

Tuesday, 26 May 2026

1  
2 (1.55 pm)  
3 **THE CHAIR:** Yes, Ms Eastwood.  
4 **Questioned by MS EASTWOOD**  
5 **MS EASTWOOD:** Ms Harvey, I ask questions on behalf of the  
6 bereaved families.  
7 I'm going to ask about two topics, if I may. The  
8 first one is about facial recognition technology and the  
9 second is the issues that you experienced with the new  
10 CCTV systems.  
11 So turning to facial recognition. In June 2023, did  
12 any of the Woodlands' cameras use facial recognition  
13 technology?  
14 **A.** No.  
15 **Q.** Was that a facility that was being subsequently brought  
16 in by the council?  
17 **A.** Not that I know of.  
18 **Q.** Moving to the second topic, issues that you experienced  
19 with the new CCTV system. If you discovered a fault  
20 with any CCTV camera, what would you do in terms of  
21 reporting it?  
22 **A.** We follow a fault report and then it's given to the  
23 supervisor and he emails TIS, who are the engineers for  
24 the cameras.  
25 **Q.** You're quite softly spoken. Could I ask you to keep

1

1 have logged?  
2 **A.** Yeah, we do a daily check which is a paper check, so  
3 we'd write it on paper. All the camera numbers are  
4 already on a form, so we just write if there's a fault  
5 next to it, if it moves, if it plays back, if the time's  
6 correct, and then that gets given to the manager.  
7 **Q.** So that continued on a daily basis through May, June?  
8 **A.** Yeah.  
9 **MS EASTWOOD:** Thank you very much.  
10 **THE CHAIR:** Thank you.  
11 Yes, Ms Cartwright?  
12 **Questioned by MS CARTWRIGHT**  
13 **MS CARTWRIGHT:** Good afternoon, Ms Harvey. I ask questions  
14 on behalf of the survivors.  
15 Can I first of all display the incident report you  
16 have already looked at with counsel, WITN0437002. Thank  
17 you.  
18 Now, we can see that this incident log was begun at  
19 5.37 in the morning on 13 June and we can see we've got  
20 "Accepted" at 05:37:34 and then "Completed" on 1 July,  
21 06.14. I just want to be clear about the "Accepted"  
22 because we saw a similar thing, further request,  
23 relating to the searches you performed on Ilkeston Road.  
24 **A.** Mm-hm.  
25 **Q.** Now, we see what is in the text and the description goes

3

1 your voice up a little bit. So a fault form. Is that  
2 something that's logged electronically, then?  
3 **A.** Yes.  
4 **Q.** Now, we've heard that the council had a new system  
5 rolled out from September of 2022. Was that new system  
6 fully live in June 2023, or was it still not fully  
7 rolled out across the city?  
8 **A.** It was -- the cameras are older cameras, but the system  
9 that we used, the computer system was new, so it was  
10 just attached to the cameras that were already in place  
11 and some new cameras had been added.  
12 **Q.** So the old system behind that, that wasn't running at  
13 that time?  
14 **A.** No.  
15 **Q.** Do you recall the timing of that rollout?  
16 **A.** Not really, no, I don't.  
17 **Q.** Do you recall whether there was an increase with camera  
18 faults that you experienced after that rollout?  
19 **A.** Yes, there was more camera faults after that.  
20 **Q.** Are you able to recall whether those faults were  
21 apparent in May of 2023?  
22 **A.** Yes, they were there.  
23 **Q.** Then they continued into June of 2023, did they?  
24 **A.** Yes.  
25 **Q.** So with those faults, were they faults that you would

2

1 on to describe the van deliberately running over people  
2 on Parliament Street and Milton Street --  
3 **A.** Yes.  
4 **Q.** -- but if we just deal with timings, when Mr Birkett was  
5 hit at 05.23 on Milton Street which is essentially the  
6 no entry area and where only buses can go --  
7 **A.** Yes.  
8 **Q.** -- there's then seven minutes, which we'll look at again  
9 in a minute, where VC is driving around the city centre  
10 before hitting Sharon and Marcin at 05:30. So you've  
11 essentially completed this log after all the pedestrians  
12 have been hit and that's what I want to be clear about,  
13 because you've detailed in your witness statement your  
14 recollection of the events and so I just want to be  
15 clear about that.  
16 Did you definitely have contact before 05.37?  
17 **A.** Yes.  
18 **Q.** You've already described here the matter that you've  
19 described was a real frustration for you:  
20 "unable to follow the van and the police officer  
21 because no one has any idea what number the cameras are.  
22 The van was stopped on Bentinck road the camera was  
23 totally uncontrollable on Bentinck road mount Hooten  
24 street. The male was arrested."  
25 We can see from the plan I think there is a camera

4

1 on Mount Hooten Street and one on Bentinck Road. So was  
 2 it both of those cameras where it was completely  
 3 uncontrollable?  
 4 **A.** The one where he was arrested was uncontrollable.  
 5 But --  
 6 **Q.** All right. But I think Mount Hooten Street has a camera  
 7 on that's separate to Bentinck?  
 8 **A.** Yes.  
 9 **Q.** I want to be clear: is it both cameras that had an  
 10 issue?  
 11 **A.** I can't remember if that one had an issue.  
 12 **Q.** All right. But then can you help us with this: this  
 13 incident report also has a June 2025 report created  
 14 date. We can see it was created on 4 June 2025, at 2.00  
 15 by Kenny Cromwell. So can you help us as to why it  
 16 wasn't until June 2025 that this report was being  
 17 created?  
 18 **A.** I think that's for the Inquiry. I think --  
 19 **Q.** Just help me then --  
 20 **A.** Kenny Cromwell is my manager.  
 21 **Q.** Yes.  
 22 **A.** So I'm assuming that's when he's brought up the  
 23 paperwork to bring -- send it in.  
 24 **Q.** That's what I want to ask about. What -- ordinarily,  
 25 when you've completed your entries, we can see both

5

1 **A.** Yeah, I think so. I think that report created a --  
 2 because it's for 2025 so I'm assuming that's -- you'd  
 3 have to ask him. I'm not a hundred per cent sure.  
 4 **Q.** That's why I just want to understand from your  
 5 perspective, bearing in mind you have made the first two  
 6 entries --  
 7 **A.** Yes.  
 8 **Q.** -- and, it seems, the description, can you help us any  
 9 more: what should happen with an incident log like this  
 10 where you've made the first two entries?  
 11 **A.** So it should say the same date of "Accepted" and  
 12 "Completed", because the time -- there's a bit of  
 13 a discrepancy because obviously we have to use the  
 14 cameras before we can start writing incident reports at  
 15 the time when it first happens, and get the screens on  
 16 the police monitors for the police to view as well. So  
 17 there's a delay in starting an incident on the computer.  
 18 But I don't know why the "Completed" date is a different  
 19 time.  
 20 6.14 sounds like the right time to have completed  
 21 typing up the incident because I would have typed it up  
 22 after he was arrested, so I don't know whether I've just  
 23 put in the wrong date.  
 24 **Q.** All right. But you can't --  
 25 **A.** That might be --

7

1 you're accepted for 13 June --  
 2 **A.** Yeah.  
 3 **Q.** -- and then completed on 1 July. What should happen  
 4 with this report?  
 5 **A.** I don't know why it's completed on 1st July. Unless  
 6 I've put in the wrong time and date, the wrong date,  
 7 time by accident -- (*overspeaking*) -- at the end.  
 8 **Q.** All right. Let's just then look at your entry. On the  
 9 face of it, you've made an entry on 13 June, one on  
 10 1 July on an incident log for an alarm incident. How  
 11 did these documents, how should they work? What should  
 12 happen once you've completed an incident report for  
 13 event 10588? Does that trigger investigation by the  
 14 City Council?  
 15 **A.** I can't answer. I don't know why that's --  
 16 **Q.** All right, because obviously it seems very odd that  
 17 two years later we've got the report being created by  
 18 your manager Mr Cromwell, and you seem to say you think  
 19 it was because of the Inquiry that that was taking  
 20 place. Can you give us any more detail about that?  
 21 **A.** I'm assuming he's created the report to send in.  
 22 **Q.** But send in where?  
 23 **A.** To here.  
 24 **Q.** All right. So you think this has been generated for the  
 25 Inquiry?

6

1 **Q.** -- help us any more about this --  
 2 **A.** Yeah, that might be a fault on me writing in the wrong  
 3 date, yeah. But I can't say about the Kenny Cromwell.  
 4 I don't know what that is.  
 5 **Q.** Can we then just look at your witness statement, please,  
 6 that deals with this incident, and you'll understand why  
 7 it's of significance to those I represent.  
 8 **A.** Yes, yes.  
 9 **Q.** Because certainly the issue of the preventability of the  
 10 attacks upon them, and the ability for VC to be captured  
 11 on the CCTV or traffic cameras is of significant concern  
 12 to those I represent.  
 13 **A.** Yes.  
 14 **Q.** Can we just look at your witness statement, please,  
 15 WITN0437001, at page 5. Now this is a statement you  
 16 provided in April of 2026. Had you made any other notes  
 17 anywhere else other than the report we just looked at  
 18 together?  
 19 **A.** No.  
 20 **Q.** No. And so when you provided this witness statement,  
 21 were you using your best recollection?  
 22 **A.** Yeah.  
 23 **Q.** All right. So can we just then look, please, at  
 24 paragraph 16. And before doing so, I just want you to  
 25 assist us, bearing in mind this was a witness statement

8

1 to assist an Inquiry where we see from the report the  
2 frustration, in your own words, that you've described it  
3 as and you've given some colour to that when you gave  
4 evidence earlier this morning. Why did you omit to deal  
5 with the frustration on the issues with cameras in your  
6 witness statement?

7 **A.** Because I was so frustrated it felt like nothing was  
8 getting fixed.

9 **Q.** No, no, I appreciate that, and that's clearly what  
10 you've told us orally in evidence. But we don't have  
11 that sense of frustration that you've described. It's  
12 not in your witness statement, which is meant to  
13 represent your complete evidence that's true and  
14 complete of all relevant matters.

15 Why did you omit to deal with the frustration as to  
16 how the cameras were operating from the witness  
17 statement?

18 **A.** Because we actually had the cameras -- well, okay, when  
19 we used them at the time, just that the numbers were  
20 different coming down Alfreton Road, and because my  
21 colleague helped me by shouting out the actual camera  
22 numbers, we were able to follow the van. If I'd have  
23 been by myself I'd have really struggled. So  
24 frustration of what had actually happened --

25 **Q.** But again --

9

1 So pausing there, so you clearly saw VC drive the  
2 van at Mr Birkett.

3 **A.** Yeah, on the monitor wall.

4 **Q.** All right. You then say:

5 "I saw that just as the van was driving off. VC had  
6 driven around his victim and off towards the police  
7 station."

8 So pausing there, you're still talking there about  
9 Mr Birkett at that point; is that correct?

10 **A.** Yes.

11 **Q.** All right. We know that VC essentially went round the  
12 roundabout twice where the police station is, and we'll  
13 pick up that on the map. Then you say this:

14 "... before I spoke ..."

15 "I lifted the police radio to tell them what had  
16 happened, but before I spoke, we were now getting police  
17 radio messages that said VC had hit someone with the van  
18 and it was coming through quickly."

19 Can I just be clear because what you seem to be  
20 saying is you were going to pick up to tell the police  
21 that the van had deliberately been driven at someone,  
22 but you had already heard that that was on the police  
23 radio; is that correct?

24 **A.** I picked up the handset, because when I looked at the  
25 wall I couldn't quite see what was happening, because

11

1 **A.** -- and somebody deciding to change camera numbers when  
2 they knew that we knew exactly what the cameras were was  
3 really frustrating.

4 **Q.** No, no, I appreciate that --

5 **A.** Yeah, I didn't -- (*overspeaking*) --

6 **Q.** -- but we don't see that, or your colleague helping you  
7 shouting out camera numbers, which is what you've told  
8 us today --

9 **A.** Yeah.

10 **Q.** -- which gives a completely different picture as was put  
11 to you earlier on by Mr Blake --

12 **A.** Yeah.

13 **Q.** -- than the detail in your witness statement.

14 **A.** Yeah, I understand that.

15 **Q.** All right. Can you give us any other explanation as to  
16 why you did not include that relevant evidence within  
17 your witness statement?

18 **A.** Just because it was all captured on the CCTV.

19 **Q.** All right. Can I just be clear, then, because it's not  
20 actually clear from your witness statement what you did  
21 in fact see. You say this:

22 "I first picked up VC on the camera which is on the  
23 bottom of Mansfield Road down to Milton Street.  
24 I picked up a van where it should not be, and I saw it  
25 drive at a person at the bus stop."

10

1 it's only on a wall -- it's a picture this big  
2 [indicating] and it's on a wall quite high up. So to me  
3 it looked odd that there was a van in a bus lane to  
4 start off with. So, as you're looking at the small  
5 monitor, we could see that he went towards the bus stop.  
6 So then we brought the camera down, and we couldn't tell  
7 if he'd hit somebody or not until he moved out of the  
8 way and then we could see the male on the floor where  
9 he'd hit him.

10 So I was just about to pick up the police radio but  
11 I think somebody had phoned 999 and it had already gone  
12 through by the time I'd shouted -- before I could shout  
13 on the radio, they were saying about what had happened  
14 so we didn't tell them what we'd seen. We waited  
15 because we have to follow the van, so --

16 **Q.** That's what I just wanted to be clear. So that's what  
17 you're describing here.

18 **A.** Yes.

19 **Q.** So it was still Wayne:

20 "... I spoke, we were now getting police messages  
21 [saying] VC had hit someone with the van and it was  
22 coming through quickly."

23 **A.** Yeah.

24 **Q.** So you're still describing the collision with Wayne at  
25 this point?

12

1 A. Yes.

2 Q. Okay. So you say:

3 "Looking at events, we were concerned it was

4 terrorism".

5 So even at that point your first thought is it's

6 terrorism?

7 A. Yeah.

8 Q. Do you remember whether you said anything about that at

9 that point?

10 A. I think James, who was with me, he said something like

11 "Oh God, what's happening?" It seems to be now that

12 we're on a second incident, but at this time of the

13 morning's quite rare, and we were -- because it was

14 a van hitting people and things like that happen quite

15 regular at the moment.

16 Q. Then if we just look at what you said at 17:

17 "James went to the traffic camera that is situated

18 at the Theatre Royal ..."

19 A. Yes.

20 Q. "... and made sure that it was pointing in the right

21 direction. We next picked up VC on the Clumber Street

22 camera which runs from Upper Parliament Street up to the

23 Theatre Royal.

24 "We then heard a radio message from the police that

25 a white van had turned up on to Derby Road. We were on

13

1 corner, please. Thank you. What I'm just going to do

2 to orientate ourselves is we can see Milton Street, the

3 road that runs down, and we see that, so there's two

4 green spots, but then there's Milton Street that runs

5 down to Clumber Street.

6 A. Yeah.

7 Q. Then we see running along that towards the roundabout is

8 what's Lower Parliament Street that runs into Upper

9 Parliament Street; would you agree?

10 A. Yes.

11 Q. So we can see then the orange triangles of the traffic

12 cameras?

13 A. Yes.

14 Q. The blue ones are the CCTV?

15 A. Yes.

16 Q. We know that VC, after striking Wayne on Milton Street

17 has gone back to that roundabout we see on Upper

18 Parliament Street?

19 A. Yes, mm-hm.

20 Q. Again, we see another traffic camera where the police

21 station is where we know he's gone around at least two

22 times. And we can see also, if we look further up, we

23 can see Talbot Street that's got another blue camera on.

24 So Talbot Street runs into Burton Street, doesn't it?

25 A. Yes.

15

1 the Talk Group shouting the location to the police."

2 Over the page, please. Now you're dealing with the

3 van going up Derby Road and past the cathedral and on to

4 Alfreton Road.

5 A. Yes.

6 Q. So essentially this is now VC moving out of the city,

7 just the last journey before he's stopped on Bentinck

8 Road?

9 A. Yes.

10 Q. Would you agree that looking at that you have not

11 captured on the cameras and the way you have described

12 about the ability to look on traffic cameras the

13 collision of VC into Sharon and Marcin?

14 A. Yeah, we didn't see that on the camera.

15 Q. All right. That's what I just wanted to be the clear.

16 A. Yeah, the traffic camera didn't pick that up. I don't

17 know whether they were directly underneath. I can't

18 recall exactly where they were on the camera, but it

19 didn't catch it --

20 Q. That's what I wanted to deal with, bearing in mind this

21 issue about we don't have the absolute clarity of what

22 cameras were and weren't working.

23 A. Yeah.

24 Q. Can we just look again at RLIT0000043, and it's page 1

25 I want to look at. If we can expand the bottom right

14

1 Q. Then if we can see where again the traffic camera is on

2 the road where there's a yellow triangle, that is South

3 Sherwood Street, isn't it --

4 A. Yes.

5 Q. -- that then runs right which we know again was the

6 route that VC took as well up onto Upper Parliament

7 Street before he hit Sharon and Marcin.

8 So would you agree there were a lot of CCTV and

9 traffic cameras that essentially are covering the area

10 in that seven minutes where VC is travelling in the city

11 centre?

12 A. Yeah.

13 Q. None of that you picked up on the CCTV or the traffic

14 cameras?

15 A. My colleague was on the traffic cameras. He'd ran up to

16 use the traffic cameras. It's a separate desk and

17 they're not our cameras. They go back to Loxley House

18 in the city centre so there is quite a delay on them

19 getting them to come up and then taking control of them.

20 So he might have been delayed trying to move the cameras

21 around because they're quite old and they're -- I don't

22 know if they're analogue, but their pictures are quite

23 pixelated as well, so we have to move them round because

24 they're a static camera, so they don't always point in

25 the right direction.

16

1 So he might have struggled with that, but I wasn't  
 2 on the traffic cameras at that time.  
 3 **Q.** So just so we're clear, is that James that you've  
 4 described doing that --  
 5 **A.** Yes, James Pikett, yes.  
 6 **Q.** All right. Can you help us then, was he shouting out  
 7 and shouting up on the radio the roads that the van was  
 8 going? Because we've also got the CCTV footage from the  
 9 police that shows how little traffic there was in the  
 10 city centre at that time.  
 11 **A.** Yes, he didn't say anything about him going round  
 12 towards Talbot Street, so he can't have seen him on any  
 13 of those cameras there.  
 14 **Q.** I think to be fair, I know the police officer comes  
 15 along Talbot Street on to Burton Street --  
 16 **A.** Yeah.  
 17 **Q.** -- but certainly where South Sherwood Street is, that's  
 18 where we know PC Reynolds picks up --  
 19 **A.** Yeah.  
 20 **Q.** -- VC as he travels up South Sherwood Street.  
 21 **A.** Yeah.  
 22 **Q.** And I think there were other roads as well but I'm not  
 23 going to take time going on to the other ones.  
 24 **A.** Yeah, I think that's when we followed -- we knew where  
 25 it was going from there and that's when we picked up the

17

1 through that morning?  
 2 **A.** Yeah, the two of us have used both methods.  
 3 **Q.** You were taken to a diagram which essentially tries to  
 4 predict the route that VC took first through Radford and  
 5 then through the forest to the Goose Fair island and  
 6 then into Mapperley.  
 7 **A.** Yeah.  
 8 **Q.** Tell us first of all whether there were any cameras  
 9 which were non-operational in Radford, at least in terms  
 10 of his assumed route?  
 11 **A.** Some of the Alfreton Road cameras do go on and off.  
 12 They lose connection; just a couple, but the rest  
 13 I think were fine.  
 14 **Q.** So clearly you were able to activate the camera that  
 15 looked -- to turn it west along Alfreton Road initially.  
 16 Sorry, forgive me, Ilkeston Road, initially.  
 17 **A.** Yes.  
 18 **Q.** Then there's essentially a triangle in Radford where  
 19 there are no CCTV cameras; is that right?  
 20 **A.** Yeah, that's right.  
 21 **Q.** Broadly speaking, geographically.  
 22 **A.** Yeah.  
 23 **Q.** The only other cameras you had access to were the ones  
 24 in local authority owned properties.  
 25 **A.** Yes.

19

1 cameras up at the top for Alfreton Road.  
 2 **MS CARTWRIGHT:** All right, thank you.  
 3 **THE CHAIR:** Yes, Mr McNamara.  
 4 **Questioned by MR MCNAMARA**  
 5 **MR McNAMARA:** Ms Harvey, bear with me a second, please. You  
 6 were asked some questions by Mr Blake about filling out  
 7 essentially a form when you were asked to send  
 8 information to the police.  
 9 Was anybody else using the cameras to search for VC  
 10 whilst you were doing that?  
 11 **A.** James was -- I don't know if he was -- he was checking  
 12 cameras back, playing a lot of the cameras back. He  
 13 could have looked at the cameras live. I'm not a  
 14 hundred per cent sure. Because it was three years ago,  
 15 I can't a hundred per cent sure that he was looking at  
 16 any of the live cameras.  
 17 **Q.** I understand. What you've described to us earlier  
 18 essentially is that you used a combination of  
 19 essentially live feed and where you'd been alerted to  
 20 the presence or the likely presence of VC, you replayed  
 21 footage; is that right?  
 22 **A.** Yes.  
 23 **Q.** And as the time progressed, so from being told about  
 24 this or from picking it up initially on the police radio  
 25 shortly after 4 am, did you use both methods all the way

18

1 **Q.** Why did you look there? You explained to us earlier  
 2 that you looked there. What was it about those  
 3 properties that you thought they might be likely  
 4 destinations for him?  
 5 **A.** Because of the area that it happened and a lot of --  
 6 there's people get robbed in the areas of Radford. It's  
 7 not unknown for them to go straight to the flats, if  
 8 they've live in the flats or they've got friends in the  
 9 flats, to hide. So we always check the front door  
 10 entrances to see if anyone has gone in. So we'll play  
 11 the cameras back of every flat building, the high-rise,  
 12 to see if anyone has gone into those buildings. Because  
 13 there's a lot of flats -- inside the flats, I think  
 14 there's 100 and something in one of them so there's 100  
 15 flats that anyone could go --  
 16 **Q.** You're speaking quite quietly.  
 17 **A.** Sorry, there's over 100 flats in one of the blocks, so  
 18 there's 100 chances he might live there, so we always  
 19 check those entrances.  
 20 **Q.** Thank you. So as far as the assumed route is concerned,  
 21 so he crossed the road above the forest tram stop.  
 22 There's an image which you have seen which shows him --  
 23 there's a small image of him, we believe to be him,  
 24 crossing the road. What's that camera attached to and  
 25 is it something you had access to?

20

1 A. No, it's the tram camera. So we don't have access to  
2 the tram cameras.  
3 Q. And then you were taken to two images by Mr Blake about  
4 him walking along Gregory Boulevard.  
5 A. Yes.  
6 Q. Did you spot him from those cameras on the morning?  
7 A. No.  
8 Q. Were those two cameras clearly were working, because we  
9 know, because we've got the stills?  
10 A. Yes.  
11 Q. Forgive me, I should have asked you this at the outset:  
12 how well do you recall that day?  
13 A. Sorry. I recall it like it was yesterday.  
14 Q. And --  
15 A. Not everything, because obviously it happened  
16 three years ago, but, yeah. Sorry.  
17 Q. Take your time. Are you okay?  
18 A. Yes.  
19 Q. You've been asked some questions about -- you were asked  
20 questions about the report where you expressed some  
21 frustration.  
22 A. Yeah.  
23 Q. When you came to writing your witness statement in the  
24 last couple of months, so in April of this year, did you  
25 still feel the same frustration about the system?

21

**Questioned by THE CHAIR**

1 **THE CHAIR:** Just before you go, Ms Harvey, just a couple of  
2 questions. If we can just have WITN0224006, 001. Thank  
3 you. Then if we can just have WITN0437002 next to it.  
4 You can see that those two reports, which have your  
5 name on and you've referred to, I think you've been  
6 referred to the one which has got Kenny Cromwell on the  
7 right, the short report.  
8 A. Yes.  
9 **THE CHAIR:** Would you normally have the rest of those boxes  
10 filled in that you have on the first report there?  
11 A. Up to where -- we don't have the "Kenny Cromwell" boxes  
12 filled out.  
13 **THE CHAIR:** So on the left-hand side as we're looking at it,  
14 you've got the report which is from 4:38:54.  
15 A. Mm-hm.  
16 **THE CHAIR:** And on the right-hand side we've got the one at  
17 5:37:54, but it's much shorter and it doesn't have some  
18 of those additional boxes on the left-hand side.  
19 Can you just explain why that is? Why that's a  
20 shorter report?  
21 A. I'm not sure. I don't -- we normally just have -- the  
22 form that we fill out on the computer screen, it's -- it  
23 asks you the street names, the times, and then we have  
24 a box of what we were told, what has happened, and then  
25

23

1 A. Yeah.  
2 Q. Was it, at the time, it turned out it was to do with the  
3 BT line; is that right?  
4 A. Yeah.  
5 Q. You heard the evidence earlier about that.  
6 A. Yeah, that was a BT fault.  
7 Q. So in fact as it turned out, the camera system worked,  
8 but it was the connection to and from Woodlands via the  
9 BT line; is that right?  
10 A. Yes.  
11 Q. And then latterly you were asked some questions by  
12 Ms Cartwright about following him through the city  
13 centre. I appreciate you were asked this in part, but  
14 at what point did you become aware that the police had  
15 him in sight and were chasing him?  
16 A. When they shouted on the radio, I think they were by the  
17 theatre, around the theatre. That's when we realised  
18 there was a police car behind the van.  
19 Q. Prior to that, had you been able to direct police  
20 vehicles into position where they could chase him  
21 accurately or --  
22 A. Only when he got on to Alfreton Road.  
23 **MR McNAMARA:** Thank you very much. I have no more  
24 questions.  
25 **THE CHAIR:** Thank you.

22

1 a box underneath to say what we did.  
2 So the top box would explain what happened, what --  
3 so this would be either the van or the first one with  
4 the police request to monitor Ilkeston Road, and then  
5 afterwards is the actions box. We only have those two  
6 on there. So the rest I'm not sure, because it's  
7 a different layout to what we have on the computer  
8 screen.  
9 **THE CHAIR:** I see, so the bottom part of the first one  
10 there, which says, "People detained. No",  
11 "Ilkeston Road", "Street", then "Violence with injury".  
12 Those are not normal amongst for you to fill in at the  
13 time?  
14 A. Yeah, but it's been placed out differently because the  
15 "Violence with injury" is normally at the top on the way  
16 we write it out.  
17 **THE CHAIR:** I see.  
18 A. So it's printed out differently to the actual system.  
19 **THE CHAIR:** I see. Is there anything you would expect to  
20 see on that report that isn't there?  
21 A. No, we would just have the road name, what the type of  
22 incident is, so it's violence with injury. We don't  
23 have a box for anything like that, for that type of  
24 thing, to click or to tick, and then it would just have  
25 the road names and the two boxes, the description and

24

1 the actions.

2 **THE CHAIR:** Yes, all right. Thank you very much.

3 **A.** Okay.

4 **THE CHAIR:** That's the end of your evidence.

5 **THE WITNESS:** All right, thank you.

6 **THE CHAIR:** Thank you.

7 Right. We'll have the next witness, please. We'll

8 go straight on.

9 **THE CHAIR:** Yes, Mr Ivory.

10 **MR IVORY:** Yes, can we call Mr Wilderspin, please.

11 **THE CHAIR:** Thank you.

12 **COLIN MICHAEL WILDERSPIN (sworn)**

13 **Questioned by MR IVORY**

14 **MR IVORY:** Mr Wilderspin, you've provided the Inquiry with

15 five witness statements dated 19 November 2025, 2

16 December 2005, 7 January 2026, 27 February 2026, and

17 20 March 2026. Can you confirm that the contents of

18 those statements are true to the best of your belief and

19 knowledge?

20 **A.** That is correct, yeah.

21 **Q.** You tell us in your first witness statement that you're

22 the Strategic Director of Communities at Nottingham City

23 Council. Can you tell us what that position involves?

24 **A.** Yes, so it's a role that oversees primarily the

25 Community Protection Service, which includes safer

25

1 room. You say that:

2 "CCTV Operators have access to the Police Airwave

3 talk group and dedicated telephone lines for incident

4 escalation."

5 As we've heard, that doesn't include the firearms

6 talkgroup, does it?

7 **A.** No, that is correct. It's an airwave that reports

8 really directly into the police command room primarily

9 and the open airwave, but as has been ascertained today,

10 it doesn't have access to all channels.

11 **Q.** Are there any circumstances when the CCTV operators in

12 that control room can get access to the firearms

13 channel?

14 **A.** So the -- it's a police airwave process, so it really is

15 what police will give us access to. So it is to my

16 knowledge that we've never had access to that channel.

17 **Q.** Do you think you should have access, given the evidence

18 you've heard today?

19 **A.** I think it would definitely be helpful for us to have

20 a look and work with the police for how best we work on

21 incidents such as this.

22 **Q.** Have any enquiries been made to that effect so far?

23 **A.** So no. Being honest, the issue, that has been raised

24 only came through this Inquiry as we've been aware of it

25 as a local authority, but I do repeat that it is

27

1 housing, trading standards enforcement and social

2 behaviour and CCTV and our community protection services

3 that also includes on-street enforcement, such as litter

4 picking, et cetera. The role also covers other areas,

5 including libraries and our heritage sites such as the

6 castle, et cetera, but --

7 **THE CHAIR:** Can you just slow down a bit.

8 **A.** My apologies, yes. The role also covers some heritage

9 sites and libraries.

10 **MR IVORY:** So relevant for our purposes today, that role

11 includes within it your oversight of the CCTV room in

12 question, and also community protection, antisocial

13 behaviour officers; is that right?

14 **A.** Yes, that's correct.

15 **Q.** In terms of the seniority of your role, how senior are

16 you within the council?

17 **A.** So I am part of the Senior Leadership Team. I report in

18 to a corporate director which then reports into the

19 Chief Exec.

20 That sits below me, I have Head of Services, that

21 then have people like Brian Bussey reporting to Head of

22 Service and Head of Service reporting to myself.

23 **Q.** If we could have your second witness statement on

24 screen, that's WITN0224018, and that's page 4. We see

25 at paragraph 9, you describe the Woodlands CCTV control

26

1 a police system and obviously we are just sort of a user

2 of that, not obviously having any control over what we

3 can access.

4 **Q.** In terms of the talkgroups you did have access to, it

5 appears it was four police talkgroups for the areas

6 covered by the CCTV operators; is that right?

7 **A.** Yes.

8 **Q.** How are they monitored by the CCTV operators in the

9 room, those talkgroups?

10 **A.** So it's a radio, it's a police radio. If you imagine

11 sort of the old police car radios that's on the desks,

12 so they have access and they can listen to live police

13 calls so they're able to then respond to those coming

14 through, and then look at their CCTV and provide some

15 assistance where necessary.

16 **Q.** If you've got four members of staff in that control

17 room, as it appears there were on that night, how were

18 the talkgroups monitored if you've got four talkgroups

19 between them? What are the practicalities of that?

20 **A.** So in terms of the operational, I'm afraid I wouldn't

21 necessarily be able to cover that. But ultimately what

22 happens is when a 999 call comes through the police then

23 put it onto a certain channel so the operator would then

24 be listening to that.

25 **Q.** There's also these dedicated phone lines as well, aren't

28

1 there, for the police to contact the control room?  
 2 **A.** There is a hard-wired phone line that goes from the CCTV  
 3 through to the Police Command Room.  
 4 **Q.** When would you expect that to be used?  
 5 **A.** Well, obviously the benefit tideline(?) is that should  
 6 any systems go down and fail it's a sort of business  
 7 resilience element, but it should be used at a point  
 8 when there is classed as a critical or potential  
 9 critical incident that requires one-to-one communication  
 10 to work with our CCTV operators and to the on-duty  
 11 senior police officers.  
 12 **Q.** Who from the police uses that phone line? Is it someone  
 13 in their control room? Is it someone on the scene of  
 14 a major incident?  
 15 **A.** No, it would go to the Police Command Room or come from  
 16 the Police Command Room.  
 17 **Q.** Those phone calls, are they recorded?  
 18 **A.** I'm not aware that they are, no. I believe they are  
 19 just like a normal phone call.  
 20 So what would then happen is anything that come  
 21 through on that, the operator would then put it on to  
 22 the incident log which we've obviously just seen on the  
 23 previous evidence.  
 24 **Q.** One of the things you say further in this witness  
 25 statement is that there weren't any issues identified

29

1 contacted. If there was further contact from the  
 2 police, would you expect that to be recorded?  
 3 **A.** In terms of requests to monitor cameras, yes. And  
 4 there'd be a further request should they want to have or  
 5 receive any for evidential purposes. And that would be  
 6 recorded.  
 7 **Q.** You put that in terms of a police request to monitor.  
 8 **A.** No. So for monitoring, I would expect it to be recorded  
 9 here, but later down the line if they require that for  
 10 evidence they need to ask for and have a written  
 11 request.  
 12 **Q.** Is there any contact from the police to the CCTV control  
 13 room that you wouldn't expect to be recorded? Is that  
 14 what you're saying?  
 15 **A.** That is correct.  
 16 **Q.** And what sort of contact would that be?  
 17 **A.** Well, anything where they're actually requesting for our  
 18 officers to access.  
 19 **Q.** Okay.  
 20 **A.** So the CCTV is Nottingham City Council, so it's our  
 21 responsibility to make sure that we monitor and do the  
 22 GDPR, et cetera. And so any request to access our data  
 23 would require a form or a formal request.  
 24 **Q.** These report forms, can you just help us what the  
 25 purpose of these forms are? We've seen two of them now.

31

1 with communications between the police and the CCTV  
 2 control room, on the night. Now that you've heard that  
 3 evidence about the information that was present on the  
 4 firearms talkgroup, that may not have otherwise been  
 5 passed on, would you stick by that? Do you think there  
 6 were no issues with communication on the night?  
 7 **A.** Having been made aware of the information regarding the  
 8 channel 11, there obviously was communication issues.  
 9 But at that point in time, as I said, up until the  
 10 Inquiry, we weren't aware that that wasn't available to  
 11 our officers. So we assumed that we were able to access  
 12 all police airwave.  
 13 **Q.** That page can come down now, please.  
 14 In terms of record-keeping more widely, is any  
 15 record kept of when police contact the control room?  
 16 **A.** So every time police contact and request for any  
 17 information, that is all logged by an officer in the  
 18 CCTV room, depending on who takes the call. And also  
 19 anybody who actually comes into the CCTV room has to  
 20 record.  
 21 **Q.** If we turn, please, to WITN0224006, and this is that  
 22 report entered by Jayne Harvey on 13 June, the first one  
 23 in time. And that does record a police request to the  
 24 CCTV control room, but it's the only record we've seen,  
 25 a written record, of the CCTV control room being

30

1 When are they completed? What are they used for?  
 2 **A.** So in terms of the one that's in front of me here, this  
 3 is an incident log that whenever there's a request that  
 4 comes through, or where a CCTV operator has seen a crime  
 5 or something happen, taking place where they've had to  
 6 then escalate it up to the police or for it to be  
 7 recorded, they would fill one of these out to ensure we  
 8 have a record of as to (a) why they were using that  
 9 camera, and because obviously again if they were just  
 10 following somebody randomly, they need to make sure  
 11 they've got that recorded as to why they've taken that  
 12 decision to do that as an operator. So the incident log  
 13 will record every activity they do proactively with that  
 14 CCTV system.  
 15 **Q.** At the bottom of the form, the very bottom, the final  
 16 row, "IncidentLog\_CameraNo1", C209, it seems to refer to  
 17 just one camera. If it's recording to what the CCTV  
 18 operator's doing upon receiving a request or upon seeing  
 19 a crime, would you expect it to record all the cameras  
 20 that are being looked at?  
 21 **A.** So in terms of -- I mean I'd have to have a look with  
 22 a map but I imagine that corresponds with the  
 23 Ilkeston Road camera that was used to try to identify  
 24 where the scene was.  
 25 In terms of wider work and request, there would --

32

1 I would expect to see that recorded down.

2 **Q.** If we go to the top of this form, we see the bottom row  
3 of that top table, the report created 4 June 2025 at  
4 2.00 by Kenny Cromwell?

5 **A.** Yes.

6 **Q.** Do you know what that refers to?

7 **A.** So, looking at the date, that was approximately the date  
8 when information was asked for for this public Inquiry,  
9 so it's likely that that's when Kenny Cromwell, who is  
10 the line manager of Jayne and one of our CCTV  
11 supervisors would have pulled that out of the system to  
12 collate. So everything we do is stamped, date stamped,  
13 so there is no possibility that things could be sort of  
14 faked so to speak.

15 So whenever anyone accessed something or creates it,  
16 it would create that date stamp at that point in time.

17 **Q.** So your understanding of this is that on 4 June,  
18 pursuant to gathering documents for this Inquiry, the  
19 information has been pulled through and that's the  
20 information we see in the rest of this report?

21 **A.** Yes, that's correct.

22 **Q.** If we could have this document now side by side with  
23 WITN0437002. Are you able to help us with why the  
24 document on the left has more information than the  
25 document on the right?

33

1 **A.** Yeah, they should be on the incident log. Recorded on  
2 the software, on the system.

3 **Q.** When you refer to the incident log, what are you  
4 referring to? Is that different from the reports that  
5 we just saw on the screen?

6 **A.** No, it is my understanding that it should be on the  
7 incident log.

8 **Q.** So it should be on one of those reports we just saw?

9 **A.** That is my understanding.

10 **Q.** Are you able to explain why it isn't?

11 **A.** In terms of the operational aspect, it's -- as I say,  
12 it's my understanding that everything is logged and  
13 stamped and I would have to go away and have a look at  
14 that.

15 **Q.** It might be an idea then that after today, in addition  
16 to those logs requested, referred to by Mr Bussey, that  
17 any data that we haven't had from the incident log,  
18 including Follow Me data, is provided to the Inquiry.

19 If we could turn, please, to NGPF0010192, page 41.  
20 You may have heard the evidence given earlier today in  
21 respect of this already. These are the CCTV stills of  
22 VC walking along Gregory Boulevard at 4.38 am to 4.41  
23 am. That was the time at which Ms Harvey is logged as  
24 completing that incident report form we saw earlier.  
25 Her evidence was that another operator, James, was

35

1 **A.** Without going back to have a look, it would be my  
2 personal opinion that as you pull the report, that's  
3 what it's pulled through, so that's the information  
4 that's been filtered into that specific incident log.  
5 It wouldn't produce empty boxes, so to speak, so  
6 whatever's been filled in, it would pull it out.  
7 Without going back to have a look at the system,  
8 however, I wouldn't be able to give you that --

9 **Q.** That can come down now.

10 The other feature you mention in your second  
11 statement is the ability to broadcast to the police  
12 control room and that's the Follow Me feature; is that  
13 right?

14 **A.** That's correct, yeah.

15 **Q.** Is there any record kept of when Follow Me is activated?

16 **A.** So everything that we do is recorded and stamped on the  
17 software in the system we have.

18 **Q.** So would there be a log of when Follow Me was activated  
19 on the night of the attacks and which cameras were  
20 broadcast by live link to the police control centre?

21 **A.** It should be recorded on the incident log. But as  
22 I said, everything we do is stamped. So yes, there  
23 would be.

24 **Q.** So which incident log is that; is that the reports we  
25 just saw?

34

1 assisting her at this time playing back recorded footage  
2 of Ilkeston Road and she couldn't be a hundred per cent  
3 sure whether James was looking at live footage at the  
4 time or not. But it seemed certainly a possibility  
5 that, at this time, no one in the CCTV room on this  
6 incident was monitoring the live footage when these  
7 stills were captured. Does that suggest that more CCTV  
8 officers should have been allocated to this incident?

9 **A.** So I think that when you consider the time of day this  
10 is, and the -- and the sort of the operational  
11 requirement, it is very rare that we obviously have an  
12 incident like this at that time. I mean, it is  
13 interesting to say that a lot of local authorities don't  
14 actually operate a 24-hour CCTV system and Nottingham  
15 City does and Nottingham City Council has continued to  
16 run a 24-hour service. And therefore, we can always say  
17 that we could have more staff, but the reality is that  
18 it's on a resource basis and on a demand and, you know,  
19 it's unfortunate, as I say, normally at this time of day  
20 that would be a suitable number of staffing for a CCTV  
21 control room at that point of time.

22 **Q.** There were four staff, were there, in the control room?

23 **A.** There were four staff. There's two that operate the  
24 CCTV and two that do another job, but can be there to  
25 support.

36

1 Q. Would it have been possible to put more than two staff  
2 onto this incident?  
3 A. So again, at that point in time, during that period, it  
4 was felt that that was an appropriate number of  
5 resources. And again, at 4.00 in the morning, you don't  
6 necessarily have -- sorry, you don't necessarily have,  
7 you know, you only have those four officers that you can  
8 call upon. Any other time of the day, we'd be able to  
9 have more and there would be a manager in that room that  
10 would be able to suggest that. But at that point in  
11 time with the knowledge and information the officers  
12 had, two was appropriate.

13 Q. That can come down now, thank you.

14 In these sorts of circumstances, with this kind of  
15 incident, would it be helpful to have a police officer  
16 come to the control room and act as a liaison for the  
17 police for the CCTV operators?

18 A. So I think with that question, you have to think about  
19 real-time and when you think that the time frames we're  
20 looking at are very short, and whether or not the police  
21 would have had a resource to come along, that is down  
22 for the police to answer.

23 What I would say is that any police who would want  
24 to come to the CCTV control room would be able to, and,  
25 you know, we would be willing to allow them into the

37

1 that have been raised in the coverage of CCTV across the  
2 City."

3 What was that based upon?

4 A. So that was based around, in terms of coverage of our  
5 CCTV, which is, as you heard earlier, was 288. Prior to  
6 this, and actually post, we've never had any  
7 conversations around the sufficiency of coverage of our  
8 CCTV across Nottingham City. In fact again, Nottingham  
9 City has a higher number of CCTV than most other cities  
10 of its size. It's public CCTV.

11 Q. If a camera is malfunctioning and the operators can't  
12 use it or can't use it properly to get an image of the  
13 streets it's supposed to be surveilling, is it providing  
14 coverage in those circumstances?

15 A. So I think when this was answered it was looking at the  
16 overall coverage of the CCTV itself, not a specifically  
17 to do with the incident, nor to do with the camera  
18 issues at that point in time, and that was how it was  
19 represented when I responded.

20 Q. It's quite a narrow interpretation of that question,  
21 isn't it?

22 A. Yes. I mean obviously as part of the Rule 9, we did  
23 obviously as an organisation seek legal advice as well.

24 Q. I won't ask you about the contents of that advice.

25 A. But in terms of, as I say, in terms of when I answered

39

1 CCTV room to help support a response to a crime.

2 Q. Do you have a view on whether that would be usual?

3 A. In terms of partnership working, it's always better to  
4 have people in the room.

5 I'm not sure whether or not it would have been  
6 helpful on this occasion because obviously we did have  
7 the phone line and often the person or anyone in that  
8 CCTV room, whether it's a police officer or not, would  
9 still have to be communicating with the senior officer  
10 in charge at that point.

11 Q. If we could have on screen INQY0000032, please. This is  
12 a Rule 9 Request sent by the Inquiry to the Chief  
13 Executive of the Council on 28 October 2025, but it was,  
14 in fact, you that responded to it, wasn't it, in your  
15 second witness statement?

16 A. That is correct.

17 Q. If we go to page 7 of the letter of the request,  
18 paragraph 11 asked you:

19 "What, if any, issues arose in respect of the  
20 sufficiency of coverage of Nottingham city by CCTV? If  
21 and insofar as any issues [...] what ... actions have  
22 been taken to address [them] ...?"

23 In your second witness statement you stated at  
24 paragraph 30 that:

25 "The council are not aware of any concerns or issues

38

1 that it was looking at the general coverage of our CCTV,  
2 not specifically maintenance or et cetera.

3 Q. If we turn over the page, to page 8, number 14:

4 "Are there any other matters that you wish to draw  
5 to the attention of the Chair?"

6 Insofar as you didn't cover issues of CCTV in  
7 relation to that earlier question, that was a good  
8 opportunity for you to address them in your second  
9 statement, wasn't it?

10 A. I agree. Yes, in hindsight, I should have included  
11 that.

12 Q. Why do you say "in hindsight"?

13 A. As I said, in terms of my interpretation and  
14 interpretation of the organisation, we weren't  
15 specifically looking at the maintenance issues; it was  
16 of the general CCTV and the general coverage of our CCTV  
17 on a business-as-usual basis.

18 Q. If we could have that down please and have on screen  
19 NOCC0000255. *(Pause)*

20 And if we could start on page -- no, we'll start on  
21 this page, please. This is dated 22 May 2023. It's an  
22 email from Mr Cromwell, and at the very bottom of the  
23 view we have now, camera PTZs -- so pan, tilt, zoom  
24 controls:

25 "The CCTV staff have made comments with regards to

40

1 the cameras that do not move correctly with the PTZ  
2 controls on the work stations."

3 So an issue with manoeuvring the cameras is  
4 identified in May 2023, isn't it?

5 **A.** Yes.

6 **Q.** In fact can we have now NOCC0000258 on screen. And  
7 we'll start on page 3, please. This is another email,  
8 6 June 2023. So a week before the attacks. Again, from  
9 Mr Cromwell:

10 "Certain cameras are still not moving properly, ie,  
11 move the camera left, then the camera will go up and  
12 left at the same time."

13 So again, issues with the cameras and if we go to  
14 page 1. It's the next day, again from Mr Cromwell:

15 "Just on a separate fault, I have noticed certain  
16 cameras do not go on tour when requested ... The camera  
17 just stayed in the same position, even after checking  
18 20 minutes later. I have noticed this touring request  
19 issue is on the new 4G Cameras."

20 We heard earlier there was an issue apparently with  
21 the BT lines, which would be analogue cameras,  
22 wouldn't it?

23 **A.** Primarily, yes.

24 **Q.** Is this a different issue that appears to be arising  
25 with the 4G cameras?

41

1 **A.** That is correct.

2 **Q.** And you were aware of the issues being linked with the  
3 attacks in that sense?

4 **A.** Yes, because of the incident I was made aware that some  
5 of the cameras weren't working.

6 **Q.** So again, that was an important matter. It should have  
7 been addressed in your second witness statement,  
8 wasn't it?

9 **A.** Yeah, and as I said, I was following the sort of Rule 9  
10 Request and, in hindsight, that would have been useful  
11 information to have included but it wasn't intentionally  
12 missed out.

13 **Q.** So if we could finally have on screen, in respect of  
14 this issue, WITN0438003, starting on page 2, please.  
15 It's at the bottom of the page, the email from  
16 Mr Bussey. 13 June, just past 9 am, so in the hours  
17 after the attacks and Mr Bussey raises that issue with  
18 the cameras not working, and him asking for it to be  
19 resolved.

20 And if we go on to page 1, and again the issue with  
21 the cameras not displaying, "moving erratically ...  
22 camera moved just as we would have captured VC's face".

23 So is it, with these emails being forwarded to you,  
24 that you became aware of the issue?

25 **A.** No, I hadn't seen these emails, but I was notified

43

1 **A.** It would appear on this that, yes, that is correct.

2 Obviously, as you're aware, we had new software  
3 installed, and like anything when you have something  
4 installed, you do have some issues with the transition  
5 moving over from an older system to a new system.

6 **Q.** Were you aware of these issues at the time?

7 **A.** In terms of this at this point in time, no. Between  
8 Kenneth and Brian Bussey, they monitor the CCTV contract  
9 and through the Head of Service. So things would get  
10 escalated up to me when things weren't appropriately  
11 being dealt with.

12 At the point of this email I was not aware, and  
13 I also wouldn't expect to be aware at this point because  
14 it is something between us and our provider.

15 **Q.** When did you become aware of these issues for the first  
16 time?

17 **A.** So in terms of the issues, I was made aware on the 13th  
18 or the 14th when Brian Bussey remind -- or notified me  
19 that we'd had an issue with cameras. But in terms of  
20 the escalation process, it was likely that I would have  
21 been made aware roughly at that point in time because we  
22 would have waited a period of time, and it's around  
23 contract management.

24 **Q.** So you were aware of the issues in the immediate  
25 aftermath of the attacks, essentially?

42

1 through Brian Bussey's line manager of the issue.

2 **Q.** If we look at the very top, it looks like that email was  
3 forwarded by Mr Bussey or this email chain was forwarded  
4 by Mr Bussey on 9 June 2025, to Mr Cromwell.

5 Now, we saw a June 2025 day earlier when we were  
6 looking at those two report forms, that they'd been  
7 created by Mr Cromwell in June 2025 and you said that  
8 was for the purposes of documents for this Inquiry.  
9 That was the likely purpose.

10 Is that -- do you have the same understanding with  
11 respect to the forwarding of this chain?

12 **A.** Yes, so as an organisation there was a full request made  
13 to all officers to provide any information that was in  
14 relation to -- that would obviously be of interest to  
15 the public Inquiry. Most teams, and particularly in my  
16 area, we nominated an individual to collate all that  
17 information that would then be pulled together and then  
18 be sent as a batch to our information and our legal team  
19 and it was between early June that that request came  
20 out, so that is in line with that timeframe.

21 **Q.** Are you able to explain, then, if this information was  
22 being pulled in June 2025, why this chain wasn't  
23 disclosed to the Inquiry until Mr Bussey's witness  
24 statement in April 2026?

25 **A.** So from my perspective, all the information was then

44

1 pulled together to legal and our legal to then ascertain  
 2 what was required for the Rule 9 at that point in time.  
 3 **Q.** Finally, we heard from Mr Bussey about some logs, which  
 4 may exist, of the issues with the cameras on the 12th  
 5 and 13th. Before today, were you aware of those logs?  
 6 **A.** I am aware of logs that are recorded. As you heard from  
 7 Jayne earlier, every day our operators go through and  
 8 actually test all of the functionality of all the CCTV  
 9 to ensure it works and report any concerns and issues.  
 10 Any issues with any camera is then reported onto a log  
 11 and then it's then escalated up to the contractor to  
 12 repair.  
 13 **MR IVORY:** Chair, I'm going to move on to the issue of  
 14 unauthorised access next. This may be a good time for  
 15 a break.  
 16 **THE CHAIR:** Yes, all right, we'll take a break until quarter  
 17 past. Thank you.  
 18 **(2.59 pm)**  
 19 **(A short break)**  
 20 **(3.14 pm)**  
 21 **MR IVORY:** Moving on to the topic of unauthorised access,  
 22 just to set the background here, it's three members of  
 23 council staff in the Antisocial Behaviour Team who are  
 24 involved in the unauthorised access we're concerned  
 25 with, wasn't it?

45

1 "These checks were made in order to assess the level  
 2 of risk that myself and my colleagues may have faced  
 3 whilst working operationally in the City Centre. They  
 4 were as part of our own fact finding and risk assessing  
 5 and also to ascertain whether we had any involvement  
 6 with the persons concerned as part of our day-to-day  
 7 jobs [...] All of the checks were carried out with best  
 8 intentions and only to assess risk and see if any of our  
 9 colleagues had any involvement with any of the persons  
 10 concerned."

11 We saw access was on 14 June, so it was the day  
 12 after the attacks. VC had been long arrested. Are you  
 13 able to help us at all with why an ASB officer would  
 14 need to access these files to access risk?

15 **A.** So an ASB officer works very closely with our  
 16 neighbourhood policing team, and the joint work around  
 17 enforcement and working with victims and perpetrators of  
 18 antisocial behaviour.

19 So the reason they have access to NICHE in the first  
 20 instance is because they do manage caseloads. They also  
 21 work with police around enforcement and protecting of  
 22 vulnerable individuals, and it's important as part of  
 23 their day-to-day job that they access appropriate and  
 24 relevant information to do with their specific case,  
 25 cases.

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1 **A.** That's correct.  
 2 **Q.** And those members of staff had access to the police  
 3 NICHE system as part of their role, didn't they?  
 4 **A.** That's correct.  
 5 **Q.** The unauthorised access we're talking about was access  
 6 to NICHE occurrences in case files without a proper  
 7 policing purpose.  
 8 **A.** That is correct.  
 9 **Q.** The subsequent police investigation into it found that,  
 10 for one of these members of staff, they accessed the  
 11 information inadvertently and immediately closed down  
 12 the record once accessed; is that your understanding?  
 13 **A.** Yes.  
 14 **Q.** If we could have on screen, please, NGPF0005696, and  
 15 we'll start on page 2, please. This is an email from  
 16 someone at the Counter Corruption Unit of  
 17 Nottinghamshire Police to one of the members of  
 18 Nottingham City Council staff involved, and it sets out  
 19 the extent of the access to NICHE. We see it takes  
 20 place on 14 June 2023. There's the opening of  
 21 an occurrence, an opening of a case file and then also  
 22 opening of another occurrence relating to the attempted  
 23 murder of Mr Birkett.

24 If we go on to page 1, we have the response from  
 25 that member of staff. They say:

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1 In terms of the information in front of us, there  
 2 would have been no reason as to why the officer would  
 3 need to have accessed this particular case, and I've  
 4 said in my witness statement, as a local authority we do  
 5 really apologise for the access of the three officers in  
 6 accessing that information.

7 In terms of when they work, so they do obviously  
 8 have risk assessments because they do actually go out  
 9 and do visits to individuals, so in terms of a risk  
 10 assessment we do expect our officers to obviously do  
 11 a dynamic risk assessment. However, specifically to  
 12 this, there would have been no reason for them to access  
 13 this information.

14 **Q.** So when you say in your statement that the officers  
 15 accessed this information with a genuine intention and  
 16 a professional curiosity to seek to identify risk to the  
 17 public and personally, what's that based upon?

18 **A.** So having spoken to the three officers since obviously  
 19 this, there is a professional curiosity, in that, where  
 20 they -- was VC an individual they had worked with  
 21 previously for a previous case around antisocial  
 22 behaviour, and would their likely, their work et cetera  
 23 would be looked at in terms of whether that individual  
 24 was someone they worked with, and the other part to that  
 25 was, in their minds, around the risk assessment to

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- 1 ensure that they were safe to carry out their work  
2 operating within the city centre at that point.
- 3 **Q.** Help us understand that second part, because VC had been  
4 arrested for a day by that point. It had been well  
5 reported on the news.
- 6 **A.** So my statement was based on a summary of all three  
7 officers. This particular case, or this particular  
8 individual, obviously clearly states their reason that  
9 they had the best intentions, but I would say that this  
10 individual was more of the professional curiosity group  
11 rather than actually risk assessing their job for that  
12 day.
- 13 **Q.** That curiosity, you describe it, sounds more like  
14 a personal curiosity than a professional one. The way  
15 you described it, it sounded like they wanted to know  
16 what might happen to them. Have they seen this person  
17 before? Would they be looked at? Is it right to  
18 describe it as a professional curiosity?
- 19 **A.** So I believe it is a professional curiosity because they  
20 deal with a number of cases, a number of individuals  
21 throughout their time and these days -- these officers  
22 being experienced ASB officers and I think it would be  
23 professional curiosity to see whether or not this  
24 individual -- that they had worked with this individual  
25 previously.

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- 1 police, was any investigation carried out by the  
2 council?
- 3 **A.** So we were notified by the police on 4 July that  
4 officers had accessed. They invited them to interview  
5 and I believe the interviews took place towards the end  
6 of July. With this being a council -- sorry, with this  
7 being a police system, the police have primacy,  
8 obviously, it's their data, it's their information.  
9 Once they came back with their findings for all three,  
10 which was they were going to take no further action, one  
11 of them was reminded of their access, and it's been put  
12 on their vetting file. So all our ASB officers have  
13 a police vetting on a regular basis. It was then taken  
14 back to us and we then conducted an internal  
15 investigation based on the police information that we  
16 had on the data.
- 17 So until the police tell us what they have access  
18 to, we have no oversight of the access of the  
19 information. And from that, we then spoke to each three  
20 of them through our normal route, and all three have  
21 a written warning on their HR file and were basically  
22 told that they weren't to do that again otherwise there  
23 would be further consequences.
- 24 **Q.** So are you aware of what precisely each ASB officer  
25 accessed?

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- 1 **Q.** Could we have next on screen, please, NGPF0005786,  
2 page 2.
- 3 It's a similar email sent to another member of staff  
4 and again we can see what access took place on NICHE and  
5 this is on 13 June in the afternoon: "Opened a forensic  
6 report ... [for an occurrence] by Alan Coote ..." who  
7 was a crime scene manager. You don't know what that  
8 forensic report was, do you?
- 9 **A.** I am aware of what that report is. It was a still image  
10 of the crime scene that was taken post -- it was just of  
11 the street.
- 12 **Q.** Then they also opened the personal record of VC and  
13 occurrences for previous incidents involving VC.
- 14 In terms of that forensic report, is that a genuine  
15 intention in respect of accessing that?
- 16 **A.** So, I mean, in terms of the investigation that was  
17 obviously conducted by the police, we obviously followed  
18 that investigation. In terms of how NICHE operates,  
19 I don't have access to NICHE, but I do know how it  
20 works. It can be quite easy just to click on a link.  
21 However, when that was looked at, it was then closed  
22 down. And, to be really clear, there was no images of  
23 any victims, et cetera. It was just of a street view  
24 taken.
- 25 **Q.** In terms of what was done by the council rather than the

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- 1 **A.** So -- so in terms of what the information we've got in  
2 front of us, that's the -- so what I can confirm is that  
3 it was just VC's details. There were no details of the  
4 victims that were accessed by any of the officers.
- 5 **Q.** In your statement, paragraph 17, you said:  
6 "We are unaware as to the precise nature of what was  
7 viewed by the ASB Officers, and we only have generic  
8 information descriptions from the Police as to what was  
9 accessed".
- 10 **A.** That's the information in front of us, so I don't have  
11 much more information from that.
- 12 **Q.** Did you ask the police for more information?
- 13 **A.** We have asked the police for more information.
- 14 **Q.** What was the response?
- 15 **A.** We haven't received any further information.
- 16 **Q.** If we could --
- 17 **A.** Apart from, in terms of the forensic, we were able to  
18 ascertain the forensic report, but apart from that we've  
19 had no further summary. But in terms of us having that  
20 further information, it will also be a breach because  
21 actually that's information that we wouldn't be entitled  
22 to.
- 23 **Q.** If we could just go back one page, it's the same email  
24 chain. That's NGPF0005786. We can see as with the  
25 previous emails, this was dated July 2023 and the staff

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1 member says:

2 "I was unaware I should have not access the  
3 information as it was on NICHE and SAFE systems and not  
4 restricted. I accessed solely to risk assess for ...  
5 myself and colleagues and out of curiosity."

6 It appears to display quite a poor understanding of  
7 data protection and what one should access on police  
8 systems, doesn't it?

9 **A.** Sorry, I'm just going to quickly read it.

10 **Q.** Yes. and I'm looking in particular at the part saying,  
11 "I was unaware I should ... not access the information  
12 as it was on NICHE ..."

13 **A.** Yeah. So as you've highlighted previously, NICHE is  
14 a police system. It's not something we as a local  
15 authority have any control with or any control of who  
16 uses it or accesses it. And in terms of training  
17 responsibility, as the system holder, it would be the  
18 police to ensure that relevant users had access. All  
19 council staff who have access to NICHE do sign  
20 a declaration to say that they're aware of how to use  
21 it, et cetera.

22 **Q.** Even in respect of your own computer systems it can't be  
23 the case that if, in principle, you can access it,  
24 theoretically, doesn't mean you should. That's  
25 presumably not the principle by which your own computer

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1 And it's noted the draft statement states, it's  
2 commented upon:

3 "It doesn't respond to the question as to whether we  
4 have had any contact with the families regarding this.  
5 Colin W -- you could confirm this please and if not, do  
6 we intend too now?"

7 So the inappropriate access was identified by the  
8 police in July 2023. The council was informed about it  
9 then. The council don't tell the families effectively  
10 at that point, do they?

11 **A.** No.

12 **Q.** And instead, they hear about it from the police in  
13 mid-February 2024, in quite oblique terms, the reference  
14 to "three partner agency staff", don't they?

15 **A.** Yes. So at that time, this was all under a term  
16 Op Hendrix and there was agreement that obviously while  
17 the investigation was live, that the police would manage  
18 and handle family through the Family Liaison Officer to  
19 stop lots of other partners coming (*exterior noise*) --  
20 I'll wait for that to finish -- but to prevent lots of  
21 other agencies and organisations going to the family  
22 from everywhere it was at that point in time agreed that  
23 everything would go through the police Family Liaison  
24 Officer.

25 The other point to that is that when we were

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1 systems are accessed by, is it?

2 **A.** No, absolutely. You should only access any data if you  
3 need to be aware of it as part of your day-to-day  
4 business.

5 **Q.** If we could turn next, please, to NOCC0000237. We start  
6 on page 5 of that chain, please. We see an email from  
7 the then Chief Constable of Nottinghamshire Police, to  
8 yourself. If we scroll down, please. You'll see an  
9 extract from an email from Dr Kumar. He's been sent  
10 a letter setting out details of inappropriate access of  
11 data, and he asked specifically about the reference to  
12 "three partner agency staff" who are subject to  
13 interventions with relevant senior managers.

14 And he's asked: well, who are these staff? What  
15 partner agency?

16 If we go up, we see you being emailed there and  
17 copied in to a proposed response. If we go back a page  
18 to the bottom of page 4, you say you're going to check  
19 and prepare a statement.

20 Eventually, if we go to page 1, there's drafting of  
21 various statements, redrafting. Page 1, at the bottom  
22 of the email, we see there then being contact from the  
23 Nottingham Post who have been prompted by Mrs Webber who  
24 said she's also been made aware about the inappropriate  
25 access.

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1 notified, I stand by this, that it is a police system  
2 and it is a police system that was accessed, and  
3 therefore primacy still sat with the police.

4 **Q.** They're your employees though, aren't they?

5 **A.** They are, as I said, but also it was my understanding  
6 that the families were notified before that period that  
7 this breach had taken place. So when I received this,  
8 that the families only just found out, it was a surprise  
9 to me, because obviously we were notified in July and,  
10 as I said, at that point in time all of our Op Hendrix  
11 went through the police Family Liaison Officer so the  
12 expectation would have been that they would have been  
13 informed at that point.

14 **Q.** What was your understanding that the families had  
15 already been informed based upon?

16 **A.** Well, through the discussions through Op Hendrix which  
17 I attended those meetings, and that that was the point  
18 of route for all communication updates to the families.

19 **Q.** Were you explicitly told at any of those meetings that  
20 "Yes, we have contacted the families in respect of those  
21 data breaches"?

22 **A.** I cannot recall exactly, but in terms of the breach of  
23 other police officers, that was discussed.

24 **Q.** Did you raise, at any of these meetings, a question to  
25 ask: have the families been made aware of this?

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1 A. I don't recall if I asked that or not.

2 Q. From this chain, it looks very much like that the  
3 families were only eventually informed because Dr Kumar  
4 had pushed the police to explain what they meant by  
5 partner agency staff and because Mrs Webber was  
6 contacting the Nottingham Post in respect of this. That  
7 looks like what's happened, doesn't it?

8 A. Yeah, in terms of the information in front of us, that  
9 is what it does look like. But that wasn't, as I say,  
10 a decision that was made. As I said, the assumption was  
11 that the family were informed prior to this that there  
12 were partner agencies. And regrettable from an  
13 organisation perspective, that we perhaps should have  
14 reached out to the families, but as I said, I go back to  
15 the protocol we had in place at that point in time that  
16 everything went through the Family Liaison Officer.

17 Q. Finally, could we have on screen WITN0224016. This is  
18 the letter that was sent to the O'Malley-Kumar family,  
19 a similar letter was also sent to Mr and Mrs Webber and  
20 James Coates.

21 It doesn't appear to have been sent to Elaine Newton  
22 and certainly doesn't appear in the disclosure from the  
23 council; do you know why it wasn't?

24 A. I wouldn't be able to answer that. I assume that it was  
25 sent to all families.

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1 accessed and not the victims. At this point in time,  
2 I was aware that there were concerns raised that the  
3 officers had accessed information on victims, et cetera,  
4 which wasn't the case and as obviously the police  
5 standards investigation highlighted, it was just  
6 information of VC.

7 Q. Finally, that final paragraph, they're assured that this  
8 is being:

9 "... treated with the utmost seriousness by the  
10 council ..."

11 Do you stand by that in circumstances where none of  
12 the staff have been subject to a disciplinary process?

13 A. So all staff went through a disciplinary process and all  
14 three have got written warnings on their HR file.

15 MR IVORY: Thank you. I've no further questions.

16 THE CHAIR: Yes.

17 **Questioned by MS EASTWOOD.**

18 MS EASTWOOD: Mr Wilderspin, I ask questions on behalf of  
19 the bereaved families and I'm going to ask you two  
20 topics: the first one is in relation to the assistance  
21 the police could have offered on 13 June with live time  
22 monitoring within the Woodlands Control Centre; and the  
23 second is in relation to information gathering after the  
24 event by the police.

25 Turning firstly to the assistance the police could

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1 Q. Similarly, at least in disclosure, it doesn't appear  
2 that this letter was sent to any of the survivors,  
3 despite that specific reference we saw earlier to the  
4 occurrence of Wayne Birkett being accessed. Again, are  
5 you able to explain that?

6 A. So, in terms of letters from the leaders of the council,  
7 it would be down to the leader to collate that. As  
8 I said, I thought it was being sent to all victims, but  
9 maybe not the survivors.

10 Q. The second paragraph of that letter, it says:  
11 "... I've been assured that nothing accessed was of  
12 a sensitive nature ..."

13 Would it have been you assuring the leader of the  
14 council that?

15 A. Yes, and in terms of that, it's in regard to  
16 particularly any sort of sensitive victim data, and, you  
17 know, I want to reiterate as well that there's no  
18 evidence that our officers shared any of the information  
19 and also at no point was it actually on council systems.  
20 It was completely accessed via a police laptop.

21 Q. How can you assure the leader of the council and then in  
22 turn the families that nothing accessed was of  
23 a sensitive nature if you don't know precisely what was  
24 accessed?

25 A. In terms of that it was only VC's details that was

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1 have offered on 13 June, can I ask you this: where is  
2 the Woodlands Control Centre located? What's its  
3 address?

4 A. I would have to -- my apologies, I would have to look  
5 that up. I don't know the Woodlands address --

6 Q. Does Norton Street, Radford ring any bells?

7 A. Yes, that is correct.

8 Q. And that's NG73NA. That in central Nottingham, isn't  
9 it?

10 A. Yes, yeah.

11 Q. Approximately three miles from Ilkeston Road?

12 A. Yeah, it's not very far.

13 Q. It's a short drive?

14 A. Yes.

15 Q. And there's no doubt at any time when there is  
16 an ongoing incident that an extra set of eyes looking at  
17 those 288 cameras could be helpful; is that right?

18 A. Well, yeah, absolutely. You know, and the more eyes  
19 looking at cameras would be beneficial.

20 Q. Is it right that at no stage did any police officer  
21 attend the Woodlands Control Centre to assist with live  
22 time monitoring of --

23 A. Not during that live period. It was -- without me going  
24 looking at the logs, it was about 7, 7.30 that the first  
25 police officer arrived into the CCTV room.

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1 Q. Not at a time when the attacker was still at large; is  
2 that correct?

3 A. That's correct, yeah.

4 Q. The second topic I want to ask you about is about  
5 information gathering by the police after 13 June or  
6 after the arrest.

7 The Inquiry has heard that at 29 minutes past  
8 midnight of that morning, VC was caught on camera on  
9 foot walking from Wilkinson Street to Gladstone Street,  
10 and at that point he was carrying a Slazenger bag.

11 The Inquiry has also heard that the next CCTV  
12 footage that picked him up was produced at 1.17, and  
13 that's when he appeared on Zulu Road in New Basford and  
14 he no longer had the Slazenger bag and he'd changed his  
15 footwear.

16 Neither of those cameras are Woodlands Centre  
17 cameras. I would like to ask you some questions just  
18 regarding police enquiries into that crucial period of  
19 time between 29 minutes past midnight and 1.17 in the  
20 morning when we know that the Slazenger bag has  
21 disappeared, has gone missing. It's been left somewhere  
22 by VC.

23 Now you've told the Inquiry that the police made  
24 a number of requests for camera footage from 13 June,  
25 and that is your statement, perhaps we could bring that

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1 cameras, Radford, Forest Rec, on 13 June 23, so that's  
2 presumably the date they're looking for, and the time  
3 period they're looking for, and I think we can see there  
4 it's 30 minutes past midnight until 3.30 in the morning.

5 Do you agree it seems that that is the earliest  
6 date, 3 July, that the police request footage for any  
7 time before 3.55 in the morning on 13 June?

8 A. To the best of my knowledge, that is correct.

9 Q. And at no point prior to that date had they asked the  
10 CCTV hub to try and track VC's movements prior to the  
11 attacks on Ilkeston Road to see if you could narrow down  
12 the location of where he'd left that Slazenger bag,  
13 which he was last seen carrying at 29 minutes past  
14 midnight?

15 A. Yeah, to the best of my knowledge, that would be  
16 correct.

17 MS EASTWOOD: Thank you.

18 THE CHAIR: Yes, Ms Cartwright.

19 **Questioned by MS CARTWRIGHT**

20 MS CARTWRIGHT: Good afternoon, Mr Wilderspin. I ask  
21 questions on behalf of the survivors.

22 I'm going to go back to aspects of the Rule 9  
23 Request you addressed on behalf of the Chief Executive,  
24 but just before doing so can we just orientate.

25 You've already told us in your witness statement you

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1 up. It's WITN0224001, and page 10, please. If we see  
2 at your paragraph 25, we see that you detail -- if we  
3 scroll down -- a number of requests that were made, and  
4 you say on 13 June you've got requests made and you've  
5 detailed those and there's one ending -- and I don't ask  
6 you to bring this up -- it ends 4008, and thereafter,  
7 you detail in at paragraph 26 a further seven media  
8 requests that were made between that date and 15 July.

9 Without taking you to each of them, can you take it  
10 from me that on 13 June the time that was requested for  
11 cameras was from 3.55 to 5.34 in the morning, and that's  
12 the ending 22407. Then 4.08 on 13 June the request was  
13 made from 3.55 to 9.34. The next request on 14 June was  
14 from 4.00 in the morning to 5.00 in the morning, for  
15 four specific cameras. On 15 June, 19 cameras but the  
16 time period was from 4.00 in the morning to 5.45.  
17 19 June from 4.45 to 5.54 -- sorry, 5.45. And then on  
18 29 June, again from 4.00 in the morning until 5.00 in  
19 the morning.

20 Can we bring up the media request for 3 July,  
21 please, which is WITN0224013. Now this is an example of  
22 a media request, isn't it, and we see at the top, the  
23 time of the request and the date of the request. We see  
24 there 3 July 2023, and I think that's probably 15.03,  
25 that's Mr Bond, and then there's the detail of the

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1 acted as a community consultant for the local authority  
2 at the same time as acting for Brent, but then from  
3 April 2023 you were the Interim Director for  
4 Communities, so in that role at the time of the attacks,  
5 and you've gone on to become the Strategic Director of  
6 Communities from December 2023.

7 Would you agree that the seven principles of public  
8 life apply to the discharge of your duties?

9 A. Yes.

10 Q. And perhaps can you just explain what those Nolan  
11 Principles are, please?

12 A. Well, it's integrity, honesty, openness, transparency.

13 Q. So it's selflessness, integrity, objectivity,  
14 accountability, openness, honesty and leadership.

15 A. *(The witness nodded)*.

16 Q. And would you agree that those duties applied in  
17 particular to the provision of a witness statement to  
18 a public Inquiry?

19 A. Yes.

20 Q. So can we then please just go back to the Rule 9  
21 Request. You've sought to attribute aspects of matters  
22 that you did not address down to hindsight but can we  
23 look, please, at INQY0000032, because I'm going to  
24 suggest that the very detailed Rule 9 Request issued by  
25 the Inquiry made absolutely clear what was required of

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1 you in the witness statement about CCTV.  
 2 First of all we can see on page 1 the letter  
 3 directed you specifically to the Terms of Reference to  
 4 the Inquiry, and can you perhaps just confirm that you  
 5 would have reviewed those Terms of Reference before  
 6 undertaking the completion of the witness statement.  
 7 **A.** Yes, I would have.  
 8 **Q.** So you will have seen that the purpose of the Inquiry  
 9 included to build a clear understanding of the events,  
 10 acts and omissions that led up to VC carrying out the  
 11 brutal attacks; would you agree?  
 12 **A.** Yes.  
 13 **Q.** Therefore would you also agree it was highly relevant  
 14 that VC had been captured before his attack on the last  
 15 victims on CCTV footage by the council? So we know that  
 16 at 5.23 the attack on Mr Birkett is captured on the  
 17 footage but then there's a seven-minute period before  
 18 the attack on Marcin and Sharon.  
 19 **A.** Sorry, would you mind just repeating the first part of  
 20 that question?  
 21 **Q.** Yes. So the timeline for the significance of Nottingham  
 22 Council's involvement and the CCTV includes at 5.23 the  
 23 attack on Wayne being captured, and thereafter  
 24 a seven-minute gap before the attacks on Marcin and  
 25 Sharon. And so that time limit was highly relevant

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1 "The following questions are intended to assist you  
 2 in producing this account, but you may also add further  
 3 relevant detail where appropriate. Please ensure that  
 4 all relevant times and dates are included, and exhibit  
 5 documents where relevant."  
 6 So would you agree that the request was open-ended  
 7 for Nottingham City Council to provide all relevant  
 8 information?  
 9 **A.** So as a local authority, we obviously had over 8,000 --  
 10 800,000 documentation, et cetera, that was looked at by  
 11 our legal representatives and at the point of us putting  
 12 that together, we followed the Rule 9 Request, and  
 13 submitted what we think was appropriate.  
 14 **Q.** Well, can I just ask you on that, then, you've  
 15 referenced 800,000 documents; is it 800,000 or 80,000?  
 16 **A.** I think, including everything, including emails,  
 17 et cetera, collated together of everything, it was  
 18 800,000 is my understanding.  
 19 **Q.** 800,000. And certainly I think the witness statement  
 20 that's been provided from your solicitor indicates  
 21 almost a reactive response that's been part of the  
 22 approach taken, but let's look at paragraph 7, please.  
 23 **THE CHAIR:** Ms Cartwright, can you ask questions rather than  
 24 make comments, thank you.  
 25 **MS CARTWRIGHT:** Sorry.

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1 about acts and omissions or the operation of Nottingham  
 2 City Council's systems?  
 3 **A.** So in terms of the Terms of Reference and the Rule 9,  
 4 the Rule 9, when I conducted the first witness  
 5 statement, I followed the Rule 9 Request.  
 6 **Q.** All right, well --  
 7 **A.** I felt that I provided the requirements of that initial  
 8 request.  
 9 **Q.** Well, I'm going to suggest that you have not, in  
 10 fulfilling this Terms of Reference, acted with candour,  
 11 transparency and frankness. And I'm going to show you  
 12 other examples as to why, in addition to the paragraph  
 13 you've been taken to, I'm going to put to you that I  
 14 believe -- well, it's the position of the survivors  
 15 you've not acted with candour, transparency and  
 16 frankness?  
 17 Can we turn over the page, please and move to the  
 18 annex if we just keep going. Over the page, thank you.  
 19 The next page. Essentially -- if we go over again,  
 20 please and again -- the overriding request was covered  
 21 by the annex and we can see the following:  
 22 "The Inquiry is seeking an account of the  
 23 involvement of Nottingham City Council in respect of the  
 24 response to the attacks carried out by VC on  
 25 13 June 2023.

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1 So we've got paragraph 7:  
 2 "What, if any, assistance was provided to the police  
 3 in respect of the search for and pursuit of VC on ...  
 4 13 June 2023?"  
 5 And would you agree that the emails that had been  
 6 provided from Mr Bussey belatedly are directly relevant  
 7 to that issue?  
 8 **A.** So in my personal opinion, that question is around the  
 9 assistance we gave during that period of time, so in  
 10 terms of our operators looking at cameras, et cetera.  
 11 **Q.** Perhaps then just let's look at Mr Bussey's email,  
 12 WITN0438002. Can you confirm that you had reviewed  
 13 these emails before completion of the witness statement  
 14 in response to the Rule 9 Request?  
 15 **A.** I'm not sure I did see this email before that witness  
 16 statement.  
 17 **Q.** Right. And we'll go to the other one in a moment. And  
 18 so first of all, we've got this:  
 19 "Please for my sanity can we have some urgent work  
 20 done on this platform, the morale in the control room is  
 21 at an all time low and causing major concerns about its  
 22 suitability. I will need to try to explain somehow why  
 23 the cameras are down and I don't know the answer,  
 24 weather [is] being too hot may not go down too well".  
 25 And obviously this is on the morning of 13 June. So

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1 first of all your witness statement in no way deals with  
 2 the morale in the control room being at an all-time low  
 3 on the morning of 13 June due to the issues of  
 4 functionality of the cameras, does it?  
 5 **A.** No, and I wasn't aware at that point in time that morale  
 6 was low because of the system.  
 7 **Q.** Can you help us then: when did you become aware of these  
 8 emails? I'll take you to the other one in a moment.  
 9 **A.** So I became aware of these emails, I wouldn't be able to  
 10 confirm the exact date but they were after my -- at  
 11 least my first statement.  
 12 **Q.** I'm asking you now about your second statement, which  
 13 the one in response to the Rule 9 Request dated  
 14 December 2025 and, if we widen it out, we can see that  
 15 it was certainly being provided between Mr Bussey. Can  
 16 you just expand that page, please?  
 17 **A.** Being honest with you, I wouldn't be able to tell you  
 18 the timeframe of when I saw this and the second  
 19 statement, I'm afraid.  
 20 **Q.** Can you assist in collation of the information, would  
 21 you necessarily have spoken, to try to understand where  
 22 it's gone wrong, to Mr Cromwell and Mr Bussey about what  
 23 happened on 13 June?  
 24 **A.** In terms of my role as the director for the area, as  
 25 I said, between us there is a Head of Service where

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1 bloody camera had just moved as we would have captured  
 2 his face. CID are in here and its embarrassing.  
 3 "I don't know what to say any more."  
 4 **A.** So I wasn't aware of this email or that specific, um ...  
 5 **Q.** All right. So you say when you gave your statement and  
 6 signed it with a statement of truth you had not had  
 7 these emails brought to your attention?  
 8 **A.** No.  
 9 **Q.** And so when you were made aware of these emails, having  
 10 provided that statement, and you've already been taken  
 11 to in particular paragraph 30 about the completeness,  
 12 what have you done to raise the concerns about the  
 13 significant omission of these emails?  
 14 **A.** So in terms of the -- so the information was provided to  
 15 me, but not this, not this, these specifics. And we  
 16 have -- we now have a regular meeting with myself and  
 17 the Head of Service and Brian in terms of discussing  
 18 sort of the general issues of the CCTV, but in terms of  
 19 these specific emails, we've not taken any further  
 20 action.  
 21 **THE CHAIR:** Ms Cartwright, you're about 15 minutes over.  
 22 **MS CARTWRIGHT:** I don't think so, I had ten minutes, and  
 23 I've --  
 24 **THE CHAIR:** You did.  
 25 **MS CARTWRIGHT:** Can I then just finally then just to -- in

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1 I would have had most of my conversations with any  
 2 information escalated up through them.  
 3 **Q.** That's what I want to be clear about, because Mr Bussey  
 4 thought you would have been aware of these emails and  
 5 that's why I want to be clear where the failing is: is  
 6 it a failure to reference them or that you had not been  
 7 briefed and had these documents provided to you when you  
 8 provided your witness statement?  
 9 **A.** So I was aware of, on the 13th, that there were some  
 10 issues with CCTV but I wasn't aware of these specific  
 11 emails.  
 12 **Q.** All right. Then if we can go over the page, please. Go  
 13 to the next page, please. Oh, is there any one page?  
 14 Ah. Then can we please go to the other, WITN0438003 and  
 15 I think this is where we directly see in the email --  
 16 we'll just work through these. And again the questions  
 17 I've just asked you about those other emails, would you  
 18 have had access to these emails when you completed your  
 19 December 2025 statement addressing the CCTV questions?  
 20 **A.** No.  
 21 **Q.** Right. But again, in terms of general knowledge that  
 22 you gleaned on 13 June, were you aware that the cameras  
 23 were not displaying, they were moving erratically? Then  
 24 this:  
 25 "We had perfect imagery of the attacker and the

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1 your witness statement, you referenced, and I just want  
 2 to deal with this in --  
 3 **THE CHAIR:** Last question.  
 4 **MS CARTWRIGHT:** Pardon?  
 5 **THE CHAIR:** Is that a question?  
 6 **MS CARTWRIGHT:** It is and I just need to contextualise it in  
 7 the witness statement please.  
 8 Can we just look in your witness statement  
 9 WITN0224018 at paragraph 21. Thank you. We can move  
 10 forward, please, to paragraph 21 and 22. Thank you. Is  
 11 that WITN0224018? Sorry, I gave a rogue reference, it's  
 12 the WITN0224018. I do apologise.  
 13 Again, this is the witness statement you provided in  
 14 respect of the CCTV. But we can see at paragraph 21 and  
 15 22, bearing mind you have indicated knowledge that you  
 16 had, you reference there the daily Woodlands' handover  
 17 notes. I'm not going to have time to take you through  
 18 those, but be assured that the issues the emails reveal  
 19 and the incident report that had been started by the  
 20 witness who dealt with the attack on Wayne, doesn't deal  
 21 with it.  
 22 But you say this at paragraph 22 about those logs,  
 23 you say that those logs, essentially, are to provide  
 24 accurate and structured recording of information. But  
 25 none of those logs deal with the issues that exist in

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1 the emails that we've seen or in the incident report  
2 completed. So can you assist us as to why you sought to  
3 suggest that those handover notes represented accurate  
4 and structured recording of the information from  
5 13 June?

6 **A.** Well, those handover notes are completed at the end of  
7 each shift, and record all the information that's  
8 relevant and, obviously, we have the incident log of  
9 when there is a fault that is recorded separately.

10 **Q.** But you don't reference the incident log in this witness  
11 statement and those handover notes do not deal with the  
12 issues, I'm going to suggest, that were known to you.  
13 So for that reason, even if you didn't have the emails,  
14 would you agree that you had omitted highly relevant  
15 information from this witness statement?

16 **A.** I didn't knowingly omit anything that I thought was  
17 appropriate for the Rule 9.

18 **MS CARTWRIGHT:** Thank you.

19 **THE CHAIR:** Thank you.

20 Mr McNamara.

21 **Questioned by MR MCNAMARA**

22 **MR MCNAMARA:** Mr Bussey (*sic*), the premise of one of the  
23 questions that was put to you by Ms Cartwright a moment  
24 or two ago was that the CCTV had gone wrong on the  
25 morning of 13 June. By reason of your subsequent

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1 from this Inquiry?

2 **A.** No, I've tried to be as transparent and, as an  
3 organisation, we try to cooperate with the Inquiry.

4 **MR MCNAMARA:** Thank you.

5 **Questioned by THE CHAIR**

6 **THE CHAIR:** Yes, just going back to the inappropriate  
7 access, you appeared to say that the fact that it was  
8 a police system made it the responsibility of the police  
9 as to whether your employees accessed that material; is  
10 that what you're saying?

11 **A.** At that point in time, the police had primacy because it  
12 was their system.

13 **THE CHAIR:** No, but your employees who accessed the system  
14 are doing it for your council, aren't they?

15 **A.** Yes.

16 **THE CHAIR:** They're not employed by the police.

17 **A.** Yes, so once the investigation was concluded by the  
18 police we then did an internal -- (*overspeaking*) --

19 **THE CHAIR:** What policy or what systems do you have for  
20 instructing those you employ about a proper use of the  
21 police system?

22 **A.** So there is an agreement in place between individuals  
23 and the police that every person who has access to NICHE  
24 signs to agree that they -- to sign, sorry, that they  
25 agree to the terms and conditions of access to the

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1 enquiries, do you understand the CCTV to have gone wrong  
2 in terms of the attempt to locate VC?

3 **A.** In terms of our recordability, the cameras were still  
4 working and recording. Obviously there was an issue  
5 with the functionality of some of the control of that  
6 CCTV, but in terms of it functioning correctly, it was  
7 functioning.

8 **Q.** As it transpires, only the camera on Bentinck Road on  
9 the point of arrest was the one that was not  
10 controllable on the morning?

11 **A.** Yes, in terms of the areas that were being used, yes,  
12 that's correct.

13 **Q.** So far as the emails you were taken to, so you heard  
14 Mr Bussey's evidence earlier today and you'll appreciate  
15 that essentially he was exaggerating for effect to get  
16 the attention of the contractors.

17 Are you aware also it turns out, in fact, that he  
18 was wrong about the systems; that in fact the issue lay  
19 with the connectivity to the BT lines between Woodlands  
20 and the camera itself?

21 **A.** Yeah, at that point in time we did think it was to do  
22 with that, but we later discovered it was to do with the  
23 BT connection.

24 **Q.** Turning back to the initial questions you were asked by  
25 Ms Cartwright, have you sought to withhold information

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1 system, and we keep that on record for us internally, as  
2 well as the police obviously having a copy of that.

3 **THE CHAIR:** But they're still your employees and they're  
4 supposed to access those systems only for their work for  
5 you.

6 **A.** That is correct, and since that has taken place, we've  
7 now changed that process, that any time they access the  
8 police system, they actually have to record it on a log,  
9 so we have internal access.

10 Prior to the 13th and 14th June, we didn't have any  
11 knowledge of when they were accessing the system,  
12 whereas now there is a log in place that when they do  
13 access the NICHE they give a reason and actually record  
14 that, and then should there be any issues in the future,  
15 we can then cross-examine that with the police as NICHE  
16 information.

17 **THE CHAIR:** And just in relation to the explanation given  
18 that they were risk assessing for their colleagues, by  
19 that time VC was in custody, wasn't he?

20 **A.** Definitely for the one on the 14th. But in terms of the  
21 real time on the 13th, whilst there was knowledge of the  
22 arrest, there wasn't much public information that was  
23 out there available around any other risk or wider risk,  
24 and in terms of what we often do know in sort of  
25 community protection, community safety world, is that

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1 there may well be a further and wider risk. And that's  
 2 where those officers were coming from.  
 3 **THE CHAIR:** Yes, thank you.  
 4 Right, well, we'll finish there for today and start  
 5 again tomorrow at 10.00. Thank you.  
 6 **(4.01 pm)**  
 7 **(The hearing adjourned until 10.00 am the following day)**  
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<p><b>W</b></p> <p><b>Woodlands'... [1]</b> 72/16</p> <p><b>words [1]</b> 9/2</p> <p><b>work [14]</b> 6/11 27/20 27/20 29/10 32/25 41/2 47/16 47/21 48/7 48/22 49/1 68/19 70/16 76/4</p> <p><b>worked [4]</b> 22/7 48/20 48/24 49/24</p> <p><b>working [8]</b> 14/22 21/8 38/3 43/5 43/18 47/3 47/17 74/4</p> <p><b>works [3]</b> 45/9 47/15 50/20</p> <p><b>world [1]</b> 76/25</p> <p><b>would [94]</b></p> <p><b>wouldn't [10]</b> 28/20 31/13 34/5 34/8 41/22 42/13 52/21 57/24 69/9 69/17</p> <p><b>wouldn't it [1]</b> 41/22</p> <p><b>write [3]</b> 3/3 3/4 24/16</p> <p><b>writing [3]</b> 7/14 8/2 21/23</p> <p><b>written [4]</b> 30/25 31/10 51/21 59/14</p> <p><b>wrong [8]</b> 6/6 6/6 7/23 8/2 69/22 73/24 74/1 74/18</p>	<p>9/11 10/7 17/3 18/17 21/19 23/6 23/6 23/15 25/14 27/18 28/16 28/18 30/2 53/13 61/23 62/4 62/4 63/25 64/5 64/21 66/13 66/15 67/14 71/10</p> <p><b>your [60]</b> 2/1 4/13 4/13 5/25 6/8 6/18 7/4 8/5 8/14 8/21 9/2 9/5 9/12 9/13 10/6 10/13 10/17 10/20 13/5 21/17 21/23 23/5 25/4 25/18 25/21 26/11 26/15 26/23 33/17 34/10 38/14 38/23 40/8 43/7 46/12 48/14 52/5 53/22 53/25 54/3 56/4 56/14 61/25 62/2 63/25 64/8 67/20 69/1 69/12 70/8 70/18 71/5 71/7 72/1 72/8 73/25 75/9 75/13 75/14 76/3</p> <p><b>yourself [1]</b> 54/8</p>			
<p><b>Y</b></p> <p><b>yeah [45]</b> 3/2 3/8 6/2 7/1 8/2 8/3 8/22 10/5 10/9 10/12 10/14 11/3 12/23 13/7 14/14 14/16 14/23 15/6 16/12 17/16 17/19 17/21 17/24 19/2 19/7 19/20 19/22 21/16 21/22 22/1 22/4 22/6 24/14 25/20 34/14 35/1 43/9 53/13 57/8 60/10 60/12 60/18 61/3 63/15 74/21</p> <p><b>year [1]</b> 21/24</p> <p><b>years [3]</b> 6/17 18/14 21/16</p> <p><b>yellow [1]</b> 16/2</p> <p><b>yes [79]</b></p> <p><b>yesterday [1]</b> 21/13</p> <p><b>you [293]</b></p> <p><b>you'd [2]</b> 7/2 18/19</p> <p><b>you'll [3]</b> 8/6 54/8 74/14</p> <p><b>you're [14]</b> 1/25 6/1 11/8 12/4 12/17 12/24 14/2 20/16 25/21 31/14 42/2 54/18 71/21 75/10</p> <p><b>you've [35]</b> 4/10 4/13 4/18 4/18 5/25 6/9 6/12 7/10 9/2 9/3 9/10</p>	<p><b>Z</b></p> <p><b>zoom [1]</b> 40/23</p> <p><b>Zulu [1]</b> 61/13</p>			