
 13 **Q.** You had things to report.
 14 **MS MILLER:** Yeah, at the police station, yeah.
 15 **Q.** Were you able to do that and were you supported to do
 16 that statement?
 17 **MS MILLER:** Yeah, yeah.
 18 **Q.** She told you, as well, on 20 June, that VC had attended
 19 court that morning, and was going to be remanded into
 20 custody until another hearing on 25 September. So she
 21 told you this in June 2023.
 22 **MS MILLER:** That's correct.
 23 **Q.** Can you remember what was discussed between you about
 24 the attacker, about VC at that time, if anything?
 25 **MS MILLER:** To be honest with you, I think I told her

36

1 I didn't want to know. I just didn't want to know
 2 anything about him.
 3 **Q.** It may seem obvious to you but why didn't you want to
 4 know anything about him?
 5 **MS MILLER:** I think it's because I didn't see his face so
 6 I didn't really want to know anything about him. It's
 7 only because he was on the TV all of the time that
 8 that's how I seen his face.
 9 **Q.** Did you want to see his face?
 10 **MS MILLER:** No.
 11 **Q.** Did you --
 12 **MR REED:** She was doing it to protect herself.
 13 **MS MILLER:** I just didn't want to see who it was, and I
 14 didn't want him knowing who I was, so ...
 15 **Q.** Paragraph 85 of your statement, if you want to have
 16 a look at that in front of you. It's on page 17. Just
 17 before we go to it actually, Sharon, you spoke to
 18 DC Johal. Did you ever speak to the Senior
 19 Investigating Officer, Detective Superintendent Leigh
 20 Sanders? Did you ever have a conversation with him?
 21 **MS MILLER:** I don't recall, no.
 22 **Q.** At paragraph 85, you tell us that DC Johal came to tell
 23 you of the sentence that had been handed down.
 24 **MS MILLER:** Yeah, that's correct.
 25 **Q.** Had it been suggested to you that you might view the

37

1 been handed down, and you say at paragraph 85:
 2 "They have not told me about whether they had
 3 dealings with VC in the past, and I was left in the dark
 4 about the criminal proceedings."
 5 Did you directly ask about anything about him? It
 6 sounds like you didn't want to know about him?
 7 **MS MILLER:** I didn't want to know anything about him.
 8 **Q.** Would you have wanted to know if they had had dealings
 9 with him in the past or was that the same thing, you
 10 just didn't want to know?
 11 **MS MILLER:** To be quite honest with you, I just didn't want
 12 to know. I just wanted to move on to try and get over
 13 it.
 14 **MR REED:** -- (*overspeaking*) --
 15 **Q.** Understood. Subsequently, and through the Inquiry,
 16 you'll have learnt that there were previous dealings
 17 with him. What do you think about that now?
 18 **MS MILLER:** Absolutely disgusted.
 19 **MR REED:** Well, we only found out through the media.
 20 **MS MILLER:** Yeah, we only found out through the media.
 21 **MR REED:** And all the news we got was old news.
 22 **Q.** All you got was old news from the police?
 23 **MR REED:** Yeah.
 24 **Q.** So you felt that it was when it was in the media, you
 25 were then given some news, it was already there?

39

1 court proceedings remotely or anything like that --
 2 **MS MILLER:** No.
 3 **Q.** -- if you had wanted to, or would you not have wanted
 4 to? What was your position?
 5 **MS MILLER:** We didn't hear nothing about going to the court
 6 anyway, did we, and I wouldn't have wanted to go anyway
 7 because I didn't want to see him.
 8 **MR REED:** The only face-to-face we had with anyone was Jo --
 9 Raj, sorry.
 10 **Q.** It sounds like that that was your choice because you
 11 didn't want to go to the court anyway?
 12 **MS MILLER:** Yeah, because I didn't want to see him.
 13 **Q.** If you'd had a way to hearing the proceedings without
 14 seeing him, would you have wanted to do that?
 15 **MS MILLER:** Yes, yes.
 16 **Q.** You probably know now people can hear your voice in the
 17 hearing room, but they can't see you.
 18 **MS MILLER:** Yeah.
 19 **Q.** If you had known something like that might have been
 20 possible, would you have wanted to have --
 21 **MS MILLER:** Yeah, yes.
 22 **MR REED:** Definitely.
 23 **Q.** So for you it was about not seeing --
 24 **MS MILLER:** Yeah, and I didn't want him to see me.
 25 **Q.** So DC Johal came to tell you of the sentence that had

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1 **MR REED:** Yeah, I could have cracked the case quicker than
 2 they could.
 3 **Q.** In terms of what kind of information, stuff about the
 4 WhatsApp messages was in the media rather than --
 5 **MS MILLER:** No, I heard that off Tracey.
 6 **Q.** Right.
 7 **MS MILLER:** Didn't hear nothing about it before.
 8 **Q.** One of the issues you raised, Sharon, in your statement
 9 is: how was it that he could roam, VC, the streets so
 10 long after the first attacks?
 11 **MS MILLER:** Yeah.
 12 **Q.** What's your thinking about that?
 13 **MS MILLER:** I just think it's disgusting like how long it
 14 took them so long to get him.
 15 **Q.** On the night?
 16 **MS MILLER:** On the morning, yeah.
 17 **Q.** The morning, yeah. You make reference to lots of CCTV
 18 that's available?
 19 **MS MILLER:** Yeah.
 20 **Q.** What do you say about that?
 21 **MS MILLER:** It just -- there's that much CCTV about where he
 22 was walking and that, why did it take so long to get
 23 him?
 24 **Q.** You say in your statements that you were told by your
 25 solicitors that VC had pleaded guilty to attempted

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1 murder in respect of you. How did you feel, when you
2 were told that?
3 **MS MILLER:** Not very good. I think it just put me on
4 another downer, to be honest with you, that he can even
5 say that he wanted to kill me. I don't know the bloke.
6 I've never met him, so ... just a shock.
7 **Q.** Did you -- were you invited to contribute to a report
8 done by the HMCPSI into the prosecution of VC and
9 communication with victims or anything like that?
10 **MS MILLER:** Not that I can recall.
11 **MR REED:** You couldn't go anywhere anyway.
12 **MS MILLER:** I couldn't go anywhere anyway, I couldn't get
13 off the settee, so.
14 **Q.** I understand that. You couldn't get out of your house,
15 but you'll know that these days meetings can happen over
16 Teams, over video links?
17 **MS MILLER:** I know that now, yeah.
18 **Q.** At the time, did you think if you physically couldn't
19 get somewhere then it wasn't relevant for you?
20 **MS MILLER:** It would have helped, it would have helped me,
21 yeah.
22 **Q.** You thought there was never another option in terms of
23 communications with professional bodies --
24 **MS MILLER:** No. No.
25 **Q.** -- or attending court?

41

1 **Q.** Then we look on the second page of that little bundle
2 you've got, which is NUHT0000118, page 1. This is
3 a letter to you, Sharon, from Dr Shehmar, Medical
4 Director at the Nottingham University hospitals:
5 "Sorry to contact you, it's important I notify you
6 that there has potentially been inappropriate access to
7 your records when you were brought to the emergency
8 department." *(As read)*
9 **MS MILLER:** Yeah -- *(overspeaking)* -- that one.
10 **Q.** What did you make of that? What did you think that was?
11 **MR REED:** -- *(overspeaking)* --
12 **MS MILLER:** Disgusted. Absolutely disgusted because how can
13 anybody -- it shouldn't be allowed, should it, somebody
14 else reading your things? It's your personal
15 information.
16 **MR REED:** That's a failure, that is.
17 **MS MILLER:** Yeah, very bad.
18 **Q.** So your health information. So what did you think,
19 unless you needed to look at it, because you're treating
20 you or are involved in your care, why would you look?
21 **MS MILLER:** Yeah. Precisely, yeah.
22 **Q.** You get another letter from the Chief Constable at
23 NGPF0007139, telling you at paragraph 2:
24 "Nottinghamshire Police have made a referral to the
25 ... (IOPC) in relation to all previous contact

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1 **MR REED:** Correct. Yeah, yeah.
2 **Q.** Nobody said to you "These days we can do things in
3 a different way".
4 **MR REED:** We was in the dark and, like I say, the only thing
5 we *(unclear)* was off social media. That's it.
6 **Q.** You received some letters, Sharon, I'm not going to take
7 you to all of them. We've seen them. Everybody has
8 been sent to them *(sic)*. NGPF0004308, page 1. See that
9 small bundle of documents, just in between you both on
10 the desk? That's it. That's the first letter. That's
11 the 5 April 2024 and that's when you are sent a letter
12 from the Deputy Chief Constable writing to update you on
13 the results of the recent gross misconduct of police
14 staff --
15 **MR REED:** Yeah, I remember that.
16 **Q.** -- *(overspeaking)* -- hearing, yeah? Remember that?
17 **MS MILLER:** Yeah.
18 **MR REED:** Yeah, I remember that.
19 **Q.** So what did you think had happened? What was that
20 about?
21 **MR REED:** I didn't know what it meant at the time.
22 **Q.** Anyone ever phone you to discuss these things? Would
23 you have preferred phone calls?
24 **MS MILLER:** Not that I can remember.
25 **MR REED:** I think Raj mentioned it. I'm not sure.

42

1 Nottinghamshire Police had with [VC]."
2 So they're referring themselves to the IOPC. What
3 did you make of that? Did you know what that was, then?
4 **MS MILLER:** I didn't understand what it meant.
5 **Q.** Do you understand that now, that they referred
6 themselves to the Independent Police Conduct --
7 **MR REED:** Yeah.
8 **MS MILLER:** Yeah.
9 **Q.** I -- *(overspeaking)* --
10 **MR REED:** Yeah.
11 **MS MILLER:** Yeah.
12 **Q.** What do you think about that now?
13 **MS MILLER:** It should have been done a long time ago.
14 **Q.** In all of this, and you said very clearly, Martin, you
15 didn't know certain things, and I think you make clear
16 in your statement the police never spoke to you on your
17 own --
18 **MR REED:** Yeah.
19 **Q.** -- about matters?
20 **MR REED:** No support whatsoever.
21 **Q.** And you were very much supporting Sharon?
22 **MR REED:** 100 per cent.
23 **Q.** When these letters and things came through, who was
24 looking at those, they were addressed to you, Sharon;
25 who was reading them?

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1 **MS MILLER:** I assume it was you.
 2 **MR REED:** She couldn't cope with anything, so I had to do
 3 it. I'm the one that should have been contacted all the
 4 time because she wasn't even capable of even listening.
 5 **Q.** She wasn't capable of listening, was she reading them?
 6 I see you are gesturing, no one can capture the
 7 gestures, Sharon -- *(overspeaking)* --
 8 **MS MILLER:** No, so I --
 9 **Q.** No, it's fine.
 10 **MS MILLER:** I just don't remember any of them, so I don't
 11 remember reading them.
 12 **MR REED:** She wants to erase it all from her memory, she
 13 didn't want any new information going to herself.
 14 **Q.** So in those circumstances you were reading it, trying to
 15 evaluate what it was, whether she would want to know
 16 about any of it?
 17 **MR REED:** I don't remember. I'd tell her certain things,
 18 but most of it, no.
 19 **MS MILLER:** A lot of the time I didn't want to know.
 20 **MR REED:** It would have been detrimental for her health.
 21 **Q.** Do you think it would have been helpful for you, Martin,
 22 to know some of the material that Sharon didn't know, if
 23 she was happy for you to have it?
 24 **MR REED:** Yeah -- *(overspeaking)* --
 25 **Q.** For example, what was going to happen at the hearing,
 45

1 **MR REED:** Not happy. Not happy about it at the time.
 2 **MS MILLER:** Felt like I got let down.
 3 **Q.** Did you feel you were side-lined as victims --
 4 **MR REED:** 100 per cent, yes.
 5 **MS MILLER:** Yeah, definitely.
 6 **Q.** In circumstances when you were finding it difficult to
 7 take on the information, Sharon, do you think that is an
 8 explanation for why there wasn't more communication with
 9 you both, or do you not think --
 10 **MR REED:** I would --
 11 **Q.** -- that was the case?
 12 **MR REED:** Like we says, we're walking wounded so we're not
 13 as important, are we?
 14 **Q.** "Walking wounded", you've used that phrase because
 15 you've seen that phrase referring to you --
 16 **MS MILLER:** -- *(overspeaking)* --
 17 **MR REED:** -- *(overspeaking)* --
 18 **Q.** How do you feel about that phrase being --
 19 **MS MILLER:** Absolutely disgusting.
 20 **MR REED:** Yeah.
 21 **Q.** It may seem obvious, but why?
 22 **MS MILLER:** Because we wouldn't expect police officers or
 23 policewomen to talk like that.
 24 **MR REED:** Probably not as important, don't feel important
 25 enough, like --
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1 what the charges --
 2 **MR REED:** If they asked at the beginning, where's the
 3 information going to be sent to -- *(overspeaking)* --
 4 **Q.** And if you'd both been asked that, what would your
 5 answer have been?
 6 **MS MILLER:** My solicitor in writing -- *(overspeaking)* --
 7 **MR REED:** Yeah, 100 per cent.
 8 **Q.** And for him to decide what you should know or what you
 9 shouldn't know?
 10 **A.** -- *(overspeaking)* -- mobile phone all the time, it's
 11 just trigger, trigger, trigger, trigger, trigger
 12 -- *(overspeaking)* --
 13 **MS MILLER:** Triggers -- *(overspeaking)* --
 14 **MR REED:** -- *(overspeaking)* -- so I'd like to have had it.
 15 **Q.** You'd like to have had the information?
 16 **MR REED:** Yeah.
 17 **Q.** In terms of that comment that you felt you were kept in
 18 the dark about the criminal process and, we know now,
 19 didn't go to the hearing at all. Ever speak to
 20 prosecution counsel or the CPS or anything like that?
 21 **MR REED:** Not to my knowledge.
 22 **MS MILLER:** Not that I can recall, no.
 23 **MR REED:** I didn't get to see anybody in person apart from
 24 that FLO.
 25 **Q.** How do you feel about that now?
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1 **MS MILLER:** Yeah, just felt like I've come out --
 2 *(overspeaking)* -- and pushed you to the side.
 3 **Q.** So you said, Sharon, you felt like you'd come out of
 4 hospital and you'd been pushed to the side?
 5 **MS MILLER:** Yeah.
 6 **Q.** And, Martin, I missed what you said then, sorry?
 7 **MR REED:** Yeah, just felt like I was less important.
 8 I didn't matter.
 9 **Q.** You felt like you didn't matter?
 10 **MR REED:** You should be grateful you're walking.
 11 **Q.** You very powerfully explained in the film how it has
 12 impacted both of you?
 13 **MS MILLER:** -- *(overspeaking)* --
 14 **Q.** And how it has impacted you financially, as well?
 15 **MS MILLER:** Yeah, correct.
 16 **MR REED:** We didn't have the means to do what -- even like
 17 we couldn't go to the vigils or anything because we
 18 couldn't afford to go anywhere.
 19 **Q.** Were you ever spoken to by anyone about assistance you
 20 may or may not have been able to have under the Code of
 21 Practice for Victims of Crime in England and Wales which
 22 talks about how victims ought to be provided with
 23 information surrounding compensation or anything like
 24 that?
 25 **MS MILLER:** No, nothing -- *(overspeaking)* --
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1 **MR REED:** Nothing.
 2 **Q.** Did anyone even have the conversation?
 3 **MR REED:** Nothing.
 4 **MS MILLER:** Nothing. If it weren't for Raj, I wouldn't even
 5 have known how to get a solicitor. Or if it weren't for
 6 Tracey as well, sorry.
 7 **MR REED:** I had to ask her, yeah.
 8 **Q.** So you did get a solicitor --
 9 **MS MILLER:** Yeah.
 10 **Q.** -- and that helped when you had that support?
 11 **MS MILLER:** Yes.
 12 **Q.** When you had legal support.
 13 **MS MILLER:** Yes.
 14 **MR REED:** Yeah, I wouldn't have got through it without them.
 15 Rothera Bray and their team has been absolutely --
 16 **MS MILLER:** Fantastic, especially Molly and Greg.
 17 **Q.** So that support was really important for you to
 18 understand how to navigate --
 19 **MS MILLER:** Yeah.
 20 **Q.** -- all of this.
 21 **MS MILLER:** Because we'd never been anything like this
 22 before.
 23 **MR REED:** I'd have buried my head in the sand if I hadn't
 24 have been -- (*overspeaking*) -- I didn't have --
 25 **MS MILLER:** Because we don't know all the legal stuff or

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1 arrest him. There had been no attempt made, from what
 2 I can gather.
 3 **Q.** And you are Nottingham people --
 4 **MS MILLER:** Yeah.
 5 **Q.** -- representing here Nottingham people. When you heard
 6 that, were you, surprised that that was the position for
 7 the police, that they --
 8 **MR REED:** No.
 9 **MS MILLER:** I've just lost all faith in the police.
 10 **MR REED:** -- (*overspeaking*) -- I think they all need to be
 11 retrained, to be honest.
 12 **MS MILLER:** Got no faith in them whatsoever.
 13 **MR REED:** No coordination, there's no -- no one takes
 14 responsibility. It's just -- it's just failed,
 15 basically.
 16 **Q.** And you refer to the fact that you think professional
 17 people do have to be held to account for their failings.
 18 **MS MILLER:** That's correct.
 19 **MR REED:** -- (*overspeaking*) -- that's a professional person,
 20 yeah, because clearly they're not capable of doing their
 21 jobs.
 22 **MS MILLER:** Because all they keep doing is blaming each
 23 other for all the mistakes.
 24 **Q.** And you say:
 25 "I have struggled to keep up with all the various

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1 anything, so thankful to them.
 2 **Q.** You were told at some point about VC that he pleaded to
 3 the attempted murders and he had a severe mental
 4 disorder. Did anyone discuss that with you or did you
 5 just not want to know that -- (*overspeaking*) --
 6 **MS MILLER:** It was Raj, weren't it?
 7 **MR REED:** I can't say. I don't know if it was off media --
 8 social media or not.
 9 **Q.** You have helpfully suggested various recommendations and
 10 matters that the Chair should think about in this
 11 Inquiry. And you comment, Sharon:
 12 "I cannot believe that VC had been reported to the
 13 police for attacking people, and nothing was done ...
 14 despite there being a warrant for his arrest at the time
 15 of the attacks."
 16 **MS MILLER:** Yes, I think it's disgusting.
 17 **MR REED:** Shouldn't be allowed to happen.
 18 **MS MILLER:** No.
 19 **Q.** Were you surprised that someone who is wanted on
 20 a warrant for arrest and not backed for bail is able to
 21 be in that position for --
 22 **MS MILLER:** Well, I was shocked that it would even be
 23 allowed to happen.
 24 **MR REED:** I was more surprised that they couldn't put two
 25 and two together and at least attempt to find him and

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1 investigations that have taken place since these
 2 events."
 3 Again, Sharon, it's a lot of information, isn't
 4 it --
 5 **MS MILLER:** Too much information.
 6 **Q.** A lot of documents.
 7 **MS MILLER:** Too much information.
 8 **Q.** And having that cut down to what you need to know --
 9 **MS MILLER:** Would be a lot easier if it was just written
 10 plain and simple, where we could understand it. It
 11 would be a lot better.
 12 **MR REED:** Yeah, I didn't like getting emails all the time.
 13 **Q.** Are you a sort of person who prefers it on the phone?
 14 **MR REED:** Face to face.
 15 **MS MILLER:** Or paper, sent in the post.
 16 **MR REED:** It all seems too convenient over the phone and
 17 everything else. No one wants to see you and talk to
 18 you about it face to face, then you can absorb the
 19 information.
 20 **Q.** You say you think "there should be proper financial
 21 support available for victims and their families
 22 following serious crimes".
 23 **MS MILLER:** That's correct.
 24 **MR REED:** Definitely, yeah.
 25 **Q.** Again, it may seem obvious, why do you think that's

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1 important?

2 **MS MILLER:** Well, because when I come out of hospital, the

3 nurse has told me that Martin would be able to claim

4 Carer Allowance for me. Never got nothing.

5 **MR REED:** No, because I couldn't claim Carer's Allowance

6 because --

7 **MS MILLER:** Because I wasn't on PIP.

8 **Q.** Yes.

9 **MR REED:** And she tried to get PIP, and I told the truth on

10 the forms --

11 **Q.** And that's Personal Independence Payment, isn't it?

12 **MR REED:** Yeah, and she scored a zero, and I broke down when

13 I seen that.

14 **MS MILLER:** And I've just told him, I says "Look, just leave

15 it" --

16 **MR REED:** -- (*overspeaking*) -- Not even one point.

17 **MS MILLER:** -- couldn't be bothered to deal with it any

18 more. Too much stress.

19 **MR REED:** Clearly the bar is set too high and it's only

20 there --

21 **MS MILLER:** The amount of paperwork.

22 **MR REED:** -- to help the people I'm assuming that you'd have

23 to lie on that form to get it, basically.

24 **Q.** And you think the Carer's Allowance was denied to you

25 because of the --

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1 leaving my home so difficult and have been coming to

2 terms with my injuries and recovering with only the

3 support of my partner, Martin, my partner, who became my

4 carer, and with no support given to Martin.

5 I also want to thank the Chair and the team for all

6 you're doing to get through. Thank you.

7 **Questioned by THE CHAIR**

8 **THE CHAIR:** Yes, just a couple of questions if you don't

9 mind.

10 You've said that you felt sidelined and I think

11 that, from what you've said, the only person who was in

12 contact with you was Raj Johal; is that correct?

13 **MS MILLER:** That's correct.

14 **MR REED:** That's correct.

15 **THE CHAIR:** How often did you see him?

16 **MS MILLER:** Probably every other day.

17 **MR REED:** It felt that way, yeah.

18 **MS MILLER:** Like every other day.

19 **THE CHAIR:** So you felt support in that respect?

20 **MR REED:** Yes, as far as support is concerned, she was 100

21 per cent.

22 **MS MILLER:** Yeah.

23 **THE CHAIR:** But as far as letters you were getting from, for

24 example, the Chief Constable or Police Commissioner or

25 anything like that, did you have help in understanding

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1 **MR REED:** I was -- (*overspeaking*) -- 24/7 care. I didn't

2 get a penny. I didn't get -- I just --

3 **MS MILLER:** Didn't get no support -- he didn't get no

4 support for looking after me.

5 **MR REED:** It was very hard and very dark.

6 **MS MILLER:** Which made it harder for me to recover, because

7 I'm just thinking, if it weren't for him, I'd have had

8 to go into a care home. So ...

9 **MR REED:** It was just the travel expenses, it's just eating

10 all -- well, the food money and bill money.

11 **Q.** Is there anything else relating to the events that you

12 want to raise now? Those are all my questions. But is

13 there anything you think you'd like to add? I know

14 you've written something, Sharon --

15 **MS MILLER:** Yeah.

16 **Q.** -- that you'd like to say.

17 **MS MILLER:** Yeah, there is.

18 **Q.** Would you like to deal with it that way?

19 **MS MILLER:** Yes, thank you.

20 I want to say a thank you to Melissa Austin for all

21 she did for me on the morning of the 13th June. I'd

22 like one day to meet Melissa to say thank you. Before

23 this Inquiry, so many organisations did not explain

24 everything to me. I feel many took advantage of the

25 fact that, as a result of the attack on me, I have found

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1 those?

2 **MS MILLER:** No.

3 **MR REED:** No, it was just basically all (unclear) over your

4 head.

5 **THE CHAIR:** Yeah.

6 **MS MILLER:** I think sometimes we even had to Google the

7 words because we didn't know what they meant.

8 **THE CHAIR:** You live in Nottingham --

9 **MS MILLER:** Yeah.

10 **MR REED:** Yes.

11 **THE CHAIR:** -- and as far as you're concerned, nobody came

12 and explained the case to you?

13 **MS MILLER:** No.

14 **MR REED:** In our case, nobody cares.

15 **THE CHAIR:** No, thank you. You weren't given the option of

16 remotely watching --

17 **MR REED:** No.

18 **MS MILLER:** No.

19 **THE CHAIR:** -- the proceedings if you'd wanted to do that?

20 **MR REED:** No.

21 **MS MILLER:** No.

22 **THE CHAIR:** Well, you could have switched the picture off

23 and listened without seeing --

24 **MS MILLER:** Yeah. No. Yeah.

25 **THE CHAIR:** -- if you had wanted to?

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1 **MR REED:** We was just completely in the -- (*overspeaking*) --
2 there was no communication with anyone.

3 **THE CHAIR:** Yes. Thank you.

4 **MS MILLER:** Thank you.

5 **MS LANGDALE:** Chair, may I suggest that we start again at
6 12?

7 **THE CHAIR:** Yes, thank you.

8 Just before we go, I'd like to thank you also for
9 the film that you put together. I know it's not easy
10 doing that and producing photographs and talking about
11 things, but we got a very clear picture of your life
12 before and now, in comparison. So thank you.

13 **MS MILLER:** Thank you.

14 **MR REED:** Thank you.

15 (11.30 am)

(A short break)

17 (11.58 am)

18 **THE CHAIR:** Yes, Mr Blake.

19 **MR BLAKE:** Thank you, Chair. Can I please call Detective
20 Chief Constable Gould.

21 **DETECTIVE CHIEF INSPECTOR CLAIRE GOULD (sworn)**

22 **Questioned by MR BLAKE**

23 **Q.** Thank you, DI Gould. You should have in front of you
24 a witness statement dated 14 January 2026; is that
25 right?

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1 approximately half past eight on the morning of 13 June
2 where she asked me if I would have -- would volunteer to
3 be the family Liaison Advisor to which I replied "yes".

4 I believe she asked me to undertake that role
5 because we'd worked together for many years, she knew
6 I'd worked previously on the Major Crime Department and
7 she also knew I'd undertaken a number of family liaison
8 appointments in the Family Liaison Advisor role.

9 **Q.** I'm going to begin today by looking at some of the
10 policies that you've identified. You've identified
11 a number of policies in your witness statement. We'll
12 just go through a few of the key ones.

13 If we could start by NGPF0008356, please, and that's
14 the Code of Practice for Victims of Crime.

15 At page 5 of the Code of Practice, there is
16 a summary of key entitlements for victims of crime.
17 Those include, for example, the second bullet point
18 down:

19 "An enhanced service if you are a victim of
20 a serious crime ..."

21 Then two down from that:

22 "Information on what to expect from the criminal
23 justice system."

24 It is something you should be provided with, and you
25 should also be, two down from that:

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1 **A.** That's correct.

2 **Q.** That has a URN of WITN0284001; is that statement true to
3 the best of your knowledge and belief?

4 **A.** It is, yes.

5 **Q.** Thank you very much. In that witness statement you've
6 set out a long career history which I'm not going to go
7 repeat today, but in summary you joined Nottingham
8 Police as a Constable in 2004?

9 **A.** Correct.

10 **Q.** You're currently the Detective Chief Inspector
11 responsible for city criminal investigations department,
12 the CID?

13 **A.** That's correct.

14 **Q.** You've been a Family Liaison Advisor since 2017?

15 **A.** I have, yes.

16 **Q.** In respect of this case, you became the family liaison
17 advisor at around 8.30 am on 13 June; is that right?

18 **A.** That's correct.

19 **Q.** Why do you understand you're appointed to that role on
20 that day and by who?

21 **A.** I was appointed on that day by DI Claire Gibson, who is
22 one of the Detective Inspectors in what we call EMSOU,
23 major crime, which is our Homicide Unit where she works
24 as a Detective Inspector.

25 I received a telephone call from her at

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1 "Be informed about the police investigation ..."

2 Are those the kinds of entitlements that provide the
3 background to the FLO's role?

4 **A.** Absolutely.

5 **Q.** We can see on page 9 of this policy, in the introduction
6 it sets out, in paragraph 1, second sentence, it says:
7 "Victims of crime should be treated in a respectful,
8 sensitive, tailored and professional manner without
9 discrimination of any kind. They should receive
10 appropriate support to help them, as far as possible to
11 cope and recover and be protected from
12 re-victimisation."

13 Again, is that part of the background to the FLO's
14 role?

15 **A.** Yes, it is.

16 **Q.** Then at page 21, we have something called enhanced
17 entitlement, and it says:

18 "This Code sets out enhanced entitlements for
19 victims in the following categories because they are
20 more likely to require enhanced support and services
21 through the criminal justice process.

22 "Victims of the most serious crime;

23 "Persistently targeted victims; and.

24 "Vulnerable or intimidated victims."

25 If we go over the page, it sets out there the

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1 identification of victims of the most serious crime, it
2 says:

3 "You are eligible for the most enhanced entitlements
4 under this Code as a victim of the most serious crime if
5 you are a close relative bereaved by a criminal offence,
6 a victim of domestic violence, hate crime, terrorism,
7 sexual offences, human trafficking, attempted murder,
8 kidnap, false imprisonment, [et cetera]."

9 So we have there, if you are a bereaved, and it also
10 includes attempted murder. So in this particular case
11 do both the bereaved families and the survivors fit
12 under that enhanced assistance, entitlement?

13 **A.** They do.

14 **Q.** Then very briefly, what do you understand by an
15 "enhanced entitlement"?

16 **A.** Enhanced entitlement recognise the most serious crimes
17 and the trauma that families can be subject to when
18 they've been faced with such serious events. So that
19 allows those that are affected, so the victims and the
20 families, to have exactly what it says: enhanced
21 entitlements, which means they have access to quicker
22 updates, more detailed updates, to ensure that they're
23 provided with the highest level of information, that
24 they are informed through every step of the process: the
25 investigation, the criminal justice system, so they know

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1 It then sets out a strategy.

2 "The S[enior][Investigating]O[fficer] has ownership
3 of the strategy. The F[amily]L[iaison]O[fficer] should
4 work to the aims and objectives set by the
5 S[enior][Investigating]O[fficer]."

6 So in this case, to take as an example, is that
7 Leigh Sanders?

8 **A.** That's correct, yes.

9 **Q.** And although you were the Family Liaison adviser, you've
10 fallen below the SIO in the hierarchy relating to family
11 liaison officers.

12 **A.** That is correct, yes.

13 **Q.** If we could bring up on to screen the third page,
14 please. In the middle of the page it says as follows:

15 "FLOs should be deployed in pairs, particularly in
16 the early stages of the investigation when the need for
17 information is at its highest and the most demand is
18 placed both on -- on both the family and the FLO."

19 We're going to look at the set-up of the FLOs in
20 this particular case but what are the advantages of FLOs
21 being deployed in pairs?

22 **A.** As it states there, in the early stages of the
23 investigation in particular, there is a lot of
24 information that's being passed to the families, and
25 particularly in the most complex of cases, such as this

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1 what is happening at all times.

2 **Q.** Thank you. Then we're going to move on to both national
3 and a local policy.

4 Starting with the national, if we could bring up on
5 to screen NGPF0008684. This is a practice advice from
6 the National Police Chiefs Council; is this something
7 you're familiar with?

8 **A.** It is, yes.

9 **Q.** It is practice advice for family liaison deployment and
10 it says as follows:

11 "The primary role of the Family Liaison Officer ...
12 is that of an investigator and to assist the
13 S[enior][Investigating]O[fficer] in achieving their
14 investigative aims and objectives. As such, the FLO
15 will be responsible for gathering [the] evidence from
16 the family that will assist the investigation."

17 So are we to understand that the Family Liaison
18 Officer's principal role is as part of the
19 investigation, and then there are other roles as well
20 that are added on to that?

21 **A.** That's correct.

22 **Q.** It says slightly further down it says:

23 "FLOs are increasingly deployed to complex
24 situations with families where building trust and
25 maintaining the confidence of the family is crucial" .

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1 one, there tends to be a lot of information coming in,
2 there tends to be a lot of other matters that needed to
3 be tended to. So the FLOs will help with the
4 identification of the deceased, with providing
5 information to the coroner, with meeting with the
6 families. So there is a lot happening in those early
7 stages. So it is beneficial that the FLOs are in pairs.

8 **Q.** And the paragraph below says:

9 "While it is not necessary for both FLOs to be
10 present every time the family is visited, both should
11 attend where corroboration might be needed ([for
12 example] when gathering lifestyle information) or where
13 the risk assessment suggests that [there should be] ..."

14 It says:

15 "Once all of the initial objectives are achieved the
16 deployment can be reviewed and decisions made as to the
17 continuance of the FLOs. The deployment of FLOs in
18 pairs has benefits for both the family and the
19 investigation, such as when the lead FLO is unavailable
20 for reasons such as sickness leave, operational, or
21 court commitments."

22 So that provides an additional layer of assistance
23 when one of the FLOs is not available.

24 **A.** That's correct.

25 **Q.** If we could please turn to page 5, there's then

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1 a section on "Selecting the FLO", and the second
 2 paragraph says:
 3 "The force should have in place an appropriate
 4 selection procedure for deployments. It should also
 5 ensure that there are sufficient numbers of
 6 appropriately trained FLOs, FLCs and FLAs to meet
 7 deployment requirements."
 8 FLOs, FLCs and FLAs, that's something we'll come to,
 9 but FLC is a Family Liaison Coordinator, is it?
 10 **A.** That's correct, yes.
 11 **Q.** And the FLA is the Family Liaison Advisor.
 12 **A.** Correct.
 13 **Q.** In this particular case, was there a Family Liaison
 14 Coordinator?
 15 **A.** The Family Liaison Coordinator has overarching
 16 responsibility for family liaison in a force as a whole,
 17 so they sit above the cadre of Family Liaison Officers
 18 and Family Liaison Advisors. So they have
 19 responsibility, as this says, for the selection
 20 procedures for FLOs, for maintaining their continuous
 21 professional development, and for training rather than
 22 being involved in the actual deployments.
 23 **Q.** And who was the FLC in this particular case?
 24 **A.** At the time, that was DI Melanie Crutchley.
 25 **Q.** Thank you, and then there's a description of tasking the

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1 and assist the family in managing any aspect of this".
 2 And that's, again, something that we'll come to in
 3 due course.
 4 Perhaps, then, if we briefly turn to the local
 5 policy. I won't bring on to screen another national
 6 policy, but just for the record it's NGPF0008675, and
 7 that's another practice advice which sets out various
 8 roles, but I'll come to those roles in this policy, and
 9 that is NGPF0007415.
 10 Is this the local Nottinghamshire Police policy?
 11 **A.** It was at the time, yes. I believe it has now been
 12 updated.
 13 **Q.** Thank you. If we turn over the page, please, and on to
 14 page 3. It sets out there that:
 15 "Family liaison can be set across a broad spectrum
 16 of investigation ..."
 17 There we have including "murder and manslaughter"
 18 and other incidents.
 19 It repeats there:
 20 "The primary role of a ... (FLO) is ... an
 21 investigator ... the FLO will be responsible for
 22 gathering the evidence ..."
 23 But then it says, in addition, the key aims are:
 24 "To secure the confidence and trust of the family,
 25 thereby enhancing their contribution to the

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1 FLOs and it gives an indication of the kinds of tasks
 2 that FLOs might be involved in. The first is:
 3 "Gathering evidence and information from the family
 4 in a manner which contributes to the investigation and
 5 preserves its integrity."
 6 So that's the investigative role.
 7 **A.** Correct.
 8 **Q.** Then over the page, please. That includes, if we look
 9 at that second bullet point:
 10 "Provide the family with as full and up-to-date
 11 information as possible about the crime and its
 12 investigation, ensuring the investigation is not
 13 compromised by the injudicious disclosure of
 14 information."
 15 So essentially balancing the need to share
 16 information with the family with over-sharing
 17 information that may cause some sort of prejudice to the
 18 investigation itself.
 19 **A.** Exactly.
 20 **Q.** There's then something on the coronial procedure. The
 21 next is explaining the criminal justice process to
 22 families, and that is something that we'll come to.
 23 If we go over the page, please, the second on this
 24 page:
 25 "Explain the police and family and media strategy

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1 investigation ...
 2 "To gather material from the family in a manner
 3 which contributes to the investigation and preserves its
 4 integrity.
 5 "To work with the family to comply with their
 6 right[s] to receive all relevant information connected
 7 with the enquiry, subject to the needs of the
 8 investigation, in a way which is proportional to their
 9 fundamental right to privacy and family life."
 10 And:
 11 "Ensure that the family are given information about
 12 support agencies and that referrals as appropriate are
 13 made to [various services] ..."
 14 Is there anything in addition to that that you think
 15 is significant, or are those really the key roles of an
 16 FLO?
 17 **A.** I think that covers the majority of the points but what
 18 I would also add is the importance of maintaining
 19 meticulous documents of any contact with the families
 20 and information that's been given, which is really core
 21 to the investigation, and to ensure compliance with
 22 CPIA.
 23 **Q.** Thank you. We then get to the roles and the top one is
 24 the "Strategic Lead":
 25 "A senior leader in each force should take strategic

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1 leadership for family liaison."
 2 In Nottinghamshire Police at the relevant time, do
 3 you know who held that role?
 4 **A.** The FLC was DI Melanie Crutchley, and I believe the
 5 strategic lead was ACC Griffin.
 6 **Q.** Then below we have the "Senior Investigating Officer",
 7 and we've already set out that that was Leigh Sanders.
 8 **A.** Correct.
 9 **Q.** If we scroll down, you have there the Force Family
 10 Liaison Lead which you've already set out, and then
 11 yourself, the Family Liaison Advisor, and it sets out
 12 the role that you had.
 13 **A.** Correct.
 14 **Q.** Then over the page, please, we get to Family Liaison
 15 Officer, and again it really repeats much of what we've
 16 already been talking about.
 17 Can a Family Liaison Officer provide information
 18 about, for example, the perpetrators of a crime and
 19 their history with the police, without it being approved
 20 by the Senior Investigating Officer?
 21 **A.** No. All information that is given via the Family
 22 Liaison Officers to families is dictated and directed by
 23 the SIO.
 24 **Q.** And how about yourself, as Family Liaison Advisor? Do
 25 you have an enhanced level of permission to share

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1 **A.** Correct.
 2 **Q.** Then PC Rigby and PIO Butler to the family of Wayne
 3 Birkett initially; is that right?
 4 **A.** That's correct, yes.
 5 **Q.** Why a smaller number than you originally envisaged? Why
 6 smaller than that 12-number?
 7 **A.** So I initially wanted to deploy 12 Family Liaison
 8 Officers, which is, as we've discussed, sir, in line
 9 with best practice. I wanted each of the families or
 10 the survivors to have two Family Liaison Officers each.
 11 The process by which I deployed the officers at the time
 12 came from an Excel spreadsheet that was maintained with
 13 the trained FLOs, their level of training, their
 14 expertise and, importantly, whether they were deployable
 15 and had the capacity and capability to be deployed.
 16 My intention was to deploy 12 from this list.
 17 However, when I made enquiries, which entailed
 18 essentially ringing around the FLO cadre, there was not
 19 enough that were available to be deployed for various
 20 reasons.
 21 **Q.** So there were initially ten envisaged at least?
 22 **A.** Correct.
 23 **Q.** But then it soon was reduced to just one FLO for the
 24 survivors. Can you assist us with why that was?
 25 **A.** Yes. So I spoke to DI Kate Savage who was the Detective

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1 information, or is it, again, subject to the SIO?
 2 **A.** No. That is again subject to the Senior Investigating
 3 Officer.
 4 **Q.** Thank you. I want to move on, then, from the policies
 5 to early decisions that were taken in respect of this
 6 case. You have set out in your witness statement that
 7 your initial view was that this was a matter that would
 8 require 12 Family Liaison Officers; is that right?
 9 **A.** That was my initial assessment, yes, that's correct.
 10 **Q.** When it came to deployment initially, I think you
 11 deployed six Family Liaison Officers for the bereaved
 12 and four to the survivors initially; is that right?
 13 **A.** Yes, that's correct.
 14 **Q.** If it assists. It was DC McVey and Cutts to the
 15 O'Malley-Kumar family, DC Farrell and DC Piggott to the
 16 Webber family, DC Kimberly and DC Draper to the Coates
 17 family?
 18 **A.** To Elaine Newton, yes.
 19 **Q.** Yes, and then DC Johal and then PIO Melbourne. Is that
 20 Police Information Officer?
 21 **A.** Investigating Officer.
 22 **Q.** Thank you.
 23 **A.** It's a civilian member of staff, sir.
 24 **Q.** That was to Sharon Miller and Marcin Gawronski
 25 initially?

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1 Inspector in what we call the SCIU, which is the Serious
 2 Collision Investigation Unit, because when you deploy
 3 FLOs to an investigation as complex as this, you always
 4 want to deploy persons that are Pip level 2 which, for
 5 the benefit of the Inquiry, that relates to their
 6 professional investigations portfolio, essentially the
 7 detective portfolio.

8 There was even less of those that were available, so
 9 I then went to the Serious Collision Unit because I felt
 10 they would be best placed to deal with Wayne, Marcin and
 11 Sharon, given that they had been involved in serious
 12 road traffic collisions.

13 That's where PIO Louise Melbourne, PIO Sarah Butler,
 14 and PC Adam Rigby were from. However, overnight between
 15 13 and 14 June, there were two fatal road traffic
 16 collisions in Nottinghamshire that were separate of each
 17 other, and therefore on the morning of the 14 June,
 18 a decision was made that they needed to return to the
 19 Serious Collision Investigation Unit which is a small,
 20 specialised unit, because they needed to either
 21 undertake the family liaison deployments there or be
 22 used with their specialist capabilities to respond to
 23 those fatal road traffic collisions.

24 **Q.** So we saw in those policies earlier, the benefit of
 25 having two Family Liaison Officers per family, and also

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1 that there should be sufficient numbers more
 2 generally --
 3 **A.** Correct.
 4 **Q.** -- in respect of FLOs. Were you at this point concerned
 5 about resourcing?
 6 **A.** Yes, I was.
 7 **Q.** To what extent were there quite fundamental resourcing
 8 issues within Nottinghamshire Police?
 9 **A.** Yes, that's correct.
 10 **Q.** In respect of DC Johal, we may hear later this afternoon
 11 that she was initially told that she wasn't required;
 12 are you aware of that?
 13 **A.** No, I don't recall that at all, sir.
 14 **Q.** On reflection now, looking back, do you think that there
 15 should have been more FLOs?
 16 **A.** I do, yes.
 17 **Q.** Yes. I mean, DC Johal, for example, was also assisting
 18 other units with other matters at the same time, wasn't
 19 she?
 20 **A.** DC Johal -- as with all Family Liaison Officers, this
 21 role is performed voluntarily over and above their core
 22 role. So yes, she was also doing her role as
 23 a Detective Constable in the CID, and also later, from
 24 August 2023, she was assisting me in the Family Liaison
 25 Officer role for a death in service of one of our police

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1 alone, there were eight other murder investigations
 2 aside of Operation Hendrix within the region, and so
 3 therefore, the FLO capacity and capability was stretched
 4 even further. So that was not an option.
 5 **Q.** If we stick with the survivors for now, Wayne Birkett,
 6 for example, suffered a traumatic brain injury --
 7 **A.** He did, yes.
 8 **Q.** -- and therefore had particular needs. Would it have
 9 been better, reflecting on the position of the survivors
 10 in particular, for them to have greater support?
 11 **A.** Yes, sir.
 12 **Q.** Separately, in respect of Ian Coates's sons, are you
 13 aware of a delay in appointing an FLO for them?
 14 **A.** I am, yes, sir.
 15 **Q.** Can you briefly explain that?
 16 **A.** Yes. So I found out about Ian Coates having sons later
 17 in the day, and I was aware that I had no other
 18 resources available to me at that time. I had one
 19 Family Liaison Officer who had contacted me who was -- I
 20 can't remember if I contacted her or she contacted me,
 21 but she was not available that day, and nor was she
 22 available on -- at least one of the coming days, she was
 23 out of force in Manchester, but that she would be
 24 available come the 17 June.
 25 I knew DC Baxter was an incredibly experienced

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1 colleagues with which I was also the Family Liaison
 2 Advisor. So yes, she did have other roles.
 3 **Q.** Do you think that having DC Johal on her own, for
 4 example, made it more difficult and more challenging for
 5 her to properly pass on information?
 6 **A.** I can't comment on whether it made it more challenging
 7 for her to pass on the information, but it certainly was
 8 not an ideal position.
 9 **Q.** Did you at some point consider bringing on additional
 10 Family Liaison Officers? Was that something that would
 11 have been possible?
 12 **A.** I did. I discussed it with the SIO, because my initial
 13 request was to go to EMSOU Major Crime which I know the
 14 Inquiry have heard is the Regional Homicide Unit
 15 covering the five forces. I specifically asked could
 16 I get some extra resources from across the region
 17 because I knew they had a lot of Family Liaison
 18 Officers, or I believed they did, and asked if they
 19 could come and assist to provide more resources.
 20 On the day, I rang a couple of those, but they were
 21 unavailable. I then went back on the 14th, when I lost
 22 the resources from the SCIU, but again, there were none
 23 available. I asked that was kept under review so if
 24 more were to become available, could I have them further
 25 down the line. However, between 7 June and 26 June

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1 police officer with a long history of family liaison
 2 deployments spanning over 20 years, so to my mind she
 3 was experienced and had the capabilities required to
 4 perform that role.
 5 So I made contact with James Coates, Ian's son, and
 6 explained that we didn't have any other Family Liaison
 7 Officers available at this time, that I was the Family
 8 Liaison Advisor, and I would keep them updated, but that
 9 as soon as PC Baxter was available, she would be
 10 deployed to them and she would remain as their Family
 11 Liaison Officer for as long as required.
 12 **Q.** Were you also personally quite stretched during this
 13 period? I think you've explained in your witness
 14 statement that you were involved in other operations,
 15 you were also an active DI amongst other duties?
 16 **A.** Yes, I was.
 17 **Q.** We're going to come on to a number of issues that have
 18 arisen in relation to the family liaison. To what
 19 extent are those resourcing issues that we've described,
 20 in your view, impact on those issues, and do any issues
 21 in particular stand out for you as having been impacted
 22 by resourcing issues?
 23 **A.** Sorry, sir, could you repeat that, I don't --
 24 **Q.** Absolutely. So we're going to come onto a number of
 25 different issues --

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1 A. Yes.

2 Q. -- notification of death, provision of certain
3 information. Are there any issues for you that stand
4 out as resulting from resourcing matters?

5 A. Yes, it was difficult and it put a lot of pressure on
6 the FLOs to provide those updates to the families, key
7 updates. It was a deployment that was always going to
8 take a long time before it reached court. So it was,
9 you know, I anticipated the longevity of the
10 deployments, and having more resources, I believe, would
11 have lessened the burden upon myself and the Family
12 Liaison Officers.

13 Q. Thank you. Let's move on, then, to the first issue, and
14 that is the notification of deaths to the families.

15 A. Yes.

16 Q. Can we please bring up on to screen NGPF0008898. This
17 is the Major Crime Investigation Manual. It's
18 a document the Inquiry has seen it before with other
19 witnesses. If we could please turn to page 28. This
20 addresses the roles and responsibilities of a Senior
21 Investigating Officer, and in those middle bullet points
22 it says:

23 "On taking command, the [Senior Investigating
24 Officer] should, as a priority ..."

25 Then, if we look down that list, one of them is:

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1 local, then usually a call would be placed to the local
2 area police force and they would dispatch officers to
3 attend and provide the updates to the families.

4 Q. That's beneficial because the families don't, then,
5 associate the officer, who they're spending a lot of
6 time with, with the person who gave them the very worst
7 news?

8 A. Correct, and it also prevents unnecessary delays.

9 Q. Thank you. If we could bring on to screen NGPF0006136,
10 please, and we could please go to page 13. This is an
11 incident report that we've already seen a number of
12 times. We see here at 4.22 in the morning on the 13th
13 the police are already in possession of information
14 relating to the families of both Grace and Barney, both
15 of them by 4.25.

16 Ian Coates's family's details were also known by
17 7.48 in the morning. How early were those details known
18 to you?

19 A. When I attended the briefing at 09:30 hours in the Major
20 Incident Room.

21 Q. Was there any conversation at that point as to whether
22 the families had been notified and if not why not?

23 A. I had been notified that the family of Ian Coates, which
24 was his partner Elaine Newton, and sons, had been
25 notified of his death by response officers during the

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1 "Ensure that the victim's family have been notified
2 and allocate a family liaison officer ..."

3 Do you see those two roles as different, ie, they
4 can be separated, notifying the family and appointing
5 a Family Liaison Officer?

6 A. Yes, they can.

7 Q. Yes. In your experience and practice, is it usual for
8 the notification to come simply via an FLO or when might
9 an FLO not be involved?

10 A. No. In my experience, it's always preferable for the
11 families to have been notified by persons other than the
12 Family Liaison Officer. It is quite clearly, I would
13 suggest, the most traumatic message anybody can receive,
14 and, therefore, if that message is delivered by somebody
15 other than the Family Liaison Officer, it kind of breaks
16 that memory from -- so it doesn't link them to the
17 Family Liaison Officer, if that makes sense.

18 So it is preferable that the Family Liaison Officer
19 is not the person to deliver the death message, and very
20 often Family Liaison Officers haven't been deployed and
21 the death message would already have been delivered.

22 Q. Typically who is it delivered by?

23 A. It's -- typically, I would say, it would be delivered by
24 response officers who attended the initial incident, if,
25 obviously the family are local. If the family are not

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1 night, but that the message had not been passed to the
2 families of Barnaby or Grace.

3 Q. Were there any concerns raised at that point?

4 A. Concerns, from myself?

5 Q. Yes.

6 A. Yes, absolutely.

7 Q. Can you describe for us any conversation that you had?

8 A. Initially, the concerns I had were -- came to me when
9 the briefing was being delivered. So I'm sat in a room
10 full of SIOs delivering the briefing. So it was clear
11 to me this needed doing without delay and that that was
12 now my responsibility as the Family Liaison Advisor and
13 that needed doing urgently.

14 Q. We've heard from the SIO, Leigh Sanders, and his
15 evidence, to very broadly summarise, is that there was
16 media interest and that he was concerned about potential
17 prejudice to the investigation, and that's why he
18 contacted you to notify the families before that came
19 out in public?

20 In your view, should it have already happened in any
21 event?

22 A. The delivery of the death message, sir?

23 Q. Yes.

24 A. Yes, absolutely.

25 Q. Reflecting on it, what do you think went wrong there?

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1 That document can come down, thank you.

2 **A.** I believe, from being present in the incident room that
 3 morning and the amount of frenetic activity that was
 4 happening, there was 11 active crime scenes. There had
 5 been the arrest of VC and there had been Operation Plato
 6 declared. So I believe it was a combination, with the
 7 operational context of everything that was happening,
 8 that those death messages were not delivered.

9 **Q.** In essence, not getting the attention it deserved,
 10 amongst all the other competing factors?

11 **A.** I would say so, yes.

12 **Q.** Could we please bring up onto screen NGPF0007847 and
 13 please turn to page 48. This is another incident report
 14 and we're now looking at an entry at from 7.51 in the
 15 morning. Page 48. It says there in the third entry it
 16 says:

17 "Further call from SEC ops manager NOTTINGHAM UNI
 18 wanting to have a sitrep on the maj inc as they have
 19 a duty of care re their students poss[ibly] being
 20 involved. Caller has had info from Claire Thompson,
 21 head of Student Welfare - she has had call from
 22 paramedics giving 2 names of their students INVOLVED IN
 23 the inc[ident] names given are Barnaby Webber and Grace
 24 O'Malley-Kumar - caller will call back with further
 25 info. Any info needed OIC can submit a DPA."

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1 information?

2 **A.** Yes, that's right. Normally the OIC would submit that
 3 Data Protection Act form with the information that is
 4 requested, which is just the protocols for receiving
 5 information.

6 **Q.** Is that normal, even in those kinds of urgent
 7 circumstances?

8 **A.** I would say so, yes. There can be, in my experience,
 9 some reticence between organisations about the
 10 information that they can share, so I don't find that
 11 surprising.

12 **Q.** If we could please bring on to screen NGPF0008900, and
 13 this is your log. We'll start on page 1. You've
 14 referred already to a briefing at 9.30. So we see there
 15 "13th June ... 0930 Briefing by [Detective
 16 Superintendent] ... Sanders -- SIO."

17 If we could go over to page 3, please, I think
 18 everything that follows is essentially your write-out of
 19 that briefing; is that right?

20 **A.** Yes, sir. This is a log that I typed from my Major
 21 Incident Log. I prefer to make written notes, so I
 22 believe it's FLA -- CLG9, they were written in the major
 23 incident books and then I typed them up just to ensure
 24 legibility.

25 **Q.** And we see there on page 3 halfway down, it says -- is

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1 So by this stage, Nottingham University seem to have
 2 been passed information as to the identities of the
 3 victims. Were you aware of that on taking on your role?

4 **A.** I wasn't, sir, no.

5 **Q.** When did you first become aware of that?

6 **A.** When I was reading the bundle for this Inquiry, sir.

7 **Q.** Looking at that now, do you think that also creates
 8 quite a risk of the information now getting out, as at
 9 7.51 in the morning?

10 **A.** Yes, sir. I was incredibly concerned that that message
 11 would get back to the families. The very ethos of
 12 family liaison is that families are told through
 13 official channels being the police, and that message is
 14 delivered in the most sensitive way. And for me, I felt
 15 there was a real risk, given the extent of the media
 16 coverage, students turning up at the scene, and now I
 17 can see this information being passed to the University,
 18 that there was what I would call an inevitable risk, if
 19 we didn't get to them soon, that those families would
 20 find out through other means.

21 **Q.** There's reference there to the Officer in the Case
 22 submitting, I think that must be a data protection
 23 request, essentially. Is that your understanding of
 24 reference to "oic can submit a dpa"? Maybe a subject
 25 access request, or some sort of formal process to obtain

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1 that:

2 "Sign[ificant] Media interest?"

3 **A.** Correct.

4 **Q.** And then:

5 "Sign[ificant] message gone out internally --
 6 already in The Sun."

7 So there was already newspaper reporting at this
 8 stage?

9 **A.** There was, sir, yes.

10 **Q.** If we go over the page, please, there's reference to the
 11 media putting -- the police putting a press release out
 12 at the very top. So there was discussion in those early
 13 stages about the potential for a press release; is that
 14 your recollection?

15 **A.** It is, yes.

16 **Q.** Then we go down to "1018 hours", and it says there:
 17 "Aware that father of Barnaby Webber -- David Webber
 18 ...
 19 "Came via casualty bureau -- called in."
 20 Can you assist us with that?

21 **A.** Yes, I can. So as I was making notes from the initial
 22 briefing delivered by the SIO, I was sent an email which
 23 I record it comes to me at 10.16 hours but I note in my
 24 log at 10.18 hours that there had been a call to the
 25 Casualty Bureau from the father of Barney, which is

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1 David Webber, that he had called in at 09.55 hours on
2 that morning and that he had reported that he was away
3 on holiday in Cornwall, but that he'd seen in the news
4 that there'd been a serious incident in Nottinghamshire,
5 and that he was concerned about his son Barnaby, because
6 he had been looking on his phone and it was tracking to
7 the Ilkeston Road area, which, as we know, that is the
8 scene of the assault on Grace and Barney, and that he
9 was unable to reach Barney.

10 He then noticed that that phone had tracked Radford
11 Road Police Station, which I now understand to be the
12 police obviously seizing that item as an exhibit. He
13 was sufficiently concerned. He provided his telephone
14 number and asked for a callback.

15 **Q.** I think we might come to that in due course, but if you
16 would like to address that briefly now, please do, as to
17 calling him back.

18 **A.** Yes, so I immediately left the briefing. The reason I'd
19 not called before was because I was asking the
20 Detective Sergeant in the room to contact Nottingham
21 University urgently to get me a telephone number. But
22 before that had come in from the University I'd been
23 provided it by the Casualty Bureau.

24 DC Farrell had arrived, who was also in the
25 briefing. She was the Family Liaison Officer that

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1 address, because of course the distance from Nottingham
2 to London would have been too much of a significant
3 delay.

4 I considered whether we would contact local officers
5 from the Metropolitan Police to go round to the address.
6 However, in my experience, I know how busy the
7 Metropolitan Police can be, particularly in the daytime
8 hours, and I was concerned that there would be then
9 further unnecessary delay in deploying those officers.

10 So my decision was to get the Family Liaison
11 Officers travelling to Grace's parents without delay,
12 and that I would continue in my efforts to identify
13 a phone number for the next of kin. Because it was my
14 decision that I felt that too was the best way to get
15 that message to the family without further delay.

16 **Q.** Then it moves on to the family of Ian Coates and it
17 says:

18 "Front reg of the van on BBC news."

19 So by this stage the news was already displaying the
20 van and it wouldn't take much to put two and two
21 together that he was also a victim.

22 **A.** That was my understanding, sir, yes.

23 **Q.** There's an entry there below which is exactly what
24 you've told us about, the notification to Barney's
25 family. That's the 10.10 entry, and 10.35 entry. And

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1 I appointed to the family, and so I asked her to come
2 out of the briefing.

3 I considered what I thought to be the best way to
4 tell the family and I realised that there was only one
5 option left at this point. He clearly was sufficiently
6 concerned, and I knew we could not delay any further,
7 and so whilst it is not in any way how we should be
8 delivering death messages, which we always try to do
9 face to face, that we could not delay any further.

10 I asked DC Farrell for her counsel, without telling
11 her what I thought, and she said the same: that we
12 couldn't delay. So we had a short discussion, and
13 I asked her to phone David back and to inform him that
14 there'd been an incident on Ilkeston Road where two
15 persons ... excuse me. ... had been fatally injured and
16 that we believed from the phone and the driver's licence
17 in his possession, that that person was Barnaby.

18 **Q.** If we could please scroll over to the next page, at the
19 top of the page we have essentially you setting out the
20 allocation of FLOs, and then there's an entry about
21 Grace's family and the question is "Travel to London?"

22 Was the plan to -- for somebody to travel down from
23 Nottingham?

24 **A.** Not to deliver the death message, sir. I wanted to get
25 FLOs travelling to London so they were en route to her

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1 then below that, at 12.05, there's the call between
2 yourself and Dr Kumar.

3 **A.** Correct.

4 **Q.** Is there anything that you'd like to add to what you've
5 already said in respect of that call?

6 **A.** No, I made the call as soon as I got the number. The
7 call was answered by Dr Kumar, and I passed the same
8 message that had been passed to David's family about
9 Grace.

10 **Q.** We heard some evidence during the Inquiry about
11 an obvious need to ensure that the identifications are
12 absolutely right. But we have also seen the University
13 being aware very early on. I mean there could not have
14 been any question about identification that was delaying
15 these notifications, could there?

16 **A.** I would say so. We don't go for identification that is
17 absolutely nailed on. What we look for is a strong
18 indication of who that person is, because we need to be
19 sure we're delivering that death message to the right
20 person. But I do agree that the information that we had
21 was a strong indication as to who those victims were.

22 **Q.** And in your view, how early may it have been possible,
23 therefore, to have notified the families?

24 **A.** Much sooner, sir.

25 **Q.** In your view, who should it have been?

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- 1 A. I would say either the Force Incident Manager --
 2 actually probably the Force Incident Manager, given that
 3 the families lived outside of the local force area, so
 4 they could make contact with the local forces.
- 5 Q. Are Force Incident Managers trained to pass on those
 6 kinds of messages?
- 7 A. It's not that they would pass the message on to the
 8 family; it is that either -- usually somebody in the --
 9 one of the dispatchers in the control room would make
 10 contact with the local force and they would create the
 11 incident and provide the information that is to be
 12 passed to the families. So they don't pass on the death
 13 message per se, but they facilitate the delivery of that
 14 message.
- 15 Q. So actually, it may have been that a local officer would
 16 have gone round to their homes and told them in person,
 17 had that happened?
- 18 A. Exactly.
- 19 Q. In terms of recommendations for passing on this kind of
 20 a message, are you aware of any discussions nationally
 21 or locally about the approach to death notifications and
 22 whether, in light of this case or other cases, there may
 23 be some improvements?
- 24 A. I'm not, sir, no.
- 25 Q. If you were to recommend a better approach, how might --

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- 1 message to the family.
- 2 Q. So we have here, this is a message from 27 June where DS
 3 Kimberley is saying:
 4 "I'm the F[amily] L[iaison] O[fficer] for the Coates
 5 family and we had a meeting, last week, with the Chief
 6 Constable.
 7 "The family mentioned that they were initially
 8 informed Ian had been involved in a road accident, it
 9 was only later that they were told it was a stabbing."
 10 I'd like to read to you the response from PC Proud,
 11 please, and that's on page 2. She says:
 12 "I'm really glad [that] you emailed me about this,
 13 it's been living in my head a lot as I [feel] that I did
 14 Elaine a bit of a disservice at such an upsetting moment
 15 in her life despite me trying my hardest to do the
 16 opposite.
 17 "I was initially told to make my way to her home
 18 address and inform when I got there, which I did
 19 immediately (believe I travelled on blues) and then
 20 given the following information:
 21 "Ian Robert Coates RTC - Passed away at the scene'.
 22 I was given Elaine's name and then asked to gather
 23 details of any other family members in the home."
 24 Then it says:
 25 "At the initial point when I arrived, I was unsure

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- 1 what might that be?
- 2 A. I believe that it is crucially important that people,
 3 police officers particularly, working in control rooms,
 4 particularly response officers, appreciate the need to
 5 deliver that message to those families as soon as
 6 possible. So they don't find out through other means,
 7 but also because I believe it's the absolute right thing
 8 to do.
- 9 Q. There's one more topic that I think we can address
 10 before we break for lunch and that is the information
 11 that was passed to Elaine Newton and Ian Coates's sons
 12 regarding the road traffic accident?
- 13 A. Yes.
- 14 Q. If we could please bring on to screen NGPF0007468, and
 15 if we go to page 3, please. This is an email exchange
 16 between Mark Kimberley, who became the Family Liaison
 17 Officer, and PC India Proud.
- 18 A. Yes.
- 19 Q. What did you understand her role to have been?
- 20 A. I understood that she was working a night shift on the
 21 13 June, and that she had been made aware, I don't know
 22 by whom, of the death of Ian Coates, and she had been
 23 tasked to deliver the message of his death to his next
 24 of kin, his partner, Elaine Newton, and she was
 25 therefore dispatched to that address to deliver that

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- 1 whether Mr Coates was a victim of a road traffic
 2 collision, or a victim of one of the stabbings as no
 3 names had been given on the radio and so I believed the
 4 control room to be passing me that correct information
 5 as they believed him to be a victim of a road traffic
 6 collision."
 7 "Whilst with the family, and as we really bonded
 8 through this I repeatedly went back to the control room
 9 to ask if I could give any further information as it
 10 felt a bit torturous to not be able to do so. I began
 11 to hear further things passed and felt that there was
 12 definitely more information that I could give ie, that
 13 it was not an RTC and in fact he had been stabbed. As
 14 you can probably understand, the radio was exceptionally
 15 busy that morning and there was a lot of other things
 16 that were pressing and so I was waiting for call backs
 17 for some time which I understand. Each time they came
 18 back to me to tell me I hadn't been forgotten about and
 19 they would come back but nothing further came of it."
 20 Just pausing there, what's gone wrong here?
- 21 A. This is the first time I've seen this. Well, quite
 22 clearly there has been a terrible error, and the
 23 families should not have been given the wrong
 24 information as to Ian Coates's cause of death. It's, to
 25 me, not entirely clear where that miscommunication has

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1 happened, but to be clear, that should never have
 2 happened.
 3 **Q.** Does it sound as though that's also the Force Control
 4 Room or something else? If you're not able to assist,
 5 then please do say.
 6 **A.** Yeah, I'm not too sure.
 7 **Q.** She continues:
 8 "My Sgt came to the address also and I informed him
 9 of how I was feeling about the information I was told to
 10 pass, and the fact that it felt wrong having to go and
 11 repeatedly tell Elaine that I had no further news.
 12 "I know from experience that when you get a death
 13 message, you want all the information possible so you
 14 can even slightly start processing what you've been
 15 told."
 16 Why at this stage do you think you weren't involved?
 17 **A.** At what time, sir?
 18 **Q.** Sorry, at the time that the family were notified. So at
 19 the time that she was passing on this message, it
 20 doesn't sound as though you, as FLA, were involved in
 21 that process at all.
 22 **A.** No, sir. I had not been deployed at this time.
 23 **Q.** So this came before you had been instructed. Do you
 24 know why it was, then, that that message was being
 25 passed on and the other families weren't being notified

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1 delay in that impact it has had on you and your family.
 2 **Q.** And is that a result of the issue you've described
 3 earlier about the allocation of the FLOs or was that as
 4 a result of some other thing?
 5 **A.** In terms of the delay in them being told?
 6 **Q.** Yes.
 7 **A.** Yes, I believe that was as a result of me not knowing
 8 there were other, sorry, they were the sons of Ian, and
 9 when I was informed that he did have other sons,
 10 I tasked the Family Liaison Officers to understand and
 11 to obtain information about them. However, there was
 12 still too long a delay in my contacting them which
 13 I take full responsibility for.
 14 **Q.** I think we've seen somewhere James's phone number being
 15 available much earlier on at the scene. Do you think --
 16 you're taking a lot of responsibility yourself, but in
 17 fact do you think that again that's a message that could
 18 have been passed without the need for a Family Liaison
 19 Advisor or Family Liaison Officer?
 20 **A.** Yes, absolutely it should have been passed as soon as
 21 possible. I wasn't aware of that phone number which
 22 I believe is on the Incident Log sometime earlier. That
 23 did not come to my attention.
 24 **Q.** Yes, and what's gone wrong there? Why hasn't that been
 25 brought to your attention?

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1 at this time?
 2 **A.** I don't, sir, no.
 3 **Q.** Again, looking at learning, can you see any ways in
 4 which this kind of error could be avoided in the future?
 5 **A.** Absolutely. I think it's quite clear that the officer
 6 feels awful about what happened, but that doesn't take
 7 away the impact, as we saw in Elaine's evidence, I
 8 believe it was the day before yesterday, the impact that
 9 that had on her and her family, and I think it's
 10 important that police officers are trained to understand
 11 the impact that death messages have, and that it is
 12 absolutely crucial that we make every endeavour to pass
 13 the correct information.
 14 **Q.** Separately to this issue, in terms of Ian Coates's sons,
 15 James, Lee and Darren, do you consider that they were
 16 sufficiently informed at that initial stage?
 17 **A.** No, sir, I do not.
 18 **Q.** Again, is there any learning that has come out of this
 19 where there are multiple family members as to how best
 20 to inform the various family members?
 21 **A.** Yes, I do. They should have been told sooner. I take
 22 full responsibility for that. Listening to the brothers
 23 give their evidence, that made it clear. However, I've
 24 always been aware of the impact that that delay had on
 25 them, and for that I am wholeheartedly sorry for the

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1 **A.** I don't know, sir.
 2 **Q.** Okay.
 3 Chair, I'm moving now to the next topic, so that
 4 might be an appropriate time to break.
 5 **THE CHAIR:** Yes. Just before we stop there, just in
 6 relation to that, would you normally look at the
 7 Incident Log?
 8 **A.** No, Madam. In my role, I'm focused on getting the
 9 briefing, deploying the Family Liaison Officers,
 10 briefing them, the Family Liaison Officers, so they've
 11 got the information, and tasking them to make contact
 12 with the family.
 13 So what happens in a Major Incident Room is there
 14 are people within there who -- we call them readers and
 15 receivers, and they read and interpret the information,
 16 and will create actions out of the information that
 17 comes in to the incident room, and they pass them on to
 18 the relevant persons.
 19 **THE CHAIR:** So as the FLA, would you have expected them to
 20 have passed on that rather critical number to you?
 21 **A.** I would have, yes.
 22 **THE CHAIR:** Thank you.
 23 Right, we'll stop there. 2.00, thank you.
 24 (12.57 pm)

(The short adjournment)

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