

Witness Name: AMY PANNELL

Statement No: WITN0015001

Dated: 26/10/2025

## THE NOTTINGHAM INQUIRY

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### FIRST WITNESS STATEMENT OF PC AMY PANNELL

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I, AMY PANNELL, will say as follows: -

1. My name is Amy Pannell.
2. This witness statement is made to assist the Nottingham Inquiry (the “**Inquiry**”) with the matters set out in the Rule 9 Request dated 27<sup>th</sup> June 2025 (the “**Request**”).
3. In making this statement concerning the incident on 5 July 2021, I have refreshed my memory by reading the Incident Log for Incident 0581\_05072021 (an incident log records details of a radio message and subsequent communication with the Force Control Room) (**URN: NGPF0000044**), the Occurrence Log 21000375087 (**URN: NGPF0000043**) an occurrence log is a reference to the record maintained on the NICHE Crime recording system) and my pocket book entry (**URN: NGPF0000045**). I could not remember this incident without reviewing the contemporaneous documents.

#### My Background

4. Prior to joining the police I was in the Territorial Army, attached to the Regular Army for 2 years, then returned to the TA with a combined 9 years' service. I was a Police Community Support Officer (PCSO) for Avon and Somerset Police for 2 years. In 2007 I obtained a post as a PCSO with Nottinghamshire Police, leaving in 2012 to have children. I then opened a successful business selling sporting goods in Nottingham. I re-joined Nottinghamshire Police in 2020 as a Police Officer. I was 36 at this time.
5. I joined Nottinghamshire Police in October 2020 under the PCDA (Police Constable Degree Apprenticeship) programme. In approximately February 2021 I was posted as a probationer constable to Radford Road Police Station as part of my training. I completed my degree in September 2023
6. My training had consisted of writing up examples of situations that I had dealt with. I was provided with a portfolio of various crimes that had to be managed or dealt with 3 times providing a written example for each scenario, for example domestic abuse, managing conflict and planning for interviews. In relation to dealing with people with mental health problems, we were trained to look out for signs that people were suffering with effects of drug use and the medical emergencies that were associated with this, however I do not recall much in relation to the understanding of mental health,
7. I did not have any knowledge of or interactions with Valdo Calocane (by this name or any other alias), to the best of my recollection, prior to Incident 0581\_05072021 on 5<sup>th</sup> July 2021.

#### Events of the 5<sup>th</sup> July 2021

8. From the Incident Log (URN: NGPF0000044), I can see that on Monday 5<sup>th</sup> July 2021 at 16:55 a call was received by Nottinghamshire Police from a male called Sebastian [GRO-B] and an incident created under number 0581\_05072021. The incident number allows officers to record information on a system called SAFE, which allows live updates to be entered on to the log for the incident. The attending officers and relevant crimes are all recorded alongside the name of the caller and any relevant contact numbers.
9. The caller reported that his flatmate had grabbed him by the shirt front and had behaved aggressively towards him.
10. Other officers started to make their way to the caller's address at [GRO-B] 20 Middleton Street, Nottingham. As they were on their way, the Force Control Room contacted me via my personal radio and informed me that the caller Sebastian [GRO-B] had already left the address and was making his way to the police station. I cannot recall if my colleagues actually attended the address or spoke to anyone there.
11. At 17:34 I spoke to Sebastian [GRO-B] at the front public counter at Radford Road Police Station. I believe my tutor constable, PC 4416 Wakefield, was present with me. Mr [GRO-B] explained to me that his flatmate, Calocane, had regular visits from NHS staff who he believed were mental health nurses.
12. Sebastian [GRO-B] told me that he was at home and Calocane came out of his room mumbling something. Sebastian [GRO-B] told me that Calocane grabbed him by the T- shirt and pushed him against the wall and then said "People will be contacting you. In case that happens, then you should tell these people that I will contact them" and "They are coming for you." He said that Calocane was

- very aggressive towards him. Sebastian [GRO-B] said that he thought Calocane was going to harm him when he pushed him against the wall.
13. Sebastian [GRO-B] told me that this was the first time that anything like this had happened. I did not take a photograph of his t-shirt as I did not see any damage and Sebastian [GRO-B] had no visible injuries to his arm.
  14. Sebastian [GRO-B] said he did not want to make a formal complaint to the police, but he had contacted us to make us aware of the incident. He confirmed he had no injuries. I asked him to sign a note in my pocket book to that effect. I wrote out a note and he signed it (URN: NGPF000045). The note also confirmed that he was aware of where we (the police) are and how to contact us should he need to.
  15. I recall that he was also advised to consider making Calocane's mental health nurses aware of the incident when they next called. I do not recall whether I or my tutor made the suggestion. It was not based on any policy or guidance, it just seemed like a sensible thing to suggest having spoken with him.
  16. Sebastian [GRO-B] reported the use of force by Calocane but he was unwilling to make a statement or a complaint. The matter was not pursued due to a lack of support from Sebastian [GRO-B]. I do not remember if any enquiries were made into Calocane's previous offending history. After Sebastian [GRO-B] left, I wrote up a summary of the matter on the Force's NICHE system. When doing so, I initially confused the names of [GRO-B] and Calocane in the report, reversing the names of the injured party and the perpetrator. However, by 20:37 when I submitted the matter to my Sergeant, I realised the error and corrected it. Although I believe English was Sebastian [GRO-B] second

- language, I did not encounter any difficulties in recording the matter because of that. I did not have any further dealings with Sebastian [GRO-B] or Calocane after my corrective entry.
17. I requested my Sergeant, Sergeant Price, to review the matter and authorise closing the file. The reason for the file to close was due to lack of support from Sebastian [GRO-B] the signed Pocket Note book entry (URN: NGPF0000045) was scanned and added to the NICHE occurrence.
  18. I have been asked what my knowledge of any issues concerning Valdo Calocane's mental health was. My response is that the only knowledge that I had of any issues concerning Calocane's mental health was that provided to me by Sebastian [GRO-B], who told me that Calocane was visited regularly by NHS staff who he believed were mental health nurses.
  19. I have been asked whether details of the attendance and/or decisions or actions taken were communicated to: (1) Health, social services or multi-agency organisations; (2) Valdo Calocane's family; (3) Nottingham University; (4) others who might be affected by Valdo Calocane's actions. My response is that I did not communicate with any other organisations or individuals.
  20. I have been asked whether there were any barriers to the sharing of information with any of the above, or any other relevant individual, body or organisation. My response is that there were none.
  21. I have been asked if there were any outstanding criminal matters at the time of my involvement in this matter. My response is that I was not aware of any outstanding criminal matters against Calocane at the time I dealt with him. From reading the Incident Log (URN: NGPF0000044), it does not appear that a

NICHE check was carried out because there was insufficient detail of Calocane to be able to search. A NICHE check is a search of the NICHE system for any information about an individual as a result of previous police contact. A person can be searched on their name, date of birth or address to find a result. I do not know why this information was not available in Calocane's case. Although I had spoken to Sebastian [GRO-B] in Radford Road Police Station reception, on a response shift we work as a team and it is not unusual for another member of the team to conduct checks at the same time.

22. Although Mr [GRO-B] reported violence being used towards him, he did not wish to pursue the matter to court and did not support a prosecution. On reflection I believe he was trying to get the attention of the police by coming to report the incident. Sebastian [GRO-B] told me he was already planning to move out of the flat he shared with Calocane. There was no physical evidence in the way of injuries or damage to clothing and he told me there was no CCTV in the flat. In the circumstances, I felt I was unable to progress the matter because Sebastian [GRO-B] was unwilling to go to court and I had no other evidence of the assault taking place. I did however still record the assault as a crime on the NICHE recording system, crime reference number 21000375087 when I had returned to my desk.

23. There were no difficulties in recording the Incident. I mixed up the names of the parties on the Incident Log (URN: NGPF0000044) and NICHE Occurrence (URN: NGPF0000043) but at 20.37 on 5<sup>th</sup> July 2021 I put a corrective entry on the Incident Log (URN: NGPF0000044). I take responsibility for that error and can only put it down to my inexperience at the time alongside my dyslexic traits.

24. I cannot now remember who advised Sebastian [GRO-B] to speak to Calocane's mental health nurses, or who advised him to keep a continued distance. The advice was given in the course of conversation with Sebastian [GRO-B] at the front counter of Radford Road Police Station. The advice was not based on any policy or guidance but simply offered as a common sense step he could take.
26. I have been asked if I had any involvement in any assessment of Valdo Calocane, what procedures were in place as to assessment of medical and mental health issues and drug testing, and provision of appropriate medical support. My answer is that I did not have any involvement in any assessment of Valdo Calocane,
27. I have been asked to set out the relevant policies, procedures and criteria which I consider governed my role in relation to this incident and set out the ways in which you consider these were or were not met. My response is that I followed the Nottinghamshire Police Crime Recording Policy (**URN: NGPF0006050**) in recording a crime of assault.
28. I have been asked to set out any concerns that I have in respect of the police's actions in relation to this matter. My response is that, on reflection, I have no specific concerns about the actions which were taken.
29. I have been asked to set out any concerns that I have in respect of the recording of this matter. My response is there were no difficulties in recording the Incident. I mixed up the names of the parties on the Incident Log and NICHE Occurrence but at 20.37 on 5<sup>th</sup> July 2021 I put a corrective entry on the Incident Log. I take responsibility for that error and can only put it down to my inexperience at the time alongside my dyslexic traits.

30. I have been asked if, looking back, I consider there are additional actions that I or others could have taken in respect of the incident. My response is that I think there are:

30.1 Given that English was not Sebastian [GRO-B] first language and although he spoke it very well, I could have offered the use of an interpreter at the police station;

30.2 I did not have access to the Police National Computer at the time, as I had not undertaken the necessary training course and been certified to use it, but I could have asked a colleague to search for information about Calocane, which may have given more information about any previous incidents;

30.3 On reflection, I would now make enquiries of the mental health team directly rather than suggesting that Sebastian [GRO-B] do so. Also, I could have consulted with the Force's Street Triage car staff and asked them to make the necessary enquiries. The Street Triage team consists of a PC and a mental health nurse. They attend mental health related incidents; the nurse can then assess the person straight away. In this case they could have attended and spoken to Calocane, his mental state would have then been assessed

31. I have been asked if I consider there are any structural issues (regarding police policies, procedures, methodology, training etc.) which contributed to any issues I have identified. My response is that I do not believe that there are any structural issues regarding police policies, procedures, methodology or training in respect of this incident. I do think that the police and especially police

Response officers are overwhelmed by demand and frequently placed in situations we are not specifically trained to deal with, such as identifying if someone is in mental health crisis.

32. I have been asked if there are any recommendations that I consider could help prevent any of the issues identified in respect of this matter. My response is that the number of cases with a mental health element to them which we, as police officers, are called upon to deal with or assist with continues to grow in my experience. I believe that the mental health services need to work more closely with the police, especially if people with severe mental health issues are living within the community that we police. In this case, if we already had the address shown on our, or a shared, system as a place of interest then we would have been aware of Calocane and have accurate information instead of relying on information passed by a member of the public who didn't really know Calocane very well. I also think further training for officers to understand mental health and how to spot a mental health crisis would be beneficial.

### **Statement of Truth**

I believe the content of this statement to be true. I understand that proceedings may be brought against anyone who makes, or causes to be made, a false statement in a document verified by a statement of truth without an honest belief of its truth.

Signed:

**GRO-B**

Dated: 26/10/2025

**Index to First Witness Statement of AMY PANNELL**

<b>No.</b>	<b>URN</b>	<b>Document Description</b>
1	NGPF0000044	Report by Sebastian <b>GRO-B</b> dated 05/07/2021. Re: Incident Report regarding Valdo Calocane
2	NGPF0000043	Occurrence Log 21000375087
3	NGPF0000045	Witness Statement by S. <b>GRO-B</b>
4	NGPF0006050	Nottinghamshire Police Crime Recording Policy