

Witness Name: Kenneth Ryan Cromwell

Statement No: WITN0436004

Dated: 12th August 2026

THE NOTTINGHAM INQUIRY

THIRD WITNESS STATEMENT OF KENNETH RYAN CROMWELL

I, **Kenneth Ryan Cromwell**, of Nottingham City Council, Loxley House, Station Street, Nottingham, NG2 3NG **will say** as follows:

- 1 I am the Integrated CCTV Control Room Manager employed by Nottingham City Council ("the "Council").
- 2 I make this statement in response to the Rule 9 request from the Nottingham Inquiry ("the Inquiry") dated 30 June 2026.
- 3 Where the content of this witness statement is within my personal knowledge, it is true. Where it is outside my personal knowledge and derived from other sources, it is true to the best of my information and belief.

CCTV Camera Faults

- 4 I have been asked by the Inquiry to provide a third witness statement dealing with the performance of camera 1042 (formerly camera 138) and any impact this may have had on the CCTV searches on 13 June 2023.

- 5 It is worth noting that Nottingham City Council introduced a new camera numbering system for its CCTV network on 25 May 2023. After the new system was brought in, camera 138 was re-numbered to camera 1042.
- 6 Camera 1042 is a fixed Public Open Space camera that faces out onto the junction of Clumber Street and Upper Parliament Street. It is operated by Nottingham City Council from the Woodlands CCTV Control Centre.
- 7 Camera 1042 is what we call a pan-tilt-zoom ("PTZ") camera, which means that the camera can be rotated or zoomed in by CCTV Operatives using a joystick. In addition, camera 1042 is programmed to do a "preset tour" which means it will automatically pan around whenever it is not being manually operated.
- 8 On 6 June 2023 at 12:12 PM, I sent an email to Daniel Spurr at Advancis, copied into this email was Nathan Shipman at Total Integrated Solutions ("TIS") and Brian Bussey from the Council. . The purpose of my email was to feed back some issues that the CCTV Operatives had identified so that they could be promptly investigated and resolved.
- 9 In my email, I explained that what was previously known as camera 138 would not 'tour' even when requested:

"Hi Dan,

I hope all is well.

I would like to make you aware that the VS Player on the Media Desk in the Woodlands keeps freezing. Whenever a member of staff tried to alter the timeframe on downloaded footage, the player just freezes and then closes down.

Camera 138 (I can't remember the new number) but this camera does not tour, even when requested.

*Certain cameras are still not moving properly i.e. move the camera left, then the camera will go up and left at the same time.
(I can get a list of cameras off staff if needed)."* [NOCC0000253]

- 10 I then received an email from Daniel on 7 June 2023 asking me to confirm the new camera number for what used to be camera 138. I responded that afternoon confirming that the camera in question was now camera 1042 [NOCC0000258].
- 11 On 8 June 2023, Daniel investigated the touring issue fault and was able to resolve the issue remotely without having to attend the site.
- 12 Aside from this issue, which was resolved on 8 June 2023, I do not recall any further faults affecting camera 1042 in the lead up to 13 June 2023.
- 13 On review of the Excel spreadsheet of camera faults, I also did not find any reports of performance issues affecting camera 1042 for the period concerned. Operatives are told to report any faults to their supervisors so that TIS can look into the issue promptly. On this occasion, I did not record the issues with Camera 1042 on the spreadsheet as the spreadsheet is a shared document between the Council and TIS; therefore, Advancis would not have had sight of the report. I wanted to ensure that the fault with Camera 1042 was brought directly to the attention of the relevant technical team at Advancis so it could be addressed as quickly as possible. Had the issue reoccurred or persisted, I would expect that it would have been recorded in the spreadsheet [NOCC0000259].

Statement of Truth

I believe the content of this witness statement to be true. I understand that proceedings may be brought against anyone who makes, or causes to be made, a false statement in a document verified by a statement of truth without an honest belief of its truth.

Signed **GRO-B**

Date: 12th August 2026

Index to the Third Witness Statement of Kenneth Ryan Cromwell

No	Inquiry URN	Document Description
1	NOCC0000253	Email from Nathan Shipman [TIS] to Kenneth Cromwell [NOCC], Daniel Spurr [Advancis] and Brian Bussey [NOCC], re: Feedback Control Room - Woodlands
2	NOCC0000258	Email from Kenneth Cromwell [NOCC] to Daniel Spurr [Advancis], Brian Bussey [NOCC] and Nathan Shipman [Tis] re: Feedback Control Room - Woodlands
3	NOCC0000259	Spreadsheet of CCTV Camera Faults