

Tuesday, 26 May 2026

1  
2 (10.01 am)  
3 **MR BLAKE:** Thank you, Chair. Can I please call Paul Arnold  
4 MBE.  
5 **THE CHAIR:** Yes.  
6 **PAUL ARNOLD MBE (affirmed)**  
7 **Questioned by MR BLAKE**  
8 **MR BLAKE:** Thank you, Mr Arnold. You have given a witness  
9 statement to the Inquiry dated 14 May 2026. It has  
10 a unique reference number of WITN0453001.  
11 Can you please confirm that that statement is true  
12 to the best of your knowledge and belief?  
13 **A.** Yes, I can confirm that.  
14 **Q.** Thank you. You are the Interim Chief Executive and  
15 Deputy Commissioner at the Information Commissioner's  
16 Office; is that correct?  
17 **A.** That's also correct, yes.  
18 **Q.** The Commissioner, I think, has stepped back from his  
19 role at the moment so you've effectively taken over the  
20 role or at least some of it for the time being; is that  
21 right?  
22 **A.** Yes, that's correct.  
23 **Q.** Your evidence today is largely going to address issues  
24 of recommendations for the future. The Inquiry has  
25 heard evidence about, for example, gaps in information

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1 **Q.** I'm going to take you to a piece of guidance provided by  
2 the ICO, it's called Sharing Personal Data with Law  
3 Enforcement Authorities, it has a URN of WITN0453004,  
4 but I'll read out the relevant passages.  
5 Just by way of background, what kind of guidance is  
6 this, the Sharing Data with Local Authorities document?  
7 **A.** Well, the -- well we've -- the ICO has produced a Code  
8 of Practice covering data sharing across the economy and  
9 that's really at a recognition of the challenge that  
10 data sharing represents: the law applies by definition  
11 to the whole economy and the Code of Practice seeks to  
12 draw that out into specific sectoral examples and  
13 sectoral cases, and this particular guidance is part of  
14 our wider data-sharing hub that focuses specifically on  
15 data sharing in a law enforcement context.  
16 **Q.** I will go to recent changes in the law shortly. Am  
17 I right to say that this particular document hasn't been  
18 updated in light of very recent changes?  
19 **A.** That's correct, there was an update to the law last year  
20 and we're in the process of updating a very extensive  
21 suite of guidance. So this particular piece in front of  
22 us hasn't been updated, but there's only been  
23 a relatively minor amendment.  
24 **Q.** Thank you. I'll read out the bottom of page 5. This is  
25 a section that starts by saying:

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1 sharing and also concerns raised by officers that they  
2 couldn't look information up, or obtain certain data due  
3 to data protection concerns. And I'd like to begin  
4 today by very briefly going to the law.  
5 The key pieces of legislation are the UK GDPR and  
6 the Data Protection Act 2018; is that right?  
7 **A.** That's correct, yes.  
8 **Q.** As I say, I'm not going to go into great detail. You've  
9 set out at paragraph 16 of your witness statement that  
10 Article 5 of the UK GDPR sets out the Data Protection  
11 Principles and amongst that, amongst other things, that  
12 provides, for example, the data must be processed  
13 lawfully, it must be processed fairly, and it must be  
14 limited to what is necessary; is that right?  
15 **A.** That's correct, yes.  
16 **Q.** In terms of the lawful basis for sharing, that's  
17 contained in Article 6 of the UK GDPR and also  
18 Articles 9 and 10 for more sensitive categories of  
19 information; is that right?  
20 **A.** That's also correct, yes.  
21 **Q.** In this Inquiry, when we talk about information sharing,  
22 we're largely talking about health information and also  
23 criminal offending information, and there are stronger  
24 protections for that kind of data; is that correct?  
25 **A.** That's correct, yes.

2

1 "Can we share special category data with Law  
2 Enforcement authorities?"  
3 It starts by explaining what special category data  
4 is. So it says:  
5 "Special category data consists of personal data  
6 revealing or concerning an individual's racial or ethnic  
7 origin, political opinions, health, religious or  
8 philosophical beliefs, trade union membership, sexual  
9 orientation, sex life, genetic data and biometric data  
10 where used for identification purposes."  
11 So this category of data, special category data,  
12 includes health data for our purposes today.  
13 **A.** Yes.  
14 **Q.** It continues at the bottom of this page. It says:  
15 "To share special category data with a Law  
16 Enforcement authority you need to identify a specific  
17 condition for processing special category data under  
18 Article 9(2) of the UK GDPR, as well as having a lawful  
19 basis under Article 6. There are 10 conditions for  
20 processing special category data.  
21 "If you wish to share data for the prevention or  
22 detection of unlawful acts, the most likely condition to  
23 apply is contained in Article 9(2)(g) of the UK GDPR  
24 (substantial public interest), with the linked condition  
25 in paragraph 10 of Schedule 1 of the DPA 2018

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1 (preventing or detecting unlawful acts).  
 2 "You can rely on this condition if ..."  
 3 Then it sets out three bullet points. First:  
 4 "The disclosure (sharing) is necessary for the  
 5 purposes of preventing or detecting an unlawful act".  
 6 Second:  
 7 "Asking for the individual's consent would prejudice  
 8 those purposes; and."  
 9 "Third:  
 10 "The disclosure is necessary for reasons of  
 11 substantial public interest."  
 12 So are those three questions that one must ask  
 13 oneself before sharing health information with the  
 14 police?  
 15 **A.** Yes, and I appreciate that everything you read out,  
 16 there is quite a lot of conditions, but those three  
 17 criteria at the end are what -- the real questions  
 18 people need to ask themselves boiled down to.  
 19 **Q.** So if you are, for example, a Health Authority that  
 20 needs to provide information about somebody's mental  
 21 health condition with the police, you need to be asking  
 22 yourself those three questions?  
 23 **A.** Yes, fundamentally, yes.  
 24 **Q.** Thank you. Then the guidance moves on. At the bottom  
 25 of this page there's another section and that section is

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1 purposes of preventing or detecting an unlawful act".  
 2 Second:  
 3 "asking for the individual's consent would prejudice  
 4 those purposes; and".  
 5 Third:  
 6 "the disclosure is necessary for reasons of  
 7 substantial public interest".  
 8 Again, are those three questions somebody should be  
 9 asking themselves before sharing criminal offence  
 10 information with the police?  
 11 **A.** Yes, that's right.  
 12 **Q.** Then it moves on and gives an example, and this example  
 13 relates to CCTV. It says as follows:  
 14 "A shopkeeper is using CCTV, and routinely captures  
 15 footage of customers in the premises. A police force  
 16 request a copy of some CCTV footage of an incident  
 17 involving an assault on a customer for an ongoing  
 18 criminal investigation. The police force tells the  
 19 shopkeeper why it is wanted (some Law Enforcement  
 20 authorities may use a standard form for requesting  
 21 personal data).  
 22 "The shopkeeper is processing criminal offence data  
 23 under Article 10 of the UK GDPR and Part 2 of the DPA  
 24 2018. This means the shopkeeper needs both a lawful  
 25 basis for processing under Article 6 (such as legitimate

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1 entitled "Can we share criminal offence data with Law  
 2 Enforcement authorities?"  
 3 So this is a separate type of data, this is criminal  
 4 offence data rather than health data. And it says as  
 5 follows. It says:  
 6 "You can only share criminal offence data with Law  
 7 Enforcement authorities if you have a lawful basis under  
 8 Article 6 and either ..."  
 9 Then it has some bullet points. First:  
 10 "the processing is carried out under the control of  
 11 official authority (for example, public authorities,  
 12 such as the [DVLA]) ... the Disclosure and Barring  
 13 Service; ... the courts, have specific roles ... or  
 14 "You [may] have lawful authority under Article 10.  
 15 The [Data Protection Act] ... 2018 sets out specific  
 16 conditions providing lawful authority in Schedule 1."  
 17 Then it says:  
 18 "As with special category data, paragraph 10 of  
 19 Schedule 1 is also likely to provide a condition for  
 20 sharing criminal offence data for preventing or  
 21 detecting unlawful acts. You can rely on this condition  
 22 if ..."  
 23 Then it gives three conditions.  
 24 First:  
 25 "the disclosure (sharing) is necessary for the

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1 interests) and a condition for processing under  
 2 Schedule 1 of the DPA 2018. In this case, the  
 3 shopkeeper is likely to rely on paragraph 10 of  
 4 Schedule 1 to process the CCTV data, and to give the  
 5 police a copy of the footage to help with the  
 6 investigation."  
 7 So to take an example, if there was a warehouse  
 8 where VC was working in this particular case, they have  
 9 to ask themselves if they have CCTV of, let's say,  
 10 an assault that the police have asked for. Is sharing  
 11 necessary for the purposes of preventing and detecting  
 12 an unlawful act? Would obtaining VC's consent prejudice  
 13 these purposes? And is disclosure necessary for reasons  
 14 of substantial public interest? Is that right?  
 15 **A.** Yeah, and is the information they would provide  
 16 proportionate to the purpose? So there are earlier  
 17 principles in the legislation would govern kind of how  
 18 much information would be shared, but yes.  
 19 **Q.** And the period we are concerned with today is 2020-2023.  
 20 **A.** (*The witness nodded*).  
 21 **Q.** So they had to weigh up in the balance a proportionality  
 22 exercise.  
 23 **A.** Yes. Yeah, absolutely.  
 24 **Q.** Now to somebody who isn't legally qualified, do you  
 25 agree that that seems quite onerous and perhaps

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1 off-putting in respect of information sharing?  
 2 **A.** As I said at the start, the legislation itself is  
 3 necessarily broad and therefore it is inherently quite  
 4 complex, and part of what we've been trying to do as  
 5 a regulator is to specify and simplify that legislation  
 6 into some very specific use cases, both through the  
 7 guidance, through the toolkits, through the work, with  
 8 various sectors, and the bit that's not mentioned, the  
 9 legislation, obviously, is the very strong and regular  
 10 network of Data Protection Officers, Information  
 11 Governance experts, that exist across all public bodies,  
 12 who are trained and are specialist in interpreting this  
 13 legislation.

14 So yes, the law is complex, and when viewed in  
 15 isolation and attempting to interpret without specialist  
 16 experience, it is challenging. But regulators, the  
 17 sector, the data protection profession are there to  
 18 bring the legislation to life and help ensure it is  
 19 applied proportionately and reasonably.

20 **Q.** And --

21 **THE CHAIR:** Sorry, can you just stop there a moment because  
 22 my monitor here isn't picking up the information,  
 23 isn't -- the transcript. I don't know whether everybody  
 24 else's is.

25 **MR BLAKE:** No, our transcript isn't working here either.

9

1 really seeking input from across all the police forces  
 2 across the UK to understand the extent of the challenge  
 3 and to see what we could do to assist to clarify things.

4 **Q.** Thank you. I'll just read to you the first  
 5 three paragraphs. It says:

6 "I am writing to you to seek your input and  
 7 assistance in how the Information Commissioner's Office  
 8 ... can support and provide confidence to police forces  
 9 and other agencies in the disclosure and sharing of  
 10 personal data for crime prevention purposes.

11 "The ICO has always been very clear that data  
 12 protection law should not be a barrier to sharing  
 13 [where] ... it is necessary to protect the public. The  
 14 GDPR and the Data Protection Act ... do not prevent data  
 15 sharing for Law Enforcement purposes. The law provides  
 16 mechanisms to facilitate sharing, but it does require  
 17 organisations to use those mechanisms appropriately.

18 "Organisations should be confident that when asked  
 19 for personal data to assist the police - whether in an  
 20 emergency, or in their ongoing community policing  
 21 activities -- necessary, relevant and proportionate  
 22 information can be disclosed in compliance with the law.  
 23 This can include broader safeguarding schemes to stop  
 24 vulnerable people falling into crime, for example via  
 25 economic deprivation or gang culture."

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1 **THE CHAIR:** Does anybody else have any problems in the room  
 2 with the transcript?

3 **MR BLAKE:** I'm sure that RTS are listening to this and  
 4 perhaps somebody will come in and assist.

5 **THE CHAIR:** Just hold that a sec while we ask somebody to  
 6 come in and sort that out. *(Pause)*

7 I'm sorry, Mr Arnold. It's just that I need to see  
 8 what you're saying and we've got nothing coming in on  
 9 the transcripts, and I think both counsel as well ...

10 Thank you. *(Pause)*

11 **MR BLAKE:** I think we can probably move on whilst that's  
 12 taking place.

13 **THE CHAIR:** Thank you.

14 **MR BLAKE:** I'm just going to read to you a letter that was  
 15 sent to Chief Constables around the country by the ICO  
 16 on 18 December 2019. The URN is WITN0453006. Before  
 17 I do, can you assist us with what the background to that  
 18 letter is?

19 **A.** Yes, in 2019 we were contacted by the Metropolitan  
 20 Police Service flagging at the time that a number of  
 21 police services were describing challenges in data  
 22 sharing and that data protection was quite often cited  
 23 as a perceived or an actual barrier to that. So we were  
 24 very keen to in engage and understand the evidence  
 25 behind those concerns, so the letter that we wrote was

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1 I'm going to go over the page to the second  
 2 paragraph. The letter continues. It says:

3 "As a practical first step, it would be helpful if  
 4 you could send me examples of where data protection law  
 5 has been cited as a barrier to sharing information in an  
 6 actual investigation or type of investigation and the  
 7 impact this has had on the resolution of that  
 8 investigation."

9 I'll just read to you the conclusion that's over the  
 10 page. It says:

11 "In conclusion, I want you to know that I recognise  
 12 the challenges police forces have faced with cultural  
 13 barriers and perceived barriers to data sharing. Safe  
 14 and effective data sharing to save lives and keep people  
 15 safe is essential across the public sector."

16 What was the product of that letter? What were the  
 17 results of that enquiry?

18 **A.** We received responses from all recipients of the letter  
 19 and the outcome was that there weren't specific examples  
 20 of legal barriers to data sharing, but as we inferred  
 21 and implied in the letter, there were a number of  
 22 cultural barriers, very real anxieties and misgivings,  
 23 if you like, concerns about whether data sharing was  
 24 appropriate. So the barriers weren't legal but they  
 25 were cultural and they linked back to kind of sharing --

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1 sorry, training of staff and systems in place. And the  
2 date of that letter is 2019. Not just as a response to  
3 that letter, but to a wider kind of view that we had  
4 that there were cultural barriers to data sharing across  
5 the economy.

6 We produced the Data Sharing Code of Practice in  
7 response to section 121, I think, in the legislation.  
8 That's been in place since 2021 and the data-sharing  
9 hub, the tools and products, have all been produced in  
10 service of that concluding paragraph, really, that we  
11 want to work with and alongside organisations to help  
12 remove the cultural barriers and avoid the focus being  
13 on whether there are legal barriers which we firmly  
14 believe there aren't.

15 **Q.** So am I right to say that since 2019 the ICO has been  
16 essentially putting in an extra effort to try and assist  
17 with data sharing and promotion of data sharing,  
18 particularly in a police context?

19 **A.** Yeah, I mean, our efforts were pretty robust before  
20 that, but the legal duty to produce the Code of Practice  
21 was helpful. The Code of Practice doesn't create new  
22 legal legislation, but it does have weight where  
23 required to take that Code of Practice into account and  
24 so were the courts when considering any cases. So the  
25 Code of Practice is intended to translate the

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1 smooth out the process for doing so by removing that  
2 balancing test, so it ought to smooth up and simplify  
3 the decision-making process.

4 **Q.** So the new basis called recognised legitimate interest  
5 and, in summary, is it right to say that if the police  
6 are asking you for it and they say it's necessary, it  
7 is, in essence, lawful to pass it on to them under that  
8 basis?

9 **A.** Yeah, so if you're content that the police's description  
10 is logical and correct, then yes.

11 **Q.** The new basis, though, doesn't address proactive  
12 information sharing, does it? It only addresses where  
13 the police have specifically requested information from  
14 a data controller?

15 **A.** I think it would still cover where -- it's still  
16 a lawful basis that could be considered by any  
17 organisation. But yes, it's right that it's most often  
18 likely to be triggered by request into the organisation.

19 **Q.** And it doesn't address information sharing by the  
20 police; is that right?

21 **A.** No, that's covered under Part 3 of the Data Protection  
22 Act 2018. There are specific separate arrangements for  
23 processing for Law Enforcement purposes by competent  
24 authorities which includes the police.

25 **Q.** So essentially there is an entirely separate regime for

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1 legislation into practical guidance for sectors, as  
2 I said earlier. So built around that Code, built around  
3 our engagement across the economy with different  
4 sectors, then yes, there's been an increased focus to  
5 our efforts, as I say, underpinned by the Code.

6 **Q.** In terms of the legislation, I think you briefly  
7 explained earlier, that since 2025 there's also been  
8 a change for the lawful basis for providing certain  
9 information to the police. Can you briefly assist us  
10 with what that change is?

11 **A.** Yes, so prior to the Data Use and Access Act last year,  
12 one of the lawful bases for processing was the  
13 legitimate interests of the data controller when weighed  
14 against the rights and freedoms of the individual. Now,  
15 that lawful basis was sufficient to enable data to be  
16 shared for safeguarding, for public protection, but it  
17 did require that balancing test to be conducted. In the  
18 legislation, as passed last year, an additional lawful  
19 basis has been added, called recognised legitimate  
20 interest, where those safeguarding public protection  
21 reasons are now specified in the law as being  
22 legitimate. So there's no longer a need to carry out  
23 that balancing test.

24 So whilst it doesn't necessarily enable additional  
25 data sharing, it does streamline, if you like, and

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1 the police sharing information and, to summarise again  
2 in very broad terms, if information sharing is necessary  
3 for the performance of their policing task, then they  
4 can share that information?

5 **A.** Yes, those provisions under the DPA 18 part 3 are  
6 intended to balance the public's right to protection  
7 with the police's right to or ability, sorry, to perform  
8 their legitimate Law Enforcement duties.

9 **Q.** So if there is a genuine policing purpose and it's  
10 necessary to share information with, for example,  
11 a healthcare provider or a university, it can be shared  
12 by the police?

13 **A.** Yes, yeah. Those provisions are intended to enable that  
14 to happen.

15 **Q.** Thank you. You've mentioned the Code of Practice and  
16 I'm going to read out a section from the Code of  
17 Practice. Can we please look at WITN0453002. I'm just  
18 going to read to you from pages 68 and 69 just one  
19 paragraph. This section falls within the part of the  
20 Code that addresses Law Enforcement processing. So part  
21 3, as you've said. And there's an introduction at the  
22 bottom of this page. And it says:

23 "There are compelling reasons why data sharing is  
24 needed for Law Enforcement purposes. We are aware that  
25 sometimes organisations are hesitant about data sharing

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1 in this context. However, we emphasise that data  
2 protection law does not prevent appropriate data sharing  
3 when it is necessary to protect the public, to support  
4 ongoing policing activities, or in an emergency, for  
5 example."

6 This is in a specific context, as I said, at the Law  
7 Enforcement Part 3 of the Data Protection Act. But in  
8 essence, that really crystallises and encapsulates the  
9 guidance that should apply to all those who share  
10 information with the police.

11 **A.** Yes, that's right. As I said earlier, the other Data  
12 Protection Principles apply to that data before and  
13 post-sharing, so not sharing more information than is  
14 necessary et cetera, but yes, those principles that in  
15 emergency situations for public protection, then yes,  
16 we're clear in as many documents as we can be clear in  
17 that the law is not a barrier to that data sharing.

18 **Q.** For you average police constable, for example, or  
19 healthcare provider or somebody in an educational  
20 setting, if they bear in mind that data protection law  
21 doesn't prevent appropriate data sharing when it's  
22 necessary to protect the public to support ongoing  
23 police activities, or in an emergency, that's quite  
24 a useful guide; would you agree with that?

25 **A.** That's right, but I'd also expand on that and say, as

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1 into a one-page piece of guidance?

2 **A.** Potentially. I think the point I draw back to, though,  
3 is the one I made around culture and leadership across  
4 the sectors, that giving people those simple kind of  
5 tools, it's also, as you said before, often resources  
6 and capacity play a part in people's minds when quite  
7 often the data-sharing option is the more  
8 resource-intensive option, to share information requires  
9 something to be done; not to share information doesn't.  
10 And I don't say that as any kind of criticism; I say it  
11 as a legitimate acknowledgement of some of the pressures  
12 in the frontline of policing or healthcare.

13 And I think, as I said before, it's not just whether  
14 the law enables this; it's about how do we work  
15 together, be that the government, the regulator, and the  
16 sectors involved, to make sure that people on the  
17 frontline don't just have the tools but they also have  
18 the support, the training, and the systems in place to  
19 enable them to make the right decision when working  
20 under pressure.

21 **Q.** Thank you. I'm going to move on to a related topic, and  
22 that is ICO enforcement action. You've addressed in  
23 your witness statement certain enforcement action that  
24 the ICO has taken in respect of, say, the policing  
25 authorities. You've highlighted I think three examples.

19

1 I said earlier, all of those sectors have really  
2 competent and capable Information Governance and Data  
3 Protection Officers working within them who are also  
4 a first port of call for any clarification on these  
5 points, and the law is specific in requiring those Data  
6 Protection Officers to be in post for that very purpose.

7 So the law doesn't expect every frontline member of  
8 staff to become an expert in the legislation, and  
9 I think that's a really key point: that it's the  
10 profession that sits within and around these  
11 organisations that are there to help them to apply the  
12 legislation and to protect data and indeed people is  
13 a really key part of the infrastructure and the  
14 ecosystem.

15 **Q.** I mean, the difficulty might be that, you know, if  
16 you're a police constable on the beat or something or  
17 you're at the front desk and you feel a need to share  
18 information, it's an extra step to phone up a Data  
19 Protection Officer and find out if you can share that  
20 information. It may be helpful and it may be  
21 a consideration in due course that simple guidance could  
22 be provided to those who operate on the frontline to  
23 assist them.

24 The paragraph that I've just read, is that kind of  
25 a simple guide, something that could be crystallised

18

1 The first is in 2018, the Gangs Matrix example, where  
2 there was a large database of gang members and some who  
3 were suspected, some who were in fact gang members, and  
4 that included, for example, home addresses. And the ICO  
5 found that the matrix didn't fairly distinguish between  
6 those who were and were not gang members and also that  
7 it had been shared too widely; is that right?

8 **A.** Yeah, and that's a good example of all those other  
9 principles I talked about coming into play in any  
10 data-sharing scenario.

11 **Q.** Linked to that, there was also a fine in respect of the  
12 London borough of Newham. Their youth offending team  
13 had inadvertently shared an unredacted version of that  
14 spreadsheet to a wider group, including those outside of  
15 the immediate policing or similar authorities. It was  
16 something called the Tactical Gangs Meeting and there  
17 was a relatively wide distribution list.

18 So again, are these examples where there is the  
19 sharing of a vast amount of information outside of  
20 a policing or healthcare context?

21 **A.** Yeah, and they often speak back to that necessary and  
22 proportionate point I made earlier.

23 **Q.** Another example you gave was in 2023, a reprimand for  
24 the Police Service of Northern Ireland who had been  
25 sharing criminal data with the United States Department

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1 for Homeland Security outside of its established  
2 process. They used unsecured emails and the data  
3 included, for example, biometric data.

4 So, again, this isn't a Health Service context; this  
5 is an example of sharing outside of the country with  
6 a foreign government sensitive information.

7 **A.** That's right, yeah.

8 **Q.** Then a further example you've given, 2024, Dover Harbour  
9 Board and Kent Police were reprimanded for their use of  
10 social media to distribute information. So there was  
11 sensitive information going through WhatsApp and  
12 Telegram; is that right?

13 **A.** That's right, yes.

14 **Q.** So through your research for the purposes of your  
15 witness statement, is it right to say that you have  
16 found no evidence of the ICO taking regulatory action in  
17 respect of information shared in respect of  
18 an individual case between the police and health  
19 authorities?

20 **A.** That's correct, yes.

21 **Q.** And between, for example, the police and a university or  
22 vice versa in respect of an individual student, the  
23 provision of information to the police via university or  
24 the provision of information the other way round, again,  
25 you haven't found a recorded case of the ICO taking

21

1 ICO to make clear that very message?

2 **A.** There's always more that any organisation could do.  
3 I think our focus on, as I said before, on addressing  
4 this at a cultural level and making sure organisations  
5 have the right systems, the right approach, the right  
6 leadership in place and that they are bringing about --  
7 when I talk about the cultural change I don't mean to  
8 simplify that either; it is challenging. On the one  
9 hand you want your staff to protect data, to not share  
10 it, when not sharing is the right thing to do. Then you  
11 want them to almost instinctively understand when  
12 sharing the data is the right thing to do to protect  
13 people, and to protect and detect crime.

14 So it is a difficult balance that organisations are  
15 trying to strike when training their staff. They don't  
16 want poor information governance practices because that  
17 leads to other cultural issues, but data sharing is that  
18 one element where there's a real fine balance, as I say.  
19 So we will continue to work with those organisations,  
20 we'll continue to lean in to our Code and our guidance,  
21 we'll continue to dispel the myths as clearly and openly  
22 and loudly as we possibly can and we will continue to  
23 strive to send the right dissuasive measures through our  
24 regulatory action.

25 **Q.** I'm going to move on to universities and also children.

23

1 enforcement action in those circumstances?

2 **A.** That's right, not in terms of formal action in either of  
3 those cases, although I'm sure there will have been  
4 examples going back over years where we've had concerns  
5 raised with us, where we've had requests for advice from  
6 those organisations as to how to effect that data  
7 sharing responsibly. So we will have had lots of  
8 involvement in those kind of activities but no is the  
9 answer to whether we've brought any formal enforcement  
10 action in those two scenarios.

11 **Q.** In essence, is it really, as you've said earlier,  
12 an issue with perception: that there is a fear that  
13 people will be the subject of enforcement action, when  
14 in reality, there are no recorded examples in those  
15 kinds of situations?

16 **A.** Yes, and we've gone further, we've said very clearly  
17 that if data is shared in the scenarios you've described  
18 and it's necessary and proportionate and done in good  
19 faith then people do not need to fear regulatory action  
20 if their reason for doing it was to safeguard a child,  
21 to protect the public in good faith.

22 So we're not a regulator that is trying to penalise  
23 organisations for acting in good faith and trying to do  
24 the right thing when the purpose is public protection.

25 **Q.** Is there anything more that you think can be done by the

22

1 I'm going to ask you about another piece of information  
2 and that's called "Sharing personal data in an emergency  
3 - a guide for universities and colleges", and we can  
4 find that at WITN0453012. This is guidance produced for  
5 colleges and universities. Can you assist us briefly  
6 with the background to this particular document?

7 **A.** It was borne out. As I said earlier, we produced the  
8 data-sharing code but we then wanted to respond to  
9 specific use cases across the economy. So to produce  
10 specific factsheets, checklists, toolkits, to enable  
11 individual sectors to really bring that Code to life for  
12 themselves. So that's part of the background to this,  
13 in addition to a general increase in kind of  
14 safeguarding issues within the education sector over  
15 recent years. So this was a question and issue that was  
16 brought to us and raised with us on a more frequent  
17 basis. So we recognised that a regulatory response in  
18 the form of a hopefully helpful guidance note and  
19 factsheet would be proportionate.

20 **Q.** I'll just read you two paragraphs from this particular  
21 document. It says:

22 "We know that universities and colleges work hard to  
23 provide support to students who are struggling. That  
24 means that universities and colleges often have to  
25 handle sensitive personal information about them. And

24

1 we are aware that, sometimes, universities and colleges  
2 are hesitant to share students' personal data in an  
3 urgent or emergency situation, citing data protection as  
4 the problem. That should not be the case.

5 "Put simply, university and college staff should do  
6 whatever is necessary and proportionate to protect  
7 someone's life. Data protection law allows  
8 organisations to share personal data in an urgent or  
9 emergency situation, including to help them prevent loss  
10 of life or serious physical, emotional, or mental harm."

11 Am I right to say that this guidance is about the  
12 university sharing information; it's not about, for  
13 example, the police or healthcare providers sharing  
14 information with the university?

15 **A.** That's right. It's a note specifically for the  
16 universities.

17 **Q.** Although ultimately it's much the same issue, isn't it:  
18 that they should do what is necessary and proportionate  
19 to protect somebody's life?

20 **A.** Yes, but, as I say, we want to enable them to do that  
21 with confidence. One of the words you would add in the  
22 early part of that is "hesitancy". I don't think  
23 hesitancy is necessarily the problem. Being hesitant,  
24 being thoughtful, about what you're doing when it comes  
25 to data sharing is vital. What people need is then the

25

1 **A.** Yeah, there was, through lots of our engagement across  
2 the sector, it was quite clear there was a real and  
3 understandable, as I say, hesitancy when it comes to  
4 sharing information about children. We can all, I'm  
5 sure, think and imagine scenarios where it wouldn't be  
6 appropriate to share information about children. So  
7 this is about really helping those organisations when  
8 they identify a clear safeguarding and protection risk,  
9 having the confidence that they know how to share data  
10 where it's necessary, how to do it proportionately and  
11 responsibly. And so again, we wanted to make sure that  
12 we were speaking directly to those professionals in  
13 those sectors, rather than expecting them to interpret  
14 a broader piece of legislation or indeed Code of  
15 Practice.

16 **Q.** Now there's quite a lot of materials addressing children  
17 or universities and colleges, possibly as a result of  
18 inquests and other criticisms in the courts.

19 Do you think enough attention has been paid to cases  
20 such as the present? So that is risks posed by those  
21 with mental health conditions, or more broadly in  
22 respect of sharing information that relates to people  
23 who pose a risk to others?

24 **A.** I guess there's never enough that can be done to bring  
25 attention to those cases, and the reason we're here

27

1 confidence and the systems and the infrastructure around  
2 them to enable them to do that without losing sleep at  
3 night themselves as to whether they've done the right or  
4 wrong thing.

5 As I said before, it's about building the right kind  
6 of data-sharing culture in addition to the guidance.  
7 I'm sure when those words read out, as you did, there  
8 will be many people who work in those sectors who will  
9 think well: it's not as easy as that. And I agree.  
10 That's why our focus is on helping organisations build  
11 the right kind of data protection and data-sharing  
12 culture that gets the balance right.

13 **Q.** You've also provided the Inquiry with something called  
14 a ten step guide to sharing information to safeguarding  
15 children. That's WITN0453011.

16 This isn't about universities, I think it defines  
17 children as persons under the age of 18; is that right?

18 **A.** That's right, yeah.

19 **Q.** I'll just read to you very briefly from that. It says:

20 "This is a 10 step guide on data protection  
21 considerations when sharing personal information for  
22 child safeguarding purposes."

23 Essentially, it's aimed at safeguarding children.

24 Was that another particular problem that has been  
25 identified by the ICO?

26

1 today is because of one of those cases and they are  
2 acutely harrowing and challenging, and we should all,  
3 whether we be regulators, governments, anybody operating  
4 in the sector, we should all view inquiries like this as  
5 an opportunity to see what more we can do to mitigate  
6 the risk further and to build safe practices across the  
7 sectors.

8 **Q.** Is it something the ICO is currently thinking of in  
9 respect of further guidance for police or healthcare  
10 authorities?

11 **A.** It's not specifically in our guidance pipeline, I think  
12 as the team would call it, but it's something we're  
13 always considering. Where -- as a regulator, we have a  
14 number of opportunities to intervene and guidance is  
15 a really important and vital one, as is engagement  
16 across the sector. So we're always looking for new and  
17 emerging risks and how best and most proportionately to  
18 tackle them, so I am sure we will reflect on any advice  
19 from this Inquiry as to whether there's more we can do  
20 as well as others.

21 **Q.** I'm going to move on to data-sharing agreements. You've  
22 addressed that within your witness statement at  
23 paragraph 46. You say the ICO encourages "formal  
24 data-sharing agreements where regular or large-scale  
25 sharing takes place".

28

1 Police forces, as we've heard, are separated out  
2 geographically; NHS Trusts, again separated out  
3 geographically; universities are obviously all separate  
4 entities. What is the ICO's position on encouraging  
5 national information-sharing agreements?

6 **A.** I think the key is partly in the framing of your  
7 question. The organisations are separate legal entities  
8 and therefore they have separate accountabilities in  
9 data protection law for the arrangements they put in  
10 place. So I think anything that enables greater  
11 consistency and data-sharing agreements in the way data  
12 protection impact assessments are conducted, so that  
13 common practices are established and learnt and take  
14 hold is really important.

15 I don't know how practical it would be to think  
16 about national data-sharing agreements if what you mean  
17 by that is kind of between all police forces  
18 collectively, because they will still have individual  
19 legal responsibilities within there.

20 But, as I say, I think making sure -- seeing what  
21 can be done to ensure that data-sharing agreements to be  
22 more readily developed and readily deployed and still be  
23 effective and proportionate in the circumstances is  
24 potentially beneficial.

25 **Q.** So are we to understand that unless the police was a  
29

1 professionals working on the frontline.

2 **Q.** Then my final topic is data breaches in the case of the  
3 victims of VC's attack. There may well be cases that  
4 the ICO has to consider in due course. I am not going  
5 to ask you about the detail of specific complaints.  
6 You've said in your witness statement you have received  
7 reports relating to potential unlawful access to medical  
8 records for six patients who were involved in the  
9 Nottingham attacks, and am I right to say that those are  
10 currently being investigated by the data controllers and  
11 only at that point will the ICO get involved if  
12 necessary?

13 **A.** That's right, in those kind of scenarios where the  
14 incident occurs within an employment setting, then we --  
15 our position is to expect the employer to conduct their  
16 workplace investigation to confirm and determine what  
17 happened, and then, if a referral to us is necessary,  
18 then we will consider that at that point.

19 **Q.** In respect of the records of the deceased, am I right to  
20 say that that would be outside of the protection of the  
21 Data Protection Act, because that only relates to living  
22 individuals?

23 **A.** That's correct, yes.

24 **Q.** But in respect of the relatives of the deceased, insofar  
25 as, for example, records of the deceased contain

31

1 separate legal, standalone legal entity and was itself  
2 a single data controller, there couldn't in fact be  
3 a single data-sharing agreement with the police?  
4 **A.** I think that question will probably need to be explored  
5 in great detail to understand how -- whether the risk  
6 I described was fundamental or one that could be tackled  
7 through the way the agreement or agreements were  
8 developed, but, as I say, my instinctive response is the  
9 key factor here would be that each police authority,  
10 each NHS Trust, each legal entity in the system, does  
11 have individual and separate legal responsibilities, so  
12 any data-sharing framework would need to your honour and  
13 allow each legal entity to fulfil those  
14 responsibilities.

15 I guess inherent in your question and my answer is  
16 a kind of broader data-sharing challenge: as these  
17 services are delivered through more diverse  
18 organisations, more public private partnerships, the  
19 data-sharing landscapes becomes more inherent complex,  
20 so the data-sharing agreement landscape becomes more  
21 complex as a result. But, as I say, anything that can  
22 be done to appropriately, to bring more appropriate  
23 consistency to both the data protection impact  
24 assessment and the data-sharing agreement arrangements  
25 I'm sure would be beneficial to, as I say, the

30

1 personal information about their family members or, in  
2 relation to survivors, those would be subjects that in  
3 theory you could investigate?

4 **A.** Yes, they would. That information would be within the  
5 scope of the data protection legal framework.

6 **Q.** In terms of somebody who is deceased, it may be, for  
7 example, computer misuse and a matter for the police,  
8 but that's outside of the ICO's remit?

9 **A.** That's right, yes. Just because the data protection  
10 legal framework doesn't include a deceased person's  
11 information, that doesn't mean that that information  
12 isn't still expected to be held confidentially, but  
13 there's other legislation and other offences that cover  
14 that.

15 **Q.** This isn't the only case where there are serious  
16 allegations of inappropriately accessing the records of  
17 those who have died and also those who have survived  
18 significant attacks. Read recently about the Southport  
19 case. Is there a gap in multi-victim cases, so those  
20 where there are a combination of, for example, deceased  
21 and also survivors in respect of the appropriate  
22 authority to address the inappropriate accessing of  
23 medical information?

24 **A.** I'm not sure about that from a legal framework point of  
25 view but I do think it's important, as I said earlier,

32

1 about culture. What we are -- what we do -- what does  
 2 seem to be happening more often, which is incredibly  
 3 disturbing, is where an incident has a public profile,  
 4 then, I don't know, there's a temptation, if you've got  
 5 access to records about that incident, that is gaining  
 6 public profile, to -- your curiosity gets the better of  
 7 people and they look at those records. They wouldn't  
 8 normally look at -- they wouldn't be doing that normally  
 9 so there's something about -- I wonder whether there's  
 10 something about the public profile of certain cases that  
 11 is causing people to put their usual professionalism to  
 12 one side and curiosity gets the better of them. And I  
 13 don't say that to diminish or downplay the significance,  
 14 ie, what we have seen in some areas is where authorities  
 15 recognise that an incident is likely to gain a public  
 16 profile, what has been very effective is where those  
 17 authorities immediately send communications to all their  
 18 staff reminding them of their obligations, reminding  
 19 them that they are not entitled to view records -- even  
 20 though they have practically got the access to the  
 21 systems, they are not entitled to view the records if  
 22 they're not directly involved in the care or in the  
 23 case. And those simple leadership and communication  
 24 mechanisms have been very effective in preventing the  
 25 kind of incidents that we've seen reported of late.

33

#### Questioned by MS PATRY

1 **MS PATRY:** Mr Arnold, I'm Ms Patry, I ask questions on  
 2 behalf of the University of Nottingham, very briefly  
 3 because I'm very grateful to Mr Blake, who has already  
 4 asked you some of the questions I was going to ask you.

5 You were taken to the guidance on information  
 6 sharing for a wide range of people who work with  
 7 children, and I think you accepted that that guidance  
 8 only applied to children and young people under the age  
 9 of 18 and therefore doesn't apply to universities; is  
 10 that fair?  
 11

12 **A.** Well, it was written for -- specifically pointed at  
 13 children, but the principles in it aren't -- there isn't  
 14 a legal -- well, the principles in it apply more  
 15 broadly.

16 As I said, the purpose of our guidance hub is to try  
 17 to tailor the guidance to particular sectors, and  
 18 that -- but I wouldn't draw an explicit distinction  
 19 between that guidance and those who are kind of 16 to  
 20 18, or 18 or over. Many of the principles will hold  
 21 true if the reason for data sharing is to save life, to  
 22 protect people in emergency situations.

23 As I said before, the law is very clear, at whatever  
 24 age the data sharing applies to, that those provisions  
 25 are still central, as I mentioned earlier.

35

1 So I'm not dismissing whether there's potential for  
 2 a greater join-up in terms of the kind of legal  
 3 obligations and legal powers, but I think this -- the  
 4 root cause of the kind of problem you're describing is  
 5 again comes back to that kind of cultural and leadership  
 6 point and it's -- I think there are practical measures  
 7 within organisations that they can take to significantly  
 8 mitigate and reduce the risk of these terrible incidents  
 9 happening.

10 **Q.** And is there any role for the ICO in respect of that,  
 11 whether it be through further guidance or promotion of  
 12 that approach?

13 **A.** Yeah, I think we can certainly promote those kind of  
 14 practices. We're seeing evidence of them emerging right  
 15 now. They seem to be effective. If they are effective,  
 16 then we would certainly point to them in our guidance  
 17 and advocate for those methods as a way of, as I say,  
 18 building the responsible data protection culture within  
 19 an organisation.

20 **MR BLAKE:** Thank you very much, Mr Arnold. I don't have any  
 21 questions. There are possibly some from Core  
 22 Participants? No?

23 **THE CHAIR:** Yes.

24 **MR BLAKE:** Oh, there are some from the University.

25 **THE CHAIR:** Yes, Ms Patry.

34

1 **Q.** Thank you. In terms of specific guidance, you've  
 2 already been taken to the summary guidance "Sharing  
 3 Personal Information in an Emergency: a Guide for  
 4 Universities and Colleges" and we don't need to display  
 5 that on screen again, but that, as Mr Blake, I think,  
 6 alluded to in his questions, provides limited guidance  
 7 in that it's only relevant in emergency situations, and  
 8 he read from it, defined as preventing "loss of life ...  
 9 or limb or serious physical, [or] emotional harm ..."  
 10 and it also only applies to information sharing by  
 11 a university as opposed to sharing with a university.

12 So the question I have for you is whether the ICO  
 13 would be prepared to work with the University and the  
 14 higher education sector as a whole to provide further  
 15 detailed guidance or toolkits, as I think they were  
 16 described, which would provide guidance on a range of  
 17 non-emergency situations where a university is asked to  
 18 share information.

19 **A.** We would certainly be happy to engage in and see what  
 20 might be beneficial or what might be helpful in the  
 21 circumstances.

22 As I say, many of those guidance tools and products  
 23 are responses to specific risks and asks from within the  
 24 sector. They are not intended to limit the scope of the  
 25 legislation or indeed our broader Code of Practice, but

36

1 very happy, as I say, to discuss with the sector what  
2 may be helpful, either in promotion of what's already  
3 there or, if further guidance would be beneficial, how  
4 we might assist with that.

5 **Q.** That's incredibly helpful. Can I ask you one final  
6 question which is this, a more generic question: even if  
7 the law is clear, do you accept that information-sharing  
8 guidance or toolkits are crucial because one of the  
9 purposes of such guidance can then be, for example, that  
10 university can share that guidance or that toolkit  
11 guidance with relevant parties in order to either ask  
12 for information or to explain why a university has made  
13 a particular decision around information sharing?

14 So it's not just to clarify the law for people who  
15 might be using it on the ground, but it also helps  
16 because you can explain a decision a university has  
17 made?

18 **A.** Absolutely. I mean, our guidance is shared around the  
19 world. It's a vital regulatory tool. It's not just to  
20 clarify the law; it is there to be shared. It is there  
21 to enable conversations and discussions and it is able  
22 to bring the law which is inherently technical to life  
23 in a hopefully practical way that organisations and  
24 members of the public can understand and engage with  
25 more easily.

37

1 draw out of that some specific case studies and examples  
2 as there are some in there already, but we're always  
3 looking for more meaningful, practical, tangible  
4 examples that, as I say, will bring this to life and  
5 help those on the frontline with more tools and help us  
6 operate within the kind of broader ecosystem and to  
7 influence the kind of change and build the confidence  
8 and trust in data sharing that's needed.

9 **THE CHAIR:** Because I think that what's necessary is some  
10 guidance on effectively closing the gaps, ensuring that  
11 there's a network, a known network of information,  
12 methods of information sharing, in some situations.

13 **A.** Yeah.

14 **THE CHAIR:** I don't know whether your updating of various  
15 pieces of guidance are covering those sort of issues.

16 **A.** Well, we're certainly happy to consider any  
17 recommendations here or any broader conversations, as  
18 I say, within the sector. We're in no doubt that the  
19 law isn't a barrier, but there's a whole lot of cultural  
20 and system leadership points that will -- that are  
21 needed -- and they're all needed to work together. We  
22 have a really key part to play and so does our guidance,  
23 but we're very keen to do whatever we can to continue to  
24 build confidence, to build trust in what I like to call  
25 responsible data sharing.

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1 **MS PATRY:** Thank you.

2 Thank you very much, those are my questions.

3 **Questioned by THE CHAIR**

4 **THE CHAIR:** Thank you.

5 I just wanted to ask about the guidance and, as  
6 Ms Patry has just pointed out, that in relation to the  
7 guide for universities and colleges, it really does just  
8 deal with emergency. Would you consider it helpful to  
9 do some guidance about interaction between different  
10 organisations? So for example, university and the  
11 police, police and the Health Authority, the Health  
12 Authority and the local council, the local council and  
13 all of those organisations? Because what we have in  
14 this case are, in effect, four large organisations of  
15 that kind and within the health sector, it's not only  
16 the Foundation Trust but also the private hospitals  
17 which are part of a relationship that they have. So  
18 again, data sharing between a private organisation and  
19 the Foundation Trust as governed by the DPA and the  
20 GDPR. So multiple organisations. Has the ICO  
21 considered doing, in effect, some guidance on how that  
22 would work, and passing on information?

23 **A.** We can certainly look at that, Chair, yeah. I mean, the  
24 Code of Practice is intended to apply to kind of those  
25 broad networks and relationships but we can certainly

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1 **THE CHAIR:** Thank you very much, that's very helpful.

2 **THE WITNESS:** No problem.

3 **THE CHAIR:** Mr Blake, I think we'll take a 5-minute break  
4 before we move on to the next witness.

5 **MR BLAKE:** Absolutely, yes.

6 **THE CHAIR:** Thank you.

7 (10.56 am)

8 (A short break)

9 (11.01 am)

10 **MR BLAKE:** Please can I call Brian Bussey.

11 **THE CHAIR:** Yes.

12 **BRIAN BUSSEY (sworn)**

13 **Questioned by MR BLAKE K I CAN**

14 **MR BLAKE:** Mr Bussey, you've given a witness statement dated  
15 14 April 2026 and that has a URN of WITN0438001. Is  
16 that statement true to the best of your knowledge and  
17 belief?

18 **A.** Yes, it is.

19 **Q.** You are the Neighbourhood Safety Operations Manager for  
20 Nottingham City Council; is that right?

21 **A.** That's correct.

22 **Q.** You've been in that position since 2017?

23 **A.** Correct.

24 **Q.** You've said in your witness statement you are  
25 responsible for the CCTV function. Can you assist us

40

1 with what that means?

2 **A.** That's one of my elements. I, also, I do all of the  
3 security for the City Council which includes guardian,  
4 response, and CCTV and alarm receiving centre, so we  
5 have a control room in Woodlands where we monitor 288  
6 live CCTV cameras and multiple other cameras including  
7 car parks, housing, and -- yeah, that's it.

8 **Q.** We might in due course see a reference to a CCTV  
9 Manager, do you consider yourself to be the CCTV  
10 Manager?

11 **A.** No, I have a CCTV Manager that primarily is -- he looks  
12 after the control room, I look after -- he started  
13 reporting to me.

14 **Q.** So you manage those within the CCTV room --

15 **A.** I do.

16 **Q.** -- but are not technically referred to as the CCTV  
17 manager?

18 **A.** That's correct.

19 **Q.** Does your role involve liaising with the police in cases  
20 where CCTV may be relevant to offending?

21 **A.** Not necessarily, no. That would be the control room  
22 manager and the media team who would really deal with  
23 that.

24 **Q.** In terms of that team, is it right to say that they  
25 provide real time assistance to the police, so, for

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1 a particular time, if I had a question about that, would  
2 you be an appropriate person to ask?

3 **A.** Absolutely, yes.

4 **Q.** Could I please bring up on screen INQY0000032, please?

5 This is Rule 9 request that was sent by the Inquiry  
6 to the Chief Executive of Nottingham City Council in  
7 October 2005, and I'd just like to read to you a few  
8 questions from that. We can see there, this is the  
9 annex with the questions and it says in that first  
10 italicised paragraph:

11 "Please ensure that all relevant times and dates are  
12 included, and exhibit documents where relevant."

13 And it addresses CCTV coverage in Nottingham. So if  
14 we scroll down we can see, for example, question 3:

15 "What is the role of Nottingham City Council in  
16 respect of CCTV coverage of incidents arising in the  
17 city?"

18 And then it goes on to address involvement in  
19 matters relating to VC, and it says, for example:

20 "What was the first involvement ... in respect of  
21 the attacks ...?"

22 "What ... information was provided ... by the police  
23 ...?"

24 "What, if any, assistance was provided to the police  
25 ...?"

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1 example, they proactively look to see whether offending  
2 is taking place, but they also listen to police radios  
3 and assist in that way?

4 **A.** That is correct. We have access to the radio system and  
5 we can also put live images onto HQ, which is the police  
6 headquarters, should they request.

7 **Q.** In terms of patching through video to the police  
8 headquarters, how many cameras can you patch through at  
9 one time?

10 **A.** Six.

11 **Q.** Six?

12 **A.** Yes.

13 **Q.** You also provide evidence to the police for use, in, for  
14 example, criminal prosecutions?

15 **A.** Yes, we do, yes.

16 **Q.** Do you perform a role in that respect?

17 **A.** I don't, only in so much as when an audit is conducted,  
18 I make sure that all the paperwork is correct.

19 **Q.** How often does the council liaise with the police in  
20 respect of those kinds of things that we've just been  
21 talking about?

22 **A.** I would think 80% of the media team, I have two people  
23 work in media. 80% of the work they do will be for the  
24 police, around about 70, 80 enquiries a week.

25 **Q.** In terms of whether there were technical issues at

42

1 "What, if any, assistance was provided to the police  
2 in respect of the subsequent investigation and  
3 prosecution ...?"

4 Then there's a section addressing issues arising.  
5 Over the page.

6 "What, if any, issues arose in respect of  
7 communication with the police ...?"

8 And it's really paragraph 11 I'd like to focus on:

9 "What, if any, issues arose in respect of the  
10 sufficiency of coverage of Nottingham city by CCTV? If  
11 and insofar as any issues have been identified what, if  
12 any, actions have been taken to address the relevant  
13 issues?"

14 Are these requests that you saw prior to, say, March  
15 or April of this year?

16 **A.** No.

17 **Q.** Were they questions that you were aware of having been  
18 asked by the Inquiry?

19 **A.** No, when the -- when I received this, this is the first  
20 time I was notified.

21 **Q.** Were you aware of any questions having been asked by the  
22 Inquiry about CCTV coverage, prior to March, April this  
23 year?

24 **A.** No.

25 **Q.** Looking at that question 11 now, that is a question that

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1 you have information on, isn't it?

2 **A.** It is, yes.

3 **Q.** Why, so far as you're aware, was the information that

4 you have now provided to the Inquiry not provided to the

5 Inquiry?

6 **A.** It was a misunderstanding of me on the question itself.

7 I believe the question was asking was there sufficient

8 coverage in the area? And my answer was yes, we would

9 like more, but it was as adequate as you would get in

10 any other city. It wasn't about any issues in

11 particular CCTV, I misunderstood the question.

12 **Q.** I mean, if we look over the page there's a final

13 question at 14:

14 "Are there any other matters that you wish to draw

15 to the attention of the Chair?"

16 Looking back at this request and the information you

17 have now provided to the Inquiry, do you accept that it

18 should, in fact, have been provided as a result of this

19 earlier request in October 2025?

20 **A.** Now I understand the question, yes.

21 **Q.** Today is your opportunity to give evidence in respect of

22 the CCTV and its operation on the relevant evening. Are

23 you aware of any other information that isn't in your

24 witness statement or in the emails that you've provided

25 that raises issues as to the CCTV coverage on 12 and

45

1 called Advancis. Can you assist us with what roles

2 those two companies play?

3 **A.** Absolutely. We needed a new system to record and to

4 move the cameras. The existing one was out of contract.

5 We went out to tender, TIS were our -- they are

6 our maintenance and service provider, so they were the

7 ones who teamed up with Advancis and put the tender

8 process in. They were accepted. And Advancis, they are

9 the people who own WinGuard which is the PCN system that

10 we utilise.

11 **Q.** Thank you. So one of them is the provider of the

12 physical equipment and the other is an ongoing contract?

13 **A.** It is, yes. You're not allowed to go to the provider

14 directly, you have to go to the incumbent, which is TIS.

15 **Q.** Thank you. Can we bring up on screen your witness

16 statement, it's page 2, paragraph 11.

17 I'm just going to read that out. You say:

18 "Unfortunately, like many software upgrades, there

19 are integrated problems which we were encountering, on

20 the day of the incident I believe there was a problem

21 between our operating system and the cameras mainly in

22 the Radford area. It manifested itself in the control

23 of the cameras themselves -- the 'PTZs' function. This

24 means [that] there was a fault with the pan, tilt and

25 zoom functions of some cameras. Movement in the cameras

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1 13 June 2023, whether it be issues with the cameras

2 themselves, issue with being able to see somebody's

3 movements across the streets, or something else?

4 **A.** Yes, I am aware of that, yes.

5 **Q.** Is there some further information that hasn't been set

6 out in your information?

7 **A.** Oh, sorry, not further, no.

8 **Q.** So you're not aware of any further issues?

9 **A.** Not aware of any, no.

10 **Q.** Let's move on, then, to the night itself and your

11 involvement. You weren't working on, I think, the night

12 of the attack. Can you assist us with what your first

13 involvement was?

14 **A.** My first involvement would have been a telephone call

15 from the control room to say there'd been a major

16 incident. From then, I made my way into the office.

17 I obviously wanted to go downstairs to make sure that

18 the staff were okay and the police were being looked

19 after and that everything was in order.

20 **Q.** A new system, CCTV system, had been installed in

21 September 2022. You've explained in your witness

22 statement that the council had a contract with a company

23 called TIS --

24 **A.** Yes.

25 **Q.** -- and that they were ordered from another company

46

1 could be delayed or erratic, the cause at [the] time

2 were unknown."

3 Can you give us an indication of the numbers of

4 cameras that may have been affected by this issue?

5 **A.** The number of cameras was nine on that particular day.

6 I did not know at that time how many it was, but there

7 were nine that were affected.

8 **Q.** So nine cameras affected. When you say "affected", they

9 had difficulties specifically with the pan, tilt and

10 zoom functions?

11 **A.** That's correct. They were recording and you could see

12 images live, but the direction of the camera was not

13 moving in the way that the operators were wanting them

14 to.

15 **Q.** When you say moving in the direction, is that where the

16 operator sees a specific image and uses a control to

17 move the camera or does it also affect potentially the

18 ordinary spanning of the local environment by --

19 **A.** It would be both. As soon as you tried to take over

20 control of the camera and it was moving erratically, ie,

21 moving up or down or left or right, then that's the

22 image that you actually see.

23 **Q.** Were those nine cameras in the Radford area?

24 **A.** Yes, all of them, yes.

25 **Q.** Can we please bring up on screen RLIT000043, please.

48

1 This a map which identifies Nottingham City Council  
 2 CCTV cameras, and we can see there the left-hand side is  
 3 the Radford area. There are quite a large number of  
 4 cameras north of Ilkeston Road, which we see there at  
 5 the bottom to of the page. I'm just going to scroll  
 6 through these pages of this particular document, just if  
 7 you're able to assist me with quite what they mean  
 8 because they're filtered in different ways. On the  
 9 left-hand side you can see there's a filter here for  
 10 control room.

11 **A.** Yeah.

12 **Q.** Then if we go over the page, there's a slight change,  
 13 and we have the Woodlands and Woodlands CCTV Control  
 14 Room ticked there, and a smaller number of cameras.

15 Then if we go over the page, please, we see  
 16 Nottingham City Control Centre, there are more cameras,  
 17 more of the blue. Then over the page please, The  
 18 Woodlands, Nottingham City Control Centre, and Woodlands  
 19 CCTV Control Room, that's a larger number.

20 Can you assist us with which one is appropriate in  
 21 terms of the control room that we're talking about?

22 **A.** The public space cameras that we're looking at are the  
 23 one that's indicated in a blue marking. The ones in  
 24 green, they are housing cameras for the high-rise flats.

25 **Q.** Are they viewable from the control room?

49

1 We're going to be extremely embarrassed when the Police  
 2 come calling today which they will and 30% of the  
 3 cameras are not working. I tested a few yesterday and  
 4 although not showing live, they were recording so hope  
 5 that this is the same for all.

6 "Please for my sanity can we have some urgent work  
 7 done on this platform, the morale in the control room is  
 8 at an all-time low and causing major concerns about its  
 9 suitability. I will ... try and explain somehow why the  
 10 cameras are down and I don't know the answer, weather  
 11 being too hot may not go down well."

12 I just want to unpack especially that first  
 13 paragraph. So you say there that the issue is with the  
 14 cameras not connecting, and that you tested a few  
 15 "yesterday", so that will be 12 June, and the ones you  
 16 tested were not showing live. This sounds like a  
 17 separate issue, so it's not about the pan, tilt or zoom  
 18 function, but this is a recording issue or a visibility  
 19 issue; is that right? Or is it something else?

20 **A.** No, they are recording. That was the only way we could  
 21 actually see them. They weren't displaying on the  
 22 monitors in front of me at the time.

23 **Q.** So that is a separate issue to whether they can be  
 24 controlled; it's an issue as to in fact whether the  
 25 person sitting in the control room could see the product

51

1 **A.** Yes, they are.

2 **Q.** So in fact all of the dots we see are viewable from the  
 3 control room?

4 **A.** Yes.

5 **Q.** Thank you. Perhaps we could bring on screen as well, at  
 6 the same time if possible, NGPF0010084. Page 2 of that  
 7 document. This is a document that was put together by  
 8 the police that indicates the known travel by VC on the  
 9 night of the incident. And can you see there that if --  
 10 we see on the right-hand side the green dots, that's  
 11 VC's area of travel. So he was travelling in fact up  
 12 through the Radford area on the night of the attacks.  
 13 And that is the area where those nine cameras had that  
 14 issue; is that right?

15 **A.** That's correct.

16 **Q.** Thank you. Can we please bring on screen WITN0438003.  
 17 I'd like to take you through a series of emails between  
 18 yourself and the CCTV provider on the day that the  
 19 police were investigating, so 13 June. And we'll start,  
 20 please, on page 2. So you say in that very bottom  
 21 email:

22 "Good Morning All

23 "We are dealing with a major incident with the city  
 24 and we still have issues with cameras not connecting.  
 25 I reported this yesterday but the problem persists.

50

1 of those cameras?

2 **A.** Yes.

3 **Q.** Now you've said in your witness statement that 30% of  
 4 the cameras was an exaggeration. I think you said it  
 5 essentially to try to get them to resolve the issue.

6 You've given the figure of nine cameras in respect of  
 7 the pan, tilt or zoom function. How many cameras are we  
 8 talking about here?

9 **A.** 288, so it's like 5%.

10 **Q.** 288 cameras were not showing?

11 **A.** Sorry, nine out of 288.

12 **Q.** So I thought that the nine was the pan, tilt or zoom  
 13 function. Are they the same --

14 **A.** It'll be the same.

15 **Q.** -- that were not showing on the screen?

16 **A.** It was the same cameras, yeah.

17 **Q.** Okay, so they actually had two different problems: one  
 18 was they couldn't be controlled --

19 **A.** One was the day before, the night I was in the Control  
 20 Room. Those cameras came back on, and then subsequently  
 21 now we know there was a fault on the line in Radford  
 22 which caused the movement problems.

23 **Q.** Can you be sure that it's exactly those same nine  
 24 cameras that had both the pan, tilt or zoom issue as  
 25 those that were not showing live?

52

- 1 A. Not one hundred per cent sure.
- 2 Q. So is there a possibility in fact that the ones that  
3 were not showing live were in addition to those nine  
4 issues that you've already identified?
- 5 A. That is a possibility.
- 6 Q. Has any audit been carried out in respect of exactly  
7 which cameras were affected on the night?
- 8 A. It's difficult to do that because when you go and check  
9 them and they're working, it's difficult to find out  
10 which ones were down at the time. You can only do that  
11 by monitoring every single camera. There's 288, and  
12 there was just a small amount that were not working. We  
13 didn't check every single one.
- 14 Q. And would an individual in the control room have been  
15 able to see that on the screen? So would it have been  
16 something that isn't showing on a particular screen, or  
17 not?
- 18 A. Not all cameras are displayed on the wall monitor. The  
19 majority are, so if the cameras are not working they  
20 would know because there'd just be a blank screen.
- 21 Q. So again, is it a possibility that there was at least  
22 one if not more blank screens on the night of the 12th  
23 into the 13th June?
- 24 A. That is a possibility.
- 25 Q. And in fact it's probably quite likely, because you

53

- 1 The log or any cameras that were not working, yes.
- 2 Q. Is that a log that is written, or typed? Or where is  
3 it?
- 4 A. That is a daily log that's kept on a file.
- 5 Q. Physical file?
- 6 A. Yes.
- 7 Q. Electronic file?
- 8 A. Electronic.
- 9 Q. Electronic?
- 10 A. Yes.
- 11 Q. Is there a reason why that hasn't been provided to the  
12 Inquiry?
- 13 A. No.
- 14 Q. Can you provide it to the Inquiry?
- 15 A. I will endeavour.
- 16 Q. When you say "endeavour", is --
- 17 A. I will, yes.
- 18 Q. Thank you.
- 19 I'll just read the top email there. This is  
20 a response, and it says:  
21 "Morning, Brian,  
22 "I'm just on a teams, but will call you shortly,  
23 have the camera/system faults been logged with our  
24 service team? If so, are we on site?  
25 "I will escalate this to our exec and quality team

55

- 1 tested them on 12 June and they weren't showing?
- 2 A. Some.
- 3 Q. Yes. And was it nine on the 12 June or was it something  
4 else?
- 5 A. I don't know exact numbers on 12th June.
- 6 Q. A handful? A couple?
- 7 A. There wasn't many. I couldn't say.
- 8 Q. Is there any system in place to identify each camera  
9 that's affected?
- 10 A. Every day, whilst normally during the quiet hours of the  
11 morning, every camera is checked, physically picked up  
12 and moved, and if there's anything, problems, that'll be  
13 reported the next day.
- 14 Q. So somebody checks 288 cameras every day?
- 15 A. Every day.
- 16 Q. And they make a log somewhere that certain number of  
17 cameras isn't working?
- 18 A. They do do a log, yes.
- 19 Q. So is there in this case a log which identifies which  
20 cameras were not working on 12 or 13 June?
- 21 A. By the time that log would have been made, it might have  
22 been different to the time when I was viewing earlier in  
23 the evening.
- 24 Q. And does a log exist that was created on 12 or 13 June?
- 25 A. I would need to check, but there should be a log, yes.

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- 1 if needs be to get some additional focus on this if it  
2 is required."
- 3 Then I'll take you to a response, that's  
4 NOCC0000249. That's the top of page 1. Your response:  
5 "Multiple calls Nick."  
6 What did you mean by "multiple calls"?
- 7 A. Well, that would be the -- the control room would make  
8 the calls to TIS office which would have been on  
9 out-of-hours at that time, request an engineer. There  
10 was an engineer on site at 9 o'clock, I believe, on the  
11 13th.
- 12 Q. Is that a reference to multiple calls once the police  
13 were on site or multiple calls over a period before then  
14 or something else?
- 15 A. It would have been in the morning.
- 16 Q. So the police arrive, you identify that there is  
17 a problem with one of the cameras at that point, and  
18 multiple calls are made to TIS; is that right?
- 19 A. My understanding, yes.
- 20 Q. Are you aware of multiple calls being made earlier or  
21 noticing that there were a number of cameras not  
22 working?
- 23 A. I asked the on-duty supervisor at the time had the  
24 faults been raised, he said, "Yes".
- 25 Q. So when you, on 12 June, for example, identified those

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1 cameras weren't working, who did you speak to?

2 **A.** Again, I spoke to the supervisor on duty and asked them

3 to make sure that this was recorded and logged.

4 **Q.** Who was the supervisor on duty?

5 **A.** I would need to check. I cannot remember who was

6 working that day.

7 **Q.** Can you assist us with who it's likely to have been?

8 **A.** It's likely to be a gentleman called Greg.

9 **Q.** If we go back then to the chain of emails that's

10 WITN0438003 and we'll look at the emails on page 1. The

11 bottom email says as follows, it says:

12 "We've had a call with Nathan this morning and we

13 were told from an Advancis perspective all was ok. If

14 this is not the case can you let me know and we will

15 jump on any issues".

16 Your response was as follows, you say, if we scroll

17 up:

18 "Morning Allan.

19 "I can assure you all is not OK, cameras are not

20 displaying, moving erratically. We had perfect imagery

21 of the attacker and the bloody camera just moved as we

22 would have captured his face. CID are in here and it's

23 embarrassing".

24 So as we've discussed, there was a time when the

25 police came to obtain evidence for their investigation

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1 repaired itself, it's come back, and the imagery was

2 there. The imagery was there, they could see it, they

3 just couldn't control the camera. At that time I was

4 aware it was only one camera which showed the incident

5 of the arrest.

6 **Q.** So is it your evidence that the cameras that you

7 identified as not working the very day before, by this

8 time, 9.32 on 13 June, all of those cameras had been

9 fixed?

10 **A.** I'm not -- that's what the engineer has said, that there

11 wasn't a problem, everything was okay, hence my response

12 to say, "Well everything is not okay." So it's not --

13 **Q.** One of your complaints was that the cameras aren't

14 displaying, so really the question is: had you carried

15 out any kind of assessment of those previous cameras to

16 establish whether they still were or were not

17 displaying?

18 **A.** So only through me speaking to the agent who utilised

19 the cameras, that the cameras were displaying, they just

20 couldn't focus on what they needed to focus on. It

21 wouldn't move the way they wanted it to move.

22 **Q.** How can you be confident that all of the cameras were

23 displaying at 9.32 on 13 June?

24 **A.** I can't be confident that all of them were. The

25 engineer seemed to say he'd fixed any fault that was

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1 or information for their investigation, you were

2 assisting them, and it was clear that there were cameras

3 not displaying and moving erratically; is that right?

4 **A.** That's correct.

5 **Q.** You've used the word "cameras" rather than "camera" and

6 you've identified two problems: one not displaying and

7 the second moving erratically. So are we to understand

8 from that that it wasn't a single camera but there were

9 more than one cameras not displaying, moving

10 erratically?

11 **A.** No, the cameras were displaying. That was me got that

12 wrong. The camera was displaying; it was just moving

13 erratically.

14 **Q.** When you say the camera was displaying, you've said the

15 day before you checked the cameras and there were a

16 number that weren't displaying. That situation hadn't

17 changed on the 13th.

18 **A.** That's what I'm saying. It can change. The cameras can

19 come back.

20 **Q.** So you had tested the day before and they weren't

21 working?

22 **A.** *(The witness nodded).*

23 **Q.** Did you carry out some sort of audit on the 13th to see

24 whether those same cameras were or weren't working?

25 **A.** No, it would have been the fault on the line that's

58

1 there, and they were displaying. That's why

2 he indicated everything was okay.

3 **Q.** So the engineer had said all is okay, but you don't have

4 any record of anybody having actually checked those ones

5 that you had identified as not working the day before?

6 **A.** No, only from what the engineer has said. We hadn't,

7 no.

8 **Q.** And in respect of moving erratically, what do you mean

9 by moving erratically?

10 **A.** When you tried to move a camera left or right, up or

11 down, it was sort of going anywhere it wanted to, it was

12 aiming to the sky, to the floor, to the left, to the

13 right, nowhere where we wanted it to be.

14 **Q.** So that's when you're actually trying to move that

15 camera.

16 **A.** That's correct.

17 **Q.** I think in your witness statement you've also referred

18 to issues with something called TOR mode, so where those

19 cameras are themselves panning in and out automatically.

20 Was that an issue that was affecting that camera?

21 **A.** No, it wasn't, no.

22 **Q.** Was it, so far as you're aware, an issue that was

23 affecting any other camera?

24 **A.** No, it wasn't, no.

25 **Q.** And again, can you be sure, in respect of all of the

60

1 cameras, that that issue hadn't persisted on the night  
 2 of the 12th, morning of 13 June?  
 3 **A.** I can't be a hundred per cent sure because we didn't  
 4 test -- I don't know if they've tested every one on and  
 5 off tour, but as far as I was aware that problem had  
 6 been fixed.  
 7 **Q.** Can I please bring up on to screen NOCC0000012. This is  
 8 Nottingham City Council CCTV Policy and I'd just like to  
 9 bring onto screen the second page. This appears from  
 10 the version history to be a policy I think that you are  
 11 responsible for reviewing every year. So we see there  
 12 "Annual review", 2023 and 2025, we can see your name; is  
 13 that right?  
 14 **A.** That's correct.  
 15 **Q.** Can we please go to page 4. Under "Introduction" it  
 16 says:  
 17 "This policy [if we scroll down] provides clear  
 18 guidance on the use of CCTV and should be read in  
 19 conjunction with the NCC Nottingham Control Centre  
 20 Manual for CCTV Scheme."  
 21 Please can we go to page 7. If we scroll down to  
 22 the bottom, there's a section on "Responsibility" and it  
 23 says:  
 24 "The CCTV Manager will be responsible for day to day  
 25 operation of the public space surveillance CCTV systems

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1 where the police have tasked the CCTV control room in  
 2 respect of an ongoing search for a perpetrator?  
 3 **A.** Yes.  
 4 **Q.** How often might that happen?  
 5 **A.** More or less daily.  
 6 **Q.** How does that tasking happen?  
 7 **A.** Normally through the headquarters, through the radio.  
 8 They will ask for assistance and they will give an  
 9 identification of who they are looking for.  
 10 **Q.** Do the police, so far as you're aware, have the facility  
 11 to be able to essentially coordinate a search using  
 12 council officers?  
 13 **A.** They can give us an indication of where the person was  
 14 seen, but they have no control over any of the CCTV  
 15 cameras, but they can help and guide us to where they  
 16 believe somebody might well be.  
 17 **Q.** So the six screens that you can patch through, the  
 18 police can't do anything with that other than --  
 19 **A.** No.  
 20 **Q.** -- just have a view function?  
 21 **A.** Correct.  
 22 **Q.** In terms of how they go about the search, is it always  
 23 based on the initiative of the council officers, or is  
 24 there some sort of formal coordination process?  
 25 **A.** Well, once we have identified the area that we need to

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1 and acts as central coordinator and point of contact on  
 2 all issues relating to CCTV.  
 3 "The CCTV Manager will submit a report on the  
 4 performance of the Councils public space CCTV sharing  
 5 findings with relevant partners and departments who are  
 6 impacted in the use of cameras across the City."  
 7 In respect of the issues you have addressed today,  
 8 has the CCTV Manager created a report?  
 9 **A.** I don't believe he has.  
 10 **Q.** Has there been any report created that, in light of the  
 11 tragic events that occurred, carries out a proper  
 12 assessment of which cameras were and weren't working and  
 13 which cameras may or may not have been affected?  
 14 **A.** No, and retrospectively that's very difficult to do  
 15 because we cannot tell if a camera was down at the time,  
 16 when it would have been needed unless we were actually  
 17 physically using it.  
 18 So if I went back a day later, it could be working,  
 19 so I cannot tell if that was working on the night of the  
 20 12th/13th or not.  
 21 **Q.** Is that not something that those external contractors  
 22 may be able to help you with?  
 23 **A.** No.  
 24 **Q.** I'm going to ask you about a separate topic, and that is  
 25 police tasking in general. Are you aware of a situation

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1 be looking at, there will be a methodical way of  
 2 checking one camera against the next camera so we can  
 3 see or hopefully see, and assist.  
 4 **Q.** In a case as serious as the present, would you expect  
 5 the police to be giving ongoing directions to CCTV  
 6 operators in respect of finding the perpetrator?  
 7 **A.** Yes.  
 8 **Q.** I'll address with the next witness whether that in fact  
 9 happened, but insofar as you're aware, did that happen  
 10 in this case?  
 11 **A.** There was information passed, yes.  
 12 **Q.** So there --  
 13 **A.** Well, we -- sorry.  
 14 **Q.** So there was information passed over the radio?  
 15 **A.** Correct.  
 16 **Q.** But was there coordination of a search involving  
 17 council's CCTV officers?  
 18 **A.** On the information that we were given, yes. When the  
 19 operator comes in, you will hear that. We do not hear  
 20 all of the radio stations that the police have. So on  
 21 the ones that we can hear, we picked them up, yes.  
 22 **Q.** You're picking up messages on the radio but --  
 23 **A.** The live commentary.  
 24 **Q.** -- but is there specific tasking over the radio to the  
 25 CCTV operators?

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- 1 A. They will announce who they are or we can listen to  
2 what's being said as well and we pick the -- the  
3 operators will pick that up.
- 4 Q. Thank you. Perhaps that's something we will address  
5 with the actual operator next.
- 6 A. Yes.
- 7 MR BLAKE: Thank you, Mr Bussey. I don't have any further  
8 questions. I'm sure there will be from Core  
9 Participants.
- 10 THE CHAIR: Just before you are asked a question -- do come  
11 up -- I just wanted to clarify one thing about the  
12 request and I think you said that the fact that  
13 information wasn't provided was because you  
14 misunderstood what you were being asked for; is that  
15 right?
- 16 A. That's correct.
- 17 THE CHAIR: But you were asked the questions that the  
18 Inquiry set out; is that correct?
- 19 A. It is correct. It's my misunderstanding of the  
20 question, thinking something -- in relation to is there  
21 anything we could have done with adding more cameras, et  
22 cetera, et cetera? I didn't realise it was -- whether  
23 there was any faults on any of the cameras.
- 24 THE CHAIR: I see. Thank you. Yes?

25 Questioned by MS EASTWOOD

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- 1 A. It is.
- 2 Q. Is this separate to the daily log that you've told us  
3 about detailing which cameras are not working?
- 4 A. It is separate. This is something we did to try and  
5 work our way through some of the problems and some of  
6 the enhancements that we would like on the system.
- 7 Q. Is this something that you're populating at the time?  
8 So I think we can see at the tab at the bottom it says  
9 that it's May 2023, so this is contemporaneous to  
10 May 2023; is that right?
- 11 A. That's correct.
- 12 Q. So would there have been a similar document in relation  
13 to June 2023?
- 14 A. No. This is -- May 2023 was the last time that we  
15 produced this sort of log.
- 16 Q. Can you explain why it was the last time it produced  
17 that sort of log?
- 18 A. So we identified that on the night in question it wasn't  
19 the system that was at fault; it was the line that was  
20 at fault, and there is nothing that any system could  
21 have helped with that. So as far as we were concerned,  
22 the system was working as it should. It was the fault  
23 on the line that caused the camera to move the way it  
24 did.
- 25 Q. Just so I'm clear, we've got a May 2023 log of faults;

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- 1 MS EASTWOOD: Mr Bussey, my name is Philippa Eastwood, I'm  
2 asking questions on behalf of the bereaved families.  
3 I'm going to ask a few questions following on from  
4 those asked of you by Mr Blake regarding the faults with  
5 the CCTV monitoring equipment in June 2023, and the  
6 logging and reporting of those faults.  
7 Could I ask that you have a look at a document  
8 NOCC0000252. I'm hoping that we'll see shortly  
9 a document that's recently provided to the Inquiry by  
10 Nottingham City Council, which is an Excel spreadsheet.  
11 There we go. We seem to have two columns, the top  
12 of it, if we scroll to the top so we can orientate  
13 ourselves, please, we have "Woodlands Comments" and then  
14 a second column "WinGuard Comments".  
15 Is this a document that you've seen before?
- 16 A. Yes, it is.
- 17 Q. Is it a document you've produced?
- 18 A. It was produced by my team at my request, yes.
- 19 Q. Thank you. So we've heard that you've referenced TIS  
20 and Advancis; who are WinGuard?
- 21 A. Sorry, WinGuard is just the operating system provided by  
22 Advancis. It's just a name they call that operating  
23 system.
- 24 Q. So is this a log of the issues raised in relation to  
25 WinGuard as to the functioning of CCTV?

66

- 1 is that right?
- 2 A. Not all of them are faults; some of them are  
3 enhancements.
- 4 Q. One wouldn't be created then for the next month and the  
5 month after that?
- 6 A. We sought a -- after June we agreed that, you know, the  
7 system was working as it should. The enhancements were  
8 made. Everything that we put on there was all  
9 completed.
- 10 Q. I understood from your evidence to the Inquiry that  
11 things weren't working as they should be on  
12 12 June 2023?
- 13 A. Yes, but, as I've identified, it wasn't the system; it  
14 was the line that we rent from BT. That was the fault.  
15 It wasn't anything to do with the system. I didn't know  
16 that at the time so that's why I sent emails in the  
17 morning thinking it was the system, but it wasn't: it  
18 was the communications, it was the line.
- 19 Q. So there was no similar Excel spreadsheet prepared  
20 contemporaneously in June 2023?
- 21 A. No.
- 22 Q. If we could look at item 10 on that document, it says:  
23 "Can we clear the incident reporting system to start  
24 again".  
25 What was the incident reporting system?

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1 A. The incident reporting system is -- we were doing a lot  
 2 of tests on the system to get the reports that we  
 3 exactly wanted but it was -- it was shown at the bottom  
 4 of the screen. So when an operator went on to the  
 5 system, all of these incidents were shown at the bottom  
 6 and you only could see a little bit at the top so we  
 7 asked them to clear that down so we got the full screen.  
 8 That's all that was.

9 Q. Would there be a log of the changes to the incident  
 10 reporting system?

11 A. No, there wouldn't be a log, it was just a request from  
 12 me to say can we remove those so we that see the full  
 13 picture. The incident logs are still there, we can  
 14 still pull them up, but it would display differently  
 15 from what used we used to do. It used to display the  
 16 full screen virtually and we couldn't see what we really  
 17 wanted to see.

18 Q. And the user-generated events, would we have a log of  
 19 those?

20 A. Yes, every incident that's created is still available.

21 Q. And have you produced all relevant user-generated events  
 22 for the 12th and 13th June?

23 A. Yes, we have, yes.

24 Q. In terms of the daily log, detailing which cameras are  
 25 not working, given that you knew that you were coming to

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1 original recipients of that email. First of all, can  
 2 you just clarify, please, the distinction in role  
 3 between your role as a manager and Mr Cromwell's role as  
 4 the CCTV Manager, please? Is Mr Cromwell essentially  
 5 someone that's over you, in terms of supervision?

6 A. No, he's -- I am his line manager.

7 Q. You're his line manager. And so we know in -- on  
 8 22 May 2025, the Terms of Reference for this Inquiry had  
 9 been publicly announced and we'll see that both this  
 10 email and the other email, where you're flagging issues,  
 11 the WITN0438003, also was forwarded again on 9  
 12 June 2025. So can you assist us why you were forwarding  
 13 that email in June 2025?

14 A. I can't recollect why I've done that, I don't know.

15 Q. Can I ask you, were you aware in June 2025 about the  
 16 Nottingham Inquiry and the Terms of Reference had been  
 17 announced in the public domain?

18 A. No.

19 Q. You weren't?

20 A. I don't believe so, no.

21 Q. What purpose, then, would you be forwarding this email  
 22 in June 2025 to Mr Cromwell?

23 A. As I say, I do not know. I don't know why I've  
 24 forwarded it on. I cannot recollect.

25 Q. You do not know. Now, we know that the Inquiry

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1 give evidence today in relation to the events of the  
 2 13 June, is there any reason why you did not produce to  
 3 the Inquiry the log pertaining to the 12 and 13 June?

4 A. There's no reason. I should have done that.

5 MS EASTWOOD: Thank you.

6 THE CHAIR: Yes, Ms Cartwright.

7 **Questioned by MS CARTWRIGHT**

8 MS CARTWRIGHT: Morning, Mr Bussey. I ask questions on  
 9 behalf of the survivors, and I'm sure for that reason  
 10 you'll understand why in particular what was captured on  
 11 CCTV is of central importance to them; would you agree?

12 A. Absolutely.

13 Q. In particular, that Nottingham council should act with  
 14 candour, transparency and frankness in respect of the  
 15 functionality of the cameras?

16 A. Yes.

17 Q. Now, you've already been taken through your witness  
 18 statement that you provided in April of this year, but  
 19 can we go back to the emails that you sent, please. So  
 20 if we could look first of all, please, at WITN0438002.

21 Thank you. We can see that this is the email from  
 22 13 June where you talk about the problems.

23 Can we look at the top of that email, please. You,  
 24 on 9 June 2025, forwarded that email chain again to

25 Mr Cromwell and we know that Mr Cromwell was one of the

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1 circulated a request for a witness statement in  
 2 October 2025 which I think ultimately was addressed by  
 3 Mr Wilderspin in his second statement which is 2  
 4 December 2025 statement, which included asking questions  
 5 about CCTV functionality and issues. Were you consulted  
 6 before Mr Wilderspin provided his December 2025  
 7 statement about the functionality of the CCTV?

8 A. I believe so.

9 Q. You believe so?

10 A. Yes.

11 Q. So you think before Mr Wilderspin signed off that  
 12 statement, you would have been asked to provide relevant  
 13 information?

14 A. Relevant to what I understood the questions were, yes.

15 Q. All right. But we can see that plainly in the June,  
 16 you've reminded yourself of the two emails and, would  
 17 you agree, it was highly relevant, looking at the  
 18 content of both of those emails, with the issues raised  
 19 on the very day of the attacks, that that witness  
 20 statement should have addressed the content of both of  
 21 those emails?

22 A. In hindsight, yes.

23 Q. It's not hindsight. This Inquiry requires the fullest  
 24 candour, transparency, and frankness, and those  
 25 significant emails were not addressed in that witness

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1 statement in December 2025. It's not hindsight, is it,  
 2 Mr Bussey?  
 3 **A.** No.  
 4 **Q.** Mr Bussey, in terms of the significance of what's shown  
 5 on them, we've just had as well uploaded some further  
 6 emails from Nottingham City Council today that also  
 7 identify further issues of functionality. So can I see  
 8 if you can assist us a little further with some of the  
 9 issues that have been identified.  
 10 The emails we've just received essentially identify  
 11 that there was an issue with the updating of all public  
 12 space cameras, so can you help us as to that, as to  
 13 cameras having two different -- being known by two  
 14 different numbers?  
 15 **A.** Yes, certainly. The number and sequence that we have  
 16 for the cameras, they were a lot out of sync. As I  
 17 tried to explain, as an example in Radford Road you  
 18 might have camera, one, two, and three and the next  
 19 camera might be 56. So we were going to -- well, we did  
 20 change them to postcoded, so you had the "NG" and then  
 21 "1", or "2" or "3" which left us room so if we installed  
 22 more cameras in that area we could give them a sequence  
 23 of numbers.

24 So we tried that, and the feedback we got from the  
 25 staff that it wasn't really helping. They preferred the

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1 should.  
 2 **Q.** Again, was that an issue due to the fact that a number  
 3 of the cameras, and in particular the Radford Road  
 4 cameras, had not been changed onto the new digital IP  
 5 system?  
 6 **A.** 80% of our cameras are on analogue so it didn't matter  
 7 whether they were analogue or IP. It would not make  
 8 their patrolling of the cameras -- it doesn't make any  
 9 difference.  
 10 **Q.** What was the issue with the worn micro issue that's been  
 11 identified by the emails received today?  
 12 **A.** I'm not aware of that. I don't know.  
 13 **Q.** Then, finally, can I ask you, please, about your witness  
 14 statement WITN0438001, at page 5. Thank you. If we go  
 15 to page 5, please. I'm not going to go through both of  
 16 the email exchanges that have been dealt with. You say  
 17 this:  
 18 "Looking back, I over egged the content of my emails  
 19 to get a reaction from the installer and the service  
 20 company. I regret the tone of the emails. There was  
 21 never 30% of failing stock, it came down to cameras  
 22 which were having difficulties with real time display or  
 23 moving and a problem with the BT exchange within the  
 24 Radford area."

25 Just pausing there, the BT exchange within the

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1 old system, so they remained as whatever the numbers  
 2 were numbered at, we remained at those numbers.  
 3 **Q.** Can you assist when that was identified and when they  
 4 were changed and changed back?  
 5 **A.** I can't really remember the date they were changed from  
 6 and to, but certainly a conversation we had with staff  
 7 and they seemed to think it was better to maintain the  
 8 older numbers than to move onto the new format, but  
 9 I cannot remember the date, sorry.  
 10 **Q.** But would you agree that this is something else that  
 11 probably should have helpfully been set out in your  
 12 witness statement to the Inquiry?  
 13 **A.** I don't believe it was -- I personally didn't think it  
 14 was a problem, because every desk had a spreadsheet with  
 15 the old and new numbers on, so it would have been easy  
 16 to identify which cameras they needed to look at.  
 17 **Q.** Now, the emails just uploaded as well also identify that  
 18 there was a problem with the VS player on the media desk  
 19 on Woodlands kept freezing. Is there any further  
 20 details you can assist us with about that?  
 21 **A.** No, I'm not -- I don't think I've seen that, have I?  
 22 **Q.** All right. Again, it identifies the issue with the  
 23 cameras not touring when requested.  
 24 **A.** Right. That was in the list of problems that were  
 25 encountering, that they weren't going on tour as they

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1 Radford area, that's because it was on the old system,  
 2 wasn't it?  
 3 **A.** It was, yes.  
 4 **Q.** You say:  
 5 "This was addressed after the event. The constant  
 6 response from the installer and service company that  
 7 everything was OK was a tipping point for me. I regret  
 8 to say that my emails reflected my frustration at the  
 9 time.  
 10 "I can only apologise for the tone of these emails  
 11 and how they were sent. I appreciate that as part of  
 12 the Inquiry process, they will be read by people who may  
 13 find the content upsetting. I can only apologise for  
 14 this ..."  
 15 Can I be clear, the two emails we've looked at, the  
 16 two contentious emails, this is you say you're  
 17 over-egging to contractors of the council; is that  
 18 correct?  
 19 **A.** Yeah, we'd had some frustration with the system and  
 20 I just wanted to draw to everybody's attention how  
 21 urgent it was that these cameras were up and running  
 22 when we needed to them -- not up and running, they were  
 23 up and running, but moving in the direction we needed  
 24 them to. That was all part of the frustration of the  
 25 day and everything that happened, and when the engineer

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1 told me that everything was okay, I took it totally the  
 2 wrong anyway, everything wasn't okay on that day.  
 3 **Q.** So in light of these emails that have obviously been  
 4 known about from April, when you signed your witness  
 5 statement, has there been any internal investigation by  
 6 the council in respect of your emails?  
 7 **A.** Not as far as I'm aware, I've not -- no.  
 8 **MS CARTWRIGHT:** Thank you.  
 9 **THE CHAIR:** Yes, Mr McNamara.  
 10 **Questioned by MR McNAMARA**  
 11 **MR McNAMARA:** Mr Bussey, you were asked some questions a few  
 12 moments ago by Ms Cartwright on behalf of the survivors  
 13 about you having forwarded an email in May of last year.  
 14 Were you made aware, after the Terms of Reference, that  
 15 there was an evidence-gathering process for this  
 16 Inquiry?  
 17 **A.** I may well have been. I cannot remember but I may well  
 18 been, yes.  
 19 **Q.** Do you recall, stretching your memory, do you recall why  
 20 you might have forwarded that to your colleague  
 21 Mr Cromwell?  
 22 **A.** I am trying to think. I just cannot understand why it  
 23 would send it.  
 24 **Q.** Thank you. Can you help me with this: you've been asked  
 25 questions both by Mr Blake and the others in relation to

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1 telephone lines?  
 2 **A.** Yes.  
 3 **Q.** So pre-digital copper systems?  
 4 **A.** Correct.  
 5 **Q.** But they are hardwired essentially through the phone  
 6 network all the way back to the Woodlands CCTV Centre?  
 7 **A.** That is correct.  
 8 **Q.** The log will be produced, won't it?  
 9 **A.** Yes.  
 10 **Q.** In terms of what was actually visible on screen in  
 11 Woodlands in the early hours of 13 June 2023, who is the  
 12 best witness to tell us about that? Is that Ms Harvey?  
 13 **A.** That would be Jayne Harvey, yes.  
 14 **MR McNAMARA:** Thank you.  
 15 Thank you, I've no more questions.  
 16 **Questioned by THE CHAIR**  
 17 **THE CHAIR:** Yes, Mr Bussey. Just one final question.  
 18 You've been asked by others and Mr McNamara about these  
 19 logs. Don't just limit it to the two days, the 12th and  
 20 13th; I'm going to ask you to provide any logs that you  
 21 have for that week.  
 22 **A.** For that week, yes.  
 23 **THE CHAIR:** So the 9th to the 13th. Do you understand?  
 24 **A.** I do, yes.  
 25 **THE CHAIR:** Thank you.

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1 the functionality of the cameras on the fateful morning.  
 2 As it turned out, the camera on Bentinck Road on the  
 3 scene of the address, that was the one where the pan,  
 4 tilt zoom function failed to operate; is that right?  
 5 **A.** That's correct, yes.  
 6 **Q.** Are you aware, as a consequence of conversations you had  
 7 with your colleagues or any analysis of the system on  
 8 the 13th, whether in fact any other cameras in Radford  
 9 had the same problem?  
 10 **A.** I cannot say for 100% because I hadn't checked them  
 11 myself that morning.  
 12 **Q.** Right. In fact, your researchers after the event  
 13 revealed that the system was operational but in fact the  
 14 issue was with what you referred to on a couple of  
 15 occasions as the BT line?  
 16 **A.** That's correct.  
 17 **Q.** What kind of BT line served the cameras in the Radford  
 18 area?  
 19 **A.** At that time they were analogue type lines and there was  
 20 a fault, and even at that time, BT do not attend  
 21 analogue-type lines, they're out of contract, really, so  
 22 they needed upgrading to IP.  
 23 **Q.** So by analogue you mean hard wired, don't you?  
 24 **A.** They are hardwired, yes.  
 25 **Q.** And by analogue you also mean essentially old-fashioned

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1 I don't intend to have a further Rule 9 in respect  
 2 of that, Mr McNamara. I make it very clear that the  
 3 Inquiry will expect that to be provided.  
 4 **MR McNAMARA:** *(Off microphone)* Yes, of course, Chair.  
 5 **THE CHAIR:** Just in relation finally, Mr Bussey, to the  
 6 reason why you would have passed on those emails to  
 7 Mr Cromwell in 2025, do you want to have a -- just while  
 8 you're still in the witness box, I'm going to give you  
 9 the opportunity of saying if you can remember now what  
 10 the reason was.  
 11 **A.** I genuinely cannot remember why those emails were passed  
 12 on. I'm really sorry. I just cannot remember.  
 13 **THE CHAIR:** It's quite memorable this incident in  
 14 Nottingham, wasn't it?  
 15 **A.** It was a memorable occasion, if you want, yeah, but  
 16 I don't know why I would have passed that on on that  
 17 date.  
 18 **THE CHAIR:** You've expressed in it -- in those -- your  
 19 embarrassment generally in dealing with the police. Was  
 20 that something you felt at the time?  
 21 **A.** No, I believe that the staff downstairs were doing as  
 22 good a job as they could. I think there's only one bit  
 23 of the incident that we missed, which was the arrest.  
 24 And that was my frustration as to why we couldn't assist  
 25 more.

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1 **THE CHAIR:** Yes. Thank you.  
 2 Right. Well, we'll take a break now until 12.15,  
 3 thank you.  
 4 **(11.55 am)**  
 5 **(A short break)**  
 6 **(12.15 pm)**  
 7 **THE CHAIR:** Yes.  
 8 **MR BLAKE:** Thank you, Chair. Can I please call Jayne  
 9 Harvey.  
 10 **JAYNE ELIZABETH HARVEY (sworn)**  
 11 **Questioned by MR BLAKE**  
 12 **THE CHAIR:** Yes. Ms Harvey, if you want to take your jacket  
 13 off at any stage, you're free to do so.  
 14 **THE WITNESS:** Okay, thank you.  
 15 **MR BLAKE:** Ms Harvey, you have provided a witness statement  
 16 date 13 April 2026 that has a URN of WITN0437001. Is  
 17 that statement true to the best of your knowledge and  
 18 belief?  
 19 **A.** Yes.  
 20 **Q.** Thank you. You are a CCTV operator employed by  
 21 Nottingham City Council; is that right?  
 22 **A.** Yes.  
 23 **Q.** You've been working in the Woodlands control room?  
 24 **A.** Yes.  
 25 **Q.** You've been in this role for 20 years; is that right?

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1 **MR BLAKE:** You think the vetting level for those who can  
 2 listen to that channel may be higher?  
 3 **A.** Yes.  
 4 **Q.** Are you aware that that is 1199?  
 5 **A.** 1199, yes.  
 6 **Q.** In terms of the police access to the video, I think we  
 7 heard from the previous witness that you can patch  
 8 through the video, but they can't actually do anything  
 9 other than look at what's sent to them; is that correct?  
 10 **A.** That's correct.  
 11 **Q.** I'm going to start today just by asking you about issues  
 12 with cameras. Can we please bring on screen  
 13 WITN0438003, and that's the email chain that I just took  
 14 Mr Bussey to. If we start on page 2, please, the bottom  
 15 of the page. You may have heard me take him to this  
 16 email, where he says that he "tested a few yesterday",  
 17 so that's 12 June and they weren't "showing live".  
 18 If we go on to the first page, he says:  
 19 "... cameras are not displaying, moving  
 20 erratically."  
 21 That's the top email. Thank you.  
 22 Now, allowing for some exaggeration in respect of  
 23 the 30% figure that he provided in that email, there  
 24 were, it seems, cameras not working, not showing live  
 25 images, the day before, and not showing images that the

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1 **A.** Yes, that's correct.  
 2 **Q.** You've explained in your witness statement that you sit  
 3 in front of a large number of screens showing CCTV  
 4 images, and you've said that there are nine cameras to  
 5 each giant screen?  
 6 **A.** Yes.  
 7 **Q.** Can you assist us with how many giant screens there are,  
 8 or how many cameras you may see at any one time?  
 9 **A.** There's roughly 18, 50-inch screens with nine cameras on  
 10 each screen.  
 11 **Q.** In carrying out your job, you've explained that you look  
 12 for suspicious activity and you also listen to the  
 13 police radio?  
 14 **A.** Yes.  
 15 **Q.** You don't have access to the firearms channel; is that  
 16 right?  
 17 **A.** Yeah, we can't hear that one.  
 18 **Q.** Is that because of particularly sensitive information  
 19 that might be passed over that channel, or is there some  
 20 other reason?  
 21 **A.** I think it may be the vetting, it's a bit higher to  
 22 listen to that channel.  
 23 **THE CHAIR:** Can you keep your voice up a little bit and  
 24 perhaps move forward so the microphones pick you up.  
 25 Yes.

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1 way they should, because the cameras were moving  
 2 erratically. In light of that, do you think  
 3 realistically, out of 288 cameras, there were some  
 4 cameras on the evening of the 12th into 13 June 2023  
 5 that weren't operating properly?  
 6 **A.** Yes.  
 7 **Q.** You've mentioned the one in respect of at the time of  
 8 the arrest of VC, but thinking about the number of  
 9 cameras and those issues that are raised in those emails  
 10 by Mr Bussey, is it likely, in fact, to be a larger  
 11 number than just one?  
 12 **A.** There was more than the camera that we used, but there's  
 13 other areas of the city that have cameras that didn't  
 14 work that weren't for the city centre or anywhere that  
 15 we used that evening, or that morning.  
 16 **Q.** What about the Radford area? We heard about  
 17 a particular issue in the Radford area with  
 18 connectivity?  
 19 **A.** Yeah, one camera, 167, that was erratic. It was  
 20 uncontrollable in the morning when we used it.  
 21 **Q.** That is the camera that affected your vision of VC when  
 22 he was arrested?  
 23 **A.** Yes.  
 24 **Q.** But is it likely, in light of the information that we've  
 25 seen in Mr Bussey's emails there and in his evidence

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1 today, that in fact problems may have affected more  
 2 cameras than just that one in that area?  
 3 **A.** Yeah, there were more problems than just the one in the  
 4 area.  
 5 **Q.** Yes, and can you give us examples of the kinds of  
 6 problems experienced?  
 7 **A.** Some cameras, when you put them onto the screen and  
 8 tried to move the joystick and move the joystick, they  
 9 would spin, or they were uncontrollable. So they just  
 10 had a mind of their own, a few of them.  
 11 **Q.** How about the panning function, for example?  
 12 **A.** Yeah, that was the actual problem. Every time you moved  
 13 it, it would just keep spinning. So you'd move it to  
 14 the right, it would carry on. When you tried to move it  
 15 back towards the left, it would just keep going towards  
 16 the right, or whichever way you tried to move the  
 17 cameras.  
 18 **Q.** That affected more than just one camera in the Radford  
 19 area, so far as you're aware?  
 20 **A.** No, that was only that camera in the Radford area.  
 21 There were others in the city centre but they  
 22 weren't used for that incident.  
 23 **Q.** And in terms of not showing images, we know there are  
 24 288 cameras, you've described how they're shown on the  
 25 screens.

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1 **A.** Yes. Sometimes they pop up with a grey screen that just  
 2 says, "No connection" or "Connection failed".  
 3 **Q.** Is that something you experienced on this particular  
 4 evening?  
 5 **A.** I can't remember a hundred per cent, but some of the  
 6 city centre cameras would probably have had no  
 7 connection.  
 8 **Q.** If we move on, then, to your specific actions on  
 9 13 June, you've set it out in your witness statement  
 10 from paragraph 10 onwards. You were covering the  
 11 Radford area in particular; is that right?  
 12 **A.** City centre and Radford area, yeah.  
 13 **Q.** You heard of a stabbing on Ilkeston Road shortly after  
 14 4 am. So you essentially you were monitoring matters as  
 15 they occurred in real time over the police radio; is  
 16 that right?  
 17 **A.** Yes.  
 18 **Q.** Was it something you had been specifically tasked to do  
 19 at that stage by the police or was that something you  
 20 did out of your own initiative?  
 21 **A.** Out of our own initiative. We just heard it come over  
 22 the police radio what had happened so we put the camera  
 23 round to see if it was caught or if we could see the  
 24 incident on camera for the police.  
 25 **Q.** So at that moment around 4 am you were looking on

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1 **A.** Yes.  
 2 **Q.** Can you say, or can you discount the possibility, that  
 3 there were cameras that were simply not showing and that  
 4 you weren't aware of on that evening?  
 5 **A.** Some cameras drop out of connection and then reconnect.  
 6 So because we can't see every single camera on the  
 7 monitor wall, they could drop out and we wouldn't know  
 8 until we brought that camera up, if it wasn't connecting  
 9 at the time when you accessed the camera.  
 10 **Q.** If it drops out, is it replaced by another camera that  
 11 is working?  
 12 **A.** There's -- if there's a camera nearby, we could use the  
 13 other cameras, but usually they drop out and they can  
 14 come back within a couple of minutes, or they'll connect  
 15 through again.  
 16 **Q.** Do you think, looking back at the night of the 12th into  
 17 the 13 June, there were cameras that were, for example,  
 18 in the Radford area, that were not showing live?  
 19 **A.** I think most of the ones in Radford were showing live at  
 20 the time we used them, but before I wouldn't have known  
 21 whether they were because we can't view every single one  
 22 at the same time.  
 23 **Q.** Did you, for example, see screens on your monitors that  
 24 simply weren't showing any images, whether it be Radford  
 25 or some other area?

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1 Ilkeston Road?  
 2 **A.** Yes.  
 3 **Q.** Could we please bring on screen INQT0000025. This is  
 4 the transcript of evidence of Chief Inspector Mather who  
 5 has given evidence to this Inquiry. Now I just want to  
 6 take you through some of the evidence that he's given to  
 7 the Inquiry. There's a question -- if we please turn to  
 8 page 7, it's the bottom left-hand corner of page 7.  
 9 Thank you. So there's a question from me here, I say:  
 10 **"Question:** So far as you're aware, was there any  
 11 coordinated effort to scour the local CCTV that the  
 12 city -- the council CCTV, to try to establish where the  
 13 perpetrator may have been?"  
 14 And his response was:  
 15 **"Answer:** Sorry ... the council did it or the police  
 16 did it?"  
 17 And the question was:  
 18 **"Question:** A coordinated approach by both [the]  
 19 council and police working together?"  
 20 And his answer was:  
 21 **"Answer:** So the council were doing it, as they'd  
 22 been requested to do, and the police would not have been  
 23 able to coordinate a CCTV-led search via the feeds that  
 24 we get."  
 25 Is it right that the council had been requested to

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1 carry out a search, or is that something that you did  
 2 out of your own initiative?  
 3 **A.** We started searching ourselves, and then the cameras  
 4 that we were using to search, we'd put on the "Follow  
 5 Me" on the cameras that the police can see in their  
 6 control room, so they would have known we were looking  
 7 in the right areas of where it had happened. I can't  
 8 remember being asked to do a search by anybody. We were  
 9 just --  
 10 **Q.** So essentially you had looked at the area on CCTV, you  
 11 had patched that through to the police.  
 12 **A.** Yes.  
 13 **Q.** But your recollection is or certainly you can't recall  
 14 being specifically requested to take any action by the  
 15 police at that stage?  
 16 **A.** I can't recall if they had or not. I can't remember  
 17 that.  
 18 **Q.** If we go down the page, there's a further question:  
 19 **"Question:** We know that there are different  
 20 talkgroups. Do you know which talkgroups they are able  
 21 to listen to?"  
 22 And his response was:  
 23 **"Answer:** Well, they've got an airwave terminal, so  
 24 it would be any of the talkgroups that we use."  
 25 In light of your earlier answer, am I to take it

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1 Mather:  
 2 **"Question:** How do you think a local council would  
 3 know where to search, and which talkgroups they should  
 4 be listening to for particular incidents?"  
 5 He says:  
 6 **"Answer:** Well, I'm sure they would [be] ... told.  
 7 Again, I'll make the assumption rather than -- because  
 8 we haven't -- having reviewed all of the radio  
 9 transmissions, you can't hear the CCTV operators being  
 10 tasked by the radio. So my assumption is that, as  
 11 you've mentioned earlier, that they've used the phone  
 12 and I think they would have phoned up and said, 'We're  
 13 searching for this person' and they would have said what  
 14 channel are you working on?"  
 15 And he was asked:  
 16 **"Question:** Whose role would that have been within  
 17 your room?"  
 18 His answer was:  
 19 **"Answer:** So I think that's a dispatcher, the pay  
 20 code there refers to a dispatcher."  
 21 So then the question:  
 22 **"Question:** So would you expect their dispatcher to  
 23 be in coordination with the local council searching for  
 24 the perpetrator?"  
 25 And his answer was:

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1 that that is actually not right: that in fact there was  
 2 a significant talkgroup that you couldn't hear and that  
 3 was the firearms channel?

4 **A.** Correct.  
 5 **Q.** Thank you. I'm just going to play you two pieces of  
 6 audio. They can go one after the other. That's  
 7 NGPF0004742 and NGPF0004743.  
 8 *(Audio played)*  
 9 That's a communication over the firearms channel and  
 10 there's a reference there to "left into the estate", and  
 11 there's a reference there to "Hopedale Close". Am  
 12 I right to understand from your evidence that that isn't  
 13 something that you would have heard?  
 14 **A.** No, we don't hear that.  
 15 **Q.** Do you recall being told anything about direction of  
 16 travel in respect of Hopedale Close, for example?  
 17 **A.** No.  
 18 **Q.** To the best of your knowledge, do you think that  
 19 information was passed on by the police to you  
 20 separately to the airwaves that you were listening to?  
 21 **A.** I don't recall Hopedale Close.  
 22 **Q.** I'll read to you another section from that. So if the  
 23 same transcript can be brought up onto screen, please,  
 24 still on page 7. At the bottom of that page please,  
 25 thank you. The question is put to Chief Inspector

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1 **"Answer:** I would expect them to initiate the search  
 2 and make sure they had a description and knew the last  
 3 sighting."  
 4 Were dispatchers involved in initiating the search  
 5 and making sure you had a description to the best of  
 6 your recollection?  
 7 **A.** Yeah, they would have -- they telephone on a landline to  
 8 speak to us when the radios are busy. So I remember  
 9 them giving a description of the male, but they knew we  
 10 were already searching because it was already patched  
 11 through to them.  
 12 **Q.** So there was a telephone call that took place with the  
 13 dispatchers on this evening?  
 14 **A.** Yeah, there would have been a phone call through to us  
 15 because they would have needed to know that we were  
 16 searching. They wouldn't just expect us to have been  
 17 searching.  
 18 **Q.** In terms of somebody who was coordinating, did the  
 19 dispatcher, to the best of your recollection, have that  
 20 kind of coordination role or was it simply providing you  
 21 with information as to description?  
 22 **A.** It was just description. We don't -- they don't  
 23 coordinate where to look. They just know that we'll  
 24 just look where we should be looking.  
 25 **Q.** The first thing that you did -- that can come down --

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1 was look at the camera nearest the site. Can we please  
2 bring onto screen RLIT0000043. If we look at this map,  
3 we can see there at the bottom Ilkeston Road and there  
4 are three blue circles and one red triangle. Can you  
5 assist us with which camera it was that you were looking  
6 at at this stage?

7 **A.** The blue circle that's next to the red triangle.

8 **Q.** So that's on the left-hand side of the screen?

9 **A.** Yes.

10 **Q.** What did you see from there?

11 **A.** We could see a few people in the distance, but there's  
12 street signs, bus stops, a lot of street furniture in  
13 the way, and a slight bend in the road. So we could  
14 only see the people that were stood in the road.

15 **Q.** You've said that you searched cameras in all directions,  
16 working outwards in a radius --

17 **A.** Yes.

18 **Q.** -- but you couldn't see VC. We've heard that  
19 Talkgroup 1199. If you had heard that, would that have  
20 made a difference to how you'd conducted your search?

21 **A.** Slightly. We don't have any cameras in the direction he  
22 went from the scene, so sort of that bit of the estate,  
23 there's no cameras until you get to Alfreton Road and  
24 there's a traffic camera.

25 **Q.** You may not be able to assist, but do you think it's

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1 **A.** I was looking at the Alfreton Road cameras and anywhere  
2 working outwards towards the city.

3 **Q.** Again, was that real time then, rather than rewinding?

4 **A.** Yeah, real time.

5 **Q.** In terms of the numbers of people in the control room,  
6 do you feel that there were enough, the two of you, or  
7 should the other two have been assisting as well?

8 **A.** There could have been more staff helping but they also  
9 have their own role to do as well on other desks. So  
10 it's hard for other people to move from other desks to  
11 try and help on the desks that we were on.

12 **Q.** When we looked at maps previously with police officers,  
13 we saw that there was quite a lot of searching going on  
14 in the Cathedral area --

15 **A.** Yeah.

16 **Q.** -- because there had been a separate report of screaming  
17 in that area.

18 **A.** Yeah.

19 **Q.** Was that something you were diverted to, or not?

20 **A.** Yeah, we went to look there as well in case it was the  
21 same person. Because we weren't sure what direction  
22 he'd gone in, we just looked anywhere that we could  
23 look, thinking that if it was the same person at the  
24 Cathedral then maybe one of the traffic cameras down  
25 there might pick him up leaving.

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1 likely that you would have changed your approach in  
2 light of that information?

3 **A.** There's not many cameras there, so we would have looked  
4 through the camera that was on Alfreton Road and Bobbers  
5 Mill Bridge straight away rather than the cameras that  
6 go towards the city and into Radford.

7 **Q.** Were you looking just in real time or were you also  
8 rewinding cameras at that time?

9 **A.** We were looking on real time initially and there's  
10 high-rise flats just in the Radford, Hartley Road area.  
11 So those cameras for the doors were getting played back  
12 by my colleague to see if he'd gone into any of the  
13 blocks of flats.

14 **Q.** So are those the green circles?

15 **A.** Yes.

16 **Q.** So your colleague -- I think you've said there were four  
17 members of staff on duty?

18 **A.** Yes.

19 **Q.** And your colleague, somebody called James Pikett, helped  
20 you; is that right?

21 **A.** Yeah, Pikett.

22 **Q.** Pikett. Was it him who was looking at those green dots?

23 **A.** Yeah, he'd was looking at the blocks of flats to see if  
24 he'd gone into those buildings.

25 **Q.** What were you looking at?

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1 **Q.** So you described your colleagues looking at, for  
2 example, those green circles.

3 **A.** Yes.

4 **Q.** At that time were you looking in the Cathedral area?

5 **A.** Yeah, it's traffic cameras which were on a completely  
6 different desk to where we were working, so we had to  
7 run up the room and go to that desk and bring up the  
8 different cameras that are down there, but you can only  
9 see one camera at a time, so we have to look through  
10 different cameras on the monitor.

11 **Q.** And if you had to give an approximate amount of time  
12 that you'd spent looking at the Cathedral area as  
13 opposed to areas north of Ilkeston Road, can you assist  
14 us with that?

15 **A.** Maybe five, ten minutes. Then we realised there was  
16 nothing on the camera there, and then just carried on  
17 with the search.

18 **Q.** Was that relatively soon after the 4 o'clock period or  
19 after that?

20 **A.** I'm not sure.

21 **Q.** Can we please bring on screen WITN0224006. This  
22 a report that has been filed and I want to understand  
23 quite how it comes about. We see there it has your name  
24 in terms of accepting --

25 **A.** Yes.

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1 Q. -- at 4.38, and we can see it says, "Begin" and that  
 2 says 4.38 am.  
 3 A. Yeah.  
 4 Q. Then completed 4.46. Does that mean you spent  
 5 eight minutes on this particular incident, or what does  
 6 that tell us?  
 7 A. No, it's a separate computer screen. So rather than  
 8 leave what we were doing when it initially came in, we  
 9 just straight away got on the cameras. You have to go  
 10 on to a different computer screen with a mouse, so we  
 11 can click the incident and then update it later. So the  
 12 time discrepancy is just that we can click the incidents  
 13 and then fill it out at a later time once it's all  
 14 completed.  
 15 Q. So you have all of these screens that are showing around  
 16 you in the room?  
 17 A. Yeah.  
 18 Q. Nine videos per screen?  
 19 A. Yes.  
 20 Q. And then there's another computer system which you can  
 21 go on to carry out what specific requests.  
 22 A. Yeah, it's part of the same system but it just -- it's  
 23 what we actually record everything we do on. But we've  
 24 got three monitors.  
 25 Q. So your focus at this particular time would be on this

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1 do you think you were asked to carry out a search by the  
 2 police?  
 3 A. Probably three, four minutes after. After it had come  
 4 in on the radio.  
 5 Q. So is that the 4.09 time or is that something else?  
 6 A. It had been the 4.06, I think, time.  
 7 Q. So that's at the bottom we see "CCTV ..."  
 8 A. Yeah.  
 9 Q. -- "Time Start 04.06".  
 10 A. Yeah.  
 11 Q. When do you think you completed this form? Was that the  
 12 4.38, or was that something else?  
 13 A. I think that's the complete time. The 4.46.  
 14 Q. So am I right to understand that between 4.38 and 4.46  
 15 you were completing this form?  
 16 A. Yeah, as we were going through the cameras.  
 17 Q. Can you explain that for me, please? You're creating  
 18 this form at the same time as you're going through the  
 19 cameras; so you're carrying out the task between 4.38  
 20 and 4.46?  
 21 A. The incident was completed at 4.46. So I was probably  
 22 typing in different information that was coming over the  
 23 radio so we didn't forget what was actually said.  
 24 Between 4.38 and 4.46.  
 25 Q. So during that eight-minute period you are effectively

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1 specific task?  
 2 A. Yes.  
 3 Q. And not on monitoring the entire set of screens?  
 4 A. If I'd have clicked that when the incident first came  
 5 in, when we first heard it, we would have been taken off  
 6 being able to look at the camera. So rather than press  
 7 an incident button and start typing up an incident,  
 8 I just went on the cameras and just looked for VC.  
 9 Q. So if we look down the CCTV description, it says there:  
 10 "Police request to monitor Ilkeston Road for a black  
 11 male in all black that had robbed a male and a female on  
 12 Ilkeston Road and stabbed them both."  
 13 Then if we look down there's a reference there to  
 14 4.09. "Arrived..."  
 15 "IncidentResponseArrived."  
 16 "IncidentResponseDeployed 04.04 ..."  
 17 Then below that it says:  
 18 "monitored the area and played back the cameras on  
 19 Ilkeston Road but could not find the offender. Informed  
 20 the police control room that the male was not seen. A  
 21 property by the assault had a camera that had captured  
 22 the whole incident and the male that had stabbed them  
 23 both. A scene was put in place around the area."  
 24 If we zoom out slightly so we can have that whole  
 25 report on the screen, can you assist us then: what time

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1 working on this report for the police; is that right?  
 2 A. Yeah.  
 3 Q. At this time, what was the other operator doing? Were  
 4 they helping you?  
 5 A. He was looking through all the cameras, playing all the  
 6 cameras back.  
 7 Q. For this purpose?  
 8 A. Just to try and find him.  
 9 Q. So when you say "playing the cameras back", do you mean  
 10 not looking at the live screens, but rewinding to see  
 11 what happened at around 4 am?  
 12 A. Yeah, we had to do a playback to see if we'd seen him  
 13 leaving the area. It wasn't caught on camera. I think  
 14 it was pointing in the wrong direction at the time so  
 15 when the camera came back round there wasn't anything  
 16 captured of the incident.  
 17 Q. What was pointing in the wrong area, sorry?  
 18 A. The camera was pointing a different way.  
 19 Q. Which camera?  
 20 A. The camera on Ilkeston Road.  
 21 Q. Was that due to a fault in the camera or --  
 22 A. No, they do a two-minute tour, so they tour every two  
 23 minutes. They look in a different direction. So they  
 24 spin roughly two minutes.  
 25 Q. Thank you. So you were completing this form and your

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1 colleague was playing back video around Ilkeston Road at  
 2 this particular --  
 3 **A.** Yeah, to see if he could see what direction he'd gone in  
 4 and then let the police know that this is the direction  
 5 he'd gone.  
 6 **Q.** Can we please bring up onto screen NGPF0010084. This  
 7 a document that's been produced for us by the police.  
 8 If we could look, please, at page 13. 13 and 14. We  
 9 can see here, can you see that there's an image there of  
 10 VC --  
 11 **A.** Yeah.  
 12 **Q.** -- and it's the Gregory Boulevard area?  
 13 **A.** Yeah.  
 14 **Q.** Then over the page, please, we can see I think this is  
 15 Goose Fair cameras; is that correct?  
 16 **A.** Yeah.  
 17 **Q.** Are both of those cameras familiar to you?  
 18 **A.** Yes.  
 19 **Q.** It's relatively light, I think these images haven't been  
 20 enhanced.  
 21 If we could please go back to RLIT0000043. We can  
 22 see there those two cameras on the top in blue on the  
 23 right-hand side.  
 24 If we go back perhaps to NGPF0010084, page 13 and  
 25 14, it looks as though both of those images are taken

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1 **Q.** -- from looking at the screen --  
 2 **A.** Yeah.  
 3 **Q.** -- to completing that paperwork?  
 4 **A.** Yeah.  
 5 **Q.** That can come down, thank you.  
 6 You've described in your statement ultimately  
 7 picking up VC when he was at the bottom -- he was in the  
 8 van at the bottom of Mansfield Street; is that right?  
 9 **A.** Yeah, Mansfield Road.  
 10 **Q.** Mansfield Road. And you had followed him to the point  
 11 where the van stopped; is that right?  
 12 **A.** Yes.  
 13 **Q.** It's there that you had that problem with the camera.  
 14 **A.** Yes.  
 15 **Q.** And if we could please bring up on to screen your  
 16 witness statement at page 5, paragraph 16. I'm just  
 17 going to read to you a few extracts from your witness  
 18 statement. Thank you. So paragraph 16 describes this  
 19 picking up VC. You say:  
 20 "I first picked up VC on the camera which is at the  
 21 bottom of Mansfield Road down to Milton Street."  
 22 In the next paragraph you say:  
 23 "We next picked up VC on the Clumber Street camera  
 24 which runs from Upper Parliament Street up to the  
 25 Theatre Royal."

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1 from those two council cameras. Page 13 and 14. Thank  
 2 you. Can you see that?  
 3 **A.** Yes.  
 4 **Q.** Yes? Now, if we look at the time, that is 4.38 to 4.41,  
 5 walking along Gregory Boulevard towards Mansfield Road.  
 6 Over the page, please. Over the page to 14. 4.38 to  
 7 4.41, walks along Gregory Boulevard towards Mansfield  
 8 Road.  
 9 It looks as though at the time that you were  
 10 completing that form for the police, VC was walking  
 11 along Gregory Boulevard, seen by council's CCTV; do you  
 12 agree with that?  
 13 **A.** Yes.  
 14 **Q.** On reflection, then, does it look as though in fact at  
 15 the very time when VC may have been captured on CCTV,  
 16 you were completing a separate task for the police  
 17 looking at the Ilkeston Road area?  
 18 **A.** Yes.  
 19 **Q.** Reflecting on that, what's your view?  
 20 **A.** Because we didn't know what direction he'd gone in, we  
 21 could have been looking at any of the cameras in any  
 22 direction. So we had to fill out the incident form.  
 23 **Q.** Does it look like your attention was diverted,  
 24 essentially --  
 25 **A.** Yeah, it does.

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1 The next paragraph you say:  
 2 "We then heard a radio message from the police that  
 3 a white van had turned up on to Derby Road."  
 4 Over the page, please. You say there:  
 5 "The van must have gone up Derby Road passed the  
 6 cathedral and onto Alfreton Road where we picked him up  
 7 again on camera 160. As we proceeded down Alfreton  
 8 Road, we got him on 161. We had picked him up at  
 9 Canning Circus as he drove out on Alfreton Road. We  
 10 were able to follow him along Alfreton Road. We  
 11 informed the police on the police radio where the van  
 12 was on Alfreton Road. The van eventually turned right  
 13 into Bentinck Road running towards the forest. It was  
 14 stopped there."  
 15 The picture that's painted there is essentially  
 16 successfully tracking the van down to the point of  
 17 arrest; do you agree?  
 18 **A.** Yes.  
 19 **Q.** I'd like to take you to another report that you  
 20 completed, and that was WITN0437002. We see the "Begin"  
 21 time is 5.37, "Accepted" 5.37, "Completed" 6.14, has  
 22 your name there.  
 23 And we scroll down, please. It says:  
 24 "van deliberately running people over on Parliament  
 25 Street and Milton Street police car was following the

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1 van out of the city on Alfreton Road towards the forest  
 2 wreck."  
 3 Under "CCTV OpActions" it says:  
 4 "unable to follow the van and the police officer  
 5 because no one has any idea what number the cameras are.  
 6 The van was stopped on Bentinck road the camera was  
 7 totally uncontrollable on Bentinck road mount Hooten  
 8 street. The male was arrested."  
 9 That report doesn't paint quite as rosy a picture as  
 10 seems to come out in the witness statement, do you agree  
 11 with that?  
 12 **A.** Yeah.  
 13 **Q.** "Unable to follow the van and the police officer because  
 14 no one has any idea what the numbers are". What did you  
 15 mean by that?  
 16 **A.** The system, we had a new system fitted and they changed  
 17 the cameras for Alfreton Road so where camera 160 was  
 18 before it ran in numerical order right down to Bentinck  
 19 Road from 160 right down to 164. They'd changed the  
 20 numbers I think for a postcode reference rather than an  
 21 actual number that we'd remembered. So when we looked  
 22 up at the screen, we could see up at the wall monitors,  
 23 we could see the cameras but didn't know the numbers.  
 24 So at first I was really frustrated because we were  
 25 trying to follow somebody that had done what they'd done

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1 camera numbers?  
 2 **A.** *(The witness nodded).*  
 3 **Q.** Do you think, looking back at your witness statement,  
 4 you've perhaps downplayed some of the issues that you  
 5 faced on the night?  
 6 **A.** Because we did follow the van, and we did see it on  
 7 every camera, there wasn't a camera that we didn't see  
 8 them in the van where the cameras were changed where the  
 9 frustration started. I just put it in the witness  
 10 statement that it was -- we could follow him, because  
 11 this is out of frustration. But mainly because of how  
 12 it had been going, and there was -- the whole control  
 13 room was angry at the cameras not working properly and  
 14 being unable to do parts of your job sometimes.  
 15 **Q.** When you say not working properly, what do you mean by  
 16 that?  
 17 **A.** Just not being able to control the cameras because when  
 18 things happen and somebody runs, if you can't control  
 19 a camera, you can't follow somebody that's running away.  
 20 So a lot of things that happen you can't, so it was  
 21 frustrating.  
 22 **Q.** If we go back, please, to RLIT0000043, that's just a map  
 23 of cameras. There are obviously a large number of  
 24 cameras for you to look at. You obviously weren't  
 25 looking at them all at the same time.

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1 so I was really, really angry that the numbers weren't  
 2 in sequence like they used to be a week before.  
 3 So my colleague James Pikett, he stood behind me and  
 4 shouted the camera numbers to me so we were able to just  
 5 follow the van to its final destination. But the  
 6 frustration in not being able to get the camera numbers  
 7 just by after 20 years of working somewhere and the  
 8 camera suddenly changes was dead frustrating because  
 9 there was no need to do it, really so it was really,  
 10 really -- we were quite angry at this time and this  
 11 reflects in my -- what I've written there.  
 12 **Q.** And you say, "Unable to follow the van." In your view,  
 13 did that impact on your ability to follow the van?  
 14 **A.** It would have done if my colleague hadn't took the  
 15 initiative to just stand in front of the screen and  
 16 start shouting the numbers out to me as the van drove  
 17 down the road.  
 18 **Q.** So is your evidence in fact where you say "unable to  
 19 follow the van" you were able to follow the van?  
 20 **A.** We were, yeah, it was just frustration because things  
 21 had been happening differently with the new system with  
 22 cameras not working properly beforehand and a system  
 23 that had just been fitted that we were trying to get  
 24 used to, and then they changed all the camera numbers.  
 25 **Q.** So cameras not working properly, problems with the

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1 **A.** No.  
 2 **Q.** Is it possible that there were some faults with some of  
 3 those cameras that might have impacted your search for  
 4 VC?  
 5 **A.** I don't think so. Everything was recorded at the time  
 6 when we played any cameras back and when we moved any of  
 7 the cameras, the ones that we used that night were okay.  
 8 **Q.** In respect of those that weren't showing on the screen,  
 9 is it, again, possible that there were cameras that in  
 10 fact you wouldn't have seen on the screen because they  
 11 had been affected by a fault?  
 12 **A.** Maybe. They could have been. Alfreton Road, the newer  
 13 cameras on Alfreton Road, they are a bit intermittent  
 14 with connection, so they could have fallen out at some  
 15 point or dropped out.  
 16 **MR BLAKE:** Thank you.  
 17 Chair, I don't have any further questions. There  
 18 are questions from Core Participants.  
 19 **THE CHAIR:** All right I think what we'll do is take a break  
 20 now until 1.55. Because I think it's getting very warm  
 21 in here and everybody needs a break, so if I can ask you  
 22 to come back then.  
 23 **(12.55 pm)**  
 24 **(The short adjournment)**  
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<p><b>MR BLAKE: [16]</b> 1/3 1/8 9/25 10/3 10/11 10/14 34/20 34/24 40/5 40/10 40/14 65/7 81/8 81/15 83/1 108/16</p> <p><b>MR McNAMARA: [3]</b> 77/11 79/14 80/4</p> <p><b>MS CARTWRIGHT: [2]</b> 70/8 77/8</p> <p><b>MS EASTWOOD: [2]</b> 66/1 70/5</p> <p><b>MS PATRY: [2]</b> 35/2 38/1</p> <p><b>THE CHAIR: [30]</b> 1/5 9/21 10/1 10/5 10/13 34/23 34/25 38/4 39/9 39/14 40/1 40/3 40/6 40/11 65/10 65/17 65/24 70/6 77/9 79/17 79/23 79/25 80/5 80/13 80/18 81/1 81/7 81/12 82/23 108/19</p> <p><b>THE WITNESS: [2]</b> 40/2 81/14</p>	<p>70/22 86/17 87/9</p> <p><b>13 June 2023 [3]</b> 46/1 79/11 84/4</p> <p><b>13th [7]</b> 56/11 58/17 58/23 62/20 78/8 79/20 79/23</p> <p><b>13th June [2]</b> 53/23 69/22</p> <p><b>14 [6]</b> 40/15 45/13 101/8 101/25 102/1 102/6</p> <p><b>14 May 2026 [1]</b> 1/9</p> <p><b>16 [4]</b> 2/9 35/19 103/16 103/18</p> <p><b>160 [1]</b> 104/7</p> <p><b>160 right [1]</b> 105/19</p> <p><b>160 was [1]</b> 105/17</p> <p><b>161 [1]</b> 104/8</p> <p><b>164 [1]</b> 105/19</p> <p><b>167 [1]</b> 84/19</p> <p><b>18 [6]</b> 16/5 26/17 35/10 35/20 35/20 82/9</p> <p><b>18 December 2019 [1]</b> 10/16</p>	<p><b>4.09 [2]</b> 98/14 99/5</p> <p><b>4.38 [8]</b> 97/1 97/2 99/12 99/14 99/19 99/24 102/4 102/6</p> <p><b>4.41 [2]</b> 102/4 102/7</p> <p><b>4.46 [6]</b> 97/4 99/13 99/14 99/20 99/21 99/24</p> <p><b>46 [1]</b> 28/23</p>	<p>47/8 104/21</p> <p><b>accepting [1]</b> 96/24</p> <p><b>access [7]</b> 14/11 31/7 33/5 33/20 42/4 82/15 83/6</p> <p><b>accessed [1]</b> 86/9</p> <p><b>accessing [2]</b> 32/16 32/22</p> <p><b>account [1]</b> 13/23</p> <p><b>accountabilities [1]</b> 29/8</p> <p><b>acknowledgement [1]</b> 19/11</p> <p><b>across [14]</b> 3/8 9/11 11/1 11/2 12/15 13/4 14/3 19/3 24/9 27/1 28/6 28/16 46/3 62/6</p> <p><b>act [11]</b> 2/6 5/5 6/15 7/1 8/12 11/14 14/11 15/22 17/7 31/21 70/13</p> <p><b>acting [1]</b> 22/23</p> <p><b>action [10]</b> 19/22 19/23 21/16 22/1 22/2 22/10 22/13 22/19 23/24 89/14</p> <p><b>actions [2]</b> 44/12 87/8</p> <p><b>activities [4]</b> 11/21 17/4 17/23 22/8</p> <p><b>activity [1]</b> 82/12</p> <p><b>acts [4]</b> 4/22 5/1 6/21 62/1</p> <p><b>actual [5]</b> 10/23 12/6 65/5 85/12 105/21</p> <p><b>actually [11]</b> 48/22 51/21 52/17 60/4 60/14 62/16 79/10 83/8 90/1 97/23 99/23</p> <p><b>acutely [1]</b> 28/2</p> <p><b>add [1]</b> 25/21</p> <p><b>added [1]</b> 14/19</p> <p><b>adding [1]</b> 65/21</p> <p><b>addition [3]</b> 24/13 26/6 53/3</p> <p><b>additional [3]</b> 14/18 14/24 56/1</p> <p><b>address [9]</b> 1/23 15/11 15/19 32/22 43/18 44/12 64/8 65/4 78/3</p> <p><b>addressed [7]</b> 19/22 28/22 62/7 72/2 72/20 72/25 76/5</p> <p><b>addresses [4]</b> 15/12 16/20 20/4 43/13</p> <p><b>addressing [3]</b> 23/3 27/16 44/4</p> <p><b>adequate [1]</b> 45/9</p> <p><b>adjournment [1]</b> 108/24</p> <p><b>Advancis [6]</b> 47/1 47/7 47/8 57/13 66/20 66/22</p> <p><b>advice [2]</b> 22/5 28/18</p> <p><b>advocate [1]</b> 34/17</p>	<p><b>affect [1]</b> 48/17</p> <p><b>affected [11]</b> 48/4 48/7 48/8 48/8 53/7 54/9 62/13 84/21 85/1 85/18 108/11</p> <p><b>affecting [2]</b> 60/20 60/23</p> <p><b>affirmed [2]</b> 1/6 109/3</p> <p><b>after [15]</b> 41/12 41/12 46/19 68/5 68/6 76/5 77/14 78/12 87/13 90/6 96/18 96/19 99/3 99/3 106/7</p> <p><b>again [23]</b> 7/8 16/1 20/18 21/4 21/24 27/11 29/2 34/5 36/5 38/18 53/21 57/2 60/25 68/24 70/24 71/11 74/22 75/2 86/15 91/7 95/3 104/7 108/9</p> <p><b>against [2]</b> 14/14 64/2</p> <p><b>age [3]</b> 26/17 35/9 35/24</p> <p><b>agencies [1]</b> 11/9</p> <p><b>agent [1]</b> 59/18</p> <p><b>ago [1]</b> 77/12</p> <p><b>agree [9]</b> 8/25 17/24 26/9 70/11 72/17 74/10 102/12 104/17 105/10</p> <p><b>agreed [1]</b> 68/6</p> <p><b>agreement [4]</b> 30/3 30/7 30/20 30/24</p> <p><b>agreements [7]</b> 28/21 28/24 29/5 29/11 29/16 29/21 30/7</p> <p><b>aimed [1]</b> 26/23</p> <p><b>aiming [1]</b> 60/12</p> <p><b>airwave [1]</b> 89/23</p> <p><b>airwaves [1]</b> 90/20</p> <p><b>alarm [1]</b> 41/4</p> <p><b>Alfreton [12]</b> 93/23 94/4 95/1 104/6 104/7 104/9 104/10 104/12 105/1 105/17 108/12 108/13</p> <p><b>all [55]</b> 9/11 11/1 12/18 13/9 17/9 18/1 20/8 27/4 28/2 28/4 29/3 29/17 33/17 38/13 39/21 41/2 42/18 43/11 48/24 50/2 50/22 51/5 51/8 53/18 57/13 57/19 59/8 59/22 59/24 60/3 60/25 62/2 64/20 68/2 68/8 69/5 69/8 69/21 70/20 71/1 72/15 73/11 74/22 76/24 79/6 91/8 93/15 97/13 97/15 98/11 100/5 100/5 106/24 107/25</p>																																			
<p>'</p> <p><b>'PTZs' [1]</b> 47/23</p> <p><b>'We're [1]</b> 91/12</p>	<p><b>20 years [2]</b> 81/25 106/7</p> <p><b>2005 [1]</b> 43/7</p> <p><b>2017 [1]</b> 40/22</p> <p><b>2018 [7]</b> 2/6 4/25 6/15 7/24 8/2 15/22 20/1</p> <p><b>2019 [4]</b> 10/16 10/19 13/2 13/15</p> <p><b>2020-2023 [1]</b> 8/19</p> <p><b>2021 [1]</b> 13/8</p> <p><b>2022 [1]</b> 46/21</p> <p><b>2023 [14]</b> 8/19 20/23 46/1 61/12 66/5 67/9 67/10 67/13 67/14 67/25 68/12 68/20 79/11 84/4</p> <p><b>2024 [1]</b> 21/8</p> <p><b>2025 [14]</b> 14/7 45/19 61/12 70/24 71/8 71/12 71/13 71/15 71/22 72/2 72/4 72/6 73/1 80/7</p> <p><b>2026 [4]</b> 1/1 1/9 40/15 81/16</p> <p><b>22 May 2025 [1]</b> 71/8</p> <p><b>26 May 2026 [1]</b> 1/1</p> <p><b>288 [8]</b> 41/5 52/9 52/10 52/11 53/11 54/14 84/3 85/24</p>	<p><b>5</b></p> <p><b>5.37 [2]</b> 104/21 104/21</p> <p><b>50-inch [1]</b> 82/9</p> <p><b>56 [1]</b> 73/19</p>	<p><b>6</b></p> <p><b>6.14 [1]</b> 104/21</p> <p><b>68 [1]</b> 16/18</p> <p><b>69 [1]</b> 16/18</p>	<p><b>7</b></p> <p><b>70 [1]</b> 42/24</p>	<p><b>8</b></p> <p><b>80 [4]</b> 42/22 42/23 42/24 75/6</p>	<p><b>9</b></p> <p><b>9 o'clock [1]</b> 56/10</p> <p><b>9.32 [2]</b> 59/8 59/23</p> <p><b>9th [1]</b> 79/23</p>	<p><b>A</b></p> <p><b>ability [2]</b> 16/7 106/13</p> <p><b>able [15]</b> 37/21 46/2 49/7 53/15 62/22 63/11 88/23 89/20 93/25 98/6 104/10 106/4 106/6 106/19 107/17</p> <p><b>about [61]</b> 1/25 2/21 2/22 5/20 12/23 16/25 19/14 20/9 23/6 23/7 24/1 24/25 25/11 25/12 25/24 26/5 26/16 27/4 27/6 27/7 29/16 31/5 32/1 32/18 32/24 33/1 33/5 33/9 33/10 38/5 38/9 42/21 42/24 43/1 44/22 45/10 49/21 51/8 51/17 52/8 62/24 63/22 65/11 67/3 70/22 71/15 72/5 72/7 74/20 75/13 77/4 77/13 79/12 79/18 83/11 84/8 84/16 84/16 85/11 90/15 96/23</p> <p><b>absolutely [6]</b> 8/23 37/18 40/5 43/3 47/3 70/12</p> <p><b>accept [2]</b> 37/7 45/17</p> <p><b>accepted [3]</b> 35/8</p>	<p><b>2</b></p> <p><b>3</b></p> <p><b>30 [4]</b> 51/2 52/3 75/21 83/23</p>	<p><b>4</b></p> <p><b>4 am [2]</b> 87/14 87/25</p> <p><b>4 o'clock [1]</b> 96/18</p> <p><b>4.06 [1]</b> 99/6</p>	<p><b>0</b></p> <p><b>04.04 [1]</b> 98/16</p> <p><b>04.06 [1]</b> 99/9</p>	<p><b>1</b></p> <p><b>1.55 [1]</b> 108/20</p> <p><b>10 [10]</b> 2/18 4/19 4/25 6/14 6/18 7/23 8/3 26/20 68/22 87/10</p> <p><b>10.01 [1]</b> 1/2</p> <p><b>10.56 [1]</b> 40/7</p> <p><b>100 [1]</b> 78/10</p> <p><b>11 [3]</b> 44/8 44/25 47/16</p> <p><b>11.01 [1]</b> 40/9</p> <p><b>11.55 [1]</b> 81/4</p> <p><b>1199 [3]</b> 83/4 83/5 93/19</p> <p><b>12 [9]</b> 45/25 51/15 54/1 54/3 54/20 54/24 56/25 70/3 83/17</p> <p><b>12 June 2023 [1]</b> 68/12</p> <p><b>12.15 [2]</b> 81/2 81/6</p> <p><b>12.55 [1]</b> 108/23</p> <p><b>121 [1]</b> 13/7</p> <p><b>12th [7]</b> 53/22 54/5 61/2 69/22 79/19 84/4 86/16</p> <p><b>12th/13th [1]</b> 62/20</p> <p><b>13 [5]</b> 81/16 101/8 101/8 101/24 102/1</p> <p><b>13 June [11]</b> 50/19 54/20 54/24 59/8 59/23 61/2 70/2 70/3</p>	<p><b>0</b></p> <p><b>04.04 [1]</b> 98/16</p> <p><b>04.06 [1]</b> 99/9</p>	<p><b>1</b></p> <p><b>1.55 [1]</b> 108/20</p> <p><b>10 [10]</b> 2/18 4/19 4/25 6/14 6/18 7/23 8/3 26/20 68/22 87/10</p> <p><b>10.01 [1]</b> 1/2</p> <p><b>10.56 [1]</b> 40/7</p> <p><b>100 [1]</b> 78/10</p> <p><b>11 [3]</b> 44/8 44/25 47/16</p> <p><b>11.01 [1]</b> 40/9</p> <p><b>11.55 [1]</b> 81/4</p> <p><b>1199 [3]</b> 83/4 83/5 93/19</p> <p><b>12 [9]</b> 45/25 51/15 54/1 54/3 54/20 54/24 56/25 70/3 83/17</p> <p><b>12 June 2023 [1]</b> 68/12</p> <p><b>12.15 [2]</b> 81/2 81/6</p> <p><b>12.55 [1]</b> 108/23</p> <p><b>121 [1]</b> 13/7</p> <p><b>12th [7]</b> 53/22 54/5 61/2 69/22 79/19 84/4 86/16</p> <p><b>12th/13th [1]</b> 62/20</p> <p><b>13 [5]</b> 81/16 101/8 101/8 101/24 102/1</p> <p><b>13 June [11]</b> 50/19 54/20 54/24 59/8 59/23 61/2 70/2 70/3</p>	<p><b>2</b></p> <p><b>3</b></p> <p><b>30 [4]</b> 51/2 52/3 75/21 83/23</p>	<p><b>4</b></p> <p><b>4 am [2]</b> 87/14 87/25</p> <p><b>4 o'clock [1]</b> 96/18</p> <p><b>4.06 [1]</b> 99/6</p>	<p><b>0</b></p> <p><b>04.04 [1]</b> 98/16</p> <p><b>04.06 [1]</b> 99/9</p>	<p><b>1</b></p> <p><b>1.55 [1]</b> 108/20</p> <p><b>10 [10]</b> 2/18 4/19 4/25 6/14 6/18 7/23 8/3 26/20 68/22 87/10</p> <p><b>10.01 [1]</b> 1/2</p> <p><b>10.56 [1]</b> 40/7</p> <p><b>100 [1]</b> 78/10</p> <p><b>11 [3]</b> 44/8 44/25 47/16</p> <p><b>11.01 [1]</b> 40/9</p> <p><b>11.55 [1]</b> 81/4</p> <p><b>1199 [3]</b> 83/4 83/5 93/19</p> <p><b>12 [9]</b> 45/25 51/15 54/1 54/3 54/20 54/24 56/25 70/3 83/17</p> <p><b>12 June 2023 [1]</b> 68/12</p> <p><b>12.15 [2]</b> 81/2 81/6</p> <p><b>12.55 [1]</b> 108/23</p> <p><b>121 [1]</b> 13/7</p> <p><b>12th [7]</b> 53/22 54/5 61/2 69/22 79/19 84/4 86/16</p> <p><b>12th/13th [1]</b> 62/20</p> <p><b>13 [5]</b> 81/16 101/8 101/8 101/24 102/1</p> <p><b>13 June [11]</b> 50/19 54/20 54/24 59/8 59/23 61/2 70/2 70/3</p>	<p><b>20 years [2]</b> 81/25 106/7</p> <p><b>2005 [1]</b> 43/7</p> <p><b>2017 [1]</b> 40/22</p> <p><b>2018 [7]</b> 2/6 4/25 6/15 7/24 8/2 15/22 20/1</p> <p><b>2019 [4]</b> 10/16 10/19 13/2 13/15</p> <p><b>2020-2023 [1]</b> 8/19</p> <p><b>2021 [1]</b> 13/8</p> <p><b>2022 [1]</b> 46/21</p> <p><b>2023 [14]</b> 8/19 20/23 46/1 61/12 66/5 67/9 67/10 67/13 67/14 67/25 68/12 68/20 79/11 84/4</p> <p><b>2024 [1]</b> 21/8</p> <p><b>2025 [14]</b> 14/7 45/19 61/12 70/24 71/8 71/12 71/13 71/15 71/22 72/2 72/4 72/6 73/1 80/7</p> <p><b>2026 [4]</b> 1/1 1/9 40/15 81/16</p> <p><b>22 May 2025 [1]</b> 71/8</p> <p><b>26 May 2026 [1]</b> 1/1</p> <p><b>288 [8]</b> 41/5 52/9 52/10 52/11 53/11 54/14 84/3 85/24</p>	<p><b>5</b></p> <p><b>5.37 [2]</b> 104/21 104/21</p> <p><b>50-inch [1]</b> 82/9</p> <p><b>56 [1]</b> 73/19</p>	<p><b>6</b></p> <p><b>6.14 [1]</b> 104/21</p> <p><b>68 [1]</b> 16/18</p> <p><b>69 [1]</b> 16/18</p>	<p><b>7</b></p> <p><b>70 [1]</b> 42/24</p>	<p><b>8</b></p> <p><b>80 [4]</b> 42/22 42/23 42/24 75/6</p>	<p><b>9</b></p> <p><b>9 o'clock [1]</b> 56/10</p> <p><b>9.32 [2]</b> 59/8 59/23</p> <p><b>9th [1]</b> 79/23</p>	<p><b>A</b></p> <p><b>ability [2]</b> 16/7 106/13</p> <p><b>able [15]</b> 37/21 46/2 49/7 53/15 62/22 63/11 88/23 89/20 93/25 98/6 104/10 106/4 106/6 106/19 107/17</p> <p><b>about [61]</b> 1/25 2/21 2/22 5/20 12/23 16/25 19/14 20/9 23/6 23/7 24/1 24/25 25/11 25/12 25/24 26/5 26/16 27/4 27/6 27/7 29/16 31/5 32/1 32/18 32/24 33/1 33/5 33/9 33/10 38/5 38/9 42/21 42/24 43/1 44/22 45/10 49/21 51/8 51/17 52/8 62/24 63/22 65/11 67/3 70/22 71/15 72/5 72/7 74/20 75/13 77/4 77/13 79/12 79/18 83/11 84/8 84/16 84/16 85/11 90/15 96/23</p> <p><b>absolutely [6]</b> 8/23 37/18 40/5 43/3 47/3 70/12</p> <p><b>accept [2]</b> 37/7 45/17</p> <p><b>accepted [3]</b> 35/8</p>	<p><b>2</b></p> <p><b>3</b></p> <p><b>30 [4]</b> 51/2 52/3 75/21 83/23</p>	<p><b>4</b></p> <p><b>4 am [2]</b> 87/14 87/25</p> <p><b>4 o'clock [1]</b> 96/18</p> <p><b>4.06 [1]</b> 99/6</p>	<p><b>0</b></p> <p><b>04.04 [1]</b> 98/16</p> <p><b>04.06 [1]</b> 99/9</p>	<p><b>1</b></p> <p><b>1.55 [1]</b> 108/20</p> <p><b>10 [10]</b> 2/18 4/19 4/25 6/14 6/18 7/23 8/3 26/20 68/22 87/10</p> <p><b>10.01 [1]</b> 1/2</p> <p><b>10.56 [1]</b> 40/7</p> 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57/9 61/15 61/21  63/22 66/11 70/19  75/14 75/15 83/18  89/18 90/6 94/6 96/7  97/9 97/21 101/21  101/24 107/22  <b>goes [1]</b> 43/18  <b>going [35]</b> 1/23 2/4  2/8 3/1 10/14 12/1  16/16 16/18 19/21  21/11 22/4 23/25 24/1</p>	<p><b>gone [8]</b> 22/16 94/12  94/24 95/22 101/3  101/5 102/20 104/5  <b>good [6]</b> 20/8 22/18  22/21 22/23 50/22  80/22  <b>Goose [1]</b> 101/15  <b>got [11]</b> 10/8 33/4  33/20 58/11 67/25  69/7 73/24 89/23 97/9  97/24 104/8  <b>govern [1]</b> 8/17  <b>governance [3]</b> 9/11  18/2 23/16  <b>governed [1]</b> 38/19  <b>government [2]</b>  19/15 21/6  <b>governments [1]</b>  28/3  <b>grateful [1]</b> 35/4  <b>great [2]</b> 2/8 30/5  <b>greater [2]</b> 29/10  34/2  <b>green [5]</b> 49/24 50/10  94/14 94/22 96/2  <b>Greg [1]</b> 57/8  <b>Gregory [4]</b> 101/12  102/5 102/7 102/11  <b>grey [1]</b> 87/1  <b>ground [1]</b> 37/15  <b>group [1]</b> 20/14  <b>guardian [1]</b> 41/3  <b>guess [2]</b> 27/24  30/15  <b>guidance [44]</b> 3/1 3/5  3/13 3/21 5/24 9/7  14/1 17/9 18/21 19/1  23/20 24/4 24/18  25/11 26/6 28/9 28/11  28/14 34/11 34/16  35/6 35/8 35/16 35/17  35/19 36/1 36/2 36/6  36/15 36/16 36/22  37/3 37/8 37/9 37/10  37/11 37/18 38/5 38/9  38/21 39/10 39/15  39/22 61/18  <b>guide [8]</b> 17/24 18/25  24/3 26/14 26/20 36/3  38/7 63/15</p>	<p><b>hadn't [5]</b> 58/16 60/6  61/1 78/10 106/14  <b>hand [7]</b> 23/9 49/2  49/9 50/10 88/8 93/8  101/23  <b>handful [1]</b> 54/6  <b>handle [1]</b> 24/25  <b>happen [6]</b> 16/14  63/4 63/6 64/9 107/18  107/20  <b>happened [6]</b> 31/17  64/9 76/25 87/22 89/7  100/11  <b>happening [3]</b> 33/2  34/9 106/21  <b>happy [3]</b> 36/19 37/1  39/16  <b>Harbour [1]</b> 21/8  <b>hard [3]</b> 24/22 78/23  95/10  <b>hardwired [2]</b> 78/24  79/5  <b>harm [2]</b> 25/10 36/9  <b>harrowing [1]</b> 28/2  <b>Hartley [1]</b> 94/10  <b>Harvey [7]</b> 79/12  79/13 81/9 81/10  81/12 81/15 109/15  <b>has [37]</b> 1/9 1/18  1/24 3/3 3/7 6/9 11/11  12/5 12/7 13/15 14/19  19/24 26/24 27/19  31/4 33/3 33/16 35/4  37/12 37/16 38/6  38/20 40/15 53/6  59/10 60/6 62/8 62/9  62/10 77/5 81/16 88/5  96/22 96/23 104/21  105/5 105/14  <b>hasn't [4]</b> 3/17 3/22  46/5 55/11  <b>have [140]</b>  <b>haven't [3]</b> 21/25  91/8 101/19  <b>having [9]</b> 4/18 27/9  44/17 44/21 60/4  73/13 75/22 77/13  91/8  <b>he [21]</b> 36/8 41/11  41/12 50/11 56/24  60/2 62/9 83/16 83/16  83/18 83/23 84/22</p>	<p><b>he'd [8]</b> 59/25 94/12  94/23 94/24 95/22  101/3 101/5 102/20  <b>he's [2]</b> 71/6 88/6  <b>headquarters [3]</b>  42/6 42/8 63/7  <b>health [13]</b> 2/22 4/7  4/12 5/13 5/19 5/21  6/4 21/4 21/18 27/21  38/11 38/11 38/15  <b>healthcare [6]</b> 16/11  17/19 19/12 20/20  25/13 28/9  <b>hear [7]</b> 64/19 64/19  64/21 82/17 90/2  90/14 91/9  <b>heard [13]</b> 1/25 29/1  66/19 83/7 83/15  84/16 87/13 87/21  90/13 93/18 93/19  98/5 104/2  <b>held [1]</b> 32/12  <b>help [12]</b> 8/5 9/18  13/11 18/11 25/9 39/5  39/5 62/22 63/15  73/12 77/24 95/11  <b>helped [2]</b> 67/21  94/19  <b>helpful [9]</b> 12/3 13/21  18/20 24/18 36/20  37/2 37/5 38/8 40/1  <b>helpfully [1]</b> 74/11  <b>helping [5]</b> 26/10  27/7 73/25 95/8 100/4  <b>helps [1]</b> 37/15  <b>hence [1]</b> 59/11  <b>here [11]</b> 9/22 9/25  27/25 30/9 39/17 49/9  52/8 57/22 88/9 101/9  108/21  <b>hesitancy [3]</b> 25/22  25/23 27/3  <b>hesitant [3]</b> 16/25  25/2 25/23  <b>high [2]</b> 49/24 94/10  <b>high-rise [2]</b> 49/24  94/10  <b>higher [3]</b> 36/14  82/21 83/2  <b>highlighted [1]</b> 19/25  <b>highly [1]</b> 72/17  <b>him [11]</b> 83/15 94/22  95/25 100/8 100/12  103/10 104/6 104/8  104/8 104/10 107/10  <b>hindsight [3]</b> 72/22  72/23 73/1  <b>his [13]</b> 1/18 36/6  57/22 71/6 71/7 72/3  72/6 84/25 88/14  88/20 89/22 91/18  91/25</p>	<p><b>I</b>  <b>I agree [1]</b> 26/9  <b>I am [6]</b> 11/6 28/18  31/4 46/4 71/6 77/22  <b>I appreciate [1]</b> 5/15  <b>I ask [5]</b> 37/5 66/7  70/8 71/15 75/13  <b>I asked [1]</b> 56/23  <b>I be [1]</b> 76/15  <b>I believe [1]</b> 56/10  <b>I call [1]</b> 40/10  <b>I can [5]</b> 1/13 40/13  57/19 108/21 109/9  <b>I can't [5]</b> 59/24  71/14 74/5 87/5 89/16  <b>I cannot [5]</b> 62/19  71/24 74/9 77/17  78/10  <b>I couldn't [1]</b> 54/7  <b>I described [1]</b> 30/6  <b>I did [1]</b> 48/6  <b>I didn't [2]</b> 65/22  68/15  <b>I do [6]</b> 10/17 32/25  41/2 41/15 71/23  79/24  <b>I don't [19]</b> 9/23  19/10 23/7 25/22  29/15 33/4 34/20  39/14 42/17 54/5 61/4  71/14 71/23 74/21</p>
<p align="right"><b>(35) further... - I don't</b></p>				

<p><b>I</b></p> <p><b>I don't... [5]</b> 75/12 80/1 80/16 108/5 108/17</p> <p><b>I draw [1]</b> 19/2</p> <p><b>I first [1]</b> 103/20</p> <p><b>I genuinely [1]</b> 80/11</p> <p><b>I guess [2]</b> 27/24 30/15</p> <p><b>I had [1]</b> 43/1</p> <p><b>I hadn't [1]</b> 78/10</p> <p><b>I have [2]</b> 41/11 42/22</p> <p><b>I just [10]</b> 38/5 51/12 65/11 76/20 77/22 80/12 83/13 88/5 98/8 107/9</p> <p><b>I like [1]</b> 39/24</p> <p><b>I look [1]</b> 41/12</p> <p><b>I made [2]</b> 20/22 46/16</p> <p><b>I may [2]</b> 77/17 77/17</p> <p><b>I mean [4]</b> 13/19 18/15 37/18 38/23</p> <p><b>I mentioned [1]</b> 35/25</p> <p><b>I obviously [1]</b> 46/17</p> <p><b>I personally [1]</b> 74/13</p> <p><b>I please [4]</b> 1/3 43/4 61/7 81/8</p> <p><b>I received [1]</b> 44/19</p> <p><b>I remember [1]</b> 92/8</p> <p><b>I reported [1]</b> 50/25</p> <p><b>I right [7]</b> 3/17 13/15 25/11 31/9 31/19 90/12 99/14</p> <p><b>I said [11]</b> 9/2 14/2 17/6 17/11 18/1 19/13 23/3 26/5 32/25 35/16 35/23</p> <p><b>I say [17]</b> 2/8 14/5 19/10 23/18 25/20 27/3 29/20 30/8 30/21 30/25 34/17 36/22 37/1 39/4 39/18 71/23 88/9</p> <p><b>I see [2]</b> 65/24 73/7</p> <p><b>I sent [1]</b> 68/16</p> <p><b>I should [1]</b> 70/4</p> <p><b>I spoke [1]</b> 57/2</p> <p><b>I talked [1]</b> 20/9</p> <p><b>I tested [1]</b> 51/3</p> <p><b>I think [43]</b> 1/18 10/11 13/7 14/6 15/15 18/9 19/2 19/13 19/25 23/3 26/16 28/11 29/6 29/10 29/20 30/4 34/3 34/6 34/13 35/8 36/15 39/9 40/3 52/4 60/17 61/10 65/12 67/8 72/2 80/22 82/21 83/6 86/19 91/12 91/19 94/16 99/6 99/13 100/13 101/19 105/20 108/19 108/20</p>	<p><b>I thought [1]</b> 52/12</p> <p><b>I to [1]</b> 89/25</p> <p><b>I took [1]</b> 77/1</p> <p><b>I understand [1]</b> 45/20</p> <p><b>I understood [2]</b> 68/10 72/14</p> <p><b>I want [2]</b> 12/11 96/22</p> <p><b>I was [10]</b> 35/5 44/20 52/19 54/22 59/3 61/5 95/1 99/21 105/24 106/1</p> <p><b>I will [5]</b> 3/16 51/9 55/15 55/17 55/25</p> <p><b>I wonder [1]</b> 33/9</p> <p><b>I would [5]</b> 42/22 54/25 57/5 80/16 92/1</p> <p><b>I wouldn't [2]</b> 35/18 86/20</p> <p><b>I'd [8]</b> 2/3 17/25 43/7 44/8 50/17 61/8 98/4 104/19</p> <p><b>I'll [11]</b> 3/4 3/24 11/4 12/9 24/20 26/19 55/19 56/3 64/8 90/22 91/7</p> <p><b>I'm [44]</b> 2/8 3/1 10/3 10/7 10/14 12/1 16/16 16/17 19/21 22/3 23/25 24/1 26/7 27/4 28/21 30/25 32/24 34/1 35/2 35/4 47/17 49/5 55/22 58/18 59/10 62/24 65/8 66/1 66/3 66/8 67/25 70/9 74/21 75/12 75/15 77/7 79/20 80/8 80/12 83/11 90/5 91/6 96/20 103/16</p> <p><b>I've [8]</b> 18/24 68/13 71/14 71/23 74/21 77/7 79/15 106/11</p> <p><b>ICO [19]</b> 3/2 3/7 10/15 11/11 13/15 19/22 19/24 20/4 21/16 21/25 23/1 26/25 28/8 28/23 31/4 31/11 34/10 36/12 38/20</p> <p><b>ICO's [2]</b> 29/4 32/8</p> <p><b>idea [2]</b> 105/5 105/14</p> <p><b>identification [2]</b> 4/10 63/9</p> <p><b>identified [13]</b> 26/25 44/11 53/4 56/25 58/6 59/7 60/5 63/25 67/18 68/13 73/9 74/3 75/11</p> <p><b>identifies [3]</b> 49/1 54/19 74/22</p> <p><b>identify [8]</b> 4/16 27/8 54/8 56/16 73/7 73/10 74/16 74/17</p> <p><b>ie [2]</b> 33/14 48/20</p> <p><b>if [99]</b> 4/21 5/2 5/19 6/7 6/22 8/7 8/9 12/3</p>	<p>12/23 14/25 15/5 15/9 16/2 16/9 17/20 18/15 18/19 22/17 22/20 29/16 31/11 31/17 33/4 33/21 34/15 35/21 37/3 37/6 43/1 43/13 43/24 44/1 44/6 44/9 44/10 44/11 45/12 49/6 49/12 49/15 50/6 50/9 53/19 53/22 54/12 55/24 56/1 56/1 57/9 57/13 57/16 61/4 61/17 61/21 62/15 62/18 62/19 66/12 68/22 70/20 73/8 73/21 75/14 80/9 80/15 81/12 83/14 83/18 86/8 86/10 86/12 87/8 87/23 87/23 88/7 89/16 89/18 90/22 93/2 93/19 94/12 94/23 95/23 96/11 98/4 98/9 98/13 98/24 100/12 101/3 101/8 101/21 101/24 102/4 103/15 106/14 107/18 107/22 108/21</p> <p><b>Ilkeston [11]</b> 49/4 87/13 88/1 93/3 96/13 98/10 98/12 98/19 100/20 101/1 102/17</p> <p><b>Ilkeston Road [10]</b> 49/4 87/13 88/1 93/3 96/13 98/10 98/12 100/20 101/1 102/17</p> <p><b>image [3]</b> 48/16 48/22 101/9</p> <p><b>imagery [3]</b> 57/20 59/1 59/2</p> <p><b>images [9]</b> 42/5 48/12 82/4 83/25 83/25 85/23 86/24 101/19 101/25</p> <p><b>imagine [1]</b> 27/5</p> <p><b>immediate [1]</b> 20/15</p> 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[28]</b> 64/18 69/4 74/3 74/3 74/23 76/22 76/25 77/4 84/20 84/21 85/7 85/14 86/9 92/8 95/12 97/8 98/4 98/5 99/11 100/9 100/15 102/15 103/7 105/21 107/15 107/17 108/6 108/6</p> <p><b>when I [1]</b> 23/7</p> <p><b>where [52]</b> 4/10 8/8 11/13 12/4 13/22 14/20 15/12 15/15 20/1 20/18 22/4 22/5 23/18 27/5 27/10 28/13 28/24 31/13 32/15 32/20 33/3 33/14 33/16 36/17 41/5 41/20 43/12 48/15 50/13 55/2 60/13 60/18 63/1 63/13 63/15 70/22 71/10 78/3 83/16 88/12 89/7 91/3 92/23 92/24 96/6 103/11 104/6 104/11 105/17 106/18 107/8 107/8</p> <p><b>whether [28]</b> 9/23 11/19 12/23 13/13 19/13 22/9 26/3 28/3 28/19 30/5 33/9 34/1 34/11 36/12 39/14 42/1 42/25 46/1 51/23 51/24 58/24 59/16 64/8 65/22 75/7 78/8 86/21 86/24</p> <p><b>which [43]</b> 13/13 15/24 33/2 36/16 37/6 37/22 38/17 41/3 42/5 47/9 47/14 47/19 49/1 49/4 49/20 51/2 52/22 53/7 53/10 54/19 54/19 56/8 59/4 62/12 62/13 66/10 67/3 69/24 72/2 72/3 72/4 73/21 74/16 75/22 80/23 89/20 91/3 93/5 96/5 97/20 100/19 103/20 103/24</p> <p><b>whichever [1]</b> 85/16</p> <p><b>while [2]</b> 10/5 80/7</p> <p><b>whilst [3]</b> 10/11 14/24 54/10</p> <p><b>white [1]</b> 104/3</p> <p><b>who [39]</b> 8/24 9/12 17/9 18/3 18/22 20/2 20/3 20/6 20/24 24/23 26/8 26/8 27/23 31/8 32/6 32/17 32/17 35/4 35/7 35/19 37/14 41/22 47/7 47/9 57/1 57/4 57/5 57/7 59/18 62/5 63/9 65/1 66/20 76/12 79/11 83/1 88/4</p>	<p>92/18 94/22</p> <p><b>whole [6]</b> 3/11 36/14 39/19 98/22 98/24 107/12</p> <p><b>Whose [1]</b> 91/16</p> <p><b>why [21]</b> 7/19 16/23 26/10 37/12 45/3 51/9 55/11 60/1 67/16 68/16 70/2 70/10 71/12 71/14 71/23 77/19 77/22 80/6 80/11 80/16 80/24</p> <p><b>wide [2]</b> 20/17 35/7</p> <p><b>widely [1]</b> 20/7</p> <p><b>wider [3]</b> 3/14 13/3 20/14</p> <p><b>Wilderspin [3]</b> 72/3 72/6 72/11</p> <p><b>will [39]</b> 3/16 10/4 22/3 22/7 22/13 23/19 23/22 26/8 26/8 28/18 29/18 30/4 31/11 31/18 35/20 39/4 39/20 42/23 51/2 51/9 51/15 55/15 55/17 55/22 55/25 57/14 61/24 62/3 63/8 63/8 64/1 64/19 65/1 65/3 65/4 65/8 76/12 79/8 80/3</p> <p><b>WinGuard [5]</b> 47/9 66/14 66/20 66/21 66/25</p> <p><b>wired [1]</b> 78/23</p> <p><b>wish [2]</b> 4/21 45/14</p> <p><b>within [19]</b> 16/19 18/3 18/10 24/14 28/22 29/19 31/14 32/4 34/7 34/18 36/23 38/15 39/6 39/18 41/14 75/23 75/25 86/14 91/16</p> <p><b>without [2]</b> 9/15 26/2</p> <p><b>WITN0224006 [1]</b> 96/21</p> <p><b>WITN0437001 [1]</b> 81/16</p> <p><b>WITN0437002 [1]</b> 104/20</p> <p><b>WITN0438001 [2]</b> 40/15 75/14</p> <p><b>WITN0438002 [1]</b> 70/20</p> <p><b>WITN0438003 [4]</b> 50/16 57/10 71/11 83/13</p> <p><b>WITN0453001 [1]</b> 1/10</p> <p><b>WITN0453002 [1]</b> 16/17</p> <p><b>WITN0453004 [1]</b> 3/3</p> <p><b>WITN0453006 [1]</b> 10/16</p> <p><b>WITN0453011 [1]</b> 26/15</p> <p><b>WITN0453012 [1]</b></p>	<p>24/4</p> <p><b>witness [36]</b> 1/8 2/9 8/20 19/23 21/15 28/22 31/6 40/4 40/14 40/24 45/24 46/21 47/15 52/3 58/22 60/17 64/8 70/17 72/1 72/19 72/25 74/12 75/13 77/4 79/12 80/8 81/15 82/2 83/7 87/9 103/16 103/17 105/10 107/2 107/3 107/9</p> <p><b>won't [1]</b> 79/8</p> <p><b>wonder [1]</b> 33/9</p> <p><b>Woodlands [10]</b> 4/15 49/13 49/13 49/18 49/18 66/13 74/19 79/6 79/11 81/23</p> <p><b>word [1]</b> 58/5</p> <p><b>words [2]</b> 25/21 26/7</p> <p><b>work [15]</b> 9/7 13/11 19/14 23/19 24/22 26/8 35/7 36/13 38/22 39/21 42/23 42/23 51/6 67/5 84/14</p> <p><b>working [42]</b> 8/8 9/25 18/3 19/19 31/1 46/11 51/3 53/9 53/12 53/19 54/17 54/20 55/1 56/22 57/1 57/6 58/21 58/24 59/7 60/5 62/12 62/18 62/19 67/3 67/22 68/7 68/11 69/25 81/23 83/24 86/11 88/19 91/14 93/16 95/2 96/6 100/1 106/7 106/22 106/25 107/13 107/15</p> <p><b>workplace [1]</b> 31/16</p> <p><b>world [1]</b> 37/19</p> <p><b>worn [1]</b> 75/10</p> <p><b>would [90]</b> 5/7 7/3 8/12 8/15 8/17 8/18 12/3 15/15 17/24 24/19 25/21 28/12 29/15 30/9 30/12 30/25 31/20 32/2 32/4 32/4 34/16 36/13 36/16 36/19 37/3 38/8 38/22 41/21 41/22 42/22 43/1 45/8 45/9 46/14 48/19 53/14 53/15 53/20 54/21 54/25 56/7 56/7 56/8 56/15 57/5 57/22 58/25 62/16 64/4 67/6 67/12 69/9 69/14 69/18 70/11 71/21 72/12 72/16 74/10 74/15 75/7 77/23 79/13 80/6 80/16 85/9 85/13 85/14 85/15 87/6 88/22 89/6 89/24 90/13 91/2 91/6 91/12 91/13 91/16 91/22 92/1 92/7 92/14 92/15</p>	<p>93/19 94/1 94/3 97/25 98/5 106/14</p> <p><b>wouldn't [11]</b> 27/5 33/7 33/8 35/18 59/21 68/4 69/11 86/7 86/20 92/16 108/10</p> <p><b>wreck [1]</b> 105/2</p> <p><b>writing [1]</b> 11/6</p> <p><b>written [3]</b> 35/12 55/2 106/11</p> <p><b>wrong [5]</b> 26/4 58/12 77/2 100/14 100/17</p> <p><b>wrote [1]</b> 10/25</p> <p><b>Y</b></p> <p><b>yeah [50]</b> 8/15 8/23 13/19 15/9 16/13 20/8 20/21 21/7 26/18 27/1 34/13 38/23 39/13 41/7 49/11 52/16 76/19 80/15 82/17 84/19 85/3 85/12 87/12 92/7 92/14 94/21 94/23 95/4 95/15 95/18 95/20 96/5 97/3 97/17 97/22 99/8 99/10 99/16 100/2 100/12 101/3 101/11 101/13 101/16 102/25 103/2 103/4 103/9 105/12 106/20</p> <p><b>year [8]</b> 3/19 14/11 14/18 44/15 44/23 61/11 70/18 77/13</p> <p><b>years [4]</b> 22/4 24/15 81/25 106/7</p> <p><b>yes [130]</b></p> <p><b>yesterday [4]</b> 50/25 51/3 51/15 83/16</p> <p><b>you [383]</b></p> <p><b>you'd [3]</b> 85/13 93/20 96/12</p> <p><b>you'll [1]</b> 70/10</p> <p><b>you're [26]</b> 10/8 15/9 18/16 18/17 25/24 34/4 45/3 46/8 47/13 49/7 60/14 60/22 63/10 64/9 64/22 67/7 71/7 71/10 76/16 80/8 81/13 85/19 88/10 99/17 99/18 99/19</p> <p><b>you've [48]</b> 1/19 2/8 16/15 16/21 19/22 19/25 21/8 22/11 22/17 26/13 28/21 31/6 33/4 36/1 40/14 40/22 40/24 45/24 46/21 52/3 52/6 53/4 58/5 58/6 58/14 60/17 66/15 66/17 66/19 67/2 70/17 72/16 77/24 79/18 80/18 81/23 81/25 82/2 82/4 82/11 84/7 85/24 87/9 91/11 93/15 94/16 103/6 107/4</p>	<p><b>young [1]</b> 35/9</p> <p><b>your [82]</b> 1/12 1/23 2/9 11/6 19/23 21/14 21/14 23/9 28/22 29/6 30/12 30/15 31/6 33/6 39/14 40/16 40/24 41/19 45/21 45/23 46/6 46/10 46/12 46/21 47/15 52/3 56/4 57/16 59/6 59/13 60/17 61/12 68/10 70/17 71/3 74/11 75/13 77/4 77/6 77/19 77/20 78/7 78/12 80/18 81/12 81/17 82/2 82/11 82/23 84/21 86/23 87/8 87/9 87/20 89/2 89/13 89/25 90/12 90/18 91/17 92/6 92/19 93/20 94/1 94/16 94/19 96/1 96/23 97/25 100/25 102/19 102/23 103/6 103/15 103/17 104/22 106/12 106/13 106/18 107/3 107/14 108/3</p> <p><b>yourself [4]</b> 5/22 41/9 50/18 72/16</p> <p><b>youth [1]</b> 20/12</p> <p><b>Z</b></p> <p><b>zoom [8]</b> 47/25 48/10 51/17 52/7 52/12 52/24 78/4 98/24</p>
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